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Ambient Assisted Living**

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## Table of Contents

<b>0</b>	<b>DOCUMENT INFO .....</b>	<b>2</b>
0.1	Author .....	2
0.2	Documents history .....	2
0.3	Document data .....	2
0.4	Distribution list .....	3
<b>1</b>	<b>INTRODUCTION.....</b>	<b>8</b>
1.1	Objective.....	8
1.2	Scope.....	8
1.3	Outline .....	8
1.4	Version 2 updates .....	8
<b>2</b>	<b>SERVICE ORIENTED FRAMEWORK.....</b>	<b>9</b>
2.1	<b>SOPRANO.....</b>	<b>9</b>
2.1.1	SOPRANO BUILDING BLOCKS .....	9
2.1.2	OPENAAL .....	11
2.2	<b>Amigo.....</b>	<b>13</b>
2.2.1	BASE-MIDDLEWARE .....	14
2.2.2	INTELLIGENT USER SERVICES .....	16
2.2.3	PROGRAMMING AND DEPLOYMENT FRAMEWORK .....	18
2.3	<b>ETSI M2M.....</b>	<b>19</b>
2.3.1	M2M ARCHITECTURE .....	19
2.3.2	AAL AS USE CASE FOR M2M .....	20
2.3.3	APPLICABILITY OF ETSI M2M TO FLORENCE .....	21
2.4	<b>The SENSEI Real World Internet Architecture .....</b>	<b>22</b>
2.4.1	THE SENSEI SYSTEM MODEL.....	23
2.4.2	PRINCIPLES OF THE SENSEI ARCHITECTURE .....	24
2.4.3	SENSEI AAA AND PRIVACY SUPPORT .....	25
2.5	<b>Conclusion .....</b>	<b>26</b>
<b>3</b>	<b>MULTI PURPOSE ROBOTS.....</b>	<b>27</b>
3.1	<b>Robot characteristics .....</b>	<b>27</b>
3.1.1	COST .....	27
3.1.1.1	Number and quality of the motors placed in the robot.....	28
3.1.1.2	Global robot size and weight .....	29
3.1.1.3	Precision and accuracy of actions and movements .....	29
3.1.1.4	Number and quality of embedded sensors .....	30
3.1.1.5	Battery autonomy .....	30
3.1.1.6	Quality of the materials used to build the robot.....	32
3.1.1.7	Computer power and memory size.....	33
3.1.1.8	Conclusion .....	33

---

3.1.2	APPEARANCE.....	34
3.1.4	SAFETY .....	34
3.1.3.1	Safety relevant parameters .....	34
3.1.3.2	Mechanical issues.....	35
3.1.3.3	Electrical issues .....	36
3.1.3.4	Sensor issues.....	36
3.1.3.5	Redundancy .....	38
3.1.3.6	Failure handling.....	38
3.1.4	POWER SUPPLY .....	38
3.1.4.1	Battery Technologies.....	39
3.1.4.2	Battery Management.....	40
3.1.4.3	Conclusion .....	41
3.1.5	MECHANICAL DESIGN .....	42
<b>3.2</b>	<b>Robots on the market .....</b>	<b>42</b>
3.2.1	R&D MARKET.....	43
3.2.1.1	Wheeled platforms .....	43
3.2.1.2	Humanoid platforms .....	44
3.2.1.3	Comments.....	45
3.2.2	CONSUMER ROBOTS .....	46
3.2.2.1	Domestic robots .....	46
3.2.2.2	Entertainment robots.....	46
3.2.2.3	Comments.....	46
3.2.3	COMPARISON OF ROBOTS.....	47
<b>3.3</b>	<b>Robotic platform integration in intelligent environment ....</b>	<b>56</b>
3.3.1	COMPANIONABLE FRAMEWORK.....	56
3.3.2	ROBOCARE .....	56
<b>3.4</b>	<b>Key components of service robots .....</b>	<b>57</b>
3.4.1	ROBOT LOCALIZATION/POSITIONING.....	57
3.4.1.1	Relative Position Measurements .....	57
3.4.1.2	Absolute Position Measurements .....	58
3.4.1.3	Multi-cue localization estimation.....	59
3.4.1.4	Conclusion .....	60
3.4.2	ROBOT NAVIGATION AND OBSTACLE AVOIDANCE .....	61
3.4.2.1	Robot navigation .....	61
3.4.2.2	Obstacle avoidance.....	63
3.4.2.3	Collaboration in between motion planning - navigation and obstacle avoidance .....	66
3.4.2.4	Conclusion .....	66
3.4.3	HUMAN ROBOT INTERACTION .....	67
<b>3.5</b>	<b>Programming frameworks for robots.....</b>	<b>68</b>
3.5.1	FUNCTIONALITY SPECIFIC FRAMEWORKS.....	68
3.5.2	GENERIC FRAMEWORKS .....	69
<b>3.6</b>	<b>Conclusion .....</b>	<b>70</b>

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<b>4</b>	<b>TECHNOLOGIES FOR PRIVACY AWARE HOME SYSTEMS.....</b>	<b>72</b>
<b>4.1</b>	<b>Home Network Services.....</b>	<b>72</b>
4.1.1	FEMTOCELLS .....	72
4.1.2	SET TOP BOX (STB).....	73
4.1.3	HOME GATEWAY (HGW).....	73
<b>4.2</b>	<b>Set top boxes as Home Gateways.....</b>	<b>74</b>
<b>4.3</b>	<b>Privacy awareness and access control .....</b>	<b>75</b>
4.3.1	PRIVACY / SECURITY FOR DATA COMMUNICATION WITHIN INTELLIGENT HOMES / ROBOTS .....	75
4.3.1.1	Privacy / Security for data storage.....	77
4.3.2	PRIVACY DEALING WITH MEDICAL DATA / INFORMATION .....	78
4.3.3	ID MANAGEMENT .....	78
4.3.3.1	Leading Identity Management Frameworks.....	80
<b>4.4</b>	<b>Zero-Admin Execution Environment and OSGi .....</b>	<b>83</b>
4.4.1	ZERO ADMIN TECHNOLOGY.....	83
4.4.2	OPEN SERVICES GATEWAY INITIATIVE (OSGI) .....	84
4.4.2.1	Main features of OSGi.....	87
4.4.2.2	OSGi for Mobile environments (M-OSGi) .....	88
<b>4.5</b>	<b>Conclusions .....</b>	<b>89</b>
<b>5</b>	<b>CONCLUSIONS.....</b>	<b>90</b>
<b>6</b>	<b>REFERENCES.....</b>	<b>91</b>

---

## Table of Figures

Figure 2-1 SOPRANO architecture [Wolf2009].....	10
Figure 2-2 SOPRANO sensor level ontology [Wolf2009] .....	11
Figure 2-3 openAAL architecture.....	12
Figure 2-4 openAAL as part of SOPRANO .....	12
Figure 2-5 Main Amigo Components .....	14
Figure 2-6 Amigo Base-Middleware .....	14
Figure 2-7 Amigo Driver .....	15
Figure 2-8 Amigo Intelligent User Services.....	16
Figure 2-9 Amigo Context Management Architecture .....	16
Figure 2-10 Amigo Interaction .....	17
Figure 2-11 Amigo Programming and Deployment Framework .....	18
Figure 2-12 Draft simple M2M Architecture (ETSI TC M2M).....	19
Figure 2-13 Functional view on ETSI M2M, annotated .....	21
Figure 2-14 SENSEI Abstraction Level.....	23
Figure 2-15 Key entities in the SENSEI system model .....	23
Figure 2-16 SENSEI Support Services.....	24
Figure 17: Smart Battery System.....	40
Figure 18: Robot Battery Management and Monitoring Module.....	41
Figure 3-19 Pioneer 3AT robot from MobileRobot Inc.....	43
Figure 3-20 Wheeled robots for service: Kompai, Scitos A5, Care-O-bot and PR2.....	44
Figure 3-21 Humanoid robots examples: Asimo, Reem-B, HRP2 and Nao .....	45
Figure 4-1 Femtocell Diagram .....	73
Figure 4-2 Home Gateway .....	74
Figure 4-3 Three Identity Management Models .....	80
Figure 4-4 Remote Administration of the Florence Robot .....	83
Figure 4-5 Areas where the OSGi service platform is used [OSGiWP].....	84
Figure 4-6 Architecture of an OSGi-based system .....	85
Figure 4-7 OSGi .....	86
Figure 4-8 OSGi R4 Mobile specification.....	88

# 1 Introduction

## 1.1 Objective

This document provides an overview of the State of the Art in the topics relevant to Florence's Work Package 2 (WP2) "Architecture and Platform for Service-Robot@Home". The objective of the work package is to design the Florence Service Framework and the core infrastructure for the provisioning of Florence AAL and lifestyle services.

Within the work package the existing state of the art solutions will be used wherever possible and will be extended where needed in order to reach the requirements of Florence. We therefore start with a study to the current state of the art in order to lay a foundation for upcoming work within this work package.

## 1.2 Scope

The topics described in this document should be relevant to one of the tasks defined within this work package. There are three tasks defined in this work package apart from the state of the art research, one on the overall system architecture, one on the multipurpose robot platform and one task which deals with the privacy aware AAL home system.

## 1.3 Outline

This document is structured as follows: Section 2 provides an overview of service oriented frameworks, how existing (research) projects incorporate them and how they are structured. Section 3 takes a look at what kind of robots are available on the market today. An overview is given of core robotic principles and the most important programming frameworks for robots and how we can use them for Florence are discussed. In section 4, about technologies for privacy aware home systems, we have a look at home network services, privacy and access control, and zero-admin execution environment. Finally in section 5 we present our conclusion and envisioned future work.

## 1.4 Version 2 updates

This document has been updated after receiving feedback on first submission. Based on this feedback Section 3 of this document has received numerous updates. A section, 3.1, providing an overview of key robot characteristics has been added. Characteristics which are discussed here include robot cost, safety, mechanical design and others. Another section, 3.2.3, has been added where a selection of robots, which are currently either available on the market or are being used in research projects at this moment, are compared based on the characteristics discussed in section 3.1. Lastly two subsections have been added to section 0 discussing robot localization/positioning, 3.4.1, and robot navigation and obstacle avoidance, 3.4.2.



## 2 Service Oriented Framework

In this section we describe frameworks, which provide technologies to integrate different domains (e.g., home domain, operator domain, service provider domain) and are defined across the network-, information- and service-layer. Both, the addressed domains as well as the considered layers, are most relevant for Florence.

All frameworks have been developed from a service point of view. They show architectural aspects from the viewpoints of the Independent Living use case, of smart homes, and of device interaction abstraction and its standardisation, and last not least of an architecture which is providing support services (in Florence called *enabling services*) to gain real world awareness.

### 2.1 SOPRANO

SOPRANO [SOPRANO] is a FP6 European Integrated Project which started in 2007 and will end in 2010. The main aim of SOPRANO is supporting Independent Living of older people in their own home. As it is stated in the public web site of the project the “*major objective of SOPRANO is to take a leap forward in the way users can interact with and take charge of their living environment, as well as to develop the way professional care personnel can support the SOPRANO users when called on to do so.*”

The Soprano project intends, among other objectives, to design and develop a SW framework to cope with the main challenges that have to be overcome to build AAL system. That is: being flexible and adaptable, combine the expertise of the different stakeholders involved in the development of the system, being extensible (not just engineered for a single case), etc.

This architecture (which has been called *openAAL*) is being enriched and tested in several other research projects both at German and international level, as the FZI Living lab AAL [FZILL]. Besides, openAAL, as Florence, is OSGi-based.

The project takes special care of topics such as design and use of innovative evaluation methodologies for AAL-technologies tailored to AAL-domain specific requirements. Moreover, the technical approach of SOPRANO combines ontology-based techniques and service-oriented device architectures. In this sense, the core of the SOPRANO architecture has been released as open source under the name ‘open AAL’ [openAAL]. The rationale behind this architecture as well as its main building blocks will be presented in the following section.

Thus, Florence can benefit from the lessons learnt while developing SOPRANO/openAAL and explore its main components to integrate context information and decision making inside Florence.

#### 2.1.1 SOPRANO building blocks

SOPRANO is based on an OSGi architecture, into where it integrates its different components and services. Figure 2-1 presents the general architecture for SOPRANO. As it will be presented later on this document, this architecture has evolved to what is known as openAAL.

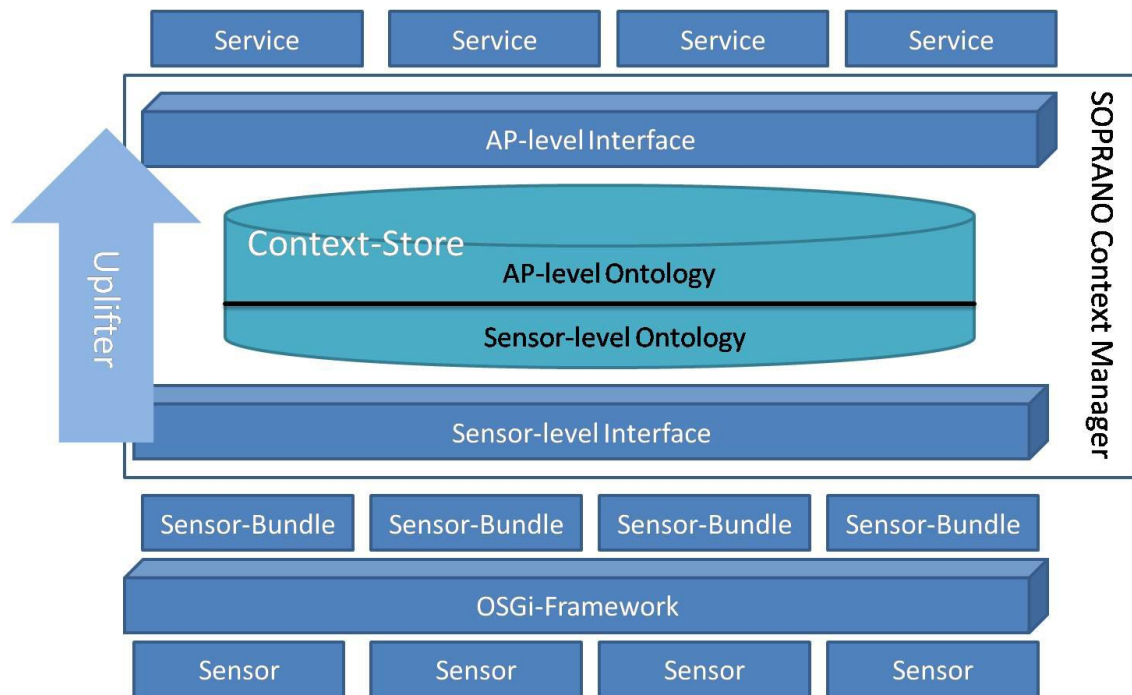


Figure 2-1 SOPRANO architecture [Wolf2009]

The main blocks of this system are:

- **Sensor-level interface:** mapping between the sensor-internal communication semantics and the SOPRANO semantics, achieved via the bundle that connects the sensor to the framework.
- **Sensor-level ontology:** models sensors and the states they can measure. See Figure 2-2 for more detail. . Sensors can transmit their information in form of context statements, which incorporate meta-information that can be exploited by augmentation and context-aware services.
- **AP (Assisted Person) level Ontology:** includes terms like activities, emergencies, location, etc. It is centred in the concept of person.
- **Interface for Context-aware services:** allows querying information in an easy way for the services.

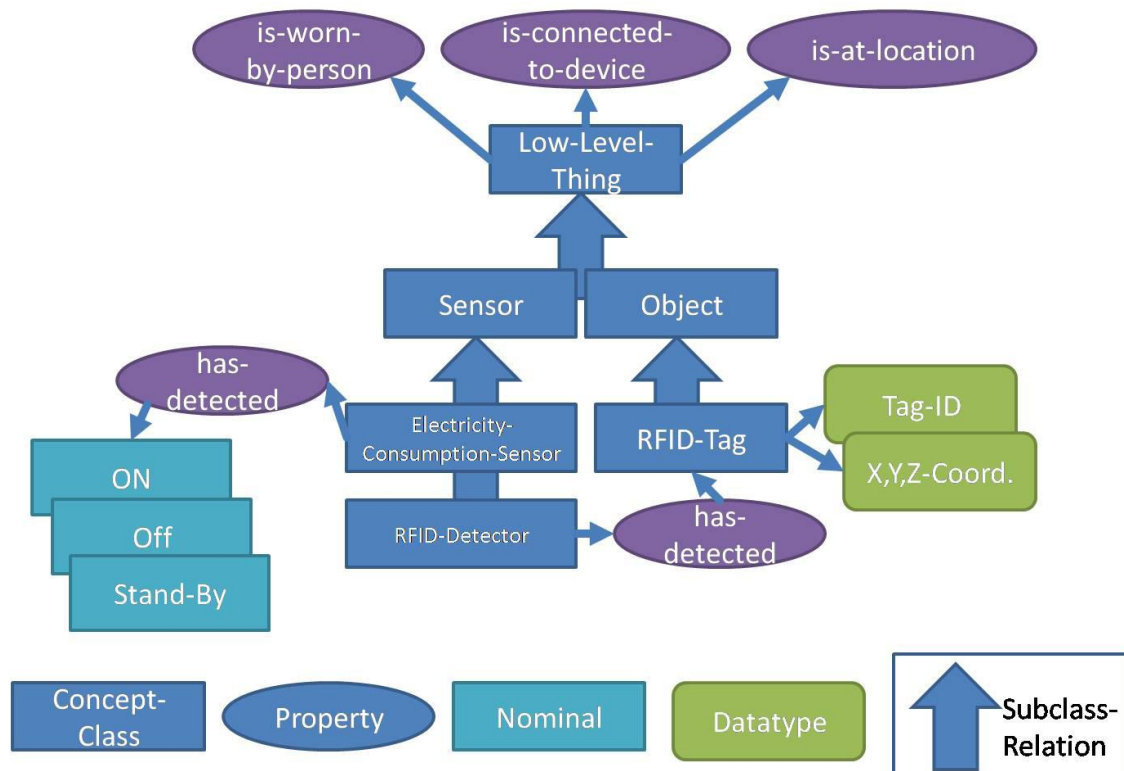


Figure 2-2 SOPRANO sensor level ontology [Wolf2009]

## 2.1.2 openAAL

The design and implementation of AAL solutions is usually a complex task, as the technical solutions proposed should be flexible and adaptable to the final user and changing needs. Thus, AAL solutions should be built upon platforms which enable the integration of different services, products and knowledge. In this sense, openAAL is an open source semantic middleware for Ambient Assisted Living, which has been created in order to enable flexible building of AAL products.

openAAL defines a framework on top of OSGi that allows the easy integration of and communication between services. Besides, it delivers a set of transversal services, such as workflow based specification of system behaviour and semantically-enabled service discovery that can be used to build more complex applications.

Figure 2-3 presents the openAAL architecture, which has been used into the SOPRANO project as a core component to be combined with an ontology in order to provide services to the different stakeholders involved in the care delivery process (see Figure 2-4).

openAAL uses OSGi as common layer for its main components. Thus, the interaction and communication between the modules is governed by the principles and methods of the OSGi framework.

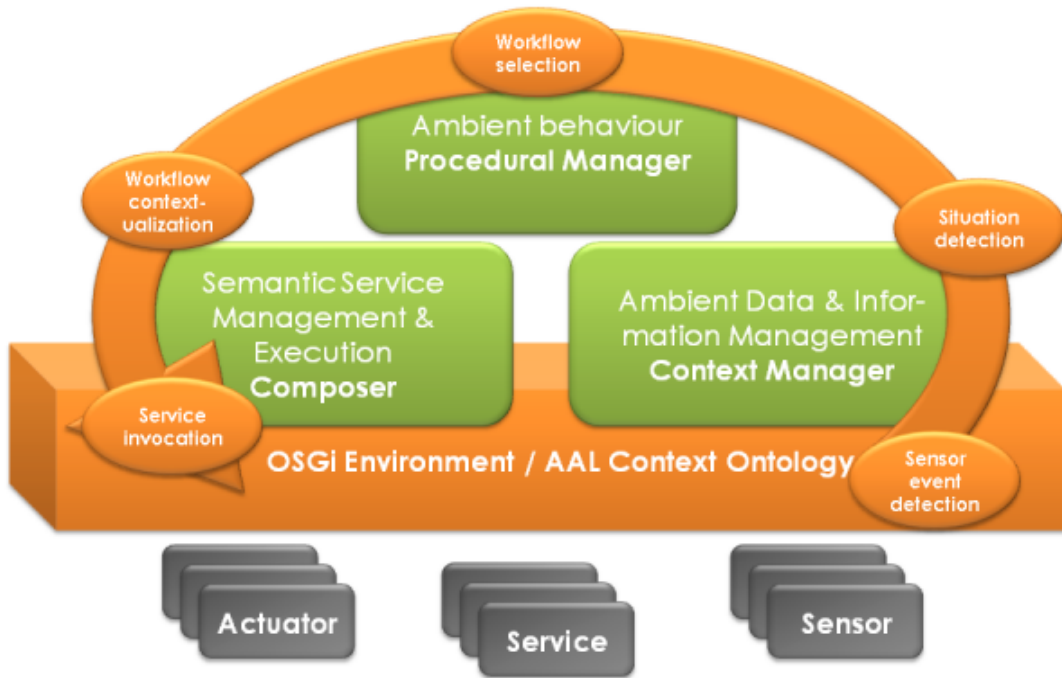


Figure 2-3 openAAL architecture

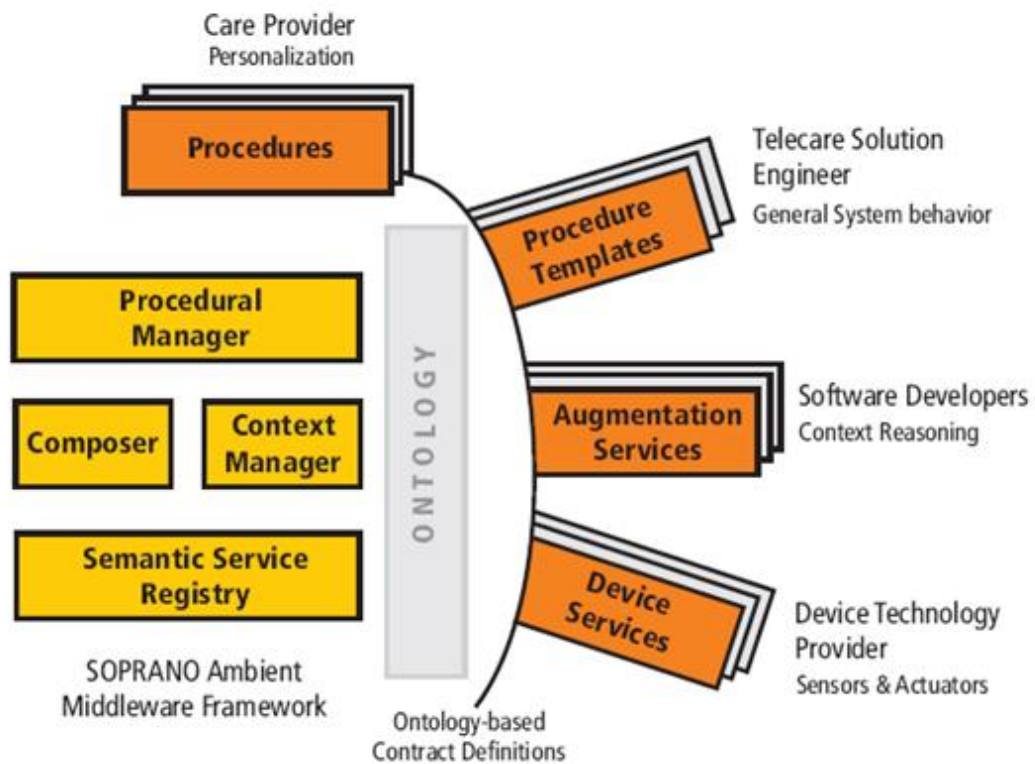


Figure 2-4 openAAL as part of SOPRANO

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The main components of openAAL are [Wolf2010]:

- **Context Manager**, which provides ontology-based information storage used to capture information coming both from the sensors and the user. It allows deriving situations of interest based on different inference methods (such as Bayesian networks, logical reasoning, etc). The defined ontology supports context reasoning from a low-level sensor model (sensor, actuators and their states) to a high-level service oriented model, which describes the context of the assisted person.  
Besides, the Context Manager provides a *conflict resolution* component to enable complex situation detection and decision making. This module also provides a 'conflict-free' view for the different services that are offered. That is, it provides a consistent view on context at a specific point in time.
- **Procedural Manager**, to manage and execute different workflows which react to situations of interest. This module can communicate both in a synchronous and asynchronous way with the Context Manager via BPEL-based workflows. Workflows define the reaction of the system to given situations, which are identified by the Context Manager. Therefore, they can be used to resolve critical situations or to fix pre-defined behaviour patterns.  
The system reacts upon specific installation independent situations of interest instead of concrete sensor events, which means that the reaction is independent of hardware configuration.
- **Composer**, to analyse which services are available in a particular installation, selecting and combining those which are necessary to achieve the goals scheduled by the Procedural Manager. The matchmaking mechanism is based on the DIANE Service description framework [DIANE], but adding the notion of 'virtual services', which bridge the gap between abstract service requests and concrete service goals (describe the service as a set of configurable service states).

## 2.2 Amigo

Amigo tries to bridge the gap between home automation, consumer electronics, mobile communications and personal computing. Traditionally these are all separate domains, but by introducing the networked home, also called the connected home, all these domains should integrate together giving opportunity for new kind of services. Amigo was a FP6 project which started September 2004 and was finished in February 2008.

One of the key innovations that came out of the Amigo project is a feature rich and stable core middleware for developing smart home systems. The Amigo middleware offers uniform access to a set of heterogeneous hardware. The same underlying technique, OSGi, that was chosen for Amigo has been chosen by Florence which should help in reusing Amigo. Additional to the base middleware Amigo also offers some high level services, like context management or user interface services which we'll discuss in section 2.2.2, that might be of interest for Florence.

The Amigo project follows the paradigm of Service Orientation, which allows developing software as services that are delivered and consumed on demand. The benefit of this approach lies in the loose coupling of the software components that make up an application. Discovery mechanism can be used for finding and selecting the functionality that a client is looking for.

Figure 2-5 shows the main components of Amigo: base-middleware, intelligent user services and the programming and deployment framework. On top of these components “Amigo-Aware” applications can be build. We’ll discuss each of these components in the following sections.

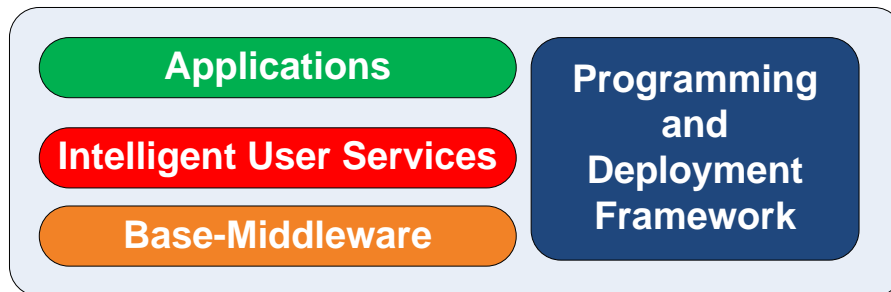


Figure 2-5 Main Amigo Components

## 2.2.1 Base-Middleware

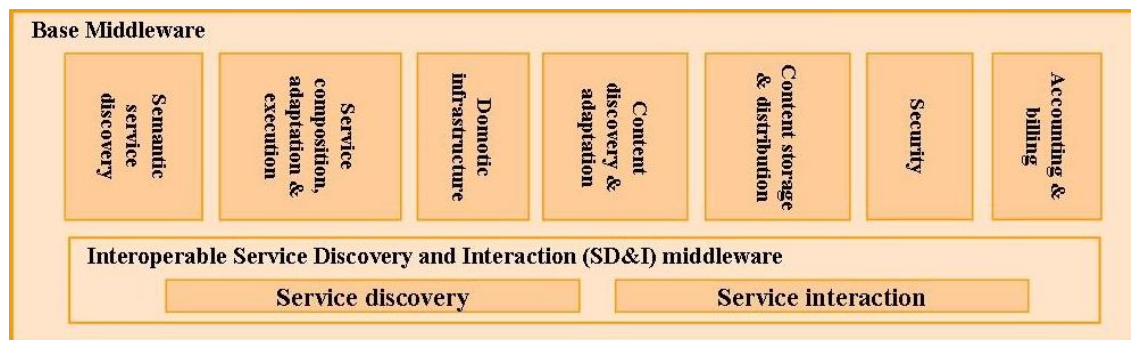
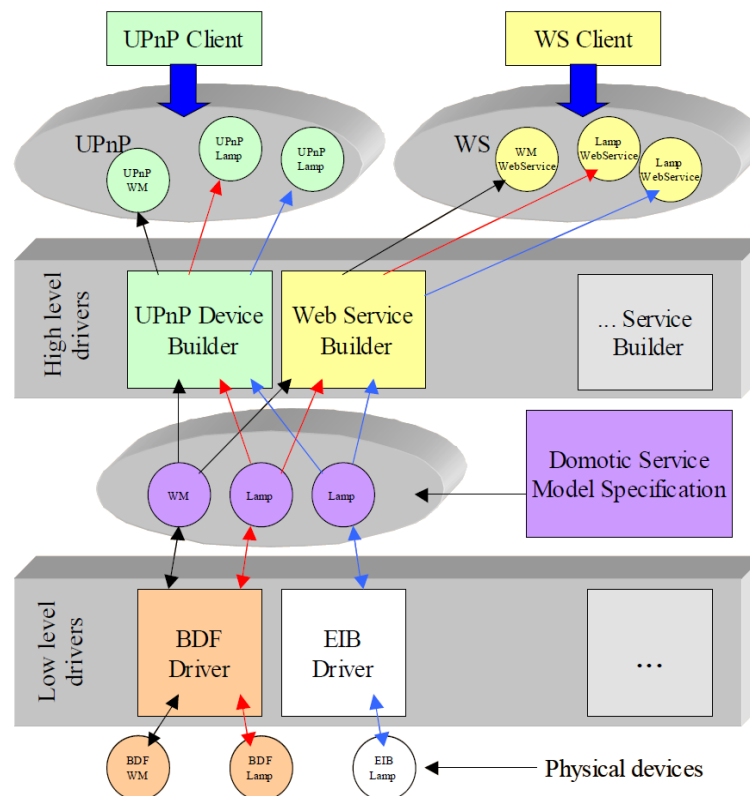


Figure 2-6 Amigo Base-Middleware

The Base-Middleware contains functionality to facilitate a networked environment.

At its core it provides means for discovering and interacting with services and devices in the network. Any Amigo-aware service or device can be discovered and invoked using a ‘high-level driver’. This driver provides a Web Services or UPnP interface at the top regardless of the underlying technique used at the bottom. For example the Domotic Infrastructure component exposes a set of heterogeneous domotic services, like BDF and EID bus, and makes these available as Amigo Services.



**Figure 2-7 Amigo Driver**

The Amigo networked home environment is supposed to be dynamic; meaning devices and services may enter and leave the environment at any given time so no guarantees on availability can be made. Furthermore the exact interfaces a service can offer or even its behavior is unknown on forehand. Therefore a semantic discovery mechanism is created. A service's capabilities are described using Amigo-S (a declarative language for semantic service description) and the Amigo Vocabulary Ontologies (a set of ontologies used for describing services, content, devices users and context). Upon requesting a service first a semantic service discovery is being executed. The results are being filtered on QoS and context properties as required. If no single service satisfies the request an attempt will be made to satisfy the request by using a composition of several services.

The content discovery, adaption, storage & distribution solution provides an overall interface to home content and related devices. Content in the Amigo home can be available from multiple sources and can be rendered by various devices. A content distribution mechanism is created to allow seamless playback between these sources and render points. A request for a content item is first passed to the content discovery component. This component locates the sources that can supply the requested item. The request is then forwarded to the multimedia session initiation component which then decides which device is best suited for playing back the item. If no suitable device can be found, due to for example the fact that no render device is strong/fast enough to playback the requested item, the request is sent further to the content adaption module which will transcode the content into the proper format.

Security mechanisms are also provided for authentication, authorization, and encryption. These allow for secure communication between the different services.

## 2.2.2 Intelligent User Services

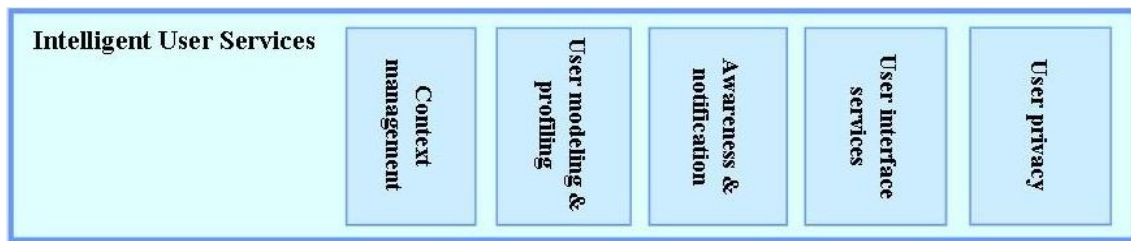


Figure 2-8 Amigo Intelligent User Services

The intelligent User Services (IUS) contain functionality that is needed to facilitate an ambient in-home network. They broker between users and services, and provide context information, combine multiple sources of information and make pattern-based predictions. Information is tailored to user profiles and adapts to the user’s situation and changes in context.

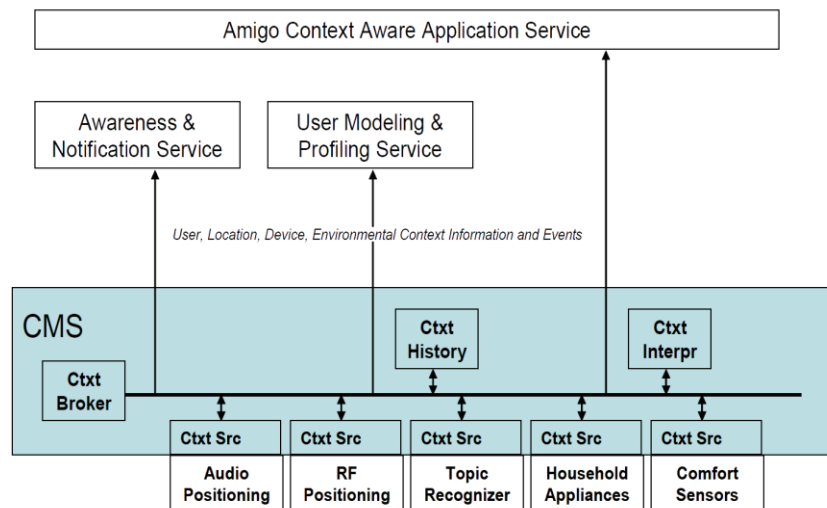


Figure 2-9 Amigo Context Management Architecture

The Amigo Context Management Service (CMS) provides an open infrastructure for managing context information. The CMS features a context broker where context sources are being registered. Context clients can ask the context broker to provide them with context sources which provide a certain type of context information. Every context source is designed as a web service providing a standard interface.

The CMS can acquire information coming from various sources, such as physical sensors, user activities, and applications. Subsequently the CMS can combine or abstract these pieces of information into high level context information. For instance the low level context sources might provide information that a user is: in the bedroom, the time is 22:30, TV and lights are off. A context interpreter can deduce that the user has most likely gone to sleep and provide this as new context information.

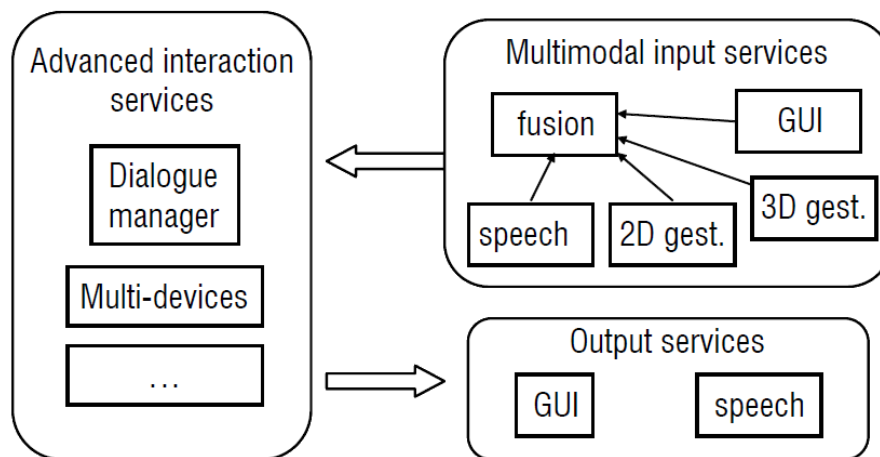
A high level language for exchanging context information between context consumers and context sources is being used.

Apart from providing context information to any Amigo aware application, the CMS is also used by other IUS like the Awareness & Notification Service and User Modeling &



Profiling Service (UMPS). The UMPS manages user profiles which can be used for personalization of Amigo services. UMPS takes context information into account when providing profile information. For instance a user's media preference might differ depending on his location (living, kitchen, etc) or presence information (if he's alone or together with his family).

The Awareness & Notification Service (ANS) makes it easier for developers to rapidly build applications that inform the users about their environment. Additionally it offers notifications tailored to the user's preferences and current context. Within Amigo the ANS rule language, based on Event-Condition-Action (ECA) rules [Dock2005], is defined. An ANS rule contains a context data event (e.g. a change in context), a condition which specifies what must hold prior to the execution of the action and the action itself which specifies a type of notification which should be fired.



**Figure 2-10 Amigo Interaction**

Within the ambient home different modalities for interfacing with the system as well as multiple places for rendering UI might be available. The User Interface Service (UIS) tries to cope with this. Its purpose is threefold: (1) handle the interaction devices to present the contents, (2) manage multiple interaction modalities and their combinations, and (3) provide support for both explicit and implicit user interactions. First the Multimodal Input Services can provide multiple input modalities: speech, 2D gestures (typically realized with an electronic pen), 3D gestures (captured via a dedicated hand device) and Graphical User Interfaces. The input is captured, merged, encoded into Multimodal Interface Language (MMIL) and send to a dialogue manager, the application or to the CMS in case of implicit user inputs. The application can use the output services to send back information user either the GUI or Speech output service.

## 2.2.3 Programming and Deployment Framework

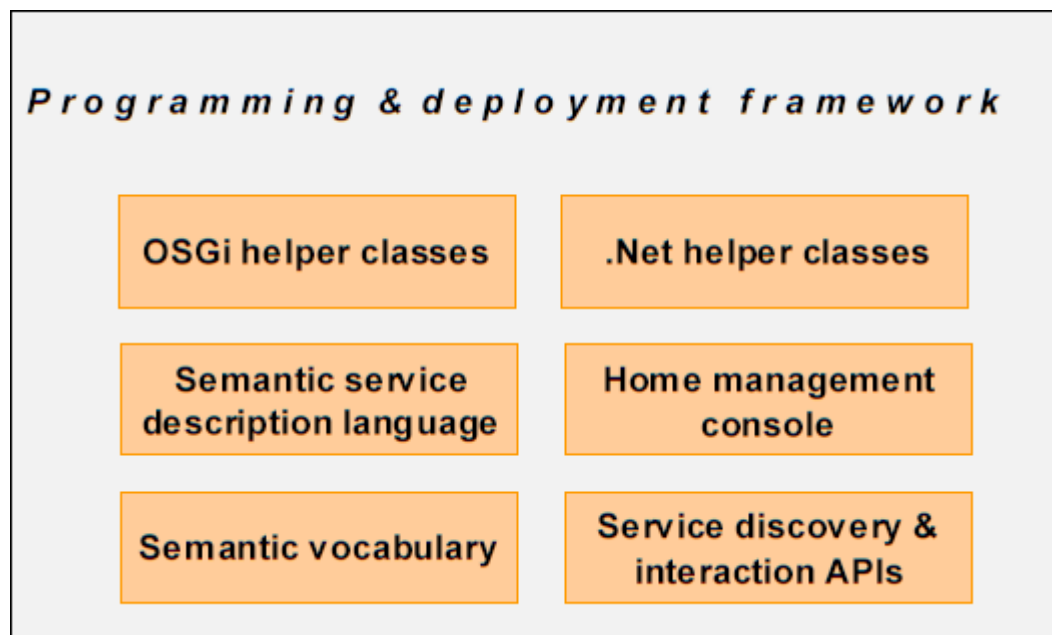


Figure 2-11 Amigo Programming and Deployment Framework

The Programming and Deployment Framework contains modules that facilitate the development of Amigo-aware services in .NET or Java as shown in Figure 2-11. Amigo abstracts over several protocols for discovery and communication. Developers can select the protocol of their choice while they can still access the functionality of services that are using different methods. Applications developed using either the .NET or OSGi framework can interoperate, thanks to the use of a common set of protocols for discovery, remote procedure calls and asynchronous event delivery.

The following protocols are being used in Amigo, all based on W3C standards:

- WS-discovery for publishing and discovering amigo services
- HTTP/soap for remote method invocation
- WS-eventing for subscription to event sources

Amigo services are described using the Amigo-S language and vocabulary, which allows services to be discovered, composed, adapted and executed within the Amigo home.

The Home Management Console provides a single point of control and diagnostics for the whole connected home. It is able to connect (remotely) to the different deployment platforms on the devices for control (software update) and diagnostic purposes).

On top of these components Amigo-aware applications can be built.

Amigo has the potential to offer a solid starting point for the development of Florence. The base middleware can help abstracting away from low level driver details, however we should investigate how well the Florence hardware is supported by the current set of drivers that Amigo offers and how much effort it takes to develop drivers for Florence specific hardware that's not supported yet. Some of the high level Amigo services like the CMS and UIS could be reused by Florence. However it is most likely

that Florence specific requirements would need to be added. The gap between the Florence requirements and the features Amigo offers has to be explored in a reuse assessment.

## 2.3 ETSI M2M

ETSI [ETSI], the European Telecommunications Standards Institute, is a world-leading standards developing organisation for Information and Communication Technologies. With more than 700 members from 60+ countries from all over the world their standards do have global relevancy. One of the most prominent Standards of ETSI is GSM.

At the end of 2008, ETSI has installed the ETSI TC M2M, a so called Technical Committee on Machine-to-Machine (M2M), which is responsible to coordinate standardisation activities in the area of M2M and to define an architecture.

This work is ongoing, so any of the here provided information reflects the status until June 2010 and is based on publicly available material. Florence will track the progress of ETSI TC M2M and will reflect further developments within the work in WP7.

### 2.3.1 M2M Architecture

M2M involves communication without or with limited human intervention. However, the human still might be the target of an M2M service.

Figure 2-12 depicts an outline of the draft ETSI M2M Architecture.

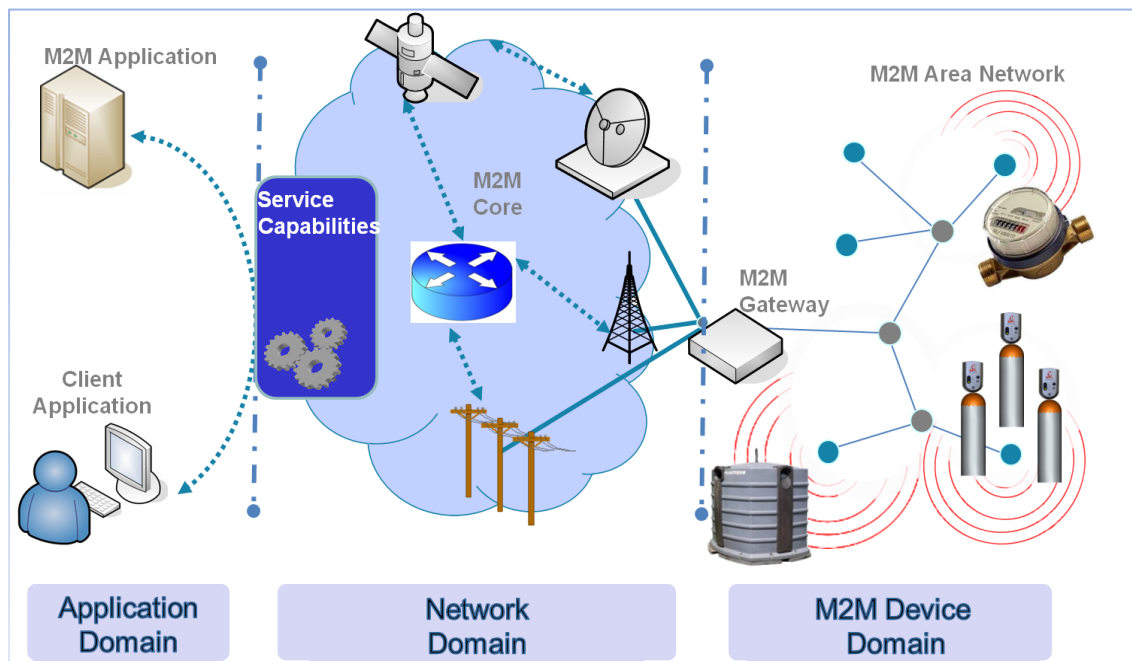


Figure 2-12 Draft simple M2M Architecture (ETSI TC M2M)

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ETSI TC M2M defines six key elements for an M2M Architecture [ETSI2010-1]:

1. **M2M Device**  
A device that runs application(s) using M2M capabilities and network domain functions. A M2M Device is either connected straight to an Access Network or interfaced to M2M Gateways via an M2M Area Network.
2. **M2M Area Network**  
A M2M Area Network provides connectivity between M2M Devices and M2M Gateways. Examples of M2M Area Networks include: Personal Area Network technologies such as IEEE 802.15, UWB, Zigbee, Bluetooth, etc
3. **M2M Gateways**  
Equipment using M2M Capabilities to ensure M2M Devices interworking and interconnection to the Network and Application Domain. The M2M Gateway may also run M2M applications.
4. **M2M Core**  
Composed of Core Networks and Service Capabilities
5. **Service Capabilities**  
Provide functions that are shared by different applications. Expose functionalities through a set of open interfaces. Use Core Network functionalities and simplify and optimize applications development and deployment whilst hiding network specificities to applications. Examples include: Data Storage and Aggregation, Unicast and Multicast message delivery, etc.
6. **M2M Applications (Server)**  
Applications that run the service logic and use Service Capabilities accessible via open interfaces.

### **2.3.2 AAL as use case for M2M**

ETSI TC M2M identified eHealth as one of the prominent use case areas for M2M [ETSI2010-2]. Acquiring information on the patient's health or fitness via sensor devices are here in the focus. Those sensor devices are supposed to be connected via short range networks to an aggregating device, which gateways to a back-end entity, that is supposed to store and react on the collected data. For the location of those sensors both options are considered: sensors worn by the user as well as sensors located somewhere in the environment of the patient.

Aging independently is seen as specific example for the eHealth Use Case area, especially in terms of remote monitoring, medication tracking and tracking the activity level of seniors to infer the overall health.

Those use cases are very close to the ones which are relevant for Florence. One of the objectives of Florence is to integrate service robots with intelligent home environments and addressing the sharing of contextual information to enable advanced AAL services.

The M2M System is also seen as a communication platform, which covers communication initiated by the Patient (either himself or a patient connected device) or

by the Service Provider (again via real users which may also include family members, as well as without human involvement like autonomous services or devices). This again matches perfectly with the Florence view.

### 2.3.3 Applicability of ETSI M2M to Florence

The functional view of ETSI M2M is shown in Figure 2-13 Functional view on ETSI M2M, annotated. Mapping it on the Florence environment, both, the Robot and the home automation system with its sensors and actuators can be seen as M2M devices. Whereas the Sensors and actuators are simple devices connected to a Gateway, the Robot hosts also some M2M capabilities with M2M applications on top. However both are linked to an M2M Core Platform, which exposes Service Capabilities to the Application domain. Requirements of M2M do have their counterpart in Florence objectives, be it remote configuration (zero-configuration-toolbox), secure messaging system (ID based authentication) or Service Capability Entity (Resource management).

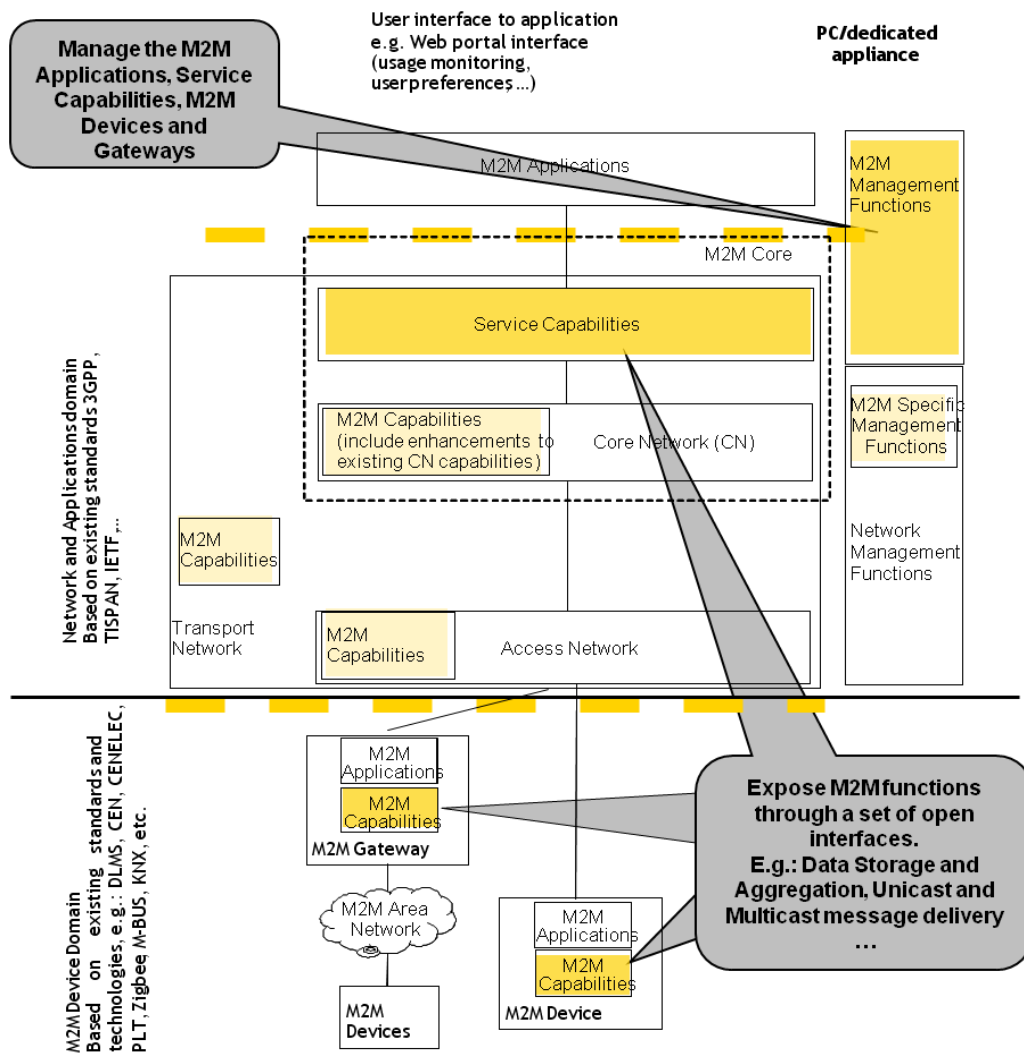


Figure 2-13 Functional view on ETSI M2M, annotated

Standardized architectures, interfaces and protocols, are essential for an economic success of products in a shared mass market. Therefore the initial results of ETSI TC

M2M and its further progress are considered to be relevant for the design of the Florence system and thus the further progress will be carefully monitored. The initial scope of ETSI TC M2M is quite open and spans from low level network service capabilities to high level application service capabilities. However it is to be watched whether the activities on detailing the architecture will be restricted on the network level or whether the application area will indeed become relevant in the discussions. In the latter case, ETSI M2M might even become a target forum for Florence for active standardisation contributions.

## 2.4 The SENSEI Real World Internet Architecture

The EC co-funded project SENSEI [SENSEI] is currently working on a system architecture [SENSEI2010] which enables real world awareness. It leverages the concept of context-awareness towards the capability, to access and capture information from the physical world, transferring it seamlessly into the digital world, and enable sophisticated information processing. It realizes automated interaction with the real world through actuators. SENSEI support services provide means for automated resource configuration in a PnP like manner, as well as capabilities to compose complex information and mash-up services.

According to SENSEI the world that we live in is divided in a real and a digital world (see Figure 2-14). The real world consists of the physical environment that is instrumented with sensors, actuators and processing elements organized in Wireless Sensor and Actuator Networks (WS&AN) islands in order to monitor and interact with the physical entities that we are interested in: people, places and objects. The digital world consists of:

- Resources which are representations of the instruments (sensors, actuators, processing elements),
- Entities of Interest (Eol) which are representations of people, places and things and
- Resource Users which represent the physical people or application software that intends to interact with Resources and Eol (see Figure 2-14).

Bridging the physical and the digital world by allowing users/applications to interact with the Resources and Eol is the main contribution of SENSEI towards a Real World Internet.

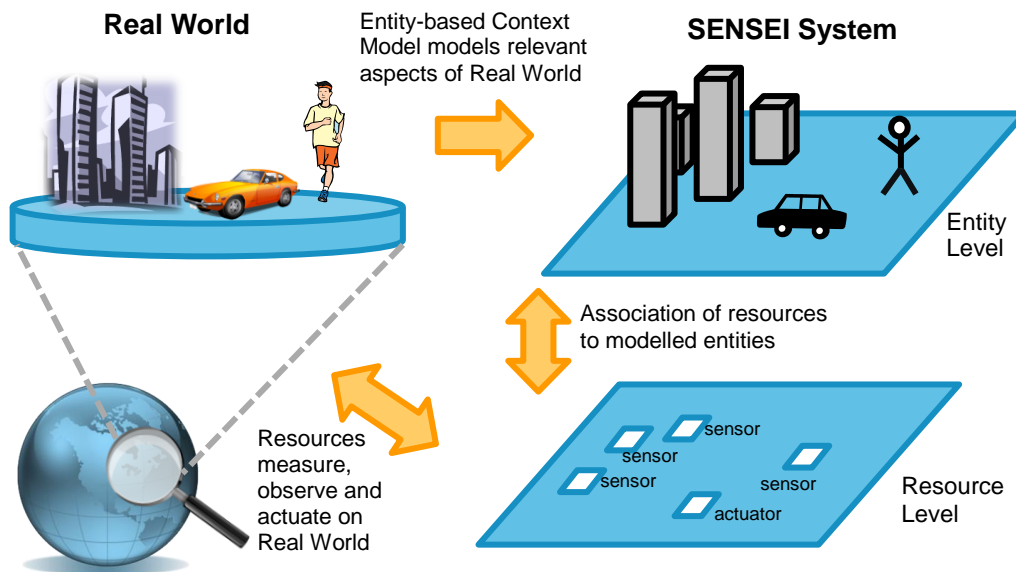


Figure 2-14 SENSEI Abstraction Level

## 2.4.1 The SENSEI System Model

At its core the SENSEI system model defines a set of entities and their corresponding relationships. The system model (see Figure 2-15) differentiates between the (physical) instances of system resources (Resource) and the software components implementing the interaction endpoints from user perspective (REP). Furthermore it differentiates between the devices hosting these resources (Resource host) and the network devices hosting the respective interaction endpoints (REP host). This separation allows the various system functions in the SENSEI system (explained later in the paper) to deal with real world dynamics in an efficient and adequate manner and allows for different deployment models of the system.

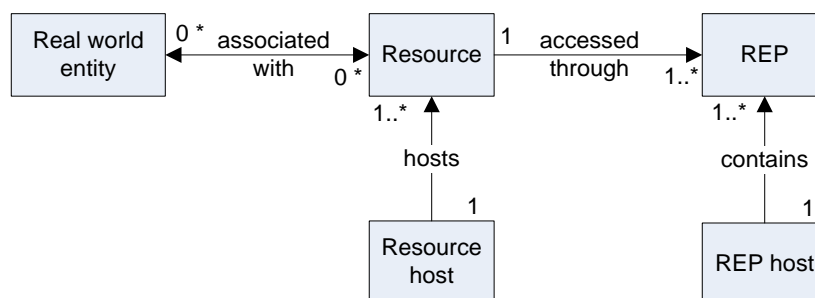


Figure 2-15 Key entities in the SENSEI system model

Unlike other systems, SENSEI considers also real world entities in its system model and manages the dynamic associations between real world entities and the sensors/actuators that can provide information about them/act upon them. Examples for real world entities (also known as Entities or Entities of Interest (EoI)) are persons, places, or objects of the real world that are considered relevant to provide a service to users. A SENSEI resource thus provides (context) information or interaction capabilities concerning associated real world entities.

## 2.4.2 Principles of the SENSEI Architecture

The SENSEI framework provides a set of support services for direct, rendezvous and context/entity based interaction, which are called SENSEI Support Services (see Figure 2-16).

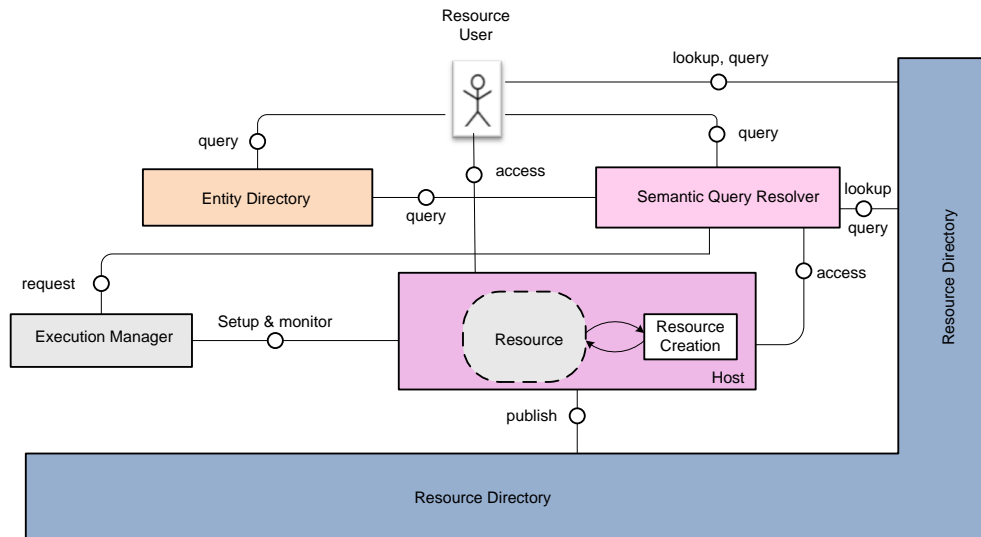


Figure 2-16 SENSEI Support Services

### Rendezvous Function for basic Interaction

The first need that a user of the SENSEI framework may have is to find what information or interaction capabilities the framework can provide. To support this requirement SENSEI includes a basic *rendezvous* function which is split in two components:

- The *Resource Directory (RD)* that stores the descriptions of the resources, and can provide a list of resources that meet the users' criteria.
- The *Entity Directory (ED)* that maintains the associations between the properties of the Eol and the resources supplying information or interaction capabilities related to these Eols.

The Entity Directory complements the Resource Directory. The focus of the latter is on the Resources while the Entity Directory focuses on the associations between the Entities and the registered Resources in the RD.

With these two components the user is able to find resources that provide some information and interact directly with them. However, these components just support basic search criteria (e.g. one type of criteria is simple keywords), they are not able to reason, combine or compose existing resources to create new ones based on the user needs.

### Advanced Rendezvous Function and Service Composition

For these more advanced interactions SENSEI has designed the *Semantic Query Resolver (SQR)*. The SQR includes an advanced rendezvous function as well as advanced resource tasking and service composition. The SQR is able to receive



queries that contain semantic information through a declarative language, analyze the queries and find the appropriate set of resources to satisfy the query using the basic rendezvous components (Resource and Entity Directory).

If the query includes any form of aggregation of information or interaction resources, the SQR will construct a plan involving a sequence of resources. If required resources do not exist, a resource provider will attempt to create and deploy them. An example query formulated in English is “Provide the average temperature of Stockholm”. The SQR will receive this query in a SENSEI formatted request and deduce that the entity of interest is a place (Stockholm) and the desirable property of the Eol is temperature. The SQR will consult the entity directory to find out the temperature resources associated with the entity Stockholm and according to a plan of action for such types of queries (average temperature), it will compose an aggregation (averaging) tree to produce the result.

### **Direct and Session-based Interaction**

SENSEI provides different types of Interactions between users and the framework depending on the goal of the Interaction.

For direct usage of Resources the user can request simply a list of available resources that meet some criteria, in order to direct access those resources afterwards. An entity based interaction would address information about an entity of interest. Here the framework (either Entity directory or the SQR, see paragraph above) will identify an appropriate resource or a complete task and use them for acquiring the requested information, which is then delivered to the user.

Also the lifecycle of an interaction can divert. There is the option of one-shot interaction (where the user asks for information and gets it back) and the one for a long term interaction (where the resource can provide additional responses over the time).

Long term interactions, also called sessions, are supported by the *Execution Manager (EM)* (see Figure 2-16). The EM handles permanent delivery of information, events (i.e. notify the user when the temperature reaches 25°C) and even more complicated functionality like the resource adaption (i.e. dynamically change the resource that provides the information back to the user due to a failure without any user interaction).

### **2.4.3 SENSEI AAA and Privacy support**

SENSEI Architecture is providing a flexible framework to adapt the system depending on the deployment scenario. It allows for a tightly managed system with a centralized trust model as well as a dynamic and loosely managed system with multiple trusted parties involved. SENSEI AAA Architecture (*AAA: Authentication, Authorization, Accounting*) encloses a Security Token Service complementing normal AAA services.

The Security Token Service (STS) is an AAA support service, which provides the accessing Entity (AE, e.g. users) with the security assertions they will need to access the Access Controlled Entities (ACE, e.g. resources). The nature of the tokens being provided is dependent on the type of STS. The STS provides interfaces for token transfer within one administrative domain or between STS across administrative domains (federation).

Once Tokens have been acquired by the AE and provided with a service request to the ACE, this must establish whether or not the request should be granted. This decision is performed by the AAA service, and the answer returned to the ACE.

As the *SENSEI Framework* is mainly about sensing and communicating information, it is natural that privacy concerns arise. SENSEI identifies two categories of privacy issues in its system:

- **Real world privacy issues:** Real-world privacy issues include the privacy of personal information collected by sensors. Access to this information via the SENSEI framework is controlled by use of the AAA architecture to ensure that only those who are authorised to see and/or use the data can do so.
- **Electronic privacy issues:** Electronic privacy issues include people leaving digital traces of their movement and actions in various places. Privacy protecting systems aim at concealing the connection between the traces and the people who caused them. While traceability is necessary under certain considerations (legal proceedings, business process accountability, etc), this capability must in general be restricted to specific entities at specific times. The management of this capability is central to the flexibility of the overall privacy framework within the system. The AAA architecture provides a range of features to allow users to control how difficult it is to link their traces to them, such as use of pseudonyms or attributed instead of recognisable identities, single use tokens, etc.

SENSEI is a still running project, and is considered to be the project which paves the way for currently starting Internet of Things research. It has a remarkable history of predecessor projects in the sensor-, context- and security-area. Its research results are forming the global forefront of the State-of-the-Art in its area. Florence can benefit of the advanced knowledge on data models to describe heterogeneous information resources, the framework for processing of context information, the handling of actuation requests and finally of the sensor data security mechanisms. The approach of providing supportive services (enabling services) as essential part of a service framework, which enables the creation of mash-up services and which performs their execution can be exemplarily for the Florence Service Platform.

## 2.5 Conclusion

This chapter described relevant Service oriented Frameworks which reflected aspects of the Florence use case, smart home environment, device interaction and its standardisation, and an overall framework, which involves enabling services, privacy concepts and more. All frameworks provide means of context management and decouples information sources, information processing and information consumption. They give valuable advice how to design the overall architecture of Florence, which is suitable to enable the seamless integration of service robots, home environment, and (remote) service provider domain through the provisioning of supportive services like context management, automated configurability, actuation, privacy and interaction between stakeholder.

The presented approaches are valuable sources for Florence to learn from and to reuse relevant experiences, achievements or even developments. This helps Florence to focus on its specific objectives, rather than spending time in reinventing the wheel.

## 3 Multi Purpose Robots

This section is providing a broad overview of the keys topics that need to be taken into account when preparing a robotic platform for an application such as person assistance. First of all, section 3.1 describes several items that need to be taken into account when designing a mobile Multi-Purpose robot. Then, an overview of the different types of robotic systems available onto the market (or into Universities) is realized in 3.2. Then the software and control aspects are considered more in details. Starting from the highest point of view, section 3.3 illustrates with two examples how a mobile robot can be integrated within an intelligent environment. Then section 0 describes the main functionalities that we are expecting from a service robot, giving more focus to the capacities of autonomous localization and navigation. Finally, section 3.5 describes the software tools used by the robotic community to develop not only these previously mentioned capabilities, but also, more generally speaking, any intelligence that can be embedded onto such robot.

### 3.1 Robot characteristics

In this section we'll provide an overview of some key characteristics that one needs to take into account when designing a mobile Multi-Purpose robot. For each topic we'll discuss the current state of the art in research as well as look what's available on the market at this moment.

#### 3.1.1 Cost

The public price and the production cost of a Multi-Purpose Mobile Robots are particularly difficult to obtain from the robot manufacturers and, except for the manufacturer Wany Robotics, the sell prices are not public published.

The first reason is that this market is very young; the number of robots manufactured in term of volume is still confidential, so prices evolve a lot according to each business case. A second reason is that the price of each component which constitutes a mobile robot evolves a lot every month according to the price of raw material market and the price of oil market. The third reason, but not the last one, is that no standard exists so far, so every manufacturer runs its own way for building the pricing.

Since no standard exists, the sourcing of different components necessary for the robot manufacturing is difficult and very often these components are designed and produced especially for a particular robot in small quantities. Furthermore, due to this small quantity production, each unit produced can be associated to a consequent time of workman, and the cost of this workman time hour is very different on each world area.

For all these reasons, Multi-Purpose mobile robots already available on the market have a cost quite important in regard of the real set of services and features they are really able to provide for the end users. Other Multi-Purpose robots not yet onto the market are still under R&D or technical-artistic phases; there are usually developed just once, by research teams from universities, and thus with a very high production price.

Within the last ten years a kind of virtuous circle is appearing. Indeed from time to time, robots are improving the quality of the services they are really able to offer, and

consequently the quantity of robots sold increases.. This production increase enables naturally to reduce the production cost, and thus reduce prices, augmenting this way the ratio quality first performances/price. The higher this ratio is, the more the robot is bought and the volume of sales increases. And so on. This is typically what had already happened for the vacuums cleaner robots market and now we can find a Roomba for around 350 EUR.

Today, the production increase tends to reduce the price of Multi-Purpose robots, even if these robots are for the moment mainly targeting research or educational purposes. But the Multi-Purpose robots market has not yet reached the level of quality of performance, price and sells volume that the vacuum cleaner robots market and the lawn mowers robots market present.

Nowadays, we can estimate that the current unit production cost of a Multi-Purpose robot evolves in between several dozens of thousands Euros and several hundreds of thousands Euros. This production cost is mainly determined by (respecting an impact importance order):

1. the number and the quality of motors placed in the robot,
2. the global size ( and weight) of the robot,
3. the precision or the accuracy of its actions and movements,
4. the number and the quality of embedded sensors,
5. the number of on-battery autonomy hours,
6. the quality of the materials used to build the robot and its final aesthetic design, and
7. the power of the computer and the size of the memories embedded in the robot.

And at the end, the selling price will only be a multiple of the production cost with different taxes added in regard of the origin country policy.

### **3.1.1.1 Number and quality of the motors placed in the robot**

The number and the quality of motors placed in a robot, and to be more precise the global mechanical features and design, are the main factor of the production cost together with the size of the robot.

When comparing two Multi-Purpose mobile robots with the same size and the same weight, the one built with more motors will be the one with the higher production cost. Actually, this difference of production cost is not only due to the addition of motor. In fact, each time a motor is added the complexity of the robotic system increases. Proprioceptive sensors are also added to control these motors, the synchronization of all the motors in order to obtain a coherent global behaviour requires much more sophisticated hardware and software. Naturally, the size of the envisioned robot also influences the number and the power of the motors needed, increasing thus directly the global production cost.

For very small robots servo-motors can be used. In this case the production cost of the robot can be kept low taking advantage of this off-the-shelf motorized system. These motors gather within one box the motor, the gear box, the encoder and the dedicated hardware for the loop control. Unfortunately these servo motors only exist for small systems, and are not very good in term of performance and quality.

For their overall quality, DC motors are frequently used, like brushless motors or brush commutated motors with or without permanent magnet. For the same torque and speed of motor, the brushless motor, the most expensive kind of DC motor, is the best in terms of quality. A big part of the cost of the motors comes from the gearbox system and the according encoder sensor. All these elements contribute to the quality of each motor used in a robot and, of course, to its price.

Also the more a robot uses motors, the more this robot will consume current from the batteries. So if one wants to keep the same time-autonomy on a single charge when increasing the number of motors one also has to increase the number of batteries or use a more expensive battery technology which will also increase the cost of the robot.

Those considerations allow us to classify robots with regard to the number of motors needed:

- Humanoid robots (around 40 motors used)
- Robots on wheels with arms (more or less about 20 motors),
- Robots on wheels with only a pincer (around 3 or 5 motors),
- Robots on wheels with no other motors (most often only 2 motors).

If we consider that all the other parameters are fixed, (Size, weight, battery technology, time of battery autonomy, type and number of sensors, ...) the production cost naturally follows this motor number increase.

#### **3.1.1.2 Global robot size and weight**

If all the parameters of the design are fixed, except its size, there is a specific optimal dimension providing a smaller production cost: the production would cost more if the robot is designed smaller or bigger. We will call this particular (and difficult to estimate) size the “Less Expensive Size” or L.E.S.

When the size is smaller than the L.E.S, smaller hardware needs to be designed, involving more expensive technology. Sometimes motors or sensors required are so small that their cost is higher than the standard equivalent component with the standard size. Their production or assembly might require dedicated tools, which also increases the final price as long as these tools are produced in small quantities.

When the size is bigger than the L.E.S, very often the weight of the physical mobile parts are higher, and so the motors have to perform higher torque, which they do at higher cost.

This “Less Expensive Size” (L.E.S) is unfortunately not necessary the more convenient size to perform the tasks dedicated to the Multi-Purpose robot or to interact with its environment or to interact with humans. So, very often, the price of the multipurpose robots is high also because the needed size is not the L.E.S.

#### **3.1.1.3 Precision and accuracy of actions and movements**

A high precision of action or movement, which is frequently needed, goes with a high precision of both proprioceptive and exteroceptive sensors. Proprioceptive sensors are mainly used to obtain good control of the motor through the motors loops control and exteroceptive sensors allow to obtain good control of the robot actions and

movements. Of course the precision that can be reached also depends on the quality of control of the motors.

In general, the more precise and accurate a sensor is, the more expensive this sensor is. So the more the mobile robot needs to be accurate on its actions and movements, the higher the production cost is. For example, a vacuum cleaner robot with a random trajectory does not need to be very precise neither in its actions nor in its movements. But a robot taking a cup of coffee on a table and bringing it to a user in a rocking chair, has to be very precise both on its movements and actions.

So, a Multi-Purpose robot, which needs to be very precise both in its movements and actions, will obviously cost much more than a simple vacuum cleaner robot even if it is sold in the same quantity worldwide.

#### **3.1.1.4 Number and quality of embedded sensors**

The embedded exteroceptive sensors very often used in a mobile robot (multi-purpose or not) are (by decreasing price order):

- 3D acquisition system
- Thermal camera
- Laser telemeters
- Absolute localization system
- Ultrasound telemeters
- Infrared telemeters
- Video cameras
- Magnetic sensors
- Microphones

The more sensors are added on a robot, the more the price of the robot increases. Of course this increase is partially due to the price of the added sensor itself, but each time a sensor is added, the hardware signal analysis chain for this sensor needs also to be taken into account. This new hardware impacts and increases the complexity of the overall embedded system and increases the price of the robot.

#### **3.1.1.5 Battery autonomy**

Mobile robots need a lot of batteries since they are mobile and therefore not always connected to the domestic plug. The most power consuming tasks are performing physical movements and these in particular consume a lot of energy. Depending on the motor technology used this can require even more energy, for example a DC motor will consume more than a small servo motor. Lastly they need batteries because they have lot of hardware systems embedded, like sensors or computers. So, the battery autonomy is a key point for the perception of the quality of the robot.

Today, six different technologies are available on the market and their different features are summarized in the following table:

Characteristic	Lead Acid	Nickel Cadmium	Nickel Metal Hybrid	Lithium Ion	Lithium Ion Polymer	Alkaline rechargeable
Chemical Symbols	Pb, SLA	Ni-Cd	Ni-MH	Li-ion	Li-po	RAM
Energy density	30-50 Wh/kg	45-80 Wh/kg	60-120 Wh/kg	110-160 Wh/kg	100-130 Wh/kg	80 Wh/kg
Life Cycles (Charge/discharge) (1)	200 to 300	1500	300 to 500	500 to 1000	200 to 300	10 to 50
Self-discharge per month	5 %	20 %	30 %	10 %	10 %	0,3 %
Nominal voltage of one cell	2 V	1,2 V	1,2 V	3,6 or 3,7 V	3,7 V	1,5 V
Maximal nominal capacity (2)	4000 Ah	1500 Ah	18 Ah	4,5Ah	1,6 Ah	-
Résistance interne	0,3 à 100 mΩ	100 à 200 mΩ	200 à 300 mΩ	150 à 250 mΩ	200 à 300 mΩ	200 à 2000 mΩ
Long time storage	Charged	Discharged	Charged	Charged at 40%	Charged at 40%	Charged
Temperature range	-20°C à 60°C	-40°C à 60°C	-20°C à 60°C	-20°C à 60°C	0°C à 60°C	0°C à 65°C
Charge system	Constant voltage	Constant current	Constant current	Constant voltage	Constant voltage	-
Current for charging	C/4	2 C (4)	2 C (5)	1 C	1C	C/3
Typical charging phase	2,6V 20 h	C/10 - 14h	C/4 - 5h	4,1 ou 4,2V - 3h	4,2V - 3h	1,65V 4h
End of charge criterium	$I_c < C/100$	-dV/dt	-dV/dt	$I_c < 0,03 C$	$I_c < 0,03 C$	-
Maximal current when discharging	5 C	20 C	5 C	2 C	2 C	C/2
Nominal current when discharge	C/5	1 C	C/2	< 1C	< 1C	C/5
Overcharge tolerance	Yes	Medium	Very few	None	Very few	Medium
Hysteresis effect	No	Yes	No	No	No	Yes
Typical average cost ratio	25	50	60	100	100	5
The ratio cost for 1 Wh/kg	0,625	0,794	0,666	0,769	0,869	0,062
First sale year	1850 1970 (SLA)	1950	1990	1991	1999	1992

(1) At least during long time use.

- (2) *At least one time maximal capacity reached, but as the technology evolves the absolute maximum is probably higher.*
- (3) *Charging rate in regard of the accumulator's nominal capacity.*
- (4) *1C is the standard value but some system allows 2C, and other allows only C/10.*
- (5) *Only correct for some specific elements otherwise it's 1C.*

The ratio cost for 1 Wh/kg is a good ratio to compare the cost of technology for a battery. As we can see in this table, the least expensive technology is the alkaline rechargeable (RAM); at least ten times less expensive than the others. This technology also offers a quite good energy density with no hysteresis effect and a very low self-discharge ability. Unfortunately, the RAM technology can only perform 10 to 50 charge-discharge cycles and provides a very poor maximal discharge current. So, this technology is not very satisfactory for a mobile robot.

The Li-Ion technology offers a high number of charge-discharge cycles (up to 1000), has no hysteresis effect but costs a lot and has some difficulties to provide very high current. Furthermore, the charging hardware technology has to be very sophisticated to protect the battery against overvoltage otherwise the battery could explode. With the improvement of this technology for the laptop computer, it could be very interesting for the robot batteries because of the high energy density and the very good number of life cycles.

The Ni-Cd technology performs the best maximal current when discharging but this technology is today not allowed mainly because of its toxicity even if it was the first technology used in the general public market for the cell phone. This technology is also not well appropriated for robots because this technology costs a lot and also has a strong hysteresis effect.

The Li-Po has more or less the same disadvantages as the Li-Ion, but has less charge-discharge cycles and is the most expensive technology. Its main advantage is that you can shape the battery in any way you want. So this technology is very often used for very small devices which also need very few energy. It is really not the best technology for mobile robots except if, for example, many batteries need to be placed in many different places inside the robot.

In the end, the NiMH technology has the best performance/cost ratio at this moment and also provides: (i) a good energy density, (ii) an acceptable number of charge-discharge cycles, (iii) a good maximal current when discharging (iv) a good cost. The main disadvantage is only its high self-discharges per month, but since a multi-purpose robot should have a docking station to be recharged every day during the night it is not a very strong handicap for this category of robots.

### **3.1.1.6 Quality of the materials used to build the robot**

Even if in the end the mechanical parts of the robot are not the main part of the production cost, the quality of the material used to build a robot has a light impact on the final cost. For example, if we take in consideration the cost of a gear box, we can choose a gear box built with plastic gearing or a gear box built with good quality steel. The same consideration could be done for the mechanical parts of the chassis of the robot or its arms, legs, or its coachwork.



Those material choices have an impact on the final production cost of the multi-purpose robot but, since at this moment these kind of robots are most often produced in small quantities, so with not enough different choices of available material category, the real impact at the end in terms of percentage between one or one other material is no so important for the overall production cost. So most often manufacturers favour the best quality choice between all available materials.

Thus it is interesting to notice that in most of multi-purpose robots available on the market today the production cost can decrease a lot when the production volumes will increase. In particular because when the production volumes increase it is possible to use other choices of material (like ABS plastic molded pieces for example) which are not available in small quantities production.

### **3.1.1.7 Computer power and memory size**

Because all other parts of the robot already cost a lot and these parts can't all benefit from other large volume market segments the impact of the embedded computer power and memory (mainly thanks to the growing laptop market) on the total cost of a robot is rather limited. As the current multipurpose robots production cost evolves between several dozens of thousands Euros and several hundreds of thousands Euros, the price of a good embedded computer is not a big part of the entire production cost.

Furthermore, as wireless communication is now very common and standardized, it is also possible to outsource the needed computer power for some very demanding computation tasks to a computer outside the robot. In this case, the robot only needs to collect the necessary data coming from its sensors or its specific context, send this data to a distant computer via the wireless channel, and wait for the result of the computation coming back.

However, when the volume of robots sold in this field market will increase a lot (like which happened for the vacuum cleaner robots) we will see huge decreases of the production cost of all robot parts except for the production cost of the embedded computer and memory modules because they are already produced in huge volumes.

### **3.1.1.8 Conclusion**

On the multipurpose robots market today, the cost efficient solutions are mainly driven by the mechanical features and design, and also by the fact that they are still produced in small quantities with no common standards, except those coming from the laptop computer industry and the cell phone industry. Those industries have huge sales volumes and they help the mobile robot industry for its embedded computer power and its battery autonomy needs. As said the major impact on the production cost is the size, the number and quality of motors, the number and quality of sensors and the number of wanted autonomy hours on batteries of the robot.

In the same proportion, the quality and number of sensors have also an important impact on the final behaviour of the robot, and so determines also, with the quality of the material used for building the robot, the user's perception of the quality of the robot.

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### 3.1.2 Appearance

Depending on the type of robot built, the appearance can be a very important aspect. For industrial robots, which are designed for a specific task and are considered as tools, this is not important, but for a robot that interacts a lot with humans the appearance determines a major part of the user acceptance. In the state of the art document of WP4 [Isken2010] an entire section (number 5) has been dedicated to this topic. The interested reader can refer to that document for getting more details on this subject.

### 3.1.4 Safety

In industrial robotics, safety issues pose a major concern due to very high acceleration and mass of robotic arms or effectors. Failed avoidance of a collision with environmental obstacles may result in heavy damage to the industrial robot and the target of impact. Therefore, movement patterns are pre-programmed and sensors are mostly used for precise and close range positioning of effectors. Due to the possible threat for humans in the operation area of industrial robots, extensive safety measures have to be maintained. Robotic operation has to stop whenever a human or unknown object enters the safety area. This is normally accomplished by using cages, light barriers and pressure mats.

Mobile and domestic robots are intended for other tasks, changing the shape and mechanical parameters as well as their requirements. On the one hand, these robots are designed to move freely in a dynamic environment and are intended to manipulate objects (e.g. domestic robots as vacuum cleaners) or interact with humans, shaping their capabilities after these requirements. On the other hand, these requirements also lead to safety risks that have to be reduced to not endanger humans, the environment or the robot itself.

#### 3.1.3.1 Safety relevant parameters

It is possible to classify different parameters of the application in order to identify risk potentials [Adamy2003]. Mechanical design, application and work environment are criteria to judge the overall risk potentials.

Directly connected to possible injuries is the kinetic energy a robot may transfer to an object on impact. Therefore, mass of the robot, as well as its speed are important factors to take into account. Its mechanical design also influences manoeuvrability to evade obstacles and stability of the platform.

The application field of mobile robots at home covers simple and relative safe tasks. In domestic robots, for example floor cleaning is simple to handle. While applications for mobile robots may seem like a simple and safe task, the context is important. To illustrate this, we use the task “move towards the user notifying him or her” as an example. While notification of an interesting TV show is not important for risk calculation, notification to take medicine or that smoke was detected may pose a high risk for the human, if the task was not accomplished correctly. Autonomous navigation and operation also increases safety risks, due to decision making when unforeseen events occur, in comparison to remote operated vehicles. Reliability of sensor data is also involved when operating autonomously instead of remotely in line of sight of an operator.

The work environment is a very critical problem in domestic and mobile robots. The environment dynamically changes. Whenever someone is walking through the room, new obstacles may appear and behaviour of persons is hardly predictable. All information about the environment has to be captured by sensors and processed for the robotic system to comprehend and react to it in time. Failure to do so may result in collisions. Another risk factor is the close proximity to humans, if the robot's tasks take place with a human in the same area, or even interaction with humans is necessary. In most cases, close proximity is needed for services that involve presenting information on screens or getting a response from the user by touch. This proximity also increases the chance of a collision or stumbling over and therefore also the quality demands on navigational sensors and algorithms.

### **3.1.3.2 Mechanical issues**

For mobile robots in home environments several safety issues and requirements emerge from their application description regarding the mechanical, electrical and sensory designs.

Mechanical issues are the mass of the robot, its driving speed, braking systems and mechanical stability.

A robot's mass and current velocity deal great impact on damage when a collision occurs. Both parameters also influence a robot's manoeuvrability. Due to safety aspects, but also handling problems, robots for the home environment normally do not exceed 50kg, limiting possible damage. Overrunning of obstacles still has to be prevented at all costs. This is often achieved by mechanical bumpers that indicate a physical contact, when the object is too small, low or not detected by other sensors, because of its moving speed.

Concerning driving speed or velocity, robots for use in indoor and home environments are limited to walking speed of about 5km/h. While higher velocity would increase power demand, it would also reduce reaction time for collision avoidance. Fast algorithms for object detection, route change planning and sensor data acquisition are also needed, when driving at high velocity. On the other hand, higher speeds as walking speed are unusual within home environment and may irritate residents.

While industrial robots use different braking mechanisms to stop and lock their axes, mobile robots for home use mostly rely on generator-based braking and gear friction for braking. Using generator-based braking, the electrical motor itself becomes the brake. This is achieved by the motors' driving electronic, using the momentum of movement to generate electrical current and feeding it back to the motors' coils. A reversed magnetic field is established, which generates a momentum in opposite to the direction of movement. Generator-based braking is a cost efficient solution that needs no additional hardware parts. To move the relative high masses of mobile robots with small electrical motors, most robots use a gear transmission between motor and wheel or chain. While in normal operation friction of the wheels on the underground surface as well as the friction in the gear transmissions have to be overcome by the motors, increasing their power demands. The same effect helps when braking the robot. Typical braking distances of mobile robots for home environments are within few centimetres.

The mechanical stability of mobile robots depends on their mechanical design and influences movement behaviour. Mechanical stability addresses the danger of flipping over. Wheeled robots or systems using chain tracks have a broad surface area and low point of gravity, resulting in a stable setup with little chance to flip over on a collision. However, tall superstructures like housings for a more empathetic design, robotic manipulators or mountings for screens and cameras add mass to higher parts of the robot. Manufacturers have to consider this when designing mobile robots, because fast acceleration and deceleration may result in swinging of these superstructures and increasing risk of flipping over. Humanoid robots have heavy stability issues. While other mobile robots maintain stability by their design, humanoid or bipedal robots need constant closed loop control to stabilize their point of gravity for not to collapse. Few mobile robots are at a state of development, where bipedal movement is possible. One example is Honda's Asimo [Asimo].

Critical situations that might occur are falling scenarios, where an elderly falls and tries to hold on the robot, tilting the robot into a critical angle.

### **3.1.3.3 Electrical issues**

Mobile robots are electrical systems, using accumulators as power supply, loading stations, connecting them to the 110V/230V grid, using sensors and communication technologies with different forms of radiation and electrical motors. According to European law, manufacturers and user have to maintain electrical specifications and engineering standards. This involves safety of operation as well as electromagnetic interference and susceptibility (EMI/EMS). While electrical safety of household devices is covered in the standards group of IEC 60335-2, definition and standards for mobile and domestic robots are still in development, and only industrial robots are covered by standards like EN 775 ISO 10218:1992. However, safety aware design with risk analyses, applying EN ISO 14121-1, is necessary. Operation of electrical devices also needs to be checked for EMC (electromagnetic compatibility). EMI describes the emitted electromagnetic interference a device can cause in its environment and is restricted by national laws and technical standards. The usage in a home environment requires more strict limitations in comparison to industrial environments. Furthermore, the degree the robot may be influenced by other devices has to be checked. This is known as EMS. EN 50081-2 EMC and EN 50082-2 EMC build a framework for these regulations and testing setups are defined within EN 61000-4 standards group.

When using a robotic system to deliver medical services, EN IEC 60601-1 "Safety of medical electrical equipment" has also to be covered.

Within the EU the CE certificate and CE marking show that the device operates in compliance with all safety regulations and is also a requirement for selling on the market.

### **3.1.3.4 Sensor issues**

While mobile robots often rely completely on their onboard sensor information for navigation and manipulation, certain precautions has to be taken regarding safety. In case of emergency, the robot has to shut down in a specific time to a safe state, until the problem is solved. In order to do so, emergency shutdown buttons on the outside of the robot have to be reachable. While in industrial robots, emergency shutdown involves deceleration and active braking of axes, most small-scale mobile robots for

home environments may disconnect motors and electric consumers from the main power supply, putting all actions to a hold in time.

Using sensors for environmental awareness needs knowledge of capabilities and also the flaws of these sensors. Important features of sensors are range, viewing angle and reliability of data. When designing sensor systems for navigation and collision avoidance all these points have impact on the reliability of the system. Range and viewing angle limits a sensor's working space, while reliability of the data is limited by the sample rate and noise of the sensor.

Four major groups for mobile robots' sensors are mechanical bumpers, reflexive infrared light barriers, ultrasonic sensors and laser range finders. Mechanical bumper are limited to direct contact for triggering, but can be placed on all possible collision points of a robot, creating a sensor event, whenever direct contact is registered. Using bumper is a very reliable way for detecting collisions, but need of physical contact leave them to the last possibility to register contacts.

Reflexive infrared light barriers with ranges up to 2m and a narrow viewing angle are interesting for close proximity and low velocities. But the surface of an object influences the sensor readings. Absorption of material within the IR-spectrum may reduce the reliability of such sensors, as backscattering of IR-light is reduced. Fabric-structures from clothing also reduce backscattering because of multiple diffuse reflections on the fibers. This leads to detection difficulties at the edge of operational range.

Ultrasonic sensors produce a wide field of view and have a range of about 4m. Looking far ahead enables early detection of obstacles, but these sensors have problems with small objects, like table legs. The echo produced is in most cases too weak for detecting. Ultrasound sensors also have a minimum distance, leaving a dead zone around the robot. The most sophisticated sensor system is a laser range finder, using LIDAR (LIght Detection And Ranging) to measure distances. Using an infrared laser source, ranges exceed 4m and cover an angle of more than 180°. Laser range finders share some flaws with infrared and ultrasonic sensors. On the one hand, most have a minimum distance, as ultrasonic sensors do, small objects at long range may be difficult to detect and using an infrared source, reflection and backscattering is also material dependent. On the other hand, laser sources are powerful enough to reliably detect even unsuitable materials in front of it at increased range, and the angular resolution to detect small objects is greatly improved comparing to ultrasonic sensors. Since laser range finder go under laser safety regulations, their range is limited by class 1 products in home environments.

Camera systems and computer vision for collision avoidance are also an option, but reliable feature extraction in unknown environments is still a major problem.

Using these sensor technologies, a mobile robot should be aware of surrounding obstacles. Therefore, when placing the sensors it should be taken care to avoid dead zones, where no sensor reading is available, due to limited viewing angles. A combination of these sensors will cover the whole area around the robot and also eliminate dead zones.

However, in home environments, special problems might occur. Staircases pose a threat to mobile robots as their main sensors scan the environment horizontally. In order to detect steps, light barriers or mechanical contacts, at the edge of the robot and mounted towards the ground, will alert the robot to stop moving further over the

edge. Other problems are table edges or similar overhanging obstacles. The robot's sensors have to scan the entire height of its casing to identify not just table legs, but also the table board to avoid collision.

### 3.1.3.5 Redundancy

Hardware redundancy is always a trade-off between safety and pricing. Designing robots for home use also puts pressure on the possible sales price per unit. Therefore, redundancy to compensate hardware failure is limited.

Using different types of sensors allows forming redundancy regarding wrong sensor readings. As mentioned in the previous chapter, different sensor technologies can add their benefits to each other. Multiple sensors of the same type and direction with overlapping viewing angles may reduce detection failures. Combinations of different sensors are useful, increasing sensing range and reliability of data and reducing dead zones. Together with sensor fusion techniques it is possible to refine sensor readings for higher reliability and accuracy, using redundant sensing modalities. In software, parallel processes and watchdogs can be used to achieve a increased reliability, comparing outcomes from different processes or checking the status of a component.

### 3.1.3.6 Failure handling

In dynamic environments failure to recognize or react appropriate to a situation is not always possible to avoid. In case of a failure, safe handling and resolving is necessary to maintain operation. Sources for failures are undetected runtime failures in software, incomplete knowledge about the surrounding environment or exogenous events, limiting a robots practical use in real environments and everyday situations. Therefore, advanced failure handling is an immediate requirement for mobile robotic systems.

Architecture for handling sensing failures, proposed by Murphy and Hershberger [Murphy1999] is SFX-EH. Its aims are classification and recovery of sensing failures by reconfiguration, recalibration or further corrective actions. The architecture enables the robot to test different behaviours in order to identify a perception problem and counter it by using alternative behaviours. First step is classification, normally done by Generate-and-Test methods, generating possible solutions, matching them with a desired goal until a correct solution is found. The strategy used in SFX-EH uses a partial causal model to derive a solution from logical behaviour and sensors forming a hypothesis library for each individual sensor. Therefore, the effort to identify a solution is narrowed down. After a failure was classified as sensor malfunction, environmental change or errant expectation the system tries to recover from the failure using a known set of recovery strategies available for the logical sensor.

Another approach detecting sensor failures is proposed by Soika [Soika1997]. He describes a sensor failure detection system based on probabilistic formulation of the sensor model and statements about the environment to quantitatively exam inconsistencies. Comparing sensors' consistency measures over several statements, deliberation of a sensor's condition is possible. This approach was demonstrated for obstacle avoidance on mobile robots, using grid maps, common in robotic navigation and way planning.

## 3.1.4 Power Supply

One of the most important measures for the performance of a robot and also for its practical usability is the duration a robot runs without being recharged. The most

relevant aspect for the robots uptime is the capacity of the battery and its recharging time. Here we expect significant advances in future. The state of the art in battery technology has been provided already in section 3.1.1. This section is dedicated to a glimpse into new emerging battery technologies and a robot specific battery management system.

### **3.1.4.1 Battery Technologies**

In section 3.1.1.5 the currently available Battery technologies have been introduced. The best compromise for today's robots is still offered by NiCd batteries, whereas Li-Ions are already state-of-the-art in Laptops and other small devices. It can be expected that this technology will become available for Robots soon, not least fostered by the now boosting battery research for electrical vehicles.

Also completely new technologies for Batteries are under development and prototypes have been introduced recently, one sample is the Organic Radical Battery. The target of all of them is to increase the capacity and the lifetime, and to decrease the charging time.

#### ***High power Li-Ion***

The characteristics of the well-known Li-Ion Batteries have been described in section 3.1.1.5. Besides them there are the new High Power and even Ultra High Power Lithium cells [DeLeon2010]. They offer much higher power density and accept faster charging, however the most significant drawbacks are the higher cost and even safety problems – the batteries might burn. Therefore one can expect another few years before they will become interesting for robots.

The form factor for them is no longer cells, but mainly pouch style packs. Besides the energy density especially the speed charging capability is of high interest. For example Toshiba battery packs can be charged in just 5 min. Such a reduced charging capability makes it possible to recharge the robot batteries in a small break (e.g. during a meal or when the elderly visits the bathroom). This makes efforts and investments obsolete to equip the robot with as much cells as it needs to run maybe a complete day.

On the long term (10 years timeframe) Li-Air batteries might become interesting. Li-Air batteries react with Oxygene in the air. Their characteristics show 10 times more energy as today best systems.

#### ***Organic Radical Battery***

Another new technology which might become interesting in future is the Organic Radical Battery (ORB). ORB is a new battery technology developed by NEC [ORB]. Batteries are made of a material called organic radical polymer which has a gel state. ORBs are characterized by a thin profile (0.3 – 0.7 mm), flexible and a high energy density of ca. 1 mWh / 1 cm<sup>2</sup>. Due to the thin and flexile profile, they mainly address keycards or RFIDs today. Interesting for robots is again the very fast charging time, which is as little as 30 sec. This very fast charging time is made possible by fast electrode reactions and the gel state polymer, which allows supporting salts to migrate easily.

Additionally these batteries do not contain any of the heavy metals which cause disposal problems.

### 3.1.4.2 Battery Management

Information about the status of the battery and a management system to maintain a charged and healthy status of the batteries is essential for the use cases of multi purpose service robots. The Smart Battery System [SBS] does provide such information. However, SBS is not available for all Battery types. RoBM<sup>2</sup> [RoBM], makes the SBS concepts available for normal Battery systems, and offers a flexible, battery independent smart battery solution for robots. With this, energy-aware operations [ROSES] can be realized for robots.

#### Smart Battery System

The Smart Battery System (SBS) [SBS] is a specification for a complete power system for portable devices. The aim of the SBS is to get more accurate information about a battery and therewith make better use of it. The SBS has 3 main components.

- A Smart Battery which provides its current state like charging or heat and predicted running time via a SMBus
- A Smart Battery Charger that communicates with the Smart Battery and adjusts charging profiles to the use of the Smart Battery
- A System Host is a device that receives the power from the Smart Battery. It receives information about the current state of the battery and alarms if problem in the battery are detected.

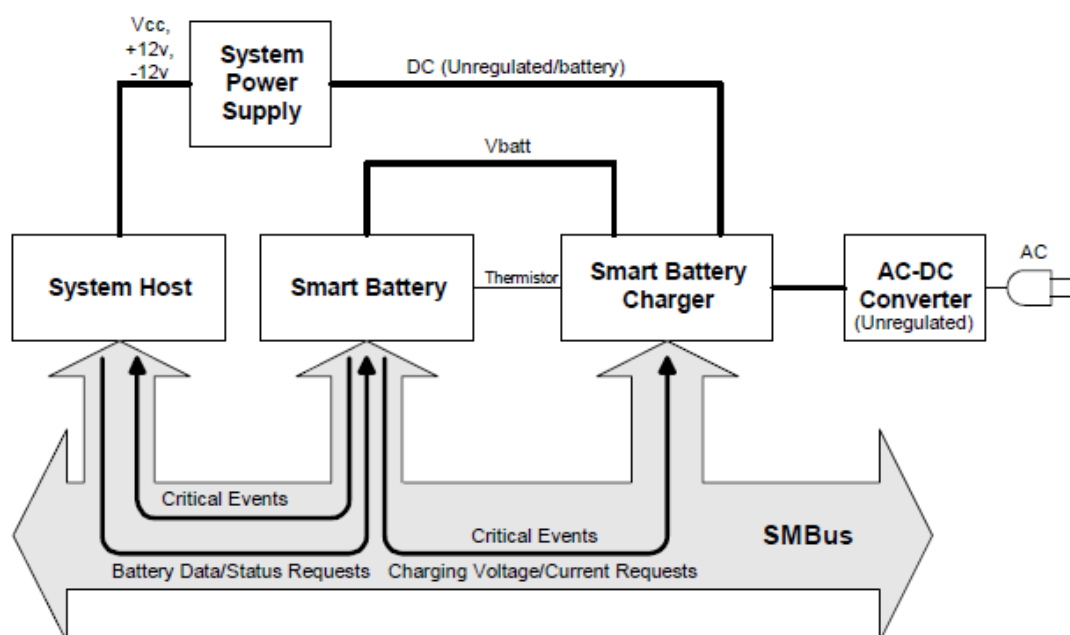
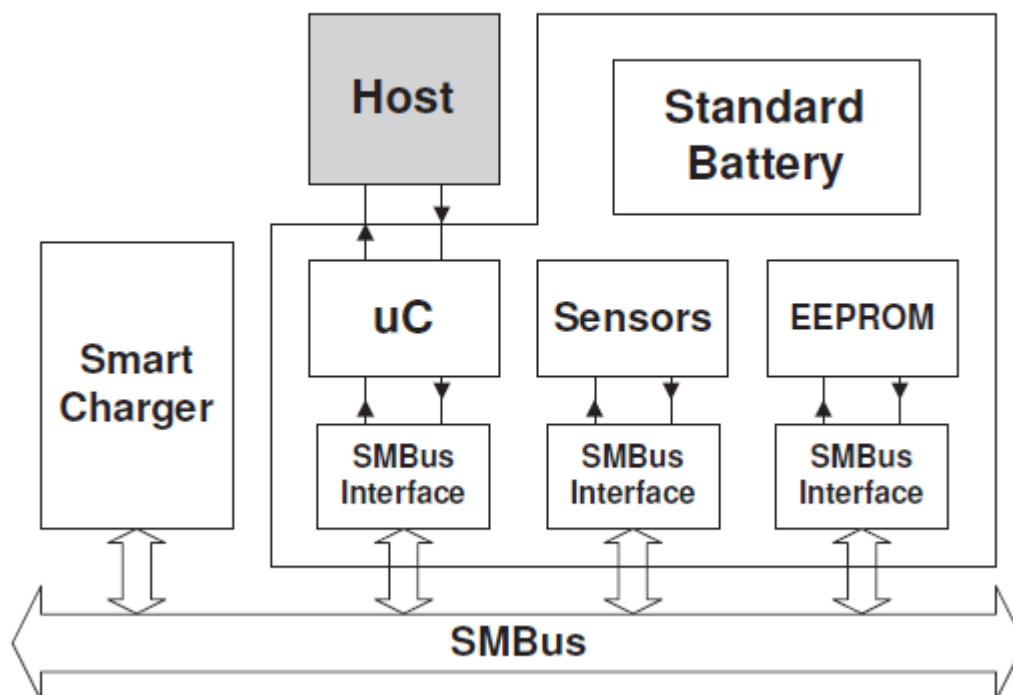


Figure 17: Smart Battery System



## Robot Battery Management and Monitoring module

The Robot Battery Management and Monitoring (RoBM<sup>2</sup>) module is hardware device developed by the Fraunhofer IIS and the University of Erlangen [RoBM]. The RoBM<sup>2</sup> is inspired by the SBS and targets to make normal batteries into Smart Batteries. The RoBM<sup>2</sup> team identified two main problems with the integration of the SBS system in a robot. Robots normally rely on standard batteries with a predefined interface and Smart Batteries are not widely available with various interfaces. The second problem they saw is that a SMBus is not available in all robot models.



**Figure 18: Robot Battery Management and Monitoring Module**

The core of the RoBM<sup>2</sup> is a microcontroller with some additional sensors to monitor the battery. The RoBM<sup>2</sup> basically provides two interfaces. One adapts between the RoBM<sup>2</sup> sensor information and the SMBus. The second interface is a serial interface for the Host System to receive the battery information.

Battery Management and Monitoring not only provides information about the states of charge, function and health. This information allows for a battery driven system design and enables energy-aware operations, like introducing battery-aware task scheduling or dynamic adaptation of service quality based on battery status.

### 3.1.4.3 Conclusion

With today's battery technology it is difficult to make the robot independent from external power supply long enough, such that it is available to serve the elderly without interruption for the whole day. Also the time needed for charging is still too long to recharge the robot seamlessly. However, we saw that intensive investigation in better

batteries is ongoing with promising results, which improve the situation significantly in the not that far future. It can be expected, that at the point in time when service robots for elderly become mature, the battery problem is much less apparent than today. Therefore Florence can assume much better performance of the battery when investigating in and designing new services.

### **3.1.5 Mechanical Design**

#### **Mobility**

Most house hold robots, both commercial ones and research prototypes use wheel based locomotion. Most robots use three or four wheels for stable operations that can move in all directions (omni-directional). There are a few robots that use only two wheels in combination with balancing techniques. A well-known example is the QB from Anybots [QB] and the u-bot [u-bot] from the University of Massachusetts. A two-wheel base has the advantage that the robot needs a much smaller wheel base. However it is unclear how stable such systems are in practice and if a robot falls, it cannot redress itself automatically. Using wheels for mobility has the obvious drawback that they are not able to climb stairs.

This is one of the reasons why many research groups are working on leg-based locomotion. The famous example is the Asimo robot from Honda [Asimo] who can walk or run on two feet at speeds up to 6 km/h. One of the most advanced four-legged locomotion robots is “bigdog” from Boston Dynamics [Bigdog]. The same company is developing another robot, Petman, with the aim to mimic human walking as close as possible as a human [Petman]. “Petman” is able to do “heel-toe” walking like a human and is stable when pushed. Stability is a major issue for two-legged robots and, currently, two-legged robots can only be used in the home for smaller robots, like for example the NAO [Nao], where the effect of a fall is limited. Most of these smaller two-legged robots are also able to stand up again autonomously after a fall.

#### **Shape**

Most robots aimed at assisting elderly in the home, based on cognitive support, coaching and motivation are wheel-based, have an abstract humanoid form, are between 1 and 1,5 meter and have a (touch) screen to communicate with the user. A distinction for robots in this category can be made between robots that have a physical “humanoid” head [Kompai], [Nursebot] and the ones without a humanoid head. In the latter case, the screen of the robot often represents conceptually the head of the robot, such as the carebot from Geckosystems [Carebot] and the robot from the companionable project [CompanionAble]. Some projects do this explicitly by displaying an avatar face on the screen like for example the robocare project. User studies on whether users prefer robots with or without a head have mixed results not clearly stating a preference of one type above the other. Robots with a humanoid head can have an active head like, for example, the nursebot from Carnegie-Mellon University [Nursebot] or a passive head with no moving parts like in the case of the Kompai robot [Kompai].

### **3.2 Robots on the market**

The robots available onto the market can be categorized by the end-user these systems are targeting. Three main categories can be identified:

- Systems that are so far mainly developed for research purposes,
- Systems already targeting personal or domestic use, and
- Systems dedicated to industrial applications.

We describe below the two first categories that are directly related with this project.

### 3.2.1 R&D market

In this segment, robots are considered as platforms onto which researchers can implement and validate their solutions. Most of the available R&D robots were originally designed by scientists and then made available on the market. R&D robots can be separated into two main categories: wheeled platforms and humanoid robots.

#### 3.2.1.1 Wheeled platforms

Wheeled based mobile robots shown themselves to be the easiest way to build robots able to evolve in complex environments such as homes or factories but also outdoor, where the environment can rarely be controlled.

The availability of these platforms is dating back to the 70's and their design has evolved with the progresses made in various areas such as embedded computing, actuators and sensors.

The main regions of development for R&D platforms have been Europe, North America and more recently Japan and Korea.

MobileRobots Inc, formerly known as ActiveMedia Robotics, designed and made available several mobile robots platforms that have been used by researchers to demonstrate their projects, including human interaction applications.



**Figure 3-19 Pioneer 3AT robot from MobileRobot Inc**

In Europe, similar platforms are available and several companies developed robots with their own specificities. The Swiss company K-Team developed Koala that is a mid-size robot that can be used indoor and outdoor. In France, Robosoft with the RobuLAB platforms (see the Kompaï system in Figure 3-20) and Wany Robotics with the successive Pekee mobile robots iterations have been proposing R&D mobile platforms to researchers for many years. Both companies are investigating into new concepts of robots specifically targeting the prototyping and development of human interaction robots. The German Metralabs [METRALABS] company has designed the Scitos A5 robot [Muller2007], which is currently used within the companionAble project

[companionable, Pastor2009]. The recent progress in object grasping and manipulation also influenced the robotic system design and production. As an illustration, in Germany Fraunhofer IPA [Care-o-bot] is working on a mobile robot assistant aiming to assist human in their daily tasks. This goal is also shared by Willow Garage, an American company that designed the Personal Robot 2 (PR2) with two arms (note that this company also realized the telepresence system and Texas Alpha Telerobot).



**Figure 3-20 Wheeled robots for service: Kompaï, Scitos A5, Care-O-bot and PR2**

As no hardware and software standardization has clearly emerged over the past years, all the available R&D robots rely on different architectures with a part of proprietary elements (mechanical and electronic design, low level software) but a general trend is the development of compatibility layers for the major software platforms and an harmonization of some of the hardware equipments of these robots. Indeed, the purpose of these platforms is to provide to the researcher a system onto which it is easy to implement some behaviors, while not spending too much time onto other issues that may not be the focus of their research. This point can be noticed in the effort of proposing some open software architecture, into which the integration of new behaviors is simplified. As an example, The Kompaï robot from Robosoft is provided with the robuBox open Software that is based onto Microsoft Robotic Developer Studio, the Scitos A5 is compatible with Player, the Care-O-bot robot can be programmed with ROS [ROS] or OROCOS [Orococos], and the PR2 is also controlled with the ROS environment. We can also note that The Pioneer 3At comes with its own library, ARIA, but the full source is provided, under the GNU General public license.

### **3.2.1.2 Humanoid platforms**

A consequent part of the investigation on human-robot interaction is based onto the use of human-like robotic system. The complexity of such system (just to handle the stability and the walking capabilities) has delayed the production of such system, but their presence onto the market right now demonstrates that a higher maturity has been achieved.



**Figure 3-21 Humanoid robots examples: Asimo, Reem-B, HRP2 and Nao**

One of the most famous humanoid robots might be the ASIMO created by Honda, and which first prototype was produced in 1987. The last contributions were mainly focusing onto the integration of some capabilities to better interact, like the recognition of objects, human gestures and faces, as well as environments. The REEM-B is developed by the Spanish company “PAL technology”. REEM-B is developed to be a service robot. So far, no delivery date has been announced. The HRP is a series of robot developed by the Japanese Kawada Industries. Like others this system is not directly available onto the market, but can be acquired by laboratories through some collaboration with the Japanese research organization AIST (like the joint AIST-CNRS laboratory between France and Japan). Another example of humanoid robot is the Nao from Aldebaran. The particularity of this system is that this 60cm height robot has been designed while having a strong concern about the production cost, so that one version can be obtained for less than €15.000, which is much more affordable for smaller research laboratories than the other humanoids. This latest system is also provided with a software development script, based on the Urbi architecture, and researchers have ported it to the ROS framework.

### 3.2.1.3 Comments

Most of the R&D robot providers have understood the interest of using some open programming platforms, to get an easy and generic management of their robot, to ease the use of these systems, and to take benefit from the development of the researchers. The application in which these robots are used strongly depends on their motion capabilities and on the activities of the underlying laboratories. Wheel-based robotics platform are frequently used to perform some autonomous localization and navigation proofs of concept, while humanoid-like robots are mainly used to demonstrate grasping capabilities or physical human-robot interaction. Nevertheless, this distinction is quite small and frequently crossed, especially with systems like Care-o-bot and PR2 that are equipped with arms and can also realize some physical interaction with its surrounding. It is also interesting to note that these advanced systems usually provide some built-in solutions for human-robot interaction. As an example, the Kompaï robot is equipped with some natural voice interaction, as well as some daily-life management (waking up, shopping list, calendar and meeting management, etc).

## 3.2.2 Consumer robots

If the more advanced robotic systems are so far only available for the research community, it has to be noticed that robot with lower capabilities are already available for the public.

### 3.2.2.1 Domestic robots

A first group of robots have been designed to take in charge some unwanted household chores like vacuum cleaning, swimming pool cleaning and lawn moving. The Roomba vacuum cleaner from iRobot is clearly the most famous system [iRobot]. Basically, the robot starts by scanning the room size (with distance sensor like infrared ones), and then start to navigate within this place. Depending on the version (and the price) the navigation method is more or less developed. The line of home robot of iRobot is very successful; they have surpassed the 5 million units since 2002. This outstanding success has produced the emergence of a number of competitors, among which we can cite Neato robot that will soon be released its particularity being the embedment of a laser-based localization and mapping solution.

We can also mention that several telepresence robots are emerging on the market (like the CareBot, the Qb robot or the VGO), targeting mainly medical centers, offices, with a cost getting more affordable.

### 3.2.2.2 Entertainment robots

Entertainment robots or robotic pets have also experienced a great development in the first decade of 2000. The Sony's Aibo is a concrete example of such robot [Aibo]. Equipped of a set of touch and distance sensors, as well as some microphone, he is able to interact with the person, understand specific vocal commands. In the latest version, the camera embedded into the nose is used to detect the docking station.

The Aibo system is just an illustration of the large production of low-cost robots. Apart from the pet-like robot, other ones present a humanoid-like appearance, like the Robosapien [Robosapien]. This type of system provides some basic capacities integrated (infrared sensor, color recognition, some low-level vision-based capabilities, audio order recognition, etc) that gives them sufficient interaction capabilities and for an affordable price (of the magnitude of hundreds to thousands of Euros). Some systems also provide some telepresence capabilities, like Aibo, or the Spykee telepresence robot [Spykee].

It is interesting to note that even if these robots are numerous and frequently mentioned in blogs, and even if the underlying market seems promising, several lines of product have been stopped: Aibo's production was discontinued in 2006; the company initially producing the dinosaur Pleo, Ugobe filed for bankruptcy.

### 3.2.2.3 Comments

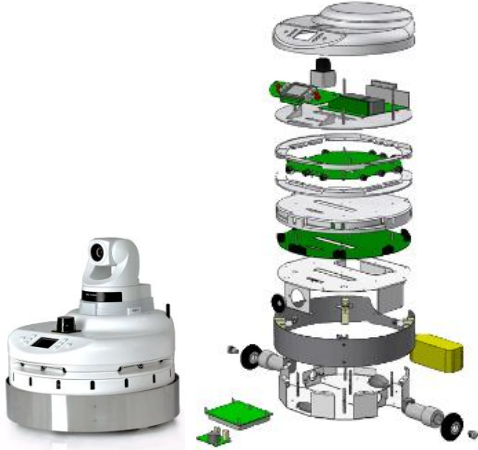
Consumer robots have experienced a great success in the domestic area. One of the conditions of such success might be a combination of an affordable price and the good-execution of a specific task. If the strong competition in the field has a tendency to make the prices go down, it may also limit the development on such platform (that would require some processing and sensing increase).

The entertainment robots take benefit of the nowadays low-price of sensors (infrared, touch, camera sensor) to embed them in well-designed systems to get some basic but


still present interaction frameworks. The connection to internet is also a way to extend the robot capabilities through the network. If some of these systems provide programming tools to extend the behavior of the robot, these capabilities are usually quite limited in term of interaction. If some system presents higher capabilities, they do it at a price that could take them out of the domestic group.

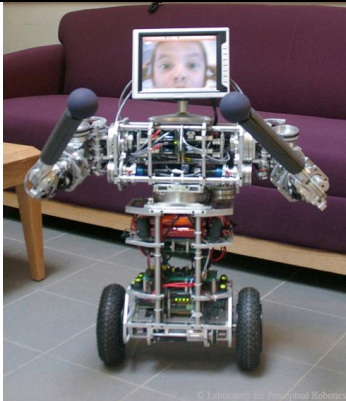
### **3.2.3 Comparison of robots**

In this section we'll compare some selected robots which are available at the market right now or which are being used in research projects. They are all using currently available technology. We will discuss each robot based on the characteristics we identified in section 3.1 starting with the Pekee II robot which will be used by the Florence Project.


Project/Robot Name	Pekeell
Partners/Group/Company	Wany Robotics, France
Pictures	
Cost	Between 5k€ and 20k€ depending on how many options selected in the robot configuration.
Mechanical Design	<p>The Pekeell series of robots comprises different robots built with a common mechanical, hardware and software reference design based on a modular concept. The mechanical design is based on 2 motorized wheels placed on each side of the robot to control the direction and the speed of the robot. Two other small wheels are placed in front and behind the robot for the stability of the robot. The robot is built with metal and plastic pieces. Depending on the options selected, the robot can have a pan-tilt camera, stereo vision system, embedded mechanical arms, indoors or outdoors chassis, docking station, etc.</p>
Appearance	<p>The appearance of the Pekeell robot depends on the choice of the configuration and the optional modules installed on it. But in an overall view a Pekeell robot is a kind of cylinder with a 40cm diameter and a height starting from 18cm up to 130cm depending on the number of different selected options. This robot can move at a maximum of 1,5km/h. It is more designed for indoor environment, but an 'outdoors chassis' option exists to allow the robot to move on grass or outdoors flat ground. The robot is provided with an API like a driver and does not offer 'personality' or 'body language' yet.</p>
Safety	<p>Pekeell robots can be equipped with four infrared staircase sensors placed in front of the two motorized wheels. The maximum weight of this robot is about 20kg, and it can carry approximately 5kg.</p>
Power Supply	<p>The power supply of the robot is based on a 14V 8000mAh NiMH battery. The autonomy depends on the number of optional modules used, and how long the speed and the steering are needed. The user can add several batteries in the robot to increase the autonomy. When the battery begins to be empty, the robot can go to its docking station to get charged again.</p>





Project/Robot Name	Kompai
Partners/Group/Company	robosoft
Pictures	
Cost	Build on the robuLAB platform by robosoft. With Kompai modifications aprox. 20.000€
Mechanical Design	The robuLAB 10 platform itself weights about 20kg with a possible payload of 30kg. Outer dimensions are 450mm x 400mm x 243mm (L x W x H). The outer casing is made of aluminum and plastic. RobuLAB ist modified with the Kompai superstructure, holding a touch screen pc and a camera, capable of pan and tilt. The robot is driven by two powered wheels and uses two small support-wheels in addition. Its driving speed is up to 1m/s. The batteries and a PC are located in the robuLAB along with the robot's sensors.
Appearance	The robuLAB base has a rectangular shape, while the Kompai superstructure supports an abstract head with comic-art eyes and a black cover, mimicking hair or a blindfold. The touch screen pc is mounted below the head in front of Kompai's chest.
Safety	Kompai uses a range of infrared, ultrasonic and bumper sensors to detect collisions on all sides of the robot. Furthermore, a laser range finder and a camera for navigation are installed in the robot's front at aprox. 20cm above ground. An emergency stop switch is installed on the back of the robot and also remotely available.
Power Supply	The robuLAB body comes with 4 lead batteries, providing 12V and 9Ah of power. Modifying the robuLAB to Kompai also includes exchanging the lead batteries with lithium-ion battery packs.


Project/Robot Name	UBot-5
Partners/Group/Company	U Massachusetts
Pictures	
Cost	not for sale, developed for research purposes
Mechanical Design	Arms for pick'n'place, Touchscreen including speaker and webcam, two large wheels, requires balancing (Segway-alike)
Appearance	body shape but no body case; screen replaces head; technique fully visible and accessible; weight 16kg,
Safety	direct access to electronic and mechanical parts makes it unsafe for usage outside laboratories, no force control
Power Supply	Max 3 hours (no info on battery type)


Project/Robot Name	Care-o-Bot 3
Partners/Group/Company	Fraunhofer IPA
Pictures	
Cost	250000€; expected price in mass production: 35000€
Mechanical Design	four wheels, one flexible arm, 3 Finger with force control, stereo-camera, laserscanner, 3D-IR sensors, has a removable tray with integrated touch-screen
Appearance	stylish and soft body case, height 145cm, weight 180kg
Safety	soft and sensor equipped body case with elastic skin, collision free navigation, manipulator stops moving if person is nearby
Power Supply	Li-Ion, separate power supply for motors, no info on uptime


Project/Robot Name	CompanionAble
Partners/Group/Company	CompanionAble FP7 project
Pictures	
Cost	Unknown
Appearance	Interaction is via a touch screen and a humanoid appearance is provided via two small LCD screens that mimic (animated) eyes.
Safety	The robot has a laser system to detect obstacles.
Power Supply	unknown


Project/Robot Name	Robocare
Partners/Group/Company	Institute of Cognitive Sciences and Technologies
Pictures	
Cost	Unknown
Appearance	Research prototype. Includes a People Localization and Tracking (PLT) Service to follow persons inside a house and a People Posture Recognition (PPR) software
Safety	The robot has a laser system to detect obstacles and a fully autonomous navigation system.
Power Supply	unknown


Project/Robot Name	RP7
Partners/Group/Company	Intouch Health
Pictures	
Cost	between \$100000 and \$150000
Mechanical Design	"Devices such as electronic stethoscopes, otoscopes and ultrasound can be connected to the Expansion Bay of the Robot, to transmit medical data to the remote physician."
Appearance	Screen and camera to interact with the doctor. Enhanced audio capabilities to focus in one conversation
Safety	"FDA-cleared Remote Presence devices, which allow direct connection to Class II medical devices." Autonomous docking system
Power Supply	unknown


Project/Robot Name	Giraffe
Partners/Group/Company	HeadThere
Pictures	
Cost	Available via pre-ordering
Mechanical Design	The Giraffe has been designed with a low center of gravity, ensuring stable operation even on wheelchair ramps. Weight: 14kg It can be remotely adjusted in height by a full 17", enabling the robot to assume both a 5' 8" standing height and a 4' 5" sitting height.
Appearance	14" LCD panel on top. The head unit can tilt in order to have better videoconference capabilities
Safety	It is able to climb small obstacles and rugs. Accurate position feedback. Easy to use interface to move the robot
Power Supply	5000 mAh, 21V NiMH batteries, with docking station

Project/Robot Name	Wakamaru
Partners/Group/Company	Mitsubishi Heavy Industries
Pictures	
Cost	\$15.000
Mechanical Design	Has a bag at the back and arms which are force controlled
Appearance	Human shape body with arms, head and eyes. Its height is 1m and its weight 30Kg
Safety	Measures which prevents people to pinch themselves in the angles, ultrasonic and infrared based obstacle avoidance, step detection by IR
Power Supply	Li-Ion Battery pack, Up to two hours

Project/Robot Name	Charlie
Partners/Group/Company	Yujin Robotics, Korea
Pictures	
Cost	Unknown
Mechanical Design	The Charlie robot is build upon a cylinder mobile base on wheels with a strong mast. A 10.4 inch touch screen fixed on top of the mast and a horizontal tablet on the middle of the mast. Charlie is 3.6 foot tall and weighs 99 pounds.
Appearance	This robot does not present a "human face". A loudspeaker has been placed on each side of the touch screen together with lights to express the mood and state of the robot. Charlie features special sensors to recognize speech and obstacles, alongside a built-in camera. Charlie has two PCs onboard. One PC is running Linux for low-level hardware control while the other one is running Windows for user interface control. Charlie comes with a remote control and a docking station for charging its battery.
Safety	Charlie uses a range of laser range, ultrasonic and bumper sensors to detect collisions on all sides of the robot. The robot is also able record residents' vital signs, deliver their medication reminders, and/or call for assistance if they fall
Power Supply	Charlie can run for three hours on a single charge.

Project/Robot Name	Carebot
Partners/Group/Company	Geckosystems
Pictures	
Cost	Not for sale at this moment, but an expected cost is mentioned in between \$15.000 and \$20.000
Mechanical Design	<p>The robot weights 40 to 45kg (depending on the type of battery). Its stability is obtained by putting 70% of its weight at less than 20cm of the floor, in between its two wheels (diameter of 25 cm).</p> <p>It has an aluminium frame, plastic shroud, two independently driven wheels multiple sensor systems, microprocessors and several onboard computers connected by a local area network. The microprocessors directly interact with the sensor systems and transmit data to the onboard computers.</p>
Appearance	See the picture above.
Safety	<p>Its "GeckoTactileShroud" component detects where on its shroud it has been bumped by people or animals.</p> <p>It is also equipped with the "CompoundedSensorArray" (CSA) emulating 260 facets (like a compound insect eye) by scanning ten infrared range (IR) finders over twenty-six positions every 1-1.5 seconds. It is able to detect any elements locate at less than 75 cm from the robot. This 180 degree Field of View (FOV) is fused with sonar range finders to give greater range and reliability to the CSA for locating stationary and/or dynamic obstacles.</p> <p>The wheels are said to be wide and soft enough such that "if the robot did go over a child's arm, for example, it would not break the skin or any bones".</p>
Power Supply	Geckosystems mainly work with Absorbed Glass Mat (AGM) batteries, providing around 12 to 20 hours of autonomy. Nevertheless, the company would prefer to sell the robot without the battery, letting each authorized dealers propose cost effective battery solutions, taking benefit from the last improvement in battery production.

Project/Robot Name	The QB robot
Partners/Group/Company	Anybots
Pictures	
Cost	\$10.000 to \$15.000
Mechanical Design	The 16-kilogram robot [35 pounds] rolls on two wheels using a custom self-balancing system. Its base houses a compact computer, two Wi-Fi interfaces. The head has a 5-megapixel video camera, three microphone and high-quality speakers, and a laser pointer.
Safety	The QB has a LIDAR-based collision-detection system and an extra camera pointing down at an angle to help with driving.
Power Supply	The QB has a lithium-ion battery that provides eight hours of battery life.

Project/Robot Name	VGO
Partners/Group/Company	VGO <a href="http://www.vgocom.com/">http://www.vgocom.com/</a>
Pictures	
Cost	Estimated at \$5000
Safety	The VGO has sensors for obstacle detection and to prevent it from falling down the stairs.
Power Supply	It'll run all day on one battery charge

### 3.3 Robotic platform integration in intelligent environment

It has to be said here that very few robots available in the market are embedded within a larger infrastructure. Most of the systems are indeed rather autonomous, in term of decision making and processing location. Most of the telepresence robots are directly connected to the Internet through a Wi-Fi connection, as if it was a private and classical computer (like the Carebot robot from GeckoSystem, or Kompai from Robosoft). So far, the main illustrations of robots embedded into an intelligent platform can mainly be observed within the investigation side. We comment here about two different approaches, as they are presented within the projects CompanionAble and Robocare.

#### 3.3.1 Companionable Framework

In CompanionAble, the robotic system is considered as an element equivalent to the smart home environment [CompanionAble]. Both architectures present the same organization, with equivalent layers. The two elements are synchronized to share and diffuse the information so that they have a common understanding of the environment. Raw data and situation and context awareness are shared through blackboards. The system integration module uses the symbolic data of the two entities to deduce the current situation. Note that the smart home environment and the robot control environment are completed with a central server that takes care of some specific services and application, but also handles some tools to support the services.

#### 3.3.2 Robocare

In the Robocare project [Robocare], the robot is considered as an *active interactor*, with respect to the *silent observer* that gathers all the fixed sensors data used to recognize the person's activities in the home. On a software side, the heterogeneity of the sensor's type and location (fixed or on the robot) has been managed through a Multi-Agent Coordination formalism (as a distributed Constraint Optimization Problem, as explained in [Cesta2007]) and is implemented onto a fixed server.

The robot is not considered as an entity different from the environment. In the distributed multi agent architecture used, the emphasis is put onto the software agents that provide services, whether they are located onto the robot or fixed into the home. These agents are considered as generic intelligent subsystems and enable to handle applications like activity monitoring, the dialogue manager (onto the robot screen or with a PDA), the mobile platform control, and the person localization and tracking for each of the fixed cameras.. Each agent can request an access to the services of another agent; an event manager handles this inter-agent communication (the communication is implemented using the e-service paradigm, i.e. with web services). This formalism enables the overall system to realize an active monitoring of the person action. Depending on the activity monitoring results, and according to a list of requirements per activity (like *take the pill after dinner*), decides if the robots needs to start an interaction procedure with the human.



## 3.4 Key components of service robots

Within their strategic research agenda for Robotics in Europe, EUROP<sup>1</sup> explicitly mentions the opportunities of robotics within the emerging service robotics sector: "... products will impact on our everyday lives by contributing high-value added services and providing safer working conditions" [Europ2009]. Like it is the case in our Florence project, it is said also that: "The aging population will drive the application of robotic technologies that improve the quality of life and assist people to live longer and more comfortably in their own homes."

This reference document provides a list of key technologies that are to be improved within the ongoing research to attain the expected the impact of robotics onto markets. We will here present some of these technologies mentioned, focusing on those that seem to us important in order to make the "robot at home" concept come true. In this context, a successful mobile system has to provide:

- A *localisation scheme* to estimate the position and attitude of the robot with respect to a reference frame.
- A *navigation solution*, to determinate the motions to realize to reach a goal position, while taking care of the obstacles encountered during the navigation.
- Some *interaction media* to provide information to the person.

### 3.4.1 Robot localization/positioning

The localization, or positioning, refers to the capacity of the robot to determine its position and orientation within its surrounding environment. This is a key issue that needs to be addressed before considering any further action (like navigation).

The different solutions proposed to realize the localization are usually categorized with respect to the type of sensor involved, which can either provide a relative or an absolute estimation of the position [Boreinstein1997].

#### 3.4.1.1 Relative Position Measurements

Localization through relative position measurements (also named dead reckoning) consists in updating a reference position by integrating along time sensing information describing the dynamics of variables internal to the robot. These approaches are known to provide a good short-term accuracy, to be inexpensive, and to allow very high sampling rates.

Odometry is a quite widespread technique, in which the measurement of the wheels travel is used to update the robot position [Boreinstein1997]. Inertial navigation relies on the use of gyroscope and / or accelerometers to measure rate of rotation and acceleration respectively [Myung2010].

However the integration of incremental motion information over time is inherently subject to the accumulation of errors (due to imprecise kinematic parameters and wheel sleepage), which is not convenient to realize a precise localization during quite long navigation. The assumption of direct conversion of wheel revolution into linear

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<sup>1</sup> The European Robotics Technology Platform (EUROP) is an industry driven platform comprising the main stakeholders in robotics. Its goal is to strengthen Europe's competitiveness in robotic research and development and global markets, as well to improve the quality of life of European citizens.

displacement relative to the floor is not always verified. Accelerometers also suffer from drift (two integrations are needed to go from acceleration to position). A lot of effort has thus been realized to take into account and bound such errors [Borenstein1996, Doh2006]. The combination of different sensors enables also to gather the advantages of each one. The use of a Gyroscope enables to monitor and correct the orientation estimation from Odometry, and limits thus the lateral drift that could be due to an orientation error.

### 3.4.1.2 Absolute Position Measurements

Localization techniques based on absolute position measurements (also called *reference-based* approaches) do not need like relative position techniques to integrate data to get the location estimation, and therefore avoid the issue of error accumulation. The localization is realized using external pattern or reference, depending on the technique used.

*Magnetic or Electronic Compasses* are used to get the absolute heading of the mobile platform. They are frequently used in combination with odometer sensors to reduce the contribution of the vehicle heading estimation within the accumulated dead-reckoning errors. One disadvantage of Magnetic compass is that the earth's magnetic field is often distorted near power lines or steel structures.

*Active beacons* present the advantage to be detected reliably. By selecting well-recognizable forms, the use of such markers enable to get an accurate positioning at a high frequency rate. Trilateration techniques consist in estimating the distance in between the receiver mounted onto the robot, and at least three emitters nicely placed into the environment [Thomas2005] (note that the mobile platform can be the emitter and the environment sensors the receptors). Like for GPS system, the position of the robot is estimated from the time of flight information. Triangulation approaches estimate the robot location from the estimation of the angles of observation of at least three environment emitters observed by the rotating onboard receiver [Cohen1993]. If such approaches provide accurate pose estimation, the installation of the beacons can be costly, and, depending on the environment, some maintenance may also be required. Furthermore, the emitters/receivers installed within the environment must be sufficiently well placed to be always visible by the robot sensor, which can be rather difficult in some narrow spaces.

*Global Positioning Systems* are very efficient in outdoor environments. Through adapted triangulation method, the robot receivers estimate its position by measuring the travel's time of radio frequency signals emitted by satellites. The robot can estimate its longitude, latitude and altitude through the reception of the signal from three different satellites [Thuilot2004]. If such approach provides good accuracy in friendly open space, the quality (or the existence) of position estimation is subject to the presence of obstructions (like building, narrow street), and therefore, such approach is not suited to indoor environments like an house or apartment.

*Artificial landmark-based* localization relies on the use of specific elements, added to the environment, and that can be easily recognized within the sensor space. This approach is now frequently used with visual sensor, and has also known a great success for application like augmented reality [ARToolKit]. The landmarks used are generally inexpensive, and they can also provide some semantic information about the associated location. The Northstar system, from Evolution Robotics is an example of solution based on IR-marker [NorthStar]. A device simply plugged onto the wall

projects IR light spots with unique signature onto the ceiling, and the robot uses them to estimate its position and heading. The Stargazer system from Hagisonic uses specific infra-red reflecting landmarks to perform localization, by projecting infra-red light from the robot onto the ceiling where these reflectors are fixed [Hagisonic]. The use of artificial landmark is also frequent with other sensors [Everett1994].

In *map-based solution*, the robot creates a local map of its environment from its sensor information. This local map is then compared and aligned with the global map of the environment that is supposed to be previously known. The accuracy of such technique is naturally based on the accuracy of the model map, and the evolution of the environment structure might quickly make the matching impossible. Furthermore, sufficiently salient element needs to be present in the environment in order to assure a good alignment (laser-based solutions have difficulties to accurately locate a robot within a corridor for example [Hayet2007]).

Laser range sensors are frequently used within map-based solutions [Fox2000], and some solutions are already commercialized (as an example, see the one proposed by Neobotix [Neobotix]). Cameras are nowadays also frequently used in map-based solutions, in which the local map corresponds to the local projection of the features registered in the global map [Burschka2001, Royer2004]. Probabilistic modeling is also used with vision sensors to obtain a more reliable estimation [Delleart1999].

Laser has been the sensor initially used to define the famous technique of SLAM (for *Simultaneous Localization and Mapping*, see [OpenSLAM] or [Thrun2005]), that enables, through statistical techniques, to progressively build the map of the environment from the information given by the sensors, while using this map to localize at the same time the robot. Such technology is embedded within the promising Neato vacuum cleaner [Neatorobotics]. The outstanding progresses on computers and algorithms made possible to reuse such methodology with vision sensors, and thus enabling to go from 2D to 3D maps [Neira2008].

Contrary to model- or map-based solutions, *Topological* or *Appearance-based approaches* rely on a sensor-centered representation of the environment, and thus do need to estimate the robot global 3d position. In the context of vision sensor (the most appropriate sensor in such approach), a set of key images is recorded during the learning stage. The localization can then be restricted to the estimation of a position with respect to these key images, using features matched in between two consecutive key frames of the recorded path (whatever are the features extracted from the view: global descriptors [Matsumoto2000], points [Chen2006, Goedemé2007], lines [Gaspar2000, Dao2003] or planes [Cobzas2003]). Some works even propose a more qualitative localization, in which the localization is very similar to an image registration [Matsumoto2000, Koseck2003].

Naturally, this objective separation in between model-based and appearance-based philosophy is frequently crossed to get mixed approaches to take benefit of their respective advantages [Bosse2003, Segvic2007]: if a topological representation makes the overall representation and navigation plan definition easier, with a better scalability, local consistent 3d reconstruction enables to get a more precise and robust localization and thus also local navigation.

### 3.4.1.3 Multi-cue localization estimation

To finish, we can mention that it is also frequent use different localization modalities in order to get an improved estimation. The relative position technique enables to get continuous position estimation, while the absolute techniques provide at certain times

a correction of the errors of the relative estimation. The localization problem is then considered as a data fusion issue, using either Kalman Filters or probabilistic approaches [Singhal1997, Negenborg2003, Thrun2006]. Note that such fusion can also be based onto absolute approaches. As an example, a vision sensor is used to correct laser-based estimation in difficult situation such as corridor in [Hayet2007].

#### 3.4.1.4 Conclusion

As mentioned within [europ2008], the objective in the following years is mainly to improve the current available technologies, to lower their price and increase their shift from laboratories to industrial and personal environment. Within the domestic framework (vacuum cleaner, lawn-mowers), it is expected to move towards some topological representation of the scene (i.e. with placed labelled like living-room, bedroom, etc). SLAM and Visual Slam approaches are to be able to manage large environments (few kilometres), and also to handle dynamical (moving) objects and environments. Within a larger horizon, the localization systems should be able to handle unconstrained environments, and also to attach some symbolic interpretation to the object representation. It is also expected that the localization process will take benefit from the use of 3D sensors that will become more accurate and affordable. In particular, the arrival of 3-D TOF camera (for *Time Of Flight*) may also have some impact onto the localization process, since this sensor, through the combination of a camera with an illumination unit (LEDS or laser diodes) offers a high resolution 3D image of the environment [May2009]. Furthermore, effort will be put to improve the efficiency and velocity of vision processes, by taking advantages of specific optical developments, and of MEMS (Micro-Electro-Mechanical Systems) technology to improve the integration of algorithms directly onto the sensor board.

The following citations of Borenstein in [Boreinstein1997] is still pertinent when considering all the solutions available for addressing robot localization: *“Perhaps the most important result from surveying the literature on mobile robot positioning is that, to date, there is no truly elegant solution for the problem. The many partial solutions can roughly be categorized into two groups: relative and absolute position measurements. Because of the lack of a single good method, developers of mobile robots usually combine two methods, one from each group”*.

If dead reckoning provides constant position estimation, absolute approaches are needed to eliminate accumulated errors. Absolute techniques based on the installation of either active beacons or artificial landmarks scan provide an accurate position estimation, but may require some complex installation to be complete. If the installation of artificial landmarks may be less costly than active beacons, the maximal distance of good detection is generally smaller.

If solutions based on Laser-range finders or sonar seem to be well adapted in indoor environments, they may have difficulties with highly dynamic environments, or when the laser beams is blocked by a non-mapped element (like a person).

Following Boreinstein’s statement, the localization process within Florence is likely to be a combination of approaches, summing their advantages. Since the robot evolves within a typical apartment-like environment, the addition of simple passive landmark onto the ceiling (one per rooms) does not seem too costly. This could enable to use the Stargazer localization system already integrated onto the robot. Since it can no be assumed that all the areas could be covered by this system, the data provided by the odometer and the laser range of the robot could be also used to realize the

localization. This last approach could also benefit from the stargazer system when a localization ambiguity occurs.

## 3.4.2 Robot Navigation and Obstacle Avoidance

### 3.4.2.1 Robot navigation

Robotic navigation consists in defining and applying motion commands to move the robot from one configuration (position, orientation) to a desired one [Choset2005]. Naturally, this path is required to avoid contact with any physical element of the environment (considered as obstacle for the navigation process). It is thus straightforward that the navigation process strongly relies on a good understanding of the environment structure. We can also add that the type of scene representation completely influences the navigation strategy.

Autonomous robotic navigation is a very active field since the 80s. In the first approaches developed, the environment was supposed to be known (ie a map of the environment is available), and the navigation was considered as a path planning problem. With time, taking benefit from the scientific, processing and sensing progresses, navigation techniques have strongly been improved, and, through an extensive use of robot sensors, the map knowledge assumption has been discarded. Among all approaches currently available, a distinction is generally realized in between those that extract a 3D information from the sensor data to control the navigation (model-based approaches), and those that rely directly onto the sensor data to drive the robot (topological or appearance based techniques). These different approaches are described in the following sections.

### ***Path planning techniques***

Path planning techniques suppose that a 3D model of the environment is already available. This map, or Working Space, is nothing but a binary description of the scene, making the distinction in between free zones and obstacles (respectively authorized or forbidden for the robot). To ease the definition of a trajectory, this environment is usually expressed within the Configuration Space which contains one dimension per degrees of freedom of the robot and describes whether or not a robot configuration would provoke a contact with an obstacle.

The path planning requires a good representation of this Configuration Space, and several models have been proposed [Latombe1991, Laumond2001]. The *Skeletonization* or *Roadmap methods* consist in representing the free space with a set of curbs from which all positions from the free space are easily reached [Canny1988]. The extraction of these curbs is obtained by gathering lines connecting free space limits (Visibility Graph [Laumond2001, Arıkan2001]), by estimating the curbs the more distant from the obstacles (Voronoi diagram, [Yap1985, Yuen2002]) or by defining a set of generalized cones describing the authorized orientations of the robot while its position surf on the cone's spin (Freeway net [Brooks1983]). When the robot presents too many degrees of freedom, resulting in a Configuration Space too difficult to generate, the probabilistic map approach proposes to get rid off the explicit computation of this map, and relies on a learning stage in which a set of robot

configurations is randomly generated, tested for collision and then added to the map if it belongs to the free space [Kavraki1996, Laumond2000].

An alternative to the roadmap space description is the *cell decomposition* in which the environment is described by cells that are labelled free or forbidden, depending on the presence of a collision robot-obstacle within it [Zhu1991, Thrun1996].

From such descriptions, the path planning can be considered as a global path finding in the corresponding graph of curbs. The trajectory defined off-line is then realized on-line. Note that, during the navigation, mobile objects, as well as cinematic and dynamic robot constraints, can be taken into account [Latombe1991, Laumond2001, Siegwart2004].

In contrast with these global path planning approaches, the local techniques just use a local perception of the environment, and update the robot motion depending on its current location and the surrounding scene.

The potential field approach is one the most famous implementation: initially proposed by Khatib for on-line obstacle avoidance [Khatib1986], this technique consists in representing the robot as a charged particle that is placed within a potential field: an attraction field is provided by the desired position, and repulsion fields are generated when the robot gets close to obstacles. The robot then follows the gradient of the resulting force. This greedy approach does not enable to control the overall navigation path, and may block the robot within local minima [Koditschek1987]. Several approaches have been then proposed to get the robot out of these local minima (global navigation functions [Rimon1992], probabilistic approaches like [Barraquand1990, Bruce2002]).

To conclude this section, we can mention that the map of the environment is not necessarily provided by an human operator, the robot can construct it autonomously. To do so, techniques like SLAM (Self Localization and Mapping), as mentioned in section 3.4.1.2 are then usually used.

## ***Sensor-Based Approaches***

Great scientific and technological advances have enabled to develop navigation tools more directly connected to the sensor information, so that a navigation plan can be directly deduced from sensing [Franz2000, DeSouza2002].

The common methodology consists in a learning stage in which the robot is conducted within the environment, creating a set of authorized path that it can then be asked to replay autonomously (navigation is then considered as a trajectory following issue).

During this learning stage, *model-based approaches* create an environment-centered Map of the environment, while estimating the successive robot configurations at the same time [Burschka2001, Royer2004]. During the navigation, the features defining the map are recognized and used to deduce the robot location. The next robot motion is then deduced by comparing this position to the one estimated during the learning. Since the navigation plan relies on the localization within the estimated map, the quality of such approach depends directly on the precision of this model.

*Topological* or *appearance-based approaches* rely on a sensor-centered representation of the environment, and thus do need to estimate the robot global robot 3d position to deduce the next motion command [Chen2006, Goedemé2007, Gaspar2000, Dao2003, Cobzas2003]. In the context of vision sensor (the most

appropriate sensor in such approaches), a set of key images is recorded during the learning stage. By using the features matched in between two consecutive key frames of the recorded path, the robot is able to deduce its motion in between the two corresponding positions. The navigation in between two images is frequently realized through "visual servoing" [Chaumette2006, Chaumette2007]. This control technique (which is more natively a local positioning technique than a global navigation approach) provides a close-loop control of the motion robot by comparing current feature values extracted from the sensor space and their desired values as they should be obtained from the desired location. Such approach enables to sequentially move the robot towards each position associated to each key image describing the path.

We can notice that visual servoing has been frequently extended to handle long navigations. One of the most frequent approaches is called homing: the displacements of the visual features along time are recorded, and then, online, visual servoing is used to reproduce the same sensor value variation, enabling then the robot to replay the same trajectory [Burschka2001, Argyros2005].

Naturally, this objective separation in between model-based and appearance-based philosophy is frequently crossed to get mixed approaches to take benefit of their respective advantages [Bosse2003, Segvic2007]: if the use of a topological representation eases the overall representation and navigation plan definition, with a better scalability, local consistent 3d reconstruction enables to get a more precise and robust localization and thus also navigation.

#### **3.4.2.2 Obstacle avoidance**

Naturally, mobile robots have to take into account the fact that the environment they move into may differ from the representation they have of it, and, more than anything, they have to take into account the potential presence of unexpected obstacles. The detection of such obstacles can be done with different sensors, like infrared sensors, ultrasonic sensors, laser range, or even vision sensors. After some data processing the mobile robot gets a distance map of elements in front of the mobile. The robot needs then to modify its motion to keep a certain distance from them.

#### ***Sensor-based obstacle detection***

The sensors traditionally used to detect obstacles in the neighbourhood of a robot are briefly described in the following paragraphs.

Infrared sensors provide an angle distance measurement (beaming angle) obtained by triangulation. The basic models can be considered as the cheapest solution for obstacle avoidance, while providing a high frequency rate. They have a shorter range than sonar, and they can be affected by the color and the smoothness of the object [Borenstein1991, Siciliano2008, Mohammad2009]. Furthermore, since it is emitting infrared light, and therefore cannot work properly in the presence of direct sunlight.

Ultrasonic sensors provide a time of flight distance measurement. Such sensors provide accurate distance information, in poor light condition and under bright sunlight. They present limitations due to their beam-width, to the potential presence of ghost

echo to their sensitivity to specular surfaces, and their difficulty to detect accurately objects at less than 0.5 meters [Borenstein1991, Siciliano2008, Mohammad2009].

Laser range sensors have also been frequently used on mobile platform for detecting surrounding obstacle [Minguez2004], since it also provides useful information for performing localization [Thrun2005]. 2D laser ranges detects only elements lying on a horizontal plane, so that elements located out of this plane cannot be detected. Mobile robots thus usually combine this sensor with lighter systems such as ultrasonic sensors, in order to complete the sensing information provided by the laser. Such combination enables to get a very satisfactory detection module.

Camera sensors are also frequently used to detect obstacles. In [Nourbakhsh1997] the depth is estimated by comparing the contrast obtained with 3 camera presenting different focus values. An obstacle is then detected if the resulting depth is not conformed with the expected one (corresponding to the expected distance in between the cameras and the floor). The color of the floor can be also used to detect object with a different color [Ulrich2000], but color information might not be sufficient if the floor is not of unique color. Reinforcement learning has been used in [Michels2005] to enables the robot to estimate object depth with only a monocular camera, but the learning might be difficult in indoor environment where the lightening conditions can drastically change, as well as the appearance of the objects encountered in such a place.. Stereo camera rig can be also used to get directly a depth map of the environment [Burschka2002]. Recently, time of flight Cameras have also been used to realize obstacle detection, by comparing the distances observed with a reference depth map [Droeschel2010]. If the price of such sensor is still quite high, the arrival of the Kinect sensor is likely to make such solution more and more used and efficient. Indeed, the use of vision sensor for obstacle avoidance is not as mature as with the sensors previously mentioned that are much more standard.

### ***Sensor-based obstacle avoidance***

Obstacle avoidance tends to maintain the robot in locations free of collision while it is moving towards its desired position. If the motion planning can be considered as a global technique, obstacle avoidance is generally a local and iterative technique: at each instant, the robot computes its motion such that the corresponding trajectory is free of collisions, while, at the same time, reducing its distance to the desired position.

As proposed in [Siciliano2008] obstacle avoidance techniques can be classified depending on the number of step used to realize the motion computation. One step methods realize a direct link in between the sensor information and the motion estimation, and usually do so by associating the obstacle avoidance to a known physical problem. The potential field method technique [Khatib1986] is a representative example. The robot is considered as a particle moving under the influence of a force field. An attractive force is generated by the target destination, and repulsive forces are exerted by the obstacles in the vicinity. At each time, the motion computed follows the resulting force induced by the sum of all these forces. Repulsive forces are generated only if the robot is under a specified distance to the obstacle. In the classical approach, the repulsive force only depends on the current robot configuration. In the generalized approach, this force also depends on the instantaneous velocity and acceleration of the robot. This enables to restrict the influence of the repulsive force to the direction of motion of the mobile robot [Krogh1984, Tilove1990]. These techniques are known to be sensitive to local minima



(due to symmetries within the environment or concave obstacles), and may provide some oscillatory behaviour in narrow spaces. Other relevant techniques using a physical analogy are the perfume analogy [Azarm1994] and the fluid analogy [Masoud1994]. A minimization process similar to the one used in sensor-based servo control is proposed in [Zapata2004].

Methods using more than one step need to compute some intermediary information before computing the motion. Techniques called “subset of controls” compute a set of motion controls and then select one among all that is applied to the robot [Borenstein1991, Feiten1994, Minguez2005, Ulrich1998]. The Vector Field Histogram technique [Borenstein1991, Ulrich1998] follows this strategy. The surrounding space is divided into sectors, and a polar histogram describes the obstacle polar density for each of these sectors. A candidate valley is defined as the set of adjacent sectors with lower density than a given threshold that is closest to the component containing the target direction. Within this valley, the selection of the direction is realized by sequentially applying three heuristics that take into account the presence or not of the desired segment within the valley, and, if not, rely the sector selection to the size of the considered valley. The use of probability obstacle distribution makes such approach well adapted for uncertain sensors such as ultrasonic sensors. Furthermore, this approach does not suffer from the oscillatory behavior of the Potential Field technique within narrow spaces, since the polar histogram varies only slightly between sonar readings.

The Obstacle restriction method realizes the motion estimation in three steps [Minguez2005]. The first one consists in computing a subgoal when the target is not directly reachable. Subgoals are defined in between obstacles or at the edge of the obstacle. The one selected is the one closest to the target position. A candidate set of directions is then defined by constraining the robot motions to avoid (i) the directions covered by the side of the obstacle and (ii) the directions situated within an exclusion area in the borders of the obstacle. Among the remaining directions the one selected is defined once more through a sequential testing depending on the emptiness of the set of desirable directions. This geometrical approach tends to be quite efficient in confined spaces.

Instead of computing subset of motion directions, other approaches propose to estimate subset of velocities control [Simmons1996, Fox1997, Fiorini1998]. This is the case of the Dynamic Window approach that requires two steps [Fox1997, Arras 2002]. In the first one, a candidate set of controls is defined taking into account the maximum velocities of the mobile platform, the safety of the corresponding trajectories and the capacities of the robot to reach them considering its current acceleration. The second step selects the motion control by maximizing an objective function favoring high speeds that provide a progress toward the goals, while maximizing the distance towards the obstacles. Since this approach relies on the dynamic of the robot, it is well adapted for vehicles with slow dynamic properties.

The velocity obstacle approach extends the Dynamic Window technique by considering moving obstacles [Fiorini1998]. The first step enlarges the forbidden areas associated to the obstacles by defining a collision cone in which a control will produce a collision with the moving obstacle. If this approach is well adapted to dynamic environment, it also requires estimating the velocity of each obstacle, which requires much more processing onto the data provided by the sensors.

More elaborated techniques propose some higher-level framework to solve the obstacle avoidance problem. The Nearness Diagram navigation method employs a divide-and-conquer methodology. It defines a set of situations and associates to each of them a specific action. Situations are represented through a binary decision tree

[Minguez2004]. The objective is to characterize the current situations through high-level information like the presence of obstacle within the security areas, the size of the motion area... Depending on the unique situation detected, the associated action is applied. The effectiveness of this approach relies on the possibility to derive different motion strategies (or obstacle avoidance methods), specific to the observed situation (such as narrow or large motion area). Nevertheless, the situation estimation can also require some extensive sensory data process to be characterized through the decision tree.

### **3.4.2.3 Collaboration in between motion planning - navigation and obstacle avoidance**

The joint use of motion planning and obstacle avoidance can be implemented in two ways. The first technique consists in a path deformation system, and the elastic band is a commonly used approach [Quinlan1993, Brock2000, Lefebvre2004, Zapata2004]. The path computed is associated to a band onto which inner contraction and external forces are applied. The inner contraction forces refer to simulate the tension of a strip and maintain the forces while the external forces (due to the obstacles) deform the band. The second technique, called "tactical planning" differs in the fact that the path to the target location is recomputed at high frequency during the navigation. During the execution, the sensor information is used to update the internal model of the scene. The planner module uses the changes to update the path to the target location, and the obstacle avoidance uses then this new plan version to drive the robot [Minguez2004, Montesano2006]. If such approach reduces the risk of having the robot blocked in trap, it requires a perfect synchronization in between the planner and the obstacle avoidance module, and so gives some high constraints onto the planner execution frequency.

### **3.4.2.4 Conclusion**

Like for the localization problem, the navigation can not be reduced to a unique or best solution. The selection of the technique to use strongly depends on the environment in which the action has to take place. If sensor-based techniques present very promising results, they may be too sensible to changes in dynamic environments, in which the appearance of the scene can easily differ from one moment to another (the lightening conditions for example are very problematic for vision-based solutions). In indoor environments, path planning techniques have demonstrated their good behaviour, so these techniques are good candidate for defining the navigation path. Since safety (for the human, for the environment and for the robot) is a key issue, techniques maximizing the distance of the robot to the registered obstacles (like Voronoï Diagram) might be good candidate for taking care of the path planning.

If the need of a scene map is a requirement that can be considered as a drawback (such information is not always available), SLAM techniques enable to acquire such information automatically. In this context, the use of a laser-range sensor is straightforward, since it can provide useful information both for localization and navigation matters. The possibilities with SLAM techniques to update the model during the navigation could be also very useful to provide a navigation plan as much adapted as possible to the current environment whose structure may slightly change along time.

Dynamic environments like homes can not be considered without using a good obstacle avoidance technique. It is indeed clear that several elements of the scene can move or appear with time. Once more, a laser range sensor can take care of the

detection of such elements, and its collaboration with infra-red or ultrasonic sensors could even improve the detection scores, even if the obstacle is not within the plane of the laser. Reactive techniques (using one processing step to estimate the motion control), even if they present some drawbacks already listed, present the advantages of minimizing the processing cost, and thus maximizing the reaction time. This aspect might be very important once more if we give more importance to the safety aspect during the navigation, instead of the fluidity of the navigation path.

The joint use of navigation and obstacle avoidance is also an aspect to address. In that context, the predefinition of a path that is then locally deformed during the navigation according to the obstacles encountered is a convenient way to reduce the processing load during the navigation, and thus once more to maximize the reaction frequency (since the navigation plane is defined before the start of the motion).

### 3.4.3 Human Robot Interaction

Since the state of the art of WP4 [Isken2010] is focused onto the interaction, we advice the interested reader to consider that document to get more precise information. This section just gives a brief overview of the topic.

The interaction in between the human and the robot is an active investigation field. Naturally, most of the robotic system targeting at interacting with the person are equipped of touch screen, speech synthesiser and recognizer. The use of touch screen is less important in humanoid robots, as we can notice onto , which increases the importance of the speech interaction. This point might be problematic, and more especially for application targeted at seniors because, due to physical and cognitive decline associated with the aging process, seniors may not only have difficulty understanding simple sentences, but also producing an answer sufficiently well-articulated for the computer system to understand it [Montemerlo2002].

Since the body expression is also an important component of the human-human communication, several projects propose to equip robotic systems with some non verbal interaction media. In this context, human-like facial expressions are easily identified and recognized by human users [Brezeal2002], so that several robotic systems equipped with a screen are providing a human-face that can be used to express some information [Rich2009]. In the project companionAble system, the “virtual eyes” of the robot are two small screens, and different eyes configuration are used to express the importance or to attach some attributes to the message delivered to the person [CompanionAble]. The use of real character (i.e. not a virtual avatar onto a screen) to provide continuous feedback to the person is also studied by different projects. Onto the Cero robot [Hüttenrauch2002], a small robot with few degrees of freedom for the head and the arms is used to inform the person about the speech process state (active, parsing, realized, failed, etc.). The arms of the Mamoru are used also to attract the attention of the person [Mamoru]. The importance of these real gestures for interaction is also demonstrated by the development of several coaching robots for motivating people to practice exercise: the arm’s motion of the Taizo from General Robotix [GeneralRobotix] are essential since they corresponds to the motion the person has to replicate, within a fitness activity. The replication by Bandit of the human arm gestures is shown to encourage the user to better practice [Fasola2010]<sup>2</sup>. Note to finish that the human motions can also be an input of information for the robot. For instance, in the Cogniron project the vision is used to identify objects that are

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<sup>2</sup> Mamoru, Taizo and Bandi are described within the Deliverable D5.1, please refer to this document to get more details.

referenced by the user through pointing gestures [Haash2005]. In the Mobile Robotics Lab from Coimbra, the Laban notation, a metric used to describe dance motion, is used within a probabilistic framework to enable the recognition of specific body motions (like “come here”, “good-bye”, etc.) [Rett2010].

## 3.5 Programming frameworks for robots

First of all it has to be said that there exist a substantial quantity of programming frameworks for robots, so that it is impossible to describe them all in few pages. In this section we will just highlight some of them, gathering these frameworks on the level of abstraction they provide to the programmer: in the first subsection, we will focus on framework aiming at solving some specific but bounded problematic, like navigation, while the second will introduce some framework aiming at providing a generic programming tool, whatever application is implemented.

### 3.5.1 Functionality specific frameworks

Initially, the development of software packages was mainly motivated by the need to solve the navigation problem for mobile robots. Indeed, this capability is required for any application running onto a mobile platform, even if the navigation may not be the core of the application. As an example, we can mention the CARMEN toolkit, an open-source collection of software developed by the University of Carnegie Mellon [Carmen]. This toolkit provides indeed the basic navigation primitives like base and sensor control, obstacle avoidance localization, path planning, and mapping.

In a short time frameworks delivered have considered other problematic than the navigation itself. In this sense, the OpenSLAM initiative gathers a set of programs dealing with the Self Localization and Mapping of Robot. This web platform enables any researcher to publish there their programs. This demonstrates another interest for providing some framework to the community: it enables to ease the comparison and benchmarking of the different solutions proposed.

Since a mobile platform is soon asked to interact with its environment, several frameworks have also been proposed in this context. For example, the software package Gatmo [GATMO], which is developed by Intel and Carnegie Mellon University that enables to perform a SLAM (self-localization and Mapping), while detecting, labeling and tracking static objects (like walls) and mobile one (like people) [Gallager2009]. The Open Computer Vision library [OpenCV] provides also an impressive set of programming functions for real time computer vision, and is now used in numerous research works (the system was used on the Stanley car that won the 2005 DARPA Grand Challenge)[Bradsky2008].

The design of robots with a large number of degrees of freedom has also been considered by specific libraries, like OpenRAVE [Diankov2008]. This programming environment has been especially designed to handle complex interaction with the environment (such as object manipulation) or to control humanoids robots. While the lower hardware level can be handled by a classical controller (like ROS or Player that are described latter), OpenRAVE provides well-adapted motion planning tools and high-level scripting tools.

Naturally, in parallel to the open-source philosophy, some mature software are also converted into successful products, which supposes to get a more reliable, documented and robust system. As an example, the Karto [Karto] software development kit, developed by SRI International, provides high-level functionalities

such as localization, mapping, exploration, path planning, obstacle avoidance and also some network communication tools.

### 3.5.2 Generic frameworks

As we have seen in the previous section, the functionalities envisioned for robotic platforms may require the mutual use of several libraries. Another common issue relies on the management of the specific hardware used on each robot, that can easily change from one platform to another (as we mentioned before, for example, the obstacle detection may be handled with infrared, ultrasonic, laser or vision sensors, and each of these sensors are provided with numerous hardware solutions). This strong heterogeneity results in a costly integration of programs onto a given platform, sometimes just due to the complexity of communicating correctly with the embedded sensors or actuators. In a previous section we have seen that the research community is providing some development physical platforms that are prepared to ease the time of this integration. We can cite there of course the Pekee robot of Wany, but also the PR2 robot from Willow Garage, Care-O-Bot from Fraunhofer or the Nao system from Aldebaran.

On the software side, a set of frameworks provide an abstraction level enabling to be less dependent to the hardware used, and to reuse the drivers implemented by others. As an example, the Player [Player] framework can be considered as an interface, or API layer, in between the user code and the robotic components that are completely abstracted. The advantage of such approach is that the higher-level process becomes more independent to the lower level layers, and thus to the hardware components.

In France, the Cognitive Robotics Laboratory of ENSTA has developed the framework Universal Real Time Behavior Interface [URBI], which is now further developed by the Gostai Company. Partially based on Player, URBI keeps a client/server approach and provide a scripting language that can be interfaced with all the popular programming languages. The CPU-intensive algorithmic is handled by classical code, while the behavioral scripting part is managed by the script language *urbiscript*, enabling some dynamic interaction during the program execution.

Different to the client/server framework of Player and URBI, Robot Operating System [Quigley2009, ROS] proposes a peer-to-peer approach, presenting the advantage, natively, of enabling the distribution of services onto different hosts, using a messaging layer based on XML-RPC. Basically, in ROS an application is defined by a set of nodes that is a set of processes performing computation. The communication is performed by “publishing it” in a “topic”, enabling then all the subscribed nodes to be informed. ROS presents the advantage to be platform, language and implementation independent.

The OpenRDK framework, developed within the University of Sapienza, Italy [Calisi2009], is an illustration of an agent-based structure, in which an agent is associated to a software process. The communication is realized with a blackboard-like object within a same process while inter-communication is handled with sockets. A current strong limitation of this framework is that it is mainly developed for the Linux environment. A similar limitation is encountered with the JDERobot framework developed by the Spanish University of Rey Juan Carlos [Cañas2007].

Simulation is also an important phase within the development and validation of robots. The hardware abstraction enables to validate with simulated data a code meant to be embedded onto the real platform. Player has been extended with some simulation capabilities, through its components Stage and Gazebo (2D and 3D robot simulators respectively). Gostai sells the Webots framework that can be used for simulation within URBI, and generally speaking, all the programming frameworks provide tools to connect to simulation modules.

Naturally commercial solutions have also been proposed. One of the most famous is the Microsoft Robotics Developer Studio [MS-Robotics]. This framework uses a component-based or service-based approach, in which a runtime library is used for orchestrating the services (DSS, Decentralized Software Services) and another for managing the asynchronous, parallel tasks using message-passing (CCR, Concurrency and Coordination Runtime). A nice element provided by this framework is the visual programming environment, enabling to define graphically a program, using the usual drag and drop mechanism to instantiate and organize blocks corresponding to services.

### 3.6 Conclusion

The current attractiveness of multi-purpose robots is demonstrated by different evident factors. First of all, the great investigation effort within the service robotic sector proves that both industrial and academic structures foresee a potentially high impact of such systems onto people everyday-life. During the last years, quite an impressive quantity of new robotic systems aiming at providing assistance to the person, like the Kompaï, Scitos or Care-o-Bot robots have been developed. The design of humanoid robots pushes forward the similarity with the human, while also putting more emphasis onto the manipulation capabilities.

Nevertheless, so far, very few, if not none, of these systems have really reached the personal market. The robots currently available for the non-researchers are mainly dedicated to single "simple" chores (vacuum cleaner, swimming pool cleaner). Some other systems are targeting the interaction with the person, but they are still labeled and designed as robots for leisure or entertainment. Nevertheless we can imagine that the great market expected<sup>3</sup> will contribute to stimulate the competition, which will not only produce a cost reduction but also require a higher product differentiation, through the integration of innovative capabilities and functionalities.

Clearly, several issues need to be addressed to make service robots reach the personal market. Among others, a key issue clearly relies onto the functionalities provided by the system. Without mentioning here the upper layers related to the services we envision to produce within the Work Package 5, the robotic systems must provide some basic capabilities like the ones we have identified here, i.e. localization

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<sup>3</sup> Up to the end of 2008, the entertainment robot sales represented 655 millions of dollar, while vacuuming-like robots represented 655 millions of dollar. But the two markets were described with a similar forecast for the period of 2009-2012 of 1000 millions of dollars [IFR2009].

system, navigation tool and interaction medium with the human (the physical interaction with the environment and or the person has not been studied here due to the focus of the project). Current advances here concern mainly the elaboration of more robust and generic solutions, involving relatively low-cost but reliable sensors.

Another key issue relies onto the integration of such services within the robotic platform. As we have seen, this need is addressed by the proposal of various software platforms providing some level of encapsulation to ease the re-use of modules or enablers, and therefore speed up the development onto these robotics platforms. This abstraction can be at the level of the physical component, like the generic drivers provided by Player, or at a higher level of enablers, like what we can benefit with all the libraries developed with ROS. The gain can also be obtained at the level of the communication abstraction between the different modules like the script-based programming proposed by URBI or OpenRAVE.

To finish, we can note that if several architectures models have been thought for the robot itself, its integration within a higher architecture has been less studied so far. We have identified two main projects providing an explicit embedment of a mobile platform within a larger scheme, CompanionAble and RoboCare. However, like a good internal architecture is a key issue to get an efficient multi-purpose robot, a good integration and or communication with a larger framework is a must to fulfill the objectives of an aware and communicant service robot, as we are here envisioning within Florence.

## 4 Technologies for Privacy Aware Home systems

The first part of this section describes some technologies for the home network and home infrastructure. The Florence robot should integrate as seamless as possible into the services supplied by the intelligent home environment. In the first case, these services are for data connection. There are different technologies like WLAN or GSM through which the robot could connect to the network services.

Another aspect is the security of the complete system, the privacy rights of the user have the highest priority. Some technologies for securing data processing, communication and user management are presented in the second part.

Since the Florence system will be based on the Java OSGi platform, this technology is also described. A main aspect is the Zero Admin functionality that Florence should provide to allow easy setup for the user and technical assistance via remote access.

### 4.1 Home Network Services

In this section we'll have a look at different technologies to enable network services within the home.

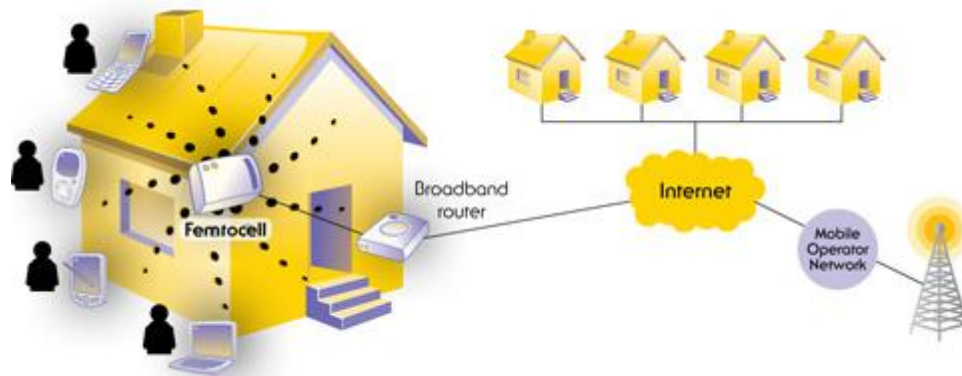
#### 4.1.1 Femtocells

In telecommunications, a femtocell [Femto] is a small cellular base station, typically designed for use in a home or small business. It connects to the service provider's network via broadband (such as DSL or cable); current designs typically support 2 to 4 active mobile phones in a residential setting, and 8 to 16 active mobile phones in enterprise settings. A femtocell allows service providers to extend service coverage indoors, especially where access would otherwise be limited or unavailable. Although much attention is focused on WCDMA, the concept is applicable to all standards, including GSM, CDMA2000, TD-SCDMA, WiMAX and LTE solutions.

For a mobile operator, the attractions of a femtocell are improvements to both coverage and capacity, especially indoors. This can reduce both capital expenditure and operating expense. Providing a better service to end-users in turn reduces churn. There may also be opportunity for new services. Consumers benefit from improved coverage and potentially better voice quality and battery life. Depending on the carrier they may also be offered more attractive tariffs e.g. discounted calls from home.

Femtocells are an alternative way to deliver the benefits of fixed-mobile convergence. The distinction is that most FMC architectures require a new (dual-mode) handset which works with existing unlicensed spectrum home/enterprise wireless access points, while a femtocell-based deployment will work with existing handsets but requires installation of a new access point that uses licensed spectrum.





**Figure 4-1 Femtocell Diagram**

A femtocell can provide open or closed access. A closed access femtocell has a fixed set of subscribed home users - for privacy and security - that are licensed to use the femtocell. Open access femtocells provide service to macrocell users, if they pass nearby.

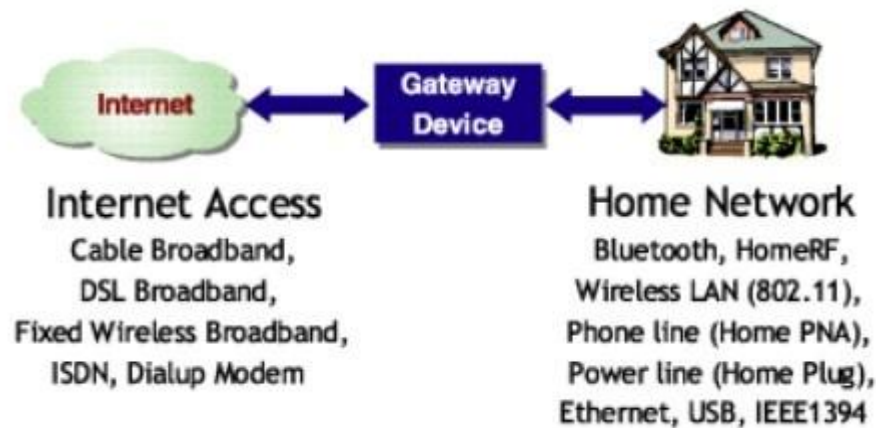
Ethical/legal dilemmas can arise on whether a femtocell should service macrocell users with poor outdoor coverage for making emergency calls, if they are located within its radio range. In open access networks, this problem can be solved by handoff. Closed access femtocells should be provisioned to allow communication with unsubscribed users in the event of emergencies. [Chan2008]

### **4.1.2 Set Top Box (STB)**

Digital Set Top Box (STB) is a consumer device connected to a TV set to provide the services like Digital High Definition Television, Content Decryption (based on consumer subscription of pay channels), Personal Video Recorder, Electronic Programming Guide etc. Optionally it provides Web browsing and interactive television features. STB gets the content feed (channel programming) from digital cable, terrestrial or satellite broadcast and the return path for the interactive TV up-clicks could be either through a dialup or broadband modem which could be built-in or connected externally.

### **4.1.3 Home GateWay (HGW)**

Home gateway [HomeGateway], also called residential gateway is defined as an intelligent network interface device located at the consumer premises. It provides the means for the residential user to access the Internet services delivered to home and also to access the different services offered by the various smart devices located within home. Essentially the home gateway device provides the necessary connectivity features to enable the consumer to exploit the advantages of a networked home. In technical terms, a home gateway device does the bridging/routing, protocol and address translation between external broadband network and the internal home networks. It acts as a secure firewall, and it is also the focal point for applications such as Voice/Video Over IP, home automation etc. Home gateway device allows the residential users to access their home networks and to control various devices from a remote location through Internet.



**Figure 4-2 Home Gateway**

There are multiple devices that have been described as "residential gateways" each with a different function. Each type of device allows the connection of a LAN (used in the home) to a WAN. The WAN can often be the Internet or can merely be a larger LAN of which the home is a part (such as a municipal WAN that provides connectivity to the residences within the municipality). WAN connectivity may be provided through DSL, cable modem, a broadband mobile phone network, or other connections.

The term "residential gateway" was originally used to distinguish the inexpensive networking devices designated for use in the home from similar devices used in corporate LAN environments (which generally offered a greater array of capabilities). In recent years, however, the less expensive "residential gateways" have gained many of the capabilities of corporate gateways and the distinctions are fewer. Many home LANs now are able to provide most of the functions of small corporate LANs.

Therefore the term "residential gateway" was becoming obsolete and merely implies a less expensive, lower capability networking device.

Nowadays, the home gateway tends to have abundant interfaces, powerful functions and a more user-friendly interface. It is a manageable terminal with auto-configuration, and multi-service perceiving and bearing. The home gateway provides Quality of Service to simultaneously support different types of services. As a part of the carrier network, the home gateway shall support remote control, detection and configuration.

## 4.2 Set top boxes as Home Gateways

The Digital Set Top Box device is fast evolving in to a Set Top Box home gateway, where in it caters to the data, voice and entertainment connectivity needs of the entire household and does not limit the connectivity to the TV set alone. This is attributed to the factors described below. [Gupta2004]

- Consumers demand to see the media content /programming and streaming audio/ video on multiple TV sets/display devices
- Advances in home networking technologies (especially Wireless LAN)
- The availability of multiple PCs, information appliances (like PDAs, Web Pads etc.), intelligent/smart home devices and increase of telecommuters

In addition to the traditional functionality of digital/HDTV, Content Decryption, Pay Per View, PVR, EPG, and Interactive TV, the STB home gateway device provides the below mentioned additional consumer benefits.

- High broadband connectivity to the multiple PCs, and the information appliances in the household.
- High speed Wireless LAN access to anywhere in the house.
- In-home file/print/device sharing
- Firewall security, parental protection and VPN connectivity
- Show the content programming (directly received through satellite, cable, terrestrial or stored in the STB PVR hard disk) on to multiple TVs and display devices located in various rooms of the house
- Streaming content and IP Video on Demand (received through broadband Internet connectivity or stored in the STB PVR hard disk) on to multiple TVs and display devices located in various rooms of the house
- Enables remote health monitoring and security surveillance applications

### **4.3 Privacy awareness and access control**

In this section we'll provide a look at the privacy aspects of intelligent home, robot, remote, mobile platforms. Which state of the art solutions are available for secure communication between the home, robot, etc; which methods are available for allowing visitors within such an environment to connect and use the available services yet without giving up their privacy and which identity management solutions are there to secure the sensitive data that's being gathered in such systems.

#### **4.3.1 Privacy / Security for data communication within intelligent homes / robots**

Since the platform and the intelligent home communicate mostly with wireless connections, it is theoretically possible to disturb the system with attacks on the intelligent home infrastructure or the robot system. This section deals with these problems.

According to Philip Brey [Brey2005], "of all ethical issues that could be raised in connection to Ambient Intelligence (Aml), the issue of privacy has by far received the most attention". Proponents and critics of Aml agree that it has a significant potential to violate personal privacy. As Bohn et al. write [Bohn2005], "Intelligent fridges, pay-per-use scenarios, and dynamic insurance rates paint a future in which all of our moves, actions, and decisions are recorded by tireless electronic devices, from the kitchen and living room of our homes to our weekend trips in our cars." (p. 9). And Langheinrich [Langheinrich2001] observes: "With a densely populated world of smart and intelligent but invisible communication and computation devices, no single part of our lives will per default be able to seclude itself from digitization. Everything we say, do, or even feel, could be digitized, stored, and retrieved anytime later." (p. 280). Critics of Aml have condemned it for its alleged ability to create a Big Brother society in which every human activity is recorded and smart devices even try to probe people's thoughts. Proponents have admitted that privacy issues require the utmost attention in the design of Aml, and that a basic trust that it is protective of privacy is vital for its acceptance by the public.

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Marc Langheinrich has asked this question in relation to Ubiquitous Computing and has argued that it has four special properties [Langheinrich 2001]:

1. Ubiquity. Ubiquitous computing is supposed to be everywhere, and computers will therefore be omnipresent and impact every part of our lives. Because of the pervasive role in our lives that Ubiquitous Computing is supposed to have, its privacy issues may affect us more deeply than those associated with other forms of information technology.
2. Invisibility. In Ubiquitous Computing, computers are supposed to disappear from view. Consequently, its users will not always know they are present, and will not always know what they are doing. If what they are doing is collecting and disseminating personal data, users may often not know this.
3. Sensing. Ubiquitous Computing makes use of sensors that perceive aspects of the environment. These sensors will be increasingly sophisticated, and may in the future allow high quality audio and video feeds from cameras and microphones smaller than buttons. They may also sense emotions, like stress fear and excitement.
4. Memory amplification. Ubiquitous Computing may allow for future applications that “continuously and unobtrusively record every action, utterance and movement of ourselves and our surroundings, feeding them into a sophisticated back-end system that uses video and speech processing to allow us browsing and searching through our past.” (p. 279). Ubiquitous Computing has the unique potential to be used to create a rather complete record of someone’s past, which has been called a life-log.

Aml adds to Ubiquitous Computing the technologies of IUI’s and Ubiquitous Communication. These technologies add two properties that are important in relation to privacy:

5. Profiling. Smart objects in Aml contain, construct and use unique profiles of users, including their unique characteristics, preferences, and behavioral patterns.
6. Connectedness. Smart objects have to be able to communicate with other devices, whether local or remote. Ideally, they will be able to form wireless and ad hoc networks with other devices, over which data is exchanged. Unless special safeguards are put in place, personal information may move freely over networks in this kind of architecture.”

So it is important for Florence not to increase this fear of permanent observation which can’t be controlled any more. First of all, within the user evaluations (focus groups, wizard of oz tests) these questions will be tackled. We want to know which functions the users would accept to increase their comfort or safety and which functions are not desired even if they would increase comfort/security. Based on these results, the Florence software will be designed for the user to have control on the “big brother”-level of the system.

Within the communication itself, the Florence software framework will use the highest available security standards (like WPA2 for wireless LAN) to assure no data could be misused by third party people.

#### 4.3.1.1 Privacy / Security for data storage

Data that has been gathered by the Florence system may have to be stored on the device itself or other data mediums (USB Sticks and the like) so this gives an overview on existing systems for storing this data securely.

Most important for all transportable data volumes is data encryption of its contents. Data encryption schemes generally fall in two categories: symmetric and asymmetric. AES, DES and Blowfish use symmetric key algorithms. Each system uses a key which is shared among the sender and the recipient. This key has the ability to encrypt and decrypt the data. With asymmetric encryption such as Diffie-Hellman and RSA, a pair of keys is created and assigned: a private key and a public key. The public key can be known by anyone and used to encrypt data that will be sent to the owner. Once the message is encrypted, it can only be decrypted by the owner of the private key. Asymmetric encryption is said to be somewhat more secure than symmetric encryption as the private key is not to be shared. Asymmetric algorithms however do require more computation power. Securely transporting a shared symmetric key is a common problem which is often solved by using an asymmetric algorithm as bootstrap for setting up a secure channel. The asymmetric algorithm is used for sharing the symmetric key. Once this key has been transported both parties can use the symmetric key for the remainder of their communication. Another use for asymmetric algorithms is to prove the authenticity of data. In this case the message is encrypted with the private key allowing everyone to decrypt the message with the public key. Authenticity is proven since only the owner of the private key would have been able to encrypt the message this way.

Data can be encrypted on hard disks, CD/DVD discs, USB sticks or more general on any type of storage medium. Usually symmetric algorithms are used when storing data since they perform better and impose fewer requirements on the hardware. There are several operation modes when storing encrypted data ranging from only encrypting a file's content to encrypting an entire hard disk. An advantage when using full disk encryption is that for an outsider not only the contents of the files are hidden, but since the entire disk is encrypted an outsider also can't see the file names or even the number of files present on a disk. A full disk encryption system called BitLocker [Bitlocker] has been part of Windows since Vista. TrueCrypt [TrueCrypt] is another application which can do full disk encryption, other operating modes are also supported, and is available for Windows, Mac OS and Linux.

Encryption techniques in itself, symmetric or asymmetric, are considered safe nowadays if one uses a strong enough key. The biggest problem is storing the key in a safe place since secure keys are too long to be memorized by users a hardware token can be used to store the private key. In its most simple form the encryption key is for instance stored on a plain USB stick. So in order to get access to encrypted data the USB stick has to be inserted to obtain the key. In this simple case however anyone can use the key and it's easy to make a copy of the key. In a more sophisticated solution a Smartcard can be used where a private key is stored in a piece of protected memory which can only be accessed by an on board chip and requires a pin code. Even after entering the pin the private key will remain on the smartcard and the chip will only allow asymmetric operations which then can be used to decrypt an encrypted symmetric key or sign hash values of data which has to be signed. This way the private key will never have to leave the smartcard and even if a symmetric key is confiscated the smartcard can still be used in further operations. Entering pin codes can be done through a wired or wireless terminal, but since sometimes the terminal

cannot be trusted there are also hardware tokens that contain their own interface for authenticating to the chip.

### 4.3.2 Privacy dealing with medical data / information

Here the context of medical data is considered. Most medical data has special security requirements to handle it because of the very personal information that is included in this data. So there are a lot of regulations dealing with different kind of medical data. Not only medical data but all personal data has to be protected. The article 8 of the “Charter of Fundamental Rights of the European Union” states therefore:

1. Everyone has the right to the protection of personal data concerning him or her.
2. Such data must be processed fairly for specified purposes and on the basis of the consent of the person concerned or some other legitimate basis laid down by law. Everyone has the right of access to data which has been collected concerning him or her, and the right to have it rectified.
3. Compliance with these rules shall be subject to control by an independent authority.

Directive 95/46/EC was adopted to harmonise national provisions on protection of individuals in processing and free movement of personal data. The directive has been implemented in all EU countries. This directive includes a detailed description of which data to protect and how.

As already stated, medical data is highly personal data which has to be protected against abuse. As the special needs of different medical areas are different, there are also different standards to deal with these data. For example analysing blood generates different data than imaging technologies like MRT.

There are additional policies which deal with medical data protection and development of medical devices which include data storage.

- Directive 2002/58/EC: Processing of personal data and the protection of privacy in the electronic communications sector
- Charter of Fundamental Rights of the European Union
- Medical device Directive (MDD 93/42/EEC)
- Directive 83/570/EEC, Regulation or administrative action relating to proprietary medicinal products
- Directive 2001/20/EC or Clinical Trials Directive of Implementation of good clinical practice in the conduct of clinical trials on medicinal products for human use
- World Medical Association Ethics

One of the outcomes of these policies is that patient data has to be anonymized. Only if the application can't work without direct personal data the collection and storing is allowed.

### 4.3.3 ID management

Identity refers to the collection of information about an individual subject, typically a user. The role of Identity Management (IdM) is to manage and control the use of the

identity related information over different services and systems and strives to do that in an easy-to-use yet secure way.

Identity Management is becoming more important due to the diversity of the services with personalisation as well as the prominence of security and privacy protection.

The user related information is used by Service Providers to personalise their services according to user profiles. The information is distributed as account information across different Service Providers for their own use which means that users need to manage their information across different accounts. This requires a lot of effort by the user, creating a demand for an easy way of managing distributed account information. At the same time, users are becoming increasingly concerned about their privacy. Moreover, regulatory and societal requirements on security and privacy protection are increasing, and there is a huge demand for identity information management solutions on the internet already today.

Figure 4-3 shows the three models in Identity Management:

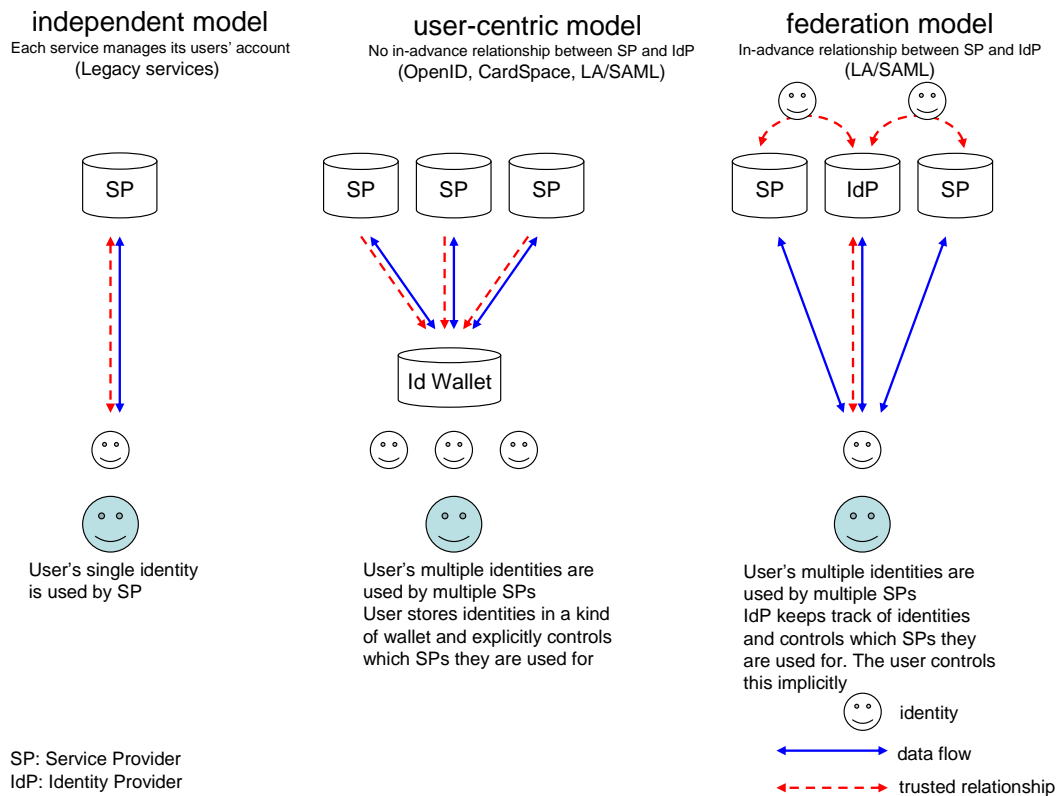
- The independent model
- The user-centric model
- The federation model

The independent model is mainly used in legacy systems, where a single identity is handled by a single Service Provider.

In the user centric model, a user has multiple identities which are used by different Service Providers individually. Users can manage their identities by using an identity selector, providing a consistent user experience for authentication through user interfaces that allow users to choose the identity with which they interact with a service, while there are no relationships between the different identities from a Service Provider's point of view. CardSpace [CardSpace] and OpenID [OpenID] are based on this model.

In the federation model, the focus is on the management of identity that takes place between multiple administrative domains. In this model, a central component for the user, called an Identity Provider (IdP), is used to resolve the identity in one domain to the identity in another domain. Entities from different domains share a *circle of trust* with each other and the Identity Provider. This circle of trust can be established by contractual bindings between the business entities or by trust models that allow the establishment of the circle of trust on the fly. A circle of trust defines which entities can be trusted and considered to be not harmful.

The coupling of domains through a central component allows an identity to be authenticated and authorised in a domain in which it is not administered. Moreover, it allows the cross-exchange of profile information with other domains without disclosing the full identity of the user. Liberty Alliance [Liberty] Identity Federation is based on this model.



**Figure 4-3 Three Identity Management Models**

#### 4.3.3.1 Leading Identity Management Frameworks

##### Liberty Alliance / Kantara Initiative

Liberty Alliance [Liberty] has been an alliance of a number of organisations. Its main focus was the establishment of open standards and development of guidelines and best practices for federated Identity Management. It promoted single-sign on, single logout, privacy and anonymity. The Liberty Alliance Project is discontinued giving all the work and related materials over to the Kantara Initiative [Kantara]

One particular standard that was influenced by Liberty Alliance is SAML 2.0 [SAML]. During its first phase, Liberty Alliance focused primarily on the Identity Federation Framework (ID-FF). In federated identity architectures, the user's personal information is not required to be stored centrally. It therefore requires user handles used by different parties (possibly from different domains) to be linked together (account linking in Liberty Alliance terms) without resolving to a global identity.

The second phase dealt with federation of Web Services (ID-WSF) and the communication of identity information in these Web Services.

Liberty Alliance also specified a protocol for the secure exchange of information about a user (i.e. a principal, in Liberty Alliance terms) which can be used in the case of federated identity information. The Data Services Template (DST) [LibertyDST] is an XML-based protocol for the exchange and management of user information that is distributed over several authorities. Additionally it provides mechanisms that allow a



consumer of user data to subscribe to changes of that data. The providing authority can then notify the consumer of such changes.

### **Windows CardSpace**

Windows CardSpace [CardSpace] is a framework developed by Microsoft which is based on the user centric model of Identity Management. Windows CardSpace takes the role of an identity meta-system - a unified, secure and interoperable identity layer for the Internet. It securely stores digital identities of a person and provides a unified interface for choosing the identity for a particular transaction, such as logging in to a website.

Windows CardSpace focuses on the “identity selector” as a user front-end as well as an Identity Management system for the backend. The user interface enables a user to manage and choose its digital identities depending on the context of their application. It handles both self-issued and managed identities which are identities that are confirmed by a trusted third party within the network. Based on those user attributes that have been disclosed, authorisation decisions on resources are done by the services offering access to the requested resources.

Windows CardSpace is built on top of the Web Services Protocol Stack, which is an open set of XML-based protocols including WS-Security, WS-Trust, WS-MetadataExchange, WS-SecurityPolicy, while instructions are provided about how to deploy CardSpace enabled Web Services. It is therefore compatible with any Identity Management technology that is supporting the WS-\* protocols.

Windows CardSpace is integrated in Windows Vista, Internet Explorer 7 and Microsoft's .NET Framework. Application examples of Windows CardSpace are Windows Live ID [LiveID] and the “Otto online” [Otto] shop in Germany.

### **OpenID**

OpenID [OpenID] is a user centric Identity Management solution. It allows a user to identify itself to a website using a URL. This URL can be used by the website to determine where to authenticate the user. In order to achieve this, the website the user identifies itself to (the *relying party*) needs to be registered with an OpenID *Identity Provider* (OP). For example, AOL user Alice could gain access to an OpenID enabled website simply by identifying herself as `alice@aol.com`. The website would then contact AOL's OP to have Alice identified.

The main advantage of OpenID is to allow a user to use a single password for multiple sites: the user authenticates to the OPs but not to the registered relying parties. It is light-weight and easy to implement. However, it neither provides single-sign on nor does it allow the usage of privacy-enhancing techniques such as pseudonyms.

The exchange of attributes is not supported in version 1.1 of OpenID. Version 2.0 supports a way of storing attributes centrally at the OP. Since the user chooses which OP to use, the user has the control over which attributes are released. OpenID is gaining popularity and is adopted by large organisations like AOL, BBC, Google, IBM, Microsoft, and others. OpenID is agnostic with respect to the authentication mechanism, and could for example work together with Windows CardSpace.

## **WS-\***

The standards summarised as WS-\* have been specified in several companies and standardisation bodies including OASIS [OASIS], WS-I [WS-I], IETF [IETF] and W3C [W3C]. They cover a variety of specifications associated with Web Services in varying degrees of maturity and are maintained or supported by various standardisation bodies and entities.

Among those specifications, the most relevant for Identity Management and federations are the OASIS specifications [OASIS] combined in WS-Federation for Identity Federation. WS-Security, WS-Trust, and WS-SecurityPolicy provide a basic model for federation between Identity Providers and Service Providers and define mechanisms to protect and authorise Web Service requests using policies and security tokens. WS-Federation extends this foundation to enable richer trust relationships and advanced federation of services. A good overview of WS-Federation can be found in [WS-FED], which shows that all the aspects of WS-Federation together enable new scenarios where for example “authorised access to resources managed in one domain can be provided to users whose identities and attributes are managed in other domains”, while “protecting the privacy of these [editorial: identity, attribute exchange, authentication and authorisation] claims across organisational boundaries”.

## **Others**

Both Bandit [Bandit] and Higgins [Higgins] projects have created a reference application that showcases identity services that interoperate with the Windows CardSpace Identity Management system.

Higgins is an Identity Management framework that enables users and systems to integrate identity, profile and social relationship information across multiple sites, applications and devices and is compatible with the user-centric “Information Card”-based (or “i-card”-based) approach.

Bandit is also an Identity Management framework that focuses on defining a common identity framework related to the enterprise usage, to provide authentication and credential caching and enable common roles and authorisation.

NetMesh LightWeight Identity (LID) [NetMesh] is a technology that enables users to keep control over and manage their identities. It is the original URL-based user centric Identity Management technology and is decentralised. Additionally it supports multiple underlying protocols such as OpenID, Yadis and others.

Yadis [Yadis] is a service discovery system for Identity Management allowing Service Providers to use identifiers for authentication, accountability, privacy-controlled data exchange, to determine automatically, without end-user intervention, the most appropriate protocol to use.

## 4.4 Zero-Admin Execution Environment and OSGi

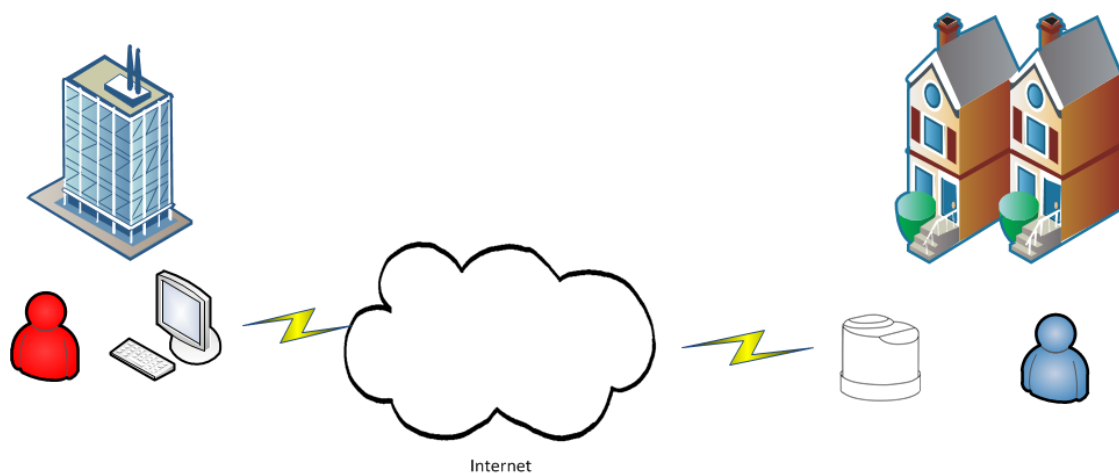
### 4.4.1 Zero Admin Technology

The Zero Administration Technology is already a known technology for managing different computers from one central place. A quite common one is the Zero Administration Kit from Microsoft for their Windows NT Workstations. With the help of this software kit an administrator can install and configure lots of workstations by using its own desktop.

OSGi's architecture of services enables similar functions for the developer. It is possible to start and stop services at runtime, so a management of the system from outside is possible.

System Services from OSGi provide horizontal functions that are necessary in virtually every system. The Log Service, Configuration Admin Service, Device Access Service, User Admin Service, IO Connector Service and Preferences Service are examples of system services. This includes the *Configuration Admin Service* – This service provides a flexible and dynamic model to set and get configuration information.

With being able to control the system from outside (e.g. via network, Figure 4-4) most configuration and runtime errors can be solved by remote access. The user doesn't have to deal with difficult software problems or log files etc.



**Figure 4-4 Remote Administration of the Florence Robot**

Within this project, this technology will be used to update the system without the need of direct user interaction (of the elderly). In the case that a new device is added to the home environment it is possible to update the drivers for this device. The elderly doesn't have to care about any technical configuration. This could be a new heart rate meter or ECG. So the Florence system can be up-to-date all the time and catch up with new developments in medical device or home networking technology.

### 4.4.2 Open Services Gateway Initiative (OSGi)

The OSGi Alliance [OSGI] was formed in 1999 with the objective of specifying and promoting the adoption of an open service platform for the delivery and management of multiple applications and services using networked services. OSGi appeared, in this sense, as an Open Services Gateway initiative.

The first aim was to focus it on residential environments, for Internet gateways with home automation applications. However, this technology has soon attracted the attention of other markets.

For example, Siemens is developing some household components for home automation using the OSGi technology to add some innovative features to them, such as the functionalities to update and add drivers, interfaces and scenarios after the product is installed in the final customer's home. Also, some digital mobile phones include OSGi technology: Smart phones from Nokia and Motorola use this scalable, flexible and reliable unified service platform as a mechanism to place new deployed applications. Furthermore, automobile industry tends to convert vehicles into integral element within a network of information and services, connecting cars with the outside world and road traffic processes to provide drivers with information services for an individualized and ergonomic way of driving. In this sense, BMW uses the OSGi specifications as the base technology in the 5 series models, to centralize functionality with a non proprietary technology and manage upgrade functionality in an easy way. Finally, Eclipse, a popular integrated development environment (IDE), uses OSGi specifications in order to deploy and update plug-ins on the fly without restarting.

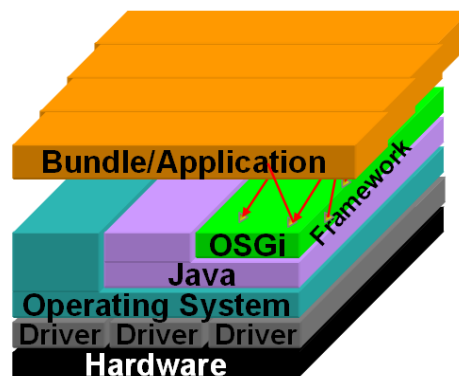


**Figure 4-5 Areas where the OSGi service platform is used [OSGiWP]**

OSGi technology is a dynamic module system for Java™. The OSGi Service Platform provides functionality to Java that makes Java the premier environment for software integration and thus for development. Java provides the portability that is required to support products on many different platforms. The OSGi technology provides the standardized primitives that allow applications to be constructed from small, reusable

and collaborative components. These components can be composed into an application and deployed.

The OSGi Service Platform provides the functions to change the composition dynamically on the device of a variety of networks, without requiring restarts. This means that software components can be installed, updated, or removed *on-the-fly* without ever having to disrupt neither the operation of the device into the OSGi framework, nor the framework itself. To minimize the coupling, as well as make these couplings managed, the OSGi technology provides a service-oriented architecture that enables these components to dynamically discover each other for collaboration. The OSGi Alliance has developed many standard component interfaces for common functions like HTTP servers, configuration, logging, security, user administration, XML and many more. Plug-compatible implementations of these components can be obtained from different vendors with different optimizations and costs. However, service interfaces can also be developed on a proprietary basis.



**Figure 4-6 Architecture of an OSGi-based system**

As depicted in Figure 4-6, the OSGi platform is developed on top of Java. It forms a small layer that allows multiple Java-based components to efficiently cooperate in a single Java Virtual Machine (JVM). It provides efficient and fast interconnection capabilities to components, and an extensive security model, so that components can run in a shielded environment where they can be reused and cooperate. Unlike other Java application environments, the OSGi framework gives the necessary tools for the management of these cooperative services and applications. The usage of Java as programming language allows OSGi to be portable and platform independent.

The core component of the OSGi Specifications is the OSGi Framework. The Framework provides a standardized environment to applications (called bundles). The Framework is divided in a number of layers.

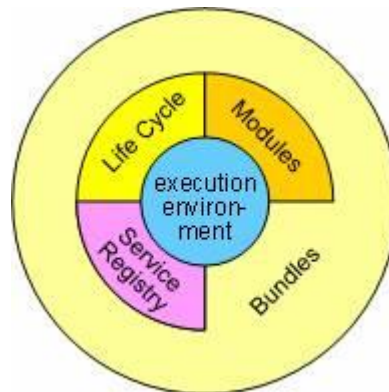


Figure 4-7 OSGi

- L0: Execution Environment
- L1: Modules
- L2: Life Cycle Management
- L3: Service Registry
- A ubiquitous security system which is deeply intertwined with all the layers.

Security is based on Java and the Java 2 security model. The language by design limits many possible constructs. For example, buffer overflows used in viruses are impossible. Access modifiers in the language restrict the visibility of the code to other programmers. The OSGi platform extends this model by allowing private classes, a mechanism that is not available in a standard way in Java. The Java 2 security model provides a comprehensive model to check access by code to resources. The OSGi platform adds full dynamic management of the permissions.

## Security

One of the goals of the OSGi Service Platform is to run applications from a variety of sources under strict control of a management system. A comprehensive security model, present in all parts of the system, is therefore a necessity. The OSGi specifications use the following mechanisms:

- Java 2 Code Security
- Minimized bundle content exposure
- Managed communication links between bundles

Java 2 Code Security provides the concept of Permissions that protect resources from specific actions. For example, files can be protected with File Permission classes. Permission classes take the name of the resource and a number of actions as parameters. Each bundle has a set of permissions. This set of permissions can be changed on the fly. New permissions are immediately effective once set. However, this permission assignment can also be done prior to, or just in time during the install phase.

Besides, these permissions are roughly used as follows: When a class wants to protect a resource, it asks the Java Security Manager to check if there is permission to perform an action on that resource. The Security Manager then ensures that all callers on the stack have the required permissions. Checking the callers on the stack protects the resource from attackers. For example, if M calls T and T accesses a protected

resource, both M and T need to have access to the resource. This is a very secure strategy that prevents much mayhem.

The access modifiers in Java classes are used to protect access to code. Classes, methods, and fields can be made private, package private (accessible only by classes in the same package), protected (accessible by sub-classes) or public. The OSGi Service Platform adds an extra level of module privacy by making packages only visible within the bundle. These packages are freely accessible by other classes inside the bundle, but they are not visible to other bundles.

Package-sharing between bundles is a possible attack route for malicious bundles. The OSGi specifications therefore contain Package Permissions to limit exports and imports to trusted bundles. Package Permission is a fine-grained permission that allows importing or exporting for a specific package, or for all packages.

Another security mechanism is Service Permission. This permission gives bundles the possibility to register, or get a service, from the Service Registry. Service Permissions are extensively used to ensure that only the appropriate bundles can provide or use certain services.

The security mechanisms in the OSGi Service Platform provide the operator of the Service Platform with powerful tools to control the security operation of the device [OSGI2007].

#### 4.4.2.1 Main features of OSGi

OSGi provides a standardized environment for applications (which are called *bundles* into the OSGi terminology) where they can also be managed. The environment offers a list of properties that are enumerated next:

- OSGi framework is a standard technology: As a non-proprietary service platform, the OSGi specifications are an open standard available for everyone.
- It provides a powerful model where multiple applications or bundles can co-exist and cooperate into the same environment. In this way, applications can discover and use services provided by other applications running inside the same OSGi platform.
- OSGi framework facilitates the management of services: It allows installing, starting, stopping and updating components without having to stop and reinitialize the complete system. It is an environment that controls the whole life-cycle of applications or bundles.
- Off-the-shelf services and functions are already available into the OSGi platform. A large number of standardized services can be optionally used (HTTP server, SML, UPnP...)
- Due to easiness to incorporate services or applications to the platform, bundles are really reusable components.
- The applications are portable.
- It provides modularity based on a good component model, which reduces complexity in large projects.
- The development of the different software components can be made in parallel.
- Instead of trying to impose its specification, it complements other existing standards.

- Finally, and as it has been mentioned, OSGi specifications offer a comprehensive security model.

All these characteristics yield a reduction of the time and cost of the development of applications in many different fields.

The OSGi technology includes also some other features, that are interesting from the execution point of view:

- OSGi is based in Java technology, so it can run in almost every existing platform.
- It allows dynamic installation, update and also removal of components.
- As it is a dynamic environment, it provides capabilities to offer new services that can come from different service providers or vendors and that can be incorporated into the OSGi framework at run time, without having to stop any device.
- Allows remote configuration and administration of devices. The management of a large number of service platforms from a single management domain can be done.

#### 4.4.2.2 OSGi for Mobile environments (M-OSGi)

The mobile market is characterised by rapid changes and a large number of different devices, architectures, etc. This means that the reusability rate for the applications developed is relatively low (e.g. a service developed for iPhone cannot be used in an Android-based phone). In this sense, OSGi means a good opportunity to minimize the development effort by providing a common environment to deploy cross-platform services and applications. Moreover, the remote management capabilities of OSGi would enable a dynamic update system for terminals, allowing the installation of new features for the users seamlessly.

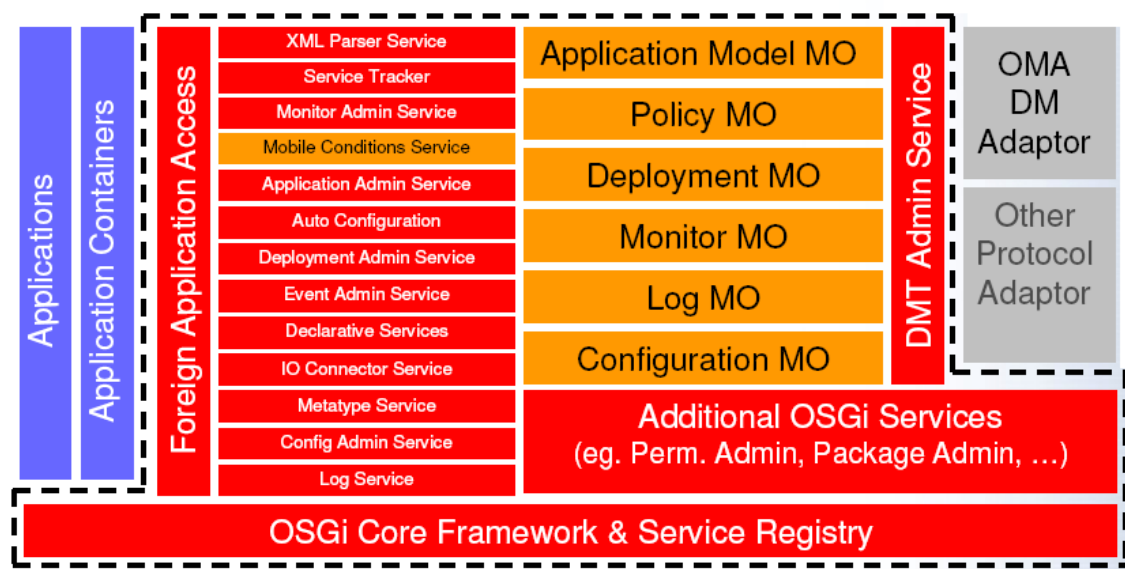


Figure 4-8 OSGi R4 Mobile specification



The main features of the ‘fixed’ OSGi platforms remain in the Mobile framework, this, remote management and security capabilities can be also used in this environment. In this sense, OSGi has also followed the OMA-DM protocol for remote management of devices (DMT) in:

- Application life-cycle
- Log Service & Monitoring
- Configuration Admin
- Policy management

The DMT can also be extended *on-the-fly*.

There are several frameworks already available for Mobile applications, such as eRCP [eRCP], provided by Eclipse or mBS, provided by Prosyst [mBS].

## 4.5 Conclusions

Security and privacy are major aspects when dealing with user data and networking technologies. The Florence consortium is aware of such issues and will try to reach a security level that is as high as possible. It is not planned to invent new security technologies but to use state of the art technology. The presented methods like ID management will be integrated into the Florence system. The admin services provided by the OSGi-Framework will be used to develop a zero administration component so that the Florence system can be maintained by external administrators (the elderly itself doesn't have to care about that). This also enables the possibility to quickly adopt new devices or features to the system.

The home network is another important part of the Florence system as it has to integrate into existing infrastructures as seamless as possible. Florence will make use of the existing home networking technologies. This is also needed for the system to be reachable from outside to give an access to caregivers etc. This again has to be secured so no abuse of personal data is activated.

## 5 CONCLUSIONS

We've taken different views on robots and AAL home services in this document. A lot of research is being conducted in the robotic sector. As a result robots are developing at a very fast pace. Despite the fast rate at which improvements are being made there are only few robots reaching the consumer in their everyday live.

As many different robots as there are, almost an equal number of robotic software platforms exist, each with their own strength and weaknesses. Apart from the robot platform we've also taken a look at different service oriented frameworks which are relevant to Florence. Here we see some commonalities, like context management and decoupling information sources, processing and consumption.

Despite these different frameworks which are available for the robot and for the in home services we have not found a lot on the integration of the robot within such an environment. Only two projects, Companionable and Robocare, were found. Both projects mention how they embed their robot, but there's no public available information on their architecture and which, if any, already existing frameworks they might have used.

At the consumer's homes we also see a lot of new developments. More network enabled devices enter the user's homes, both devices that use the network (STB) and those that provide the network (FemtoCells). Connecting the robot together with the home infrastructure should therefore be a viable approach and way to go.

Having a robot and smart house monitoring people's lives introduces numerous privacy concerns. Especially if you want to make some of these services cooperate with the outside world. Luckily an enormous amount of research has already been done to these privacy issues and several techniques for safely allowing accessing privacy sensitive data are present nowadays.

Like said at this moment we could not find an existing platform which takes into account the robot, the services, the home environment and privacy issues. As a next step within the Florence project we should decide upon which frameworks from the state of the art research we should reuse and integrate to enable the Florence scenarios.

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