



ENGAGED Questionnaire

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Please fill in the questionnaire below providing the necessary details where applicable (otherwise, please put N/A)

This survey is conducted with the aim to collect qualitative data on the regional practices in implementing e-Health solutions for the purposes of the Matchmaking Event that will take place in Kent in spring 2014 in the framework of the ENGAGED project.

In order to effectively narrow down the themes of regional best practices, in this Questionnaire we highlight three topics: Clinical and Workforce, Community Engagement and Business models. The survey aims at identifying not only the best practices, but also particular tools for their implementation and upscaling.

1. Please identify the best practices in your region/organisation under the theme 'Clinical & Workforce':

- Care pathways
- Health and Social Care professionals skills mix
- Organisational change management
- Guidelines

2. Please identify the implementation tools/strategy in your region/organisation used in this best practice:

- Single Electronic Health Record
- Care pathways
- Organisational models / change
- Education and Training
- Deployment / roll out

3. If other, please specify below:

4. What is your strategy for scaling up the above-mentioned good practices?

	At Present	Preferable for Future
Evidence repository	<input type="radio"/>	<input type="radio"/>
Advocacy	<input type="radio"/>	<input type="radio"/>
Regional dissemination	<input type="radio"/>	<input type="radio"/>
Coaching Replication / transferability	<input type="radio"/>	<input type="radio"/>
Stakeholder engagement	<input type="radio"/>	<input type="radio"/>

5. If other, please specify below:

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6. Please identify the best practices in your region/organisation under the theme "Community Management":

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- Personal/patient pathways
  - Personal/patient trainings
  - Other

7. Please identify the implementation tools/strategy in your region/organisation used in this best practice:

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- Disease / client groups
  - Co-morbidities
  - Risk stratification
  - Training of informal carers
  - Educating patients
  - Self-management tools

8. If other, please specify below:

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9. What is your strategy for scaling up the above-mentioned good practices?

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	At Present	Preferable for Future
Awareness of benefits	<input type="radio"/>	<input type="radio"/>
Stakeholder engagement	<input type="radio"/>	<input type="radio"/>
End-user support	<input type="radio"/>	<input type="radio"/>

10. If other, please specify below:

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11. Please identify the best practices in your region/organisation under the theme 'Business Models'

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- Incentives
  - Reimbursement
  - Procurement

- Involvement of Insurance organisations

12. If other, please specify below:

13. Please identify the implementation tools/strategy in your region/organisation used in this best practice:

- Budget synergies health and social care
- Procurement
- Co-financing
- Reimbursement
- Outcome based payment
- Funding models
- Insurance deals

14. If other, please specify below:

15. What is your strategy for scaling up the above-mentioned good practices?

	At Present	Preferable for Future
Procurement	<input type="radio"/>	<input type="radio"/>
Value creation	<input type="radio"/>	<input type="radio"/>
Use of structural funds	<input type="radio"/>	<input type="radio"/>
N/A	<input type="radio"/>	<input type="radio"/>

16. If other, please specify below:

**Focusing on solutions at regional level - fostering innovation**

17. Please select the solutions that your organisation implements at the regional level:

- Technology to empower the citizen both monitoring and information sharing eg Patients Know Best, Yecco, monitoring systems, information platforms
- Dementia as key clinical cohort to be indicator of change

- Develop system outcome measures to evidence change in system with three key elements - clinical / professional, experience and financial linked to peer review across regions and within regions v
- Culture change of both citizen and most importantly the professional ( health and social care)
- Workforce changes of current workforce and future workforce linked to training and education

18. If other, please specify below:

19. Enter your question here

	Please specify
Yes	<input type="radio"/>
No	<input type="radio"/>

End

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