



# Multimodality for people and goods in urban areas

FP7. CP 284906

# WP7 – D7.4 Exploitation plan - interim version

**April 2012** 

**Editor: Castermans / ERTICO** 

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# Instant Mobility WP7 (Task 7.4) D7.4 Exploitation plan - interim version

| WP7.4                    | D7.4 Exploitation plan - interim version                                  |  |  |  |  |  |  |
|--------------------------|---|--|--|--|--|--|--|
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| <b>Short Description</b> | This deliverable describes the expressed intentions of project consortium |  |  |  |  |  |  |
|                          | members and surrounding associates for exploiting Instant Mobility        |  |  |  |  |  |  |
|                          | results.  |  |  |  |  |  |  |
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### **Document history**

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| 0.1     | 03/05/2012 | Julie Castermans | First draft                             |
| 0.2     | 06/05/2012 | Julie Castermans | Integration of partners' questionnaires |
|         |            |                  | input                                   |
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|         |            |                  |   |
|         |            |                  |   |
|         |            |                  |   |
|         |            |                  |   |

#### **Deliverable abstract**

Dissemination is intrinsically linked to exploitation since effective publicity is necessary for exploitation of these results during and beyond the project lifetime. Moreover dissemination allows to measure acceptance of the proposed concepts.

While the Dissemination Plan defines the strategy and planned activities, the Plan for Using and Disseminating the Knowledge (or Exploitation Plan), presents in detail the actual dissemination activities<sup>1</sup> throughout the project duration and how they support exploitation of the project's results. The present document is the second and interim version of the Instant Mobility exploitation plan; a preliminary version was delivered in October 2011 and a final version is scheduled at the end of the project.

This deliverable describes (1) the activities undertaken within the project scope that have a strong influence on exploitation possibilities; (2) the main exploitable outcome of the project and (3) consortium partners' individual intentions towards exploiting the project results to support their own business and activities. It also presents the dissemination activities implemented to date as well as plans for identified future channels to be used during the remainder of the project.

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<sup>&</sup>lt;sup>1</sup> As well as an update of the strategy and planned activities with every new version since no multiple versions of the Dissemination plan are foreseen in the Description of Work.

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# **Terms and abbreviations**

| Abbreviation    | Definition  |  |  |  |  |  |
|-----------------|---|--|--|--|--|--|
| 3GPP            |   |  |  |  |  |  |
| 4G              | 3rd Generation Partnership Project Fourth generation of mobile communications standards   |  |  |  |  |  |
| ATAC            | Agenzia del trasporto autoferrotranviario del Comune di Roma  |  |  |  |  |  |
|                 | Business to business  |  |  |  |  |  |
| B2B             |   |  |  |  |  |  |
| CaON            | Converged and Optical Networks  |  |  |  |  |  |
| CDN             | Content Distribution Networks   |  |  |  |  |  |
| CEA             | Commissariat à l'Energie Atomique et aux Energies Alternatives  |  |  |  |  |  |
| CEN             | European Committee for Standardisation  |  |  |  |  |  |
| CO <sub>2</sub> | Carbon diaxide  |  |  |  |  |  |
| COST            | European Cooperation in Science and Technology funding instrument   |  |  |  |  |  |
| CVIS            | "Cooperative Vehicle Infrastructure System" EC project  |  |  |  |  |  |
| D               | Deliverable   |  |  |  |  |  |
| DATEX           | DATa Exchange standard  |  |  |  |  |  |
| EC              | European Commission   |  |  |  |  |  |
| ELSA            | European Large Scale Actions  |  |  |  |  |  |
| EPCGlobal       | Electronic Product Code standard  |  |  |  |  |  |
| ERTICO          | European Road Transport Telematics Implementation   |  |  |  |  |  |
|                 | Coordination Organisation S.c.r.l.  |  |  |  |  |  |
| ESB             | Enterprise Service Bus  |  |  |  |  |  |
| ETSI            | European Telecommunications Standards Institute   |  |  |  |  |  |
| EU              | European Union  |  |  |  |  |  |
| EUCAR           | European Council for Automotive R&D   |  |  |  |  |  |
| EWSP            | Europe Wide Service Platform  |  |  |  |  |  |
| FI              | Future Internet   |  |  |  |  |  |
| FP7             | EU's Seventh framework programme for research and   |  |  |  |  |  |
|                 | technological development   |  |  |  |  |  |
| FT              | France Telecom SA   |  |  |  |  |  |
| GDF             | Geographic data file  |  |  |  |  |  |
| GENIVI          | Non-profit industry alliance committed to driving the broad adoption of an In-Vehicle Infotainment (IVI) open-source development platform (GEN is a concatenation of Geneva, the international city of peace) |  |  |  |  |  |
| GHz             | Gigahertz   |  |  |  |  |  |
| GPS             | Global positioning system   |  |  |  |  |  |
| HMI             | Human-machine interface   |  |  |  |  |  |
| HOV             | High-occupancy vehicle  |  |  |  |  |  |
| ICT             | Information and Communication Technologies  |  |  |  |  |  |
| I+D             | Investigación y Desarrollo  |  |  |  |  |  |
| IETF            | Internet Engineering Task Force   |  |  |  |  |  |
| IFSTTAR         | French institute of science and technology for transport, development and networks  |  |  |  |  |  |
| IM              | Instant Mobility  |  |  |  |  |  |
| iOS             | iPhone Operating System   |  |  |  |  |  |
| IoT             | Internet of Things  |  |  |  |  |  |
| IP              | Internet Protocol   |  |  |  |  |  |
| IPv6            | Internet Protocol version 6   |  |  |  |  |  |
| IRU             | International Road Transport Union  |  |  |  |  |  |
| ISBAK           | Istanbul Transportation Telecommunication and Security  |  |  |  |  |  |
| ISO             | Technologies Industry and Trade INC.  |  |  |  |  |  |
| ITS             | International Organisation for Standardisation  |  |  |  |  |  |
|                 | Intelligent transport systems  Long Term Evolution (mobile communication standard)  |  |  |  |  |  |
| LTE             | Month   |  |  |  |  |  |
| M               |   |  |  |  |  |  |
| MLP             | Mobile Location Protocol  |  |  |  |  |  |
| MS              | Milestone   |  |  |  |  |  |
| MS1             | Initial requirements  |  |  |  |  |  |

| MS2        | Coopering  |  |  |  |  |
|------------|--|--|--|--|--|
| MS3        | Scenarios Societal Issues  |  |  |  |  |
|            |  |  |  |  |  |
| NFC        | Near field communication standard  |  |  |  |  |
| NoE        | Network of Excellence  |  |  |  |  |
| NTIC       | New information and communication technologies                             |  |  |  |  |
| OBU        | Onboard Unit   |  |  |  |  |
| OMA        | Open Mobile Alliance   |  |  |  |  |
| PCM        | Project Management Committee   |  |  |  |  |
| PPP        | Public Private Partnership   |  |  |  |  |
| PU         | Public   |  |  |  |  |
| PUFD       | Plan for the Use and Dissemination of the Foreground                       |  |  |  |  |
| RAS        | Radio Access and Spectrum  |  |  |  |  |
| REST       | Representational State Transfer (Web service design model)                 |  |  |  |  |
| RTD        | Research and Technological Development                                     |  |  |  |  |
| SAFESPOT   | "Cooperative vehicles and road infrastructure for road safety"  EC project |  |  |  |  |
| SIRI       | Service Interface for Real Time Information standard                       |  |  |  |  |
| SOA        | Service-oriented architecture  |  |  |  |  |
| SOAP       | Simple Object Access Protocol  |  |  |  |  |
| SW         | Software   |  |  |  |  |
| TBC        | To be confirmed  |  |  |  |  |
| TC         | Technical Committee  |  |  |  |  |
| TISA       | Traveller Information Services Association                                 |  |  |  |  |
| TNO        | Netherlands Organisation for Applied Scientific Research                   |  |  |  |  |
| TRANSMODEL | Reference Data Model For Public Transport standard                         |  |  |  |  |
| TV         | Television   |  |  |  |  |
| UA         | Usage Area   |  |  |  |  |
| UMTS       | Universal Mobile Telecommunications System                                 |  |  |  |  |
| VTT        | Teknologian Tutkimuskeskus (Technical Research Centre of                   |  |  |  |  |
| V 1 1      | Finland)   |  |  |  |  |
| V2V        | Vehicle to vehicle   |  |  |  |  |
| V2V<br>V2I | Vehicle to vehicle  Vehicle to infrastructure                              |  |  |  |  |
| W3C        | World Wide Web Consortium  |  |  |  |  |
| WG         | Working group  |  |  |  |  |
| WP         | Work package   |  |  |  |  |
| WP2        | Program collaboration  |  |  |  |  |
| WP3        | Use Case Scenarios Work package  |  |  |  |  |
| WP4        | Future Internet Enablers Work package                                      |  |  |  |  |
| WP5        |  |  |  |  |  |
| WP6        | Realisation and prototyping Work package                                   |  |  |  |  |
| _          | Societal Issues Work package   |  |  |  |  |
| XaaS       | As A Service   |  |  |  |  |

#### 1. Introduction

#### 1.1 Purpose of the document

Article II.4.2.b of EC standard Grant Agreement for FP7 projects stipulates the "Plan for the Use and Dissemination of the Foreground (PUDF)" as part of the contractual reports to be delivered by project end (where "Foreground" means the results, including information, materials and knowledge, generated in the project), as a means for the Commission to assess the success of a project.

Partners are expected to report with enough details on the actual and expected "use" to be made of the foreground, i.e. on their strategy and concrete activities to disseminate and exploit the project results (Article II.29<sup>2</sup>).

A preliminary PUDF was already included in the project Description of Work itself. During the implementation of the project, the partners have to report periodically to the Commission on any activity carried out in relation to the PUDF. A final version is then submitted at the end of the project and describes detailed plans for the management of foreground.<sup>3</sup>

#### 1.2 Scope of the document

The PUDF is divided into two sections<sup>4</sup>:

- A public one related to results that will be disseminated and the corresponding dissemination activities (specifying the target audience and the applied communication strategy, and presented in a verifiable way to ensure that the EC can keep track of them);
- 2. A confidential one describing exploitable results and related planned activities. This section should include:
  - a verifiable list of all intellectual property rights that have been applied for or registered (e.g. a European patent has been applied for);
  - a list of all the results that may have commercial or industrial applications (e.g. software, inventions, prototypes, compiled information and data, etc.)
  - an outline of the owner of each particular element of foreground, whether it is a single participant or several of them (in a situation of joint ownership).
  - an explanation of how the foreground has been or is going to be used, in either further research or commercial exploitation activities, including elements such as the following:
    - o <u>purpose, main features and benefits</u> of each technology or product, derived from the research results: innovative aspects in comparison Intended audience
    - with technologies and products already available, <u>needs</u> for further R&D activity and <u>implied risks</u>, collaboration needs for exploitation (technology transfer activities);

<sup>&</sup>lt;sup>2</sup> FP7 Grant Agreement - Annex II – General Conditions Version 6, 24/1/2011

<sup>&</sup>lt;sup>3</sup> "Strategic Guide to Successful Use & Dissemination of the Results of Research & Development Projects", published by the FP7 USEandDIFFUSE project (2009), page 67.

<sup>&</sup>lt;sup>4</sup> Guidance Notes on Project Reporting, FP7 Collaborative Projects, Networks of Excellence, Coordination and Support Actions, Research for the benefit of Specific Groups (in particular SMEs), Version June 2010, page 24.

o customer detection: identification of the potential customers and the factors that affect their purchasing decisions;

- features of the target market: size, growth rate, share that the technology/product could reach, driving factors likely to change the market, legal, technical and commercial barriers, other technologies likely to emerge in the near future;
- how the participant (or other entity) entitled to the technology exploitation is positioned (or should be positioned) in the market, competing businesses/applications/technologies.

The plan should also describe:

- the socio-economic impact of the results
- any contributions to standards or policy developments

#### 1.3 Intended audience of this document

The Exploitation Plan is aimed at the following audiences and respectively at the fulfilment of the following objectives:

- European Commission: to communicate the consortium's strategy and report on dissemination activities;
- Consortium partners: to inform about participants' rights and obligations, as well as notify
  other participants about partners' intentions in order to enable them to exercise their right
  to object in case their legitimate interest could be impaired.

#### 2. Related regulations

#### 2.1 Contractual requirements

Ownership, use, dissemination and access rights are stipulated in the "Part C INTELLECTUAL PROPERTY RIGHTS, USE AND DISSEMINATION" of Annex II - General Conditions to the FP7 Model **Grant Agreement:** 

- The beneficiaries shall report on the expected use to be made of foreground in the plan for the use and dissemination of foreground. The information must be sufficiently detailed to permit the Commission to carry out any related audit.
- Any dissemination activity shall be reported in the plan for the use and dissemination of foreground, including sufficient details/references to enable the Commission to trace the activity. With regards to scientific publications relating to foreground published before or after the final report, such details/references and an abstract of the publication must be provided to the Commission along with an electronic copy of the published version or the final manuscript accepted for publication.
- Any dissemination action concerning foreground must include a statement acknowledging the financial support of the European Community, as well as a disclaimer specifying that it reflects only the author's view, exempting the Community from any liability. Any publicity concerning the project must also display the EU emblem.

#### 2.2 Definitions<sup>5</sup>

"Use" is defined as the direct or indirect utilisation of foreground in further research activities other than those covered by the project, or for developing, creating and marketing a product or process, or for creating and providing a service.

"Direct use" implies that partners utilise the results themselves for commercial applications (e.g. by producing and/or commercialising a new product or by integrating a new process into their manufacturing plant) and/or for further research ("further" with respect to the scope of the project in which the foreground is generated).

"Indirect use" implies that partners may allow third parties to exploit the research results through a specific agreement.

#### 2.3 Intellectual property management

The Consortium Agreement is a very important document when it comes to ownership and sharing of Knowledge or project results, as it sets out or further defines how the consortium agrees on the use and dissemination of the project results.

The background<sup>6</sup> that is brought into the project will always remain the property of the partner involved. Those partners making available pre-existing know-how during the course of the project will specify any conditions for access thereto in the Consortium Agreement.

The Consortium agreement will dedicate one section or one appendix to define which access rights may be granted to any background. Also background to be excluded from access rights in

<sup>&</sup>lt;sup>5</sup> Source: http://www.ipr-helpdesk.org/documents/ES\_UseForegroundFP7\_0000006654\_00.xml.html 6 "Background" is project-related information and IP rights held by participants prior to the signature of the Grant Agreement.

any event will be specified in another dedicated section or appendix. All other background will be considered as unnecessary and excluded from the access rights.

In the case of the foreground, i.e. the project results and any IPR that can be attached to them, typically it is owned by the participant that carried out the work from which it resulted. Nevertheless, the intention of the Instant Mobility consortium is to strive for a maximum of openness in the design and operation of the Transport and Mobility Internet. This platform will facilitate the pooling of data and services and could thus lead to maximum growth of the eventual market. Also, any genuine service or information provider should be freely able to join the network and add to the choices on offer to customers.

Partners working in the same WP have Access Rights to all foreground and background needed for the execution of the WP, from all WP Partners. Participants from other WPs enjoy the same access to foreground and background, if these form part of a deliverable or are necessary for the execution of the sub-project.

Bilateral agreement between the Contractors participating in the same WP or in other WPs may be set if Contractors believe that foreground or background forms part of a deliverable of the other WPs or is necessary to carry out activities in the other WPs. These access rights can be extended to affiliates that are participating to the project, but these rights will expire at the end of the project

#### 2.4 Patents & protection

Publication and dissemination of foreground are granted with the approval of the Consortium, making sure that the period of confidentiality needed for a successful patent application is respected.

Any patent applications relating to foreground filed shall be reported in the plan for the use and dissemination of foreground, including sufficient details/references to enable the Commission to trace the patent (application). Any such filing arising after the final report must be notified to the Commission including the same details/references.

Contractors have to inform the Consortium and the Commission of its intention to publish on its foreground. Publication can be impeded if another contractor can show that the secrecy of the foreground is not guaranteed.

Where the foreground is capable of industrial or commercial application and its owner does not protect it, the Union may, with the consent of the beneficiary concerned, assume ownership of that foreground and adopt measures for its adequate and effective protection.

#### 3. Section I – Disseminating the foreground

#### 3.1 Scope of the project

The physical world of urban transport and mobility is a world where virtually every person is both a traveller and a user of goods transport and where there are many different ways to travel or deliver goods. What is remarkable today is how few of these travellers, vehicles and transport infrastructures are connected with each other.

Global and local optimisation of urban mobility could be achieved if the total information for current and future transport and mobility in a given area were available in real time

In the Instant Mobility vision, every journey and every transport movement is part of a fully connected and self-optimising ecosystem in which travellers, goods and collective transportation can benefit from personalised and real-time information. On the basis of each traveller's declared destination, this journey characterisation is extrapolated to a forecast for the near future evolution.

The Instant Mobility consortium believes that Future Internet capabilities in technical domains such as localisation, continuous connectivity, Internet of Things, cloud computing, smart mobile internet platforms and a host of personalised online mobility services, will within a few years significantly modify urban transportation and open new business models for relevant stakeholders:

- a "Mobility App-Store" of innovative applications and services will be online for consumers and operators, while opening new business models for data and service providers;
- city traffic managers will adapt and control their signal network knowing all vehicles' location, movements and intended destination via the Internet cloud;
- public transport and taxi operators will match fleet vehicles, routes and timetables with actual demand, captured through wireless sensors and passengers' online itineraries; ticketing and payment will be integrated and online from the user's mobile handset.

#### 3.1.1 Benefits

The increased connectivity allowed by Future Internet technologies will bring more information, fresher and personalised information, and thus **greater intelligence** for planning journeys and for being aware of service changes and disruptions as they happen.

The Instant Mobility platform will be the central meeting point for a vast quantity of transport-related data coming from vehicles, travellers, goods and infrastructure. The real time data collected from these will be transformed into consolidated information to assist individual travellers, and to feed innovative services using this information.

Thanks to Future Internet technologies, information will be "mashed-up" with services, improving both location-linked information and navigation maps update, for individuals, and a comprehensive overview, for traffic managers.

In addition to the direct time and cost savings for travel and transport operations, the Transport and Mobility Internet as B2B platform will vastly increase access to potential business partners, leading to **increased business efficiency**, while opening new markets in, e.g. security and information.

The main goal of Instant Mobility services is to improve the **mobility** of transport but also its **environmental sustainability**. Indeed, several use case scenarios, including the vehicle sharing

scenario that aims at increasing vehicle occupancy, target the reduction of the number of vehicle movements and therefore of fuel consumption and CO<sub>2</sub> emissions.

The aim to **improve performance** through application of Future Internet technologies applies mostly to operational systems, such as for traffic or fleet management, but can also apply to individual means of transport. The innovative services such as online car- and ride-sharing will gain in performance when the Internet platform brings many more potential suppliers and passengers into play.

The extra intelligence described above when applied to journey planning and assistance, for example, will **reduce journey time** uncertainty and **increase reliability** – giving generally faster, shorter and **more comfort**able travel. It will certainly mean that bus, tram and taxi services will be speedier, with less delays, thanks to demand-supply matching and thus better vehicle planning, and crew scheduling.

#### 3.1.2 Innovations beyond state-of-the-art

Future Internet is an ambiguous term meaning either the benefits and/or the new services one might expect from technological advances or the technological advances themselves.

Probably the most significant innovation will be the realisation of a **Future Internet-enabled ecosystem** where each traveller, vehicle, traffic system component, goods consignment and service centre will have an IP address, and will produce, exchange and use information, which will be applied in a wide range of mobility services enhancing comfort, convenience, reliability, sustainability, efficiency and safety of travel for all.

In relation with the *multi-modal journey optimisation* for travellers, the advances cover the set of functions necessary to collect, process and provide in near **real-time** all the information related to each elementary mode of transport and each traveller participating in the multi-modal journey system. The specified target system will provide algorithms for optimising allocation of transport means, using innovative **integration** of multiple information sources into one single user-friendly platform and an **open format** for data processing, storage and exchange (there is an increasing approach in sharing transportation data through open API). Moreover the project will also integrate a **single** multimodal **ticketing and billing system** from multiple (and even competing) operators for inter-modal travellers' convenience. Instant Mobility will demonstrate the feasibility of such system optimising urban multi-modal travel in real-time.

The project will define an **interchange language** for any public transport operator to publish its information in an **interoperable** way, as this is a key enabler to develop new services based on public data provided by several service providers. Instant Mobility will provide a capacity for travellers to request multi-modal solutions **independently of** dedicated **operators** and to get **automatic** periodic **update** of their itinerary planning without having to proactively solicit the system.

Instant Mobility scalable **architecture** is an innovation in itself, allowing to integrate an important number of real time-monitored multimodal itineraries and forecast near future situation evolution.

Additionally, Instant Mobility will reverse the traditional approach in the automotive domain to provide Internet-based services to drivers through infotelematics onboard units, and rather "let the vehicles go into the Internet": i.e. information owned by the vehicle about e.g. the vehicle itself and the external environment (acquired from onboard sensors or calculated through data fusion mechanisms) can be sent to the cloud via standard **Vehicle-to-Nomadic interaction** and enable the development of new automotive-oriented mobility services.

The Instant Mobility **information sharing** approach is innovative in that it uses people and vehicles as sensors, but also because it includes new components to assume **privacy** and anonymous mechanisms.

Regarding **on-the-spot vehicle sharing** (capability to use its available seat during the part of travel where it is unused) in multi-modal journeys, Instant Mobility will enable:

- Negotiation functions between travellers and drivers allowing the acceptation of offers based on social networking and cross-rating of participant;
- Payment functions allowing proportional automatic contribution to the journey cost;
- Professional functions for taxi and fleet cars to optimise their operations.

Instant Mobility will allow realtime planning and coordination for small and mid-sized delivery trucks in cities. Mobile technologies will propose bi-directional information flows and customers and suppliers will be able to update parcel profiles and characteristics in a homogeneous way for last-mile parcel tracking and delivery planning optimisation. This coupled with eco-driving coaching for professional drivers will minimise the traffic and CO<sub>2</sub> loads in city centres.

Moreover the project will use Future Internet cloud computing capabilities to reduce the cost of buying additional dedicated traffic management platforms and rather perform **traffic control** operations **in the cloud**, integrating all the data coming from the different monitoring technologies so as to calculate and provide real time information and strategies in secure virtual traffic signal controllers and virtual traffic centre.

Finally, in the same way as projects like CVIS or SAFESPOT have created the ground for implementation of a huge number of cooperative mobility applications based on the communication network using IPv6 (on 5.9 GHz ITS channel plus UMTS/LTE), Instant Mobility can become the "fire" to accelerate the deployment process of Future Internet.

#### 3.2 Target groups

The goal of "dissemination" is to promote and raise awareness about the project achievements, and communicate its benefits to the wide stakeholder community, including the developers, providers and users of the services, but also the content providers, the various operators involved and the policy makers, who all have an influence on the future deployment of these solutions.

Instant Mobility partners include main European **industrial players** and **service providers** from the **transport** and **ICT** sectors, who will accelerate the creation, management and deployment of new products, services and business models for transport and mobility based on future Internet technologies, in the following categories:

- Multimodal journey optimisation
- Vehicle sharing
- Public transport
- Goods transport
- Traffic management
- Mobile payment

Moreover the project results will be of great interest not only to transport professionals but also to local, national and European **authorities** (special attention will be given to **cities**, given the

project focus on urban transport and mobility). These are the people who should bring these new technologies into their planning for investment leading to Europe-wide deployment.

The results will – if properly presented and disseminated – also be of great interest for potential **end users**, but perhaps it is **industry and business users** who will be the most keen to learn of these results, as Future Internet will bring opportunities for a breakthrough in the **transport and mobility services sector** similar to the explosion of applications ("apps") already occurring in the smartphone and mobile internet service markets.

The following table defines the potential actors of the different Instant Mobility applications:

| Name               |                        | Definition   |  |  |  |  |
|--------------------|------------------------|--|--|--|--|--|
| Traveller          |                        | A person with a current geo-location, a geographical   |  |  |  |  |
|                    |                        | destination and preferences. Travellers include public   |  |  |  |  |
|                    |                        | transport users, motorists, private car driver (going to some  |  |  |  |  |
| 5.                 |                        | personal destination) or any passenger   |  |  |  |  |
| Driver             |                        | A person driving a individual means of transportation, able  |  |  |  |  |
|                    | Deireks                | to interact with the others actors in the various scenarios  |  |  |  |  |
|                    | Private car<br>Driver  | A person owning and driving a private car  |  |  |  |  |
|                    | Professional<br>Driver | Lorry drivers, delivery van drivers, public transport drivers, taxi driver, etc                                      |  |  |  |  |
| Passenger          |                        | A person using one or several means of transport to travel from one point to another, but doesn't drive a car during |  |  |  |  |
|                    |                        | his trip   |  |  |  |  |
| Consignee          |                        | The person to whom a shipment is to be delivered   |  |  |  |  |
| Consignor          |                        | The person who delivers a shipment to consignee  |  |  |  |  |
| Service provid     | er                     | Provides, manages and updates the running service, on the  |  |  |  |  |
|                    |                        | server side (e.g. booking services provider, trip planner, ridesharing provider); includes service integrator        |  |  |  |  |
| Telecommunic       |                        | Provides fixed backbone access to Internet and mobile  |  |  |  |  |
| network opera      | ntor                   | internet connection; also provides additional extra services e.g. billing, mobile payment, location services         |  |  |  |  |
| Financial servi    | ces provider           | Provides services such as mobile payment clearing, pay-by-   |  |  |  |  |
|                    | ·                      | use mobility services, etc.  |  |  |  |  |
| Device and sys     | tem provider           | Manufacturers devices (e.g. Apple, Nokia) or provides software   |  |  |  |  |
| Data provider      |                        | Provides traffic data, map contents, location based  |  |  |  |  |
|                    |                        | contents etc; includes map provider and content provider   |  |  |  |  |
| Mobility<br>broker | information            | Collect and publish the information coming from all kind of  |  |  |  |  |
| broker             |                        | producers, anonymise and transform it so as to make it   |  |  |  |  |
|                    |                        | available under various contractual condition to existing or potential new business services                         |  |  |  |  |
| (collective)       | Transport              | Operates public transport, air transport, ferry, trains  |  |  |  |  |
| operators          |                        | including bus companies, airlines and rental bicycle operators   |  |  |  |  |
| Terminal operators |                        | Operates transport hubs, e.g. airports, ports  |  |  |  |  |
| Parking manager    |                        | Manages a car park   |  |  |  |  |
| Fleet manager      |                        | Manages fleet for logistics company or vehicle fleet   |  |  |  |  |

|                             | operator such as car sharing, taxi, truck fleet               |  |  |  |
|-----------------------------|---|--|--|--|
| Logistics transport planner | Plans transport and itineraries of goods                      |  |  |  |
| Traffic operator            | Manages road traffic and infrastructure, e.g. traffic lights; |  |  |  |
|                             | including urban road operator and motorway operator           |  |  |  |
| Vehicle OEM                 | Integrates on-board unit in the car; provides vehicle data    |  |  |  |
|                             | and features for in-car usage of the application; it can be a |  |  |  |
|                             | car maker or a first-level supplier                           |  |  |  |
| Public Authorities          | Makes transport planning, strategies and policy including     |  |  |  |
|                             | transport planner   |  |  |  |
| Emergency operator          | Human entity or organisation that uses the facilities of the  |  |  |  |
|                             | system to manage some of the activities carried out by the    |  |  |  |
|                             | Emergency Services in response to incidents, including        |  |  |  |
|                             | management of vehicles belonging to the Emergency             |  |  |  |
|                             | Services, plus the provision and receipt of information       |  |  |  |
|                             | about the incidents   |  |  |  |
| Freight operator            | Human entity or organisation that uses the facilities of the  |  |  |  |
|                             | system to manage the transportation of freight (can also      |  |  |  |
|                             | fulfil the role of fleet operator)                            |  |  |  |
| Highway operator            | Manages highways infrastructure (stop area, bridge, tunnel,   |  |  |  |
|                             | toll); responsible for maintaining the roads and managing     |  |  |  |
|                             | the traffic on it   |  |  |  |
| Insurance company           | Private company insuring vehicle damages that may wish to     |  |  |  |
|                             | offer to fleet owners or private drivers new fares policies   |  |  |  |
|                             | based on cooperative systems                                  |  |  |  |

The dissemination process aims to spread information among all potentially concerned stakeholders and to all levels of policy-makers, as well as to **certification and standardisation bodies**, **engineering organisations** and **universities** (regarding specification of competencies and agenda for future research).

This approach will be eased by the presence of **research and academic organisations** and other stakeholders' representatives in the Instant Mobility consortium (ERTICO, IRU, EUCAR and the Humanist NoE) and associated partners (see chapter 3.2.1).

ERTICO will make use of its Partner Sector Platforms, where leading actors in specific communities already come together around intelligent transport systems (e.g. Public Authority Platform; Mobile Network Operator Sector; Vehicle Manufacturer Platform; Research Establishment Platform).

Moreover ERTICO is coordinator of the iMobility Forum, formerly known as the eSafety Forum, which was set up by the European Commission as a multi-sector stakeholder platform for dissemination of newest developments in ITS for safety and mobility. The Forum also includes a number of Working Groups where concerned actors collaborate to define consensus in technical areas needed to facilitate ITS deployment.

Furthermore, ERTICO coordinates the Network of National ITS associations, thus offering an outlet to thousands of ITS-related organisations via the 26 Network members, shown in the figure below.

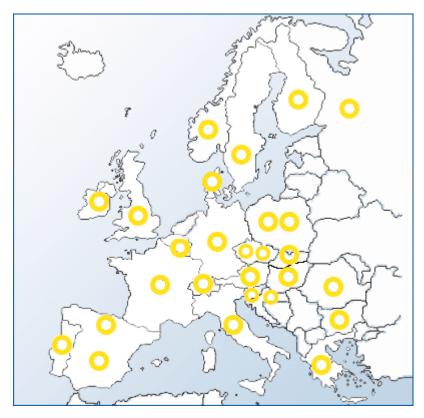


Figure 1: Map of the 26 members of the Network of ITS Associations

Networks of which VTT is a member that will be addressed include:

- European Research Area (ERA-NET)
- NTF (Nordic Transport Research Forum)
- Transport Research Knowledge Centre
- EIT ICT Labs (European Institute of Technology)
- EARPA (European Automotive Research Partners Association)
- FERSI (Forum of European Road Research Institutes)
- ECTRI (European Conference of Transport Research Institutes)
- eSafety Forum (WG Implementation Roadmaps, WG RTD)

The consortium members intend to reuse, valorise or integrate results from previous related projects<sup>7</sup> which they have been or are still involved in either as coordinator or partner. For example, TNO is a central partner in almost all the "smart mobility" programs in the Netherlands, which is a top sector of the Dutch Innovation Policy. Reciprocally they will also use those projects as channels for disseminating Instant Mobility results: for example, IFSTTAR is involved several NEARCTIS (Network of Excellence for Advanced Road Cooperative traffic management in the Information Society) and European COST action ARTS (Towards Autonomic Road Transport Support Systems), which considers applications and assumptions that are close to Instant Mobility ones. COST (European Cooperation in Science and Technology) is one of the longest-running

A non-exhaustive list of these main projects from which Instant Mobility can reuse parts from scenario definitions to user experiences on various traffic services, is included in annex of this deliverable. The consortium members have been or are involved in most of these projects either as coordinators or partners.

European instruments supporting cooperation among scientists and researchers across Europe. IFSTTAR also manages a national Academy/industry Forum about new technologies and transportation<sup>8</sup> in which they plan to give presentations about the project.

In addition, Instant Mobility will actively contribute to FI-PPP programme activities to ensure that all synergies with other FI projects are exploited (see chapter 4.1.2).

#### **3.2.1** Associated Partners

Instant Mobility associated partners comprise a number of well-known and prestigious organisations, either public or private which have expressed a strong willingness to contribute or benefit from Instant Mobility results and future outcomes.

Their contribution will be complementary to the project partners' work and will cover all aspects of the project phases.

#### Cities, local and regional authorities

Cities and local authorities are the most important partners of the Instant Mobility project as they represent end citizens and other users' needs.

The City of Toledo (Spain) is a strong associated partner willing to evaluate and experiment new mobility solutions to solve Toledo mobility strong issues in an innovative and citizen oriented manner.

The Conseil General des Yvelines (France) is supporting the Instant Mobility project and envision to experiment Instant Mobility multi-modality solutions when available.

Istanbul Metropolitan Municipality (Turkey) is associated to ISBAK and will experiment some of the outcomes of the project within the Istanbul city context.

#### Industry

Continental AG as a leading car equipment maker will contribute to the prototyping of mobility services from the car drivers' viewpoint, thus providing an alternative implementation to the project one.

Integrasys is assisting us in providing mobility solution in Spain and with the city of Toledo.

#### User associations

The following user associations fully support the Instant Mobility project and are committed to participate to our open workshop to comment and enhance the scenarios and use cases driving the project:

- EUCAR, the European Council for Automotive R&D
- TISA, the Traveller Information Services Association
- IRU, the International Road Transport Union

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<sup>&</sup>lt;sup>8</sup> Forum Systèmes & Logiciels pour les NTIC dans le transport

#### 3.3 Dissemination activities

The dissemination strategy has been described in details in deliverable 7.2. Nonetheless the following chapters summarize and provide an updated outline of that strategy, in accordance with the feedback received on the preliminary version of the present deliverable.

The core of that strategy is the various channels and media selected to be used in the project for dissemination & exploitation purposes, according to the intended audience or target group(s).

The following table presents an overview of the different proposed media for disseminating the project results:

| Target Group /<br>Tool              | EC | Public authority | Industry | Research sector | General public | Standardisation bodies |
|-------------------------------------|----|------------------|----------|-----------------|----------------|------------------------|
| Website                             | Х  | х                | Х        | х               | Х              | х                      |
| Social networks                     |    |                  | х        | х               | х              |                        |
| Deliverables - public               | x  | x                | x        | х               | х              | х                      |
| Deliverables - restricted           | х  |                  |          |                 |                |                        |
| Technical & Scientific Publications |    |                  | х        | x               |                | х                      |
| Dedicated workshops                 | x  | x                | x        | х               |                | x                      |
| Trade shows and technical fairs     |    | x                | x        |                 |                |                        |
| Presentations at external events    | х  | х                | х        | х               |                | х                      |
| Audiovisual<br>media                | x  | x                | х        | х               | х              | x                      |
| Printed materials                   | x  | х                | х        | х               | х              | x                      |
| Printed & online press              | х  | х                | х        | х               | х              | х                      |

On top of these, one should not overlook the partners themselves as a key channel to their own stakeholder networks, including political spheres at European and national level, and a direct link to their corporate business and operation development and product planning.

#### 3.3.1 Instant Mobility identity

Before any communication can be properly executed, a visual identity needs to be developed that reflects the project vision and key concepts and creates an easily recognisable "image" to improve the project visibility.

Such visual identity is defined by the project logo that is used prominently in all dissemination tools and printed materials.

The Instant Mobility logo has been created; colour as well as black & white versions have been provided, in several resolutions to meet all dissemination purposes.



Figure 2: Instant Mobility logo

#### 3.3.2 Instant Mobility website

The Instant Mobility website is the main tool to promote the project results, especially to the non-expert community or general public.

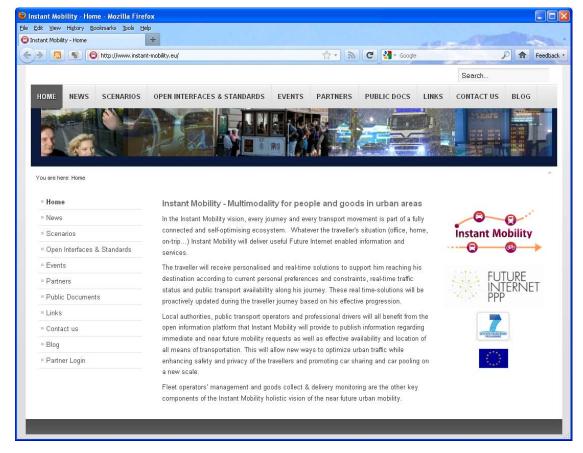


Figure 3: Instant Mobility homepage

It is meant to be a dynamic database compiling the project latest developments, Instant Mobility public documents as well as scientific, standard and market information relative to the Instant Mobility context.

The following domain names had been secured from proposal stage and are linked to the same page:

- www.instant-mobility.eu
- www.instant-mobility.org
- <u>www.instant-mobility.com</u>

All partners have the possibility for to publish latest information in order to ensure the up-to-date 'living' information sharing between the project and the external actors.

Link is made to the Instant Mobility groups on social media like Facebook, Linked-in and Twitter (see chapter 3.3.3) to keep a fast-moving flow of project news moving out to various online communities, including stakeholders outside the consortium and especially the end user.

The website was launched in April 2011. Events, reports and all public deliverables are continuously added to it. There have been 12686 hits on the homepage since 30 May 2011. The most popular pages have been Scenarios description, News, Standards and Participating Cities. The plan is now to restructure and update the website after one year into the project to reflect the work progress and for example the restructuring of the scenarios from 5 into 3.

#### 3.3.2.1 Structure

The Instant Mobility web portal is structured as following:

- Home (summary describing the vision, context and audience of the Instant Mobility project)
- News
- Scenarios

The "Scenarios" page includes description and latest information related to the following lead scenarios:

- Personal travel companion
- Smart city logistics
- Transport infrastructure as a service

#### • Open Interfaces and Standards

The purpose of the "Open Interfaces and Standards" page is to (i) list the standardisation issues targeted by the Instant Mobility project and (ii) to present the forecasted enablers and functions related to open interfaces.

- Events (up-coming as well as past events related to the Instant Mobility project)
- Partners (information about the Instant Mobility consortium partners including the logo and link to the homepage of each partner; in addition, the associated partners are also listed)
- Public Documents

All the public documents (e.g. brochure, press releases, deliverables) produced during the project will be added into the "Public Documents" page. In addition, a link (if publicly available) or reference information of each presentation or scientific article will be added.

This page has two sub-pages:

- "Instant Mobility in the Press" is for links and notifications of Instant Mobility project in public media
- "Public Deliverables"
- **Links** (to the related relevant initiatives/organisations such as participating cities as well as Future Internet and ITS-community programmes including national and international)
- **Contact information** (of the Coordinator)
- Blog

The blog exists on Wordpress: (<a href="http://fiformobility.wordpress.com/">http://fiformobility.wordpress.com/</a>) and is linked to the Instant Mobility webpage. Each partner can send plain or formatted text (e.g. in html format) to the blog by sending email to the address provided by VTT for each partner.

#### 3.3.2.2 Partners' corporate websites

Partners are encouraged to publish project-related information on their own organisation website, through either a dedicated page or news about the project progress and activities (such as workshop announcements, etc).

For example, in the area "Projects/International activities" of ATAC public website, a short description of the project is published in both Italian and English versions with the link to Instant Mobility website.

On top of that, the user survey launched by WP6 (see chapter 4.1.3.1 for more details in relation) in March 2012 was announced on the homepages of the participant cities and local traffic operators websites.

#### 3.3.3 Social networking

Instant Mobility intends to make use of social media to share information on e.g. the upcoming events, distribute the online questionnaires of the user surveys and open discussions on relevant topics, by the widest audience possible and especially to try and reach the end user.

These more recent communication channels are becoming more and more common practice in research dissemination; several FI PPP projects already have such tools in place and it is even suggested to have a news feed synchronised at programme level (CONCORD website).

Here are the links to the specific Instant Mobility pages/groups on the different social media:

- https://www.facebook.com/pages/Instant-Mobility/160241434096621
- http://www.linkedin.com/groups/Instant-Mobility-4350665?homeNewMember=&gid=4350665&trk=vgh&goback=.mid I2107766397\*43 \*1

Partners are encouraged to join these groups even though some company policy m not allow it, so the names of the participating organisations are not mentioned on these pages.

For exploitation purposes, it is all the more relevant that the project should be present from the start on these media, to familiarize the end user with those future applications, that the ride sharing scenario is based on requests and offers exchanged through social networks (namely for traveller's rating).

#### 3.3.4 Print materials

An Instant Mobility Leaflet was produced in Month 6 that describes in a concise manner the project main objectives and expected outcomes, but also introduces the consortium, contact information and funding schemes.

It is meant to be freely circulated for project information and promotion at workshops, trade shows, technical fairs, congresses and other events. The electronic version of these materials will be downloadable from the Instant Mobility website.

An update of the brochure will be produced for the ITS World Congress in Vienna (October 2012).

Other materials may be produced on a per need basis, such as posters for example.

#### 3.3.5 Audiovisual material

The project is planning to produce video clips that will present real-life examples of Instant Mobility-enabled innovative services, using actors to interpret various scenarios, which partners will contribute to.

The video clips will be posted online using the project channels, such as website and social media pages, the FI-PPP/CONCORD website and social media but also external channels such as U-Tube.

This material will be ready for the ITS World Congress in Vienna, for which the project shall also seek synergies with other UA projects or through CONCORD to also display on the Instant Mobility stand at the Congress video material to explain what is Future Internet.

Instant Mobility will also exploit experience and skills of FI-CONTENT for the production of the videos.

#### 3.3.6 Newsletters

Instant Mobility is contributing news to the CONCORD FI project website and newsletter (CONCORD Snack) that reports a collection of latest news and achievements within the FI community and related initiatives. This monthly electronic newsletter is forwarded to community partners who sign up for the newsfeed.

More specifically, Instant Mobility has contributed to the following issues:

- July 2011: about Toledo city becoming an official partner of Instant Mobility
- September 2011: to announce the stakeholder workshop in Brussels on 28 October 2011 and the Special Session on Future Internet organised by the project at the ITS World Congress in Orlando on 18 October 2011)
- November 2011: to report on the feedback received at the ITS World Congress and at the Stakeholder workshop in Brussels
- February 2012: to announce the stakeholder workshop in Rome on 20 March 2012

- April 2012: report on the stakeholder workshop in Rome (a second article was submitted on preliminary results from the user surveys, which has been kept for the May issue)

Thales contributed to an article in the CESAMES (Center of Excellence on Architecture of Systems) Newsletter issue of February 2012, about the architecture of systems applied to the transport sector, in which framework they introduce the project, its objectives and main expected outcome.

In addition, some Instant Mobility partners are using their corporate newsletter to disseminate the project expected results and benefits that their organisation could gain from being in the project:

- Dedicated Orange Business Newsletters for B2B communication (weekly and monthly newsletters)
- ATAC also has an in-house monthly newsletter, "ATAC Informa", reserved to its internal personnel (diffused through the company intranet and in the main offices and depots), in which it has included a short description of the project and of the importance of being in this project as well the benefits and expected results that the city of Rome could gain from it; other articles could be repeated from time to time to give an update when relevant events/results occur
- Mizar has contributed an article regarding the implementation of Scenario 3 in Trondheim test site to the ERTICO website and iMobility newsletter (February 2012)
- ERTICO is publishing in their web news the articles either sent by partners (example of Mizar) or submitted to the Snack newsletter, which in turn are included in the monthly issue of the iMobility Network (independent knowledge exchange platform for all aspects of ITS) newsletter, distributed to a mailing list of around 30.000 recipients
- The announcement of the Rome Stakeholder workshop in March 2012 was published in the February 2012 issue of TTS Italia Italian/English newsletter as well as on TTS Italia web site
- Instant Mobility has been presented in the Telecom Italia corporate newsletter by Research and Prototypes department inside Telecom Italia

#### 3.3.7 Press

The press is a crucial tool to diffuse information about Instant Mobility to a wide range of stakeholders including the general public.

A press release has been issued and a press conference organised at the Kick-off meeting in Nice, France, with a speech by the Mayor<sup>9</sup> and presence of local media and TV (France 3), while other partners such as for example Orange and Telefónica I+D have issued corporate press releases about their participation in the EU FI PPP programme and specific projects, including Instant Mobility. ATAC will explore through the appropriate internal channels the possibility of communicating the project to local/national newspapers, when opportune. DHL is periodically informing their media agency to disseminate the project progress and activities, and has issued a press release about their participation in the project at the occasion of the consortium meeting organised in Madrid in December 2011. Hereunder are the various publications where it was relayed:

- "DHL Supply Chain participa en el proyecto Instant Mobility" (ALIMARKET, 13 December 2011)

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<sup>&</sup>lt;sup>9</sup> Moreover the Mayor and other elected board members of the Metropolis always quote the project in their speeches when the topic is about NCA smart city programmes.

- "DHL aporta su know how al desarrollo de nuevas aplicaciones web de distribución urbana" (Diario del Puerto, 16 December 2011)

- "DHL Supply Chain presenta el proyecto de innovación tecnológica Instant Mobility" (Economia de hoy, 19 December 2011)
- Ejecutivos.es + @ejecutivos.es twitter account, 19 December 2011
- El Molinillo de la Innovación, 19 December 2011
- El Portal del Transporte y la Logística, 21 December 2011
- Masterline International Transport & Logistics, 16 December 2011
- Noticias.info, 16 December 2011
- "Presentan el proyecto europeo Instant Mobility para la mejora de la movilidad de mercancías y personas" (Nexolog.com, 21 December 2011)
- "Instant Mobility, un paso hacia el futuro de la optimización urbana" (Nexotrans, January 2012)
- "Instant Mobility: optimizar la movilidad en las ciudades con las funcionalidades de un smartphone" (Periodistas en español, 17 December 2011)

Other opportunities for press releases will be identified in conjunction with major milestones.

#### 3.3.8 Articles

Opportunities will be sought to publish in journals and magazines the technical and scientific results created within the project, with the aim to communicate the project's innovation to the research, industry and standardisation communities.

VTT will co-edit the production of scientific & technical papers that will be used for dissemination in trade journals, conferences proceedings, as well as online and broadcast media.

Examples of professional and technical magazines and journals in this field include:

- Thinking Highways
- ITS International
- Transport Technology International
- IEEE ITS Newsletter
- Traffic Engineering & Control
- Transport Business International
- Eurotransport
- Les Cahiers de la ville responsable
- Acteurs urbains

#### 3.3.9 Participation in external conferences and events

Personal contacts and presentations through attendance at relevant workshops, trade shows, technical fairs and other conferences are ranking top of the list of most popular channels used for

the dissemination of project results.<sup>10</sup> Networking remains a crucial way to share and exchange professional experiences and keep informed about latest research developments.

A calendar of future relevant events which the Dissemination Manager encourages Instant Mobility partners to participate and/or present the project at is included in Annex to this deliverable. It includes indications of relevance for the project and interest of partners or actual undertaking such as papers submitted.<sup>11</sup>

#### 3.3.9.1 ITS World Congress in Vienna, 22-26 October 2012

ITS Vienna has been selected as the most important dissemination forum in 2012. The dissemination activities of Instant Mobility in Vienna will be:

- 2 technical papers approved
  - "Future Internet for a Personal Travel Companion service"
  - o "Architecture methodology in the Instant Mobility project"
- dedicated Special Session on the topic of multi-modal travel (jointly with EC project Viajeo)
- pre-conference stakeholder workshop targeting the ITS and FI communities
- technical demonstrations of the prototype in the exhibition

There has been an open call for proposals in the consortium to select the best idea(s) for demo prototype for ITS Vienna; proposals will be ranked by key criteria such as feasibility, cost and functional/ technical challenges. The deadline for submission of these proposals is 10 May 2012. However Thales/IFSTTAR had already presented a first idea (see slides in Annex V) at the latest consortium meeting in Rome (21-22 March 2012). At this occasion, Mizar also suggested another idea for demonstration of the "Virtualised Intersection Intelligence" application, which would be virtually located in the city of Trondheim and based on traffic micro-simulation, would show the benefits of virtual road side units in terms of scalability and integration efficiency, giving services both to public transport (like selective or absolute priority) and to private vehicles (like adaptive signalling or dynamic green waves).

#### 3.3.10 Open workshops

Workshops will be organised to present project results (even preliminary ones) to invited actors of the Transport and Mobility ecosystem, including our associated partners (see chapter 3.2.1.), but more importantly to engage external stakeholders in order to re-adapt regularly the project focus and make sure to meet the most important challenges for the Instant Mobility *Community*. To this end, namely the other UA projects have been involved and encourage to invite their own stakeholder community to broaden the spectrum even more. In this sense, joint workshops with other UA projects or inviting speakers from these projects in the programme on Instant Mobility workshops will also be encouraged.

These workshops will be organised around key topics corresponding to the major outputs of the project and managed as an iterative loop with the stakeholders from functional definitions of multimodal services to Future Internet specific and generic enablers' features.

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<sup>10</sup> Source: IPR Helpdesk - Dissemination of Foreground under FP7 (http://www.iprhelpdesk. org//documents/ES\_DisseminationForegroundFP7\_0000006629\_00.xml.html), page 28 11 A list of all events actually attended by partners for disseminating the project during the first year is also included in Annex.

They will ensure the involvement of stakeholders in the different phases of the project and will be targeted at both participating cities, local stakeholders and the broad ITS community, with a view to phase 2 and 3 of the FI PPP programme.

It has been decided schedule these workshops as much as possible within the frame of other major outreach events, such as Future Internet Assemblies or European and World ITS congresses, or in conjunction with the project consortium meetings taking place in partner cities.

#### 3.3.10.1 Stakeholder Workshop, Brussels, 28 October 2011

The first workshop was organised in co-operation with WP3 in Brussels on 28 October 2011. The workshop gathered around 40 participants, and included roundtables with the participant cities about the current issues they are facing in the area of transportation and related information services, and how they perceive Future Internet could help them find solutions. In addition, the preliminary scenarios developed in WP3 were presented and actively discussed with the audience. The findings of the workshop were found extremely useful to further elaborate the scenarios. The feedback from the participating cities is summarized in chapter 4.1.1.

#### 3.3.10.2 Stakeholder Workshop, Rome, 20 March 2012

The second stakeholder workshop was held in Rome in conjunction with the scheduled consortium meeting, as recommended by the Reviewers. All together 85 participants registered to the workshop organised in ATAC premises. Very informative presentations were given by European Commission (Peter Fatelnig), Telecom Italia (Andrea Bragagnini) and ATAC (Luca Masciola). In addition, the new (3) scenarios created and iterated in WP3 were presented to open the discussion with the audience. In addition, the preliminary results of social acceptability and business modelling (methodology) activities in WP6 were presented. The bulk of discussions is summarized in chapter 4.1.1.

The next workshops planned will take place as following:

- in Istanbul on 26 June 2012, in conjunction with the next consortium meeting
- in Toledo, in conjunction with the October consortium meeting
- at the ITS World Congress in Vienna on 21 October 2012

It was acknowledged that the Toledo and Vienna workshops are organised very close to each other, however, the targeted audience is different for each: local stakeholders in Toledo and wider international ITS community in Vienna.

The workshop in Vienna will be the opportunity to present the preliminary results—before a final workshop to present the final results towards the end of the project—of the enablers' specifications, business cases and user surveys feedback.

#### 3.3.10.3 Partners' corporate events

Partners will present the outcomes of the project (including conceptual prototypes) to their own business clients and local or national stakeholders during commercial meetings and/or showcases organised by their own organisation.

For example, VTT has organised two events in September 2011:

the first one included representatives of Ministry of Transportation and Communications,
 City of Tampere and Finnish Transport Agency, and focused on the development of a roadmap for innovative transport system operation services.

The services to be selected should provide new opportunities for export and domestic business for Finnish companies as well as provide clear added value for the transport system operators. The novelty of the services will probably be linked to the increasing importance of travellers and haulers as new stakeholders in the actual operation of the transport system due to the advent of the cooperative and social media applications which will revolutionise the content and organisation of service in transport;

 the second workshop concentrated on the user-centred approach of the traveller information services, and potential of the new technologies in the area of (train) traveller information services.

In addition, Nokia and Telecom Italia have been organising internal meetings to raise awareness of Instant Mobility project and its exploitation, with the purpose to understand the usability of IM results in other EU projects or future proposals, but also to present the project to top clients, in particular Turin municipality and local public transport operator.

#### 3.3.11 FI PPP programme

The Programme in itself is used as a channel for dissemination, especially through the collaboration with the CONCORD Support Action and liaison with other UA projects. The details of these specific interactions and contributions from Instant Mobility can be found in chapter 4.1.2.

#### 4. Section II – Pathway to exploitation

"The Internet of Things holds the promise of significant progress in addressing global and societal challenges and to improve daily life. It is also a highly promising economic sector for sustainability, growth, innovation and employment. But it is likely to have a profound impact on society, in areas like privacy, security, ethics, and liability. The policy challenge is to assess the right trade-off between the potential economic and societal benefits and the control that we want to retain over an environment where machines will gather, exchange, process and store information automatically. The effects on our private and public space require that people and their governments debate the appropriate governance and management of the Internet of Things in the future." <sup>12</sup>

#### 4.1 Key aspects

The strongly complementary expertise and multi-disciplinary nature of the Instant Mobility consortium is a real added value for the project, which will investigate the complementarity of Future Internet Technologies and Transport and Mobility challenges from different perspectives: technical, business and societal.

This involvement and cooperation of major industrial players in Europe, often competitors, is a clear evidence of their belief in the project's strategic importance for their business activity. The involvement of major EU mobile network operators is particularly important for a relevant and concerted European dissemination of Future Internet technologies. A consistent representation of several transport sector companies shows a strong commitment towards the application of Future Internet technologies as embodied by the Instant Mobility objectives, and the belief that these are crucial for a new wave of green and sustainable services in urban areas.

Within the Instant Mobility project's development team are a number of important potential users and suppliers of Future Internet-enabled transport and mobility solutions. These include some of the largest companies amongst Europe's manufacturers of private cars, trucks and buses and automotive components; of traffic management systems; of mobile handsets; and of public transport and security systems. As these are also the developers within the project of IPR including system specifications, advanced software and conceptual prototypes, it can be expected that they are making an investment in advance of future market development, and will seek to use the project's results for their business after the end of the project term.

Moreover the expected impact of the project results will be strengthened by certain *activities or tasks of the project*, which have strong interactions with exploitation, as they set in place or investigate key mechanisms (enablers or showstoppers) for successful deployment and adoption of the *key results* coming out of Instant Mobility: i.e. programme collaboration within WP2, innovative technology, application and service concepts from WP3, societal issues and business cases analysis within WP6, and the realisation of a prototype, namely for demonstration, and of a detailed implementation plan for Phase II in WP5.

This wide perspective, seeing a comprehensive solution to a related group of specific and local problems, will pave the way to identify the real limitations of current isolated approaches in the ICT and Transport and Mobility domains, as well as the realistic future steps that will have a chance to gain a wide acceptance by the market and the citizen.

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<sup>&</sup>lt;sup>12</sup> European Commission public consultation on the «Internet of Things» http://ec.europa.eu/yourvoice/ipm/forms/dispatch?form=IoTGovernance

#### 4.1.1 Participation of Cities

The contribution of Cities, within different urban contexts, is also a significant aspect and positive sign for exploitation as they are interested pilot candidates for real-life implementation of Instant Mobility services in Phase II of the FI PPP Programme.

Their participation in the consortium (and/or associated partnership) is also a huge asset for specific activies of the project, such as the acceptance studies or the stakeholder workshops for example, as they integrate citizens' and customers' point of view.

The first stakeholder workshop (Brussels, 28 October 2011) brought together representatives from the cities of Rome, Toledo, Istanbul, Trondheim and the Spanish Basque Region. The second workshop (Rome, 20 March 2012) was targeted at local and/or national stakeholders, and so will the following ones in Istanbul (26 june 2012) and Toledo (October 2012).

Their main challenges for urban mobility identified by our partner Cities are congestion (and its environmental and economic impacts) and the need to shift the balance from individual to collective transport modes. But also road network optimization and reduction of the need for new infrastructures are seen as other benefits Instant Mobility solutions could bring to concreted issues of the Cities. Efficient and sustainable management of goods distribution and commercial vehicles inside the cities, seamless and single ticketing, smart parking services (e.g. Park & Ride) and the lack of reliable online information and dynamic event management across transportation modes are also common issues.

Existing tools available in the partner cities all lack the "dynamic" aspect, whether for multimodal travel or ride sharing services, and are also not "integrated" in terms of different modes but also with booking and billing means. Moreover public-private partnership is considered a pre-requirement to any investment in such technologies, which Instant Mobility consortium is representative of. Once operational, these solutions are seen as self-funding through an increase in public transport ticket sales and cost savings implied directly (e.g. ride sharing) or indirectly (e.g. reduced fuel consumption) by the applications.

Generally acknowledged is the need for infrastructures for data centralization from the different modes and from several sensors, but also the ability to compute that data to provide intelligent information to citizens along their journey. Other questions posed by the future use of such systems, which needs to be addressed, include heterogeneity, financial implications of security or licensing, legal implications of proprietary systems and political support from European authorities.

The concept of "Smart Cities" in general represents an opportunity for Instant Mobility services, as it supports local governments in implementing e-enabled public services to support socio-economic development and environmental sustainability. For example, Orange launched a worldwide programme around Smart Cities with three majors axis, utilities, energy and transport, in which they have integrated Instant Mobility as one of the main research projects for urban transport.

#### 4.1.2 Programme collaboration

Due to the specific architecture and structure of the FI-PPP Programme, the expected impact will only be reached through effective, dynamic and fruitful cooperation between all projects, and in particular the Core Platform/Technology Foundation project (FI-WARE), the Capacity Building and

Infrastructure Support action (INFINITY) and the Programme Facilitation and Support action (CONCORD).

One of the specific activities of the project (WP2) is dedicated to (1) organising the collection of Core Platform (FI-WARE) requirements regarding Future Internet Generic Enablers; (2) identifying common issues and challenges with the other Usages Area projects; and (3) identifying with INFINITY project target infrastructures to prepare pilots in Phase II.

#### 4.1.2.1 FI-WARE

As a member of the FI PPP programme, Instant Mobility aims to contribute to Future Internet building applications and services using a common Core Platform which is being defined by the FI Architecture Board. The project has thus provided an initial functional and technical description of its requirements towards that Core Platform to be provided by FI-WARE project, based the first description of Instant Mobility scenarios (D3.1)

The functional and technical requirements for Core Platform Generic Enablers will be validated with FI-WARE, while the impact for Instant Mobility architecture will be determined, based on exchanges with the other Usages Area projects and the FI-WARE project feedback. After which these requirements will be described into more detailed specifications following guidance from FI-WARE. This initial set of requirements will be updated in D2.3, which will be submitted in Month 18.

Some FI-WARE Generic Enablers would be relevant to support Instant Mobility services:

- Complex Event Processing
- Publish/Subscribe broker
- Localization Platform

It is expected that this first set of requirements is taken into account in the first FI-WARE major release to be delivered to the Usage Area projects in September 2012 by providing remote access to FI-WARE test bed. Further iterations in Instant Mobility requirements will be considered for further FI-WARE releases planned for April 2013, i.e., at the beginning of the pilots phase.

Since UA projects are fundamentally dependent on FI-WARE for Generic Enablers specifications and reference technology, the late or deficient delivery of expected results from FI-WARE may have a significant impact on these projects. Thus contingency plans must be put in place that determine actions should FI-WARE deliver late, flawed, or unsuitable Generic Enablers and reference technology. This is a major risk, which at Month 6 had only been addressed appropriately by FINEST and Instant Mobility. Nowadays, it has been addressed at programme level by planning two instances of "FI-PPP Software Architects Week" where FI-WARE will train Usage Area engineers in the usage of Generic Enablers whereas Usage Area projects will present their scenarios, architecture, which FI-WARE Generic Enablers have been already identified as exploitable and test bed requirements. Besides that, it has been requested to the EC the chance of dynamically adapting the projects' schedules to enable the adoption of collaboration results.

To strengthen the collaboration, Instant Mobility is using the regular Architecture Board meetings to interact and exchange with FI-WARE about technical requirements. The many partners involved in both projects, such as TID, Thales or Telecom Italia, also facilitate the dissemination of FI-WARE inside Instant Mobility.

#### 4.1.2.2 INFINITY

The main objective of the INFINITY project is to gather and communicate information about smart cities and available experimental infrastructures in Europe and beyond, in order to facilitate large scale experimentation and testing for Future Internet projects. The main issue is to find out which smart cities are ready to "open up" their infrastructures for experiments by FI-PPP projects.

Feedback from FI-PPP projects is welcome in order to have a common understanding and possibly lead to a common definition of a "smart city" and to gather their needs for Phase II. Moreover dissemination could prove essential to promote the need for Future Internet experimentations and large scale trials among smart cities representatives, mostly from local authorities.

INFINITY has been invited to participate in Instant Mobility stakeholder workshops, which essential to better understand the requirements from the projects and the interactions with their external stakeholders. Moreover the sharing of information is also facilitated by the presence of common partners in both projects, TID and Thales.

Thus the collaboration with INFINITY has been ensured through continuous feedback and link to Instant Mobility cities, but also regular attendance to Use Case meetings and INFINITY Concertation Board meetings.

#### 4.1.2.3 CONCORD

CONCORD supports the European Commission and the FI PPP constituent projects in implementing the programme in a coherent way. The Support Action coordinates and facilitates cross-project collaboration, knowledge transfer and co-creation across projects as well as with related external groups.

To that end, CONCORD has issued a first draft dissemination strategy, which Instant Mobility, together with the other UA projects, has contributed to. CONCORD has also established the Dissemination Working Group, which is effectively operational and meets regularly. Instant Mobility is attending these meetings and contributes actively:

• to the Snack newsletter and the CONCORD web news to disseminate our activities, namely the stakeholder workshops we have been organising;



CET. A common dinner will be organised in the evening of December 19th (at participants' own expense).

#### 4. FI PPP ON THE MOVE

#### FI PPP Information Day in Helsinki on November 1, 2011

The Finnish partners of the CONCORD project, Aalto University and TIVIT, organized an FI PPP Information Day on November 1st, 2011. The objective of this event was to raise awareness of FI PPP in Finland, and encourage Finnish companies, public organisations and SMEs to join the upcoming FI PPP calls. We also wished to network among Finnish FI PPP participants, and inform stakeholders of the latest FI PPP developments, as well as provide contact points for potential new proposals.

The event started with Dr. Arian Zwegers' presentation of FI PPP Programme structure and upcoming calls. Dr. Zwegers also presented an open invitation for the Finnish stakeholders to give proposals and recommendations for the 3<sup>rd</sup> Phase of the Programme, which is currently in the planning. This was followed by the Finnish partners' presentations of their projects and experiences from the Programme so far. The participants emphasized that FI PPP really is a Programme, rather than a set of projects. The ambition level is high, and the development pace is faster than in EC projects usually. The multifaceted programme also provides great opportunities for exploring new partnerships and development methods. On the negative side came the extra administrative burdens. The event concluded with coffee and networking.

#### Instant Mobility Stakeholder Workshop held in Brussels

On 28 October 2011, the Instant Mobility project held a workshop in Brussels, Belgium to present its innovative future scenarios and use cases to an audience of key stakeholders, addressing especially cities and regions interested to explore the potential of Future Internet technologies for solving their mobility and transport issues.



To this end, Instant Mobility has described and is analysing a set of scenarios and services corresponding to the needs o key stakeholder groups, which have been combined into three specification scenarios or apps: Efficient traveller assistant, Smart city logistics, Transport infrastructure as a service.

The workshop brought together over 35 participants, including representatives from the cities of Rome, Toledo, Istanbul, Trondheim and the Basque Region.

The workshop's objectives were to: explore the concerns and aims of the cities and other participants and how Internet-based solutions could help in solving them; validate the Instant Mobility scenarios, understand what was missing or needed modifying; start a dialogue with potential candidate cities to host a pilot implementation of Instant Mobility applications in the second phase of the FI PPP programme from mid-2013.

Figure 4: Screenshot Snack newsletter November 2011

- in any proposed activity (e.g. 9 May 2012 session right before FIA in Aalborg);
- to the Wiki that has just been started (e.g. contributing ideas for the preparation of the FI PPP large scale event to be organised in second half of 2012);
- to find synergies with other UA projects, e.g. for video production.

CONCORD has also organised a Use Case meeting with all UA projects on 25 January 2012 in Brussels, which produced a very early draft of potential commonalities between the programme projects.

#### 4.1.2.4 Other UA projects

In D2.2<sup>13</sup>, Instant Mobility has identified common functionalities, technical solutions and business interests with other Usage Area projects of the FI PPP Programme. The results achieved until now have been obtained through (1) peer-to-peer meetings (more details further down) with **Finest**, **SmartAgriFood** and **SafeCity** projects, (2) presentations made in the plenary use case meetings organized by CONCORD, (3) analysis of web pages of all projects.

Typically, four projects are dealing with some transport and logistics issues. Logistics is the core business of Finest, and one of the main topics of Instant Mobility and SmartAgriFood. While one of the five clusters of **OUTSMART** deals with sustainable urban transport for people. SafeCity deals with safety (including road safety) and (public internet) security aspects.

How could Finest scenarios complete or improve Instant Mobility "Smart City Logistics Operations"? How could Instant Mobility enrich smart agro-logistics scenario (SmartAgriFood)? How could Instant Mobility platform incentive public transport in OUTSMART cluster? These are some of the questions that led to the identification of the following technical and business potential commonalities:

Figure 5: Potential technical commonalities between IM and other UA projects

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<sup>&</sup>lt;sup>13</sup> To be updated in D2.4 (due in Month 18), which will also include an analysis of other UA projects deliverables.

Figure 6: Potential business commonalities between IM and other UA projects

To identify business commonalities requires from all partners to understand the main criteria or incentives to improve business issues. A dedicated focus is put on how some data or information from the scenario of one project could be relevant and influence the existing scenario of Instant Mobility.

Three formal meetings with some UA projects were organized by Instant Mobility: with Finest during the FIA week in May 2011 in Budapest; with Finest and SmartAgriFood during the FIA week in Poznan in October 2011; and with SafeCity in December 2011 in Madrid. As a result of those meetings 4 action lines have been identified:

- 1. depict commonalities of initial requests on Generic Enablers by each project and collaboratively present to FI-WARE;
- 2. provide early prototypes to the other projects so that the suitability of the envisioned technical solutions for their own use cases can be investigated;
- identify new business models and the economic / social / environmental impacts of Future Internet technologies with respect to relationships between application domains of the different UA projects;
- 4. inform each others about planned activities and consider alignment where applicable regarding Dissemination & Exploitation.

Beside the projects mentioned above, commonalities have also been identified with the following UA projects:

• EnviroFI: targeting the environmental Usage Area perspective, the project would use Future Internet capabilities to support dynamic understanding of terrestrial, atmospheric and marine spheres. Regarding atmospheric conditions and pollution information, the project considers data from several sources including smart buildings and smart cars. With their own mobiles, users could be "mobile sensors" with enriched contextual information. Moreover pollution conditions could be an additional criterion to choose an itinerary at a micro-scale and on individual preference basis (e.g. not suggesting a bus route to someone

allergic to pollen if there's a risk of high pollen levels on the ground; use underground instead).

- FI-Content: media and content is a key usage driver for the Future Internet as today's internet traffic includes more than 50% of audio/video material. The project focus is to investigate how the production, sharing and interactive use of content for professional broadcasting, entertainment and educational users, can benefit from Future Internet. One of the challenges investigated by the project that is of interest to Instant Mobility is augmented reality for enriched information.
- Finseny: the project aims to identify how Future Internet-enabled services could enhance applications to optimally use grid infrastructures and transform smart building, smart home or electric mobility; the latter being a common point of interest between the two projects.

Beside these commonalities, common issues have been identified between the different UA projects, such as the collection and storage of data from several sensor sources, or parking utilities. Moreover Envirofi, SafeCity and Instant Mobility would involve citizens as "sensors" to collect information on environmental criteria or mobility; though for the time being, it is not clear if the three projects would consider people as mobile sensors or if it is only the case for Instant Mobility. EnviroFi, SmartAgriFood and Instant Mobility all include user profiles as a major input to contribute or use a service, which involves additional security requirements to enhance privacy and data integrity.

Further collaboration at programme level, a cross-analysis of existing FI-WARE submitted requirements, as well as new peer-to-peer meetings should clarify what are the concrete commonalities.

## 4.1.3 Deployment enablers investigation<sup>14</sup>

## 4.1.3.1 User acceptance

Multimodal services require strong commitment from European users to adopt new sustainable ways to use all transportation means. Instant Mobility will study at the European level acceptability criteria for people and companies to invest and modify their vision of future transport.

The first of two acceptability surveys scheduled under Task 6.1, one targeted at citizen travellers and the second one for professional drivers, was organised online during March 2012 in three partner cities of the project: Rome, Istanbul and Nice. In a second phase, and in parallel with the professional drivers' survey, new surveys for citizen travellers will be conducted in other partner cities, Toledo, Trondheim and the Basque Region.

Close to 5000 answers had been received by the end of March 2012. A preliminary report on the Instant Mobility multimodal services acceptability survey has been delivered (D6.1). The full analysis of the survey results is scheduled to be provided in May 2012. At this stage, it will be possible to provide the first recommendations to other WPs, i.e. for the technical specifications carried out in WP4 "Future internet Enablers" and WP5 for Phase II implementation plan for the

<sup>&</sup>lt;sup>14</sup> The EU-funded FI3P project's has been commissioned to carry out a study to identify the potential economic and societal longer-term impacts of the public-private partnership, as well as any economic, legal and societal barriers to the competitiveness of European Internet industry (http://www.fi3p.eu).

real life experimentation of Instant Mobility services. Moreover acceptability issues may also become a key point for task 6.2 "Data business cases" to find out incentives for the new applications. They are also interwoven with privacy and security issues investigated in Task 6.3.

The surveys have also been published in local languages, on top of English, using the partners' websites and social networks on top of Instant Mobility own online and social media.

The focus of this first survey were the most critical criteria for the conditions of use of the technical solutions provided by the projet: (1) being localized in real time, anytime and anywhere during a travel; (2) personal data usage implied by customized services according to the traveller's specific needs and expectancies; and (3) the ranking of these services. Legal issues, corporatism and payment were out of the scope of this study.

Most of the envisioned multimodal scenarios require anytime-anywhere geo-location to deliver the best multimodal solution to travellers and individual or professional drivers. As people are nowadays using location applications with smartphones, the acceptability of this on-demand tracking mechanism is one of major criteria.

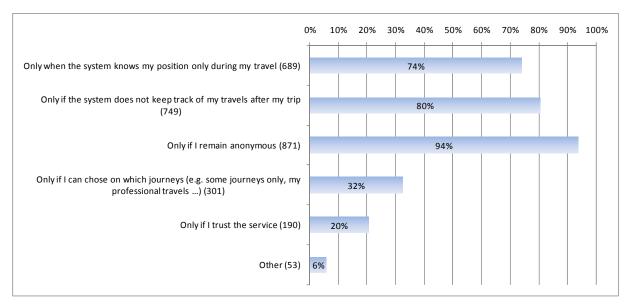
Travellers' and drivers' profiles, as well as the current context of each individual situation whether on-trip or on-board including travelling time and/or cost constraints are key to propose and deliver multimodal solutions. To optimize real-time solutions, most of these data could be stored and analyzed to allow predictive and on-trip mechanisms. Management of privacy and related security tools for encryption and rights policy is another critical criterion for acceptability (see chapter 4.1.3.2).

To take advantages of all Instant Mobility services, citizen travellers and professional drivers would be part of a new kind of social network – urban area mobility network – where everyone could evaluate solutions and people for everyday sustainable transport optimization.

The aim of the first survey was to evaluate under which conditions citizen would accept to benefit from the Instant Mobility services in this context. Participating citizens were thus first asked about their current behaviour: how they find information to prepare their travel and manage their journey; if they ever register personal preferences and what are their actual practices and uses of their mobile and navigation system in that context. We also chose to question them about their habits in giving their opinion on a service they used.

The proposed options corresponded to different levels of privacy conditions to test how far they consider the "selective disclosure" and how they would like to manage it (e.g. medium commitment with only limited information until low commitment with completely anonymous information). We also asked participants to express themselves about the conditions under which they would accept their previous travels and preferred means of transport to be recorded, and questioned them on the usefulness of the location and personal preferences in services provided. We extended the question on the usefulness and willingness to rank the services.

A majority of respondents (between 60% and 65%) would be willing to accept the transmission of their location under some conditions. The main condition to accept the transmission of the location is to remain anonymous.



**Figure 7:** ATAC survey results on question "To which extent are you willing to accept transmission of your data?"

The main other conditions are the preliminary acceptation by the user, the limitation of this transmission during the trip and that it is not recorded. The trust in the service only arrives in third or fourth position. However the capability to adjust the system functions to individual preferences seems to improve the level of trust, giving users a sense of control, which woul play an important role in the uptake of the technology<sup>15</sup>. This factor should thus not be undermined.

The study seems to confirm the need, for the daily travels, to get information frequently or regularly (between 60 to 94%), and that the mobile phone is already the main source to get it today (50 to 90%). However it seems that people don't often give feedback on the service they have just used and they are not used to register their preferences.

The full analysis report should be available within one month and the launch of the survey in Trondheim, Norway, is scheduled for the end of April 2012.

## 4.1.3.2 Security & privacy

"Social acceptance of IoT will be strongly intertwined with respect for privacy and the protection of personal data, two fundamental rights of the EU. On one hand, the protection of privacy and personal data will have an influence on how IoT is conceived. A prerequisite for trust and acceptance of these systems is that appropriate data protection measures are put in place against possible misuse and other personal data related risks. On the other hand, it is likely that the uptake of IoT will affect the way we understand privacy. Evidence for this is given by recent ICT evolutions, such as mobile phones and online social networks, particularly among younger generations." <sup>16</sup>

Safety is probably the first and most important barrier that has to be overcome so that services like ride sharing, which implies the sharing of private means of transportation with a stranger, are massively used. Security is the second barrier and information security is closely linked to the questions of trust and privacy mentioned above. Indeed travellers and drivers are requesting that

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<sup>&</sup>lt;sup>15</sup> Studies by the European research project SWAMI (www.isi.fraunhofer.de/t/projekte/e-friswami.htm)

<sup>&</sup>lt;sup>16</sup> Communication Internet of Things — An action plan for Europe, COM(2009) 278 final, 18.6.2009

their personal information is protected against misuse. Majors requirements concern the IDs and personal data protection, anonymization of sensitive data (e.g. geo-localization).

The collection and storage of personal data for context-adapted and personalised travel, as well as the real-time knowledge of individual travellers location during journeys raise strong concerns among citizens and pose serious privacy threats, even though these techniques are already silently in use in various ways and do not in itself correspond to specific Future Internet threats. Furthermore many services require the sharing of personal data with different levels of privacy & security requirements: personal ID, context-based information, personal credential to access services, ticketing and payments data.

Instant Mobility intends to seriously address these concerns, providing recommendations for security enhancements and taking the necessary measures to guarantee people and data privacy. Cryptography and anonymisation mechanisms will be systematically used for location reporting from mobile devices, strictly preventing direct association between an identity and habits or locations.

The figure below shows a solution to meet both the needs of information security, safety and privacy.

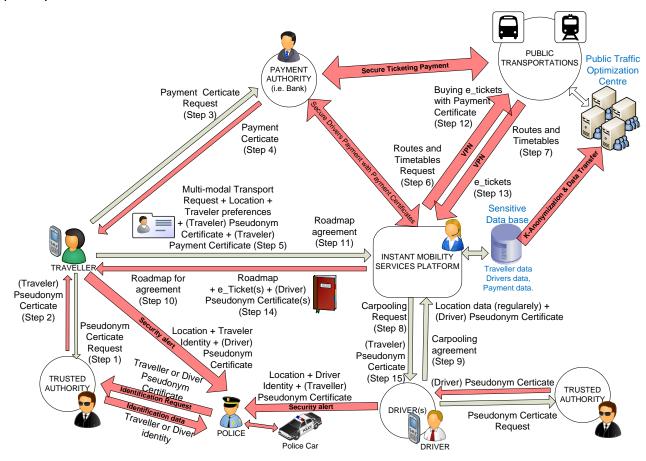


Figure 8: Security data flow

Identity management of the user is a key point and usage of mobile phones can take great advantages in using SIM card based authentication.

Travellers will request a Pseudonym certificate from a Trusted Authority, which will be used as trusted identity from the multimodal transport request until arrival at destination. To reduce the risk of identity theft, every new request will be preceded by the delivery of a new Pseudonym

Certificate. At the same time, the traveller requests a Payment Certificate to a Payment Authority, which will be used to pay the services delivered, e.g. e-tickets or carpooling. This solution guarantees to suppliers to be paid without disclosing their identity.

Travellers and Drivers can authenticate one another by a secure smartphone application that compares their respective Pseudonym Certificate. Moreover if at any time one traveller or driver feels threatened, he/she can send an alert to police with automatical transmission of both driver's and traveller's identities and position, by means of a warning button on their smartphone.

As for real time traffic information, all data from passengers, drivers and other transporters, which must be used for statistical purposes and traffic regulation and optimization, must first be anonymised. The aim is to preserve the quality for classification while masking the data to satisfy various anonymity requirements.

One of the key factors for the proliferation of mobile payments is the "trust" that consumers and merchants have in these payment means. The perception of security in mobile payment transactions is an important aspect in building this trust, other aspects include the transparency of the underlying processes.

To maintain a similar trust and transparency towards customers for mobile payments as for the existing payment initiation channels, it is fundamental to establish a secure, homogeneous ecosystem also encompassing the new stakeholders (Transportation Operators, Secure Element manufacturers, application developers, Mobile equipment manufacturers, etc), in which:

- responsibilities are assigned;
- Security issues are consistently governed by the involved stakeholders;
- payment transactions are secured, comprehensible and reliable;
- privacy is respected.

Moreover operators expect that these new technologies will reduce their own exposure to security (e.g. cash theft) and liability (e.g. illicit payments) issues.

The European Commission Communication [COM(2006) 786 final] on a European Programme for Critical Infrastructure Protection sets out the principles, processes and instruments proposed for implementing such a programme, while a corresponding Directive of 2008 implements this programme in all Member States [Council Directive 2008/114/EC]. This identifies road transport as potentially European critical infrastructure.

This topic is relevant for this project to the extent that the Instant Mobility Services Platform or deployed Future Internet enablers could be classified as critical infrastructure, in this case for the transport system in case it would be vulnerable to deliberate attack or to natural disasters. At the least all relevant information flows should be secure against attacks such as spoofing travellers' identity, severely disrupting traffic management by introducing massive fraud or false information in the traffic control system, by disrupting public transport operations or by saturating traffic information with fictitious data. To ensure compliance with the legally required Critical Infrastructure protection, Instant Mobility uses a secure workflow, using the VPN technology.

## 4.1.4 Business modelling

A preliminary report (D6.2) has been submitted that identifies the main business issues and main elements of the new value chain: defining actors and business roles, most promising business cases, what could be the value proposition of the applications proposed and relevant incentives

for sustainable transportation multimodal services (this preliminary report has only focused on scenario 1 dedicated to "Personal Travel Companion"; the two other scenarios will be studied in the final deliverable, D6.5).

To elaborate this report, the WP6 team has first conducted a market analysis of existing solutions (see chapter 5.1.1.4), which is divided in two parts: a first analysis on a European level and an analysis on a local level based on Roma, Nice and Istanbul's existing solutions. The weak points of these existing solutions have then been analyzed from the end user point of view but also from other main actors of the value chain, in order to demonstrate how Instant Mobility Business Cases propose to solve those weak points, and especially how Instant Mobility will enable new data processing and production of new added value data. Lastly they have identified relevant incentives and formulated recommendations concerning usage, thanks to the acceptability study conducted in Task 6.1.

All or most of the existing tools lack of real time event and global multimodality integration. It is difficult to transfer from one transport mean to another while 65% of European car users<sup>17</sup> declare they would be encouraged to combine different modes of transport if it would be possible to transfer easily from one transport mode to another. Moreover there are few solutions that use at the same time synchronizing real time data and historical data to provide predictive and personalized services. The personalization is not generalised: existing tools are based on geolocalization of the travellers and use the preferences declared by the user; but there is no selflearning tool capable to update the preferences of the traveller by a deep analysis of one's habit/behaviour.

What is more, a single ticket for the complete journey covering all modes of public transport and allowing to pay with one's mobile phone would attract an even higher % of European citizens to use public transport and ride sharing combined.

The major value proposal for public transport operators and local governments is to increase asset/capital management and utilization (and, as a result, road capacity), eliminating the need to add infrastructure capacity. Operators also expect that new technology solutions provide a direct improvement to the efficiency of their operations, ultimately resulting in cost savings and in an increase in business volume. Finally, operators expect that new service offerings introduce new opportunities for marketing, value-added services and increased brand strength.

As the mobility domain concerns Business to Business, Business to Consumer, but also Business to Government, the public authorities must also be included in the value chain. The big challenge will be to make the public and private sectors cooperate. Local governments, by opening their data (maps, public transports timetables, traffic road, etc) for example, could encourage the private sectors to share data in the new business model. They could also propose additional levers to spread the usage of the new application, like advertising, subsidies, regulation (pricing policy in favour of Instant Mobility commuters).

Other significant incentives include for example a car pool lane. Subsidies related to ride sharing must provide an added value to encourage private drivers to offer these passengers their empty seats: e.g. time saving through access to High Occupancy Vehicle (HOV) lane, cost avoidance (fuel cost shared), reward, parking space, etc. The incentives to encourage people to rideshare are important to balance the fact that the cost or time savings don't outweigh the perceived benefits of driving alone (flexibility, privacy, etc.)

Instant Mobility proposes a breakthrough by acting as an intermediate actor between all the different actors of the value chain (transport operators, route operators, parking operators, data

<sup>&</sup>lt;sup>17</sup> European Commission (March 2011) - Eurobarometer – Future of transport – analytical report

providers, etc.). By acting as a go-between, IM relieves the burden of reciprocal interfaces between all of the actors. This hypothesis has the advantage to mainly simplify the cost and revenues structures that can't be defined at this stage.

## 4.1.5 Phase II implementation plan

Phase II of the FI-PPP is closer to market and thus a major exploitation aspect of the project, so we need to describe comprehensively everything that we prepare in thet project already in relation with that (as another exploitation mechanism).

Instant Mobility will develop a detailed plan for implementing real life trials and demonstrations of a full-functioning Instant Mobility system in the next phase of the FI-PPP, leading to operational Transport and Mobility Internet platform in Phase III.

This plan will outline the steps necessary to develop the specifications to a full and mature softand hardware infrastructure that is capable of servicing large user groups. Instant Mobility is providing a dedicated document (D4.5) that presents a full roadmap to substanciate the specifications of the first phase. It will also integrate results from other tasks, namely regarding generic and domain-specific enablers, interfaces, but also the relevant social steps to involve and motivate citizen and cities (identified in WP6) for large scale pilots.

The corresponding task (T5.4) will also assess the need for new Internet enablers to support the applications as well as the potential cities – including consortium partners – that can support Instant Mobility ambitions and host both Phase II trials and potentially also large-scale testing in Phase III of the FI-PPP programme.

The most promising ones will be selected by identifying the best required infrastructures for future pilots, considering previous projects and parts of existing scenario from current European or National projects, and integrating the Future Internet technologies roadmap based on the results of WP3 and WP4.

In terms of exploitation, these ambitions are very synergic for many consortium partners such as NCA that aims to explore and assess transport and mobility improvements in a "living lab" in the Cote d'Azur area and DLR substanciating their expertise in both constructing and conducting lage scale trials.

## 4.2 Contribution to standards

"Standardization will play an important role in the uptake of IoT, by lowering entry barriers to newcomers and operational costs for users, by being a prerequisite for interoperability and economies of scale and by allowing industry to better compete at international level." <sup>18</sup>

Instant Mobility targets several standardization areas in the Transport and Mobility area as well as in ICT and Future Internet technologies. The project also has a dedicated task (7.3) for standardization & regulation-related issues. The first deliverable under that task has been submitted: "Standardization and regulation recommendations — preliminary version" (D7.6). It presents the global standardization landscape, how these standards would be used in order to make the most efficient use of past developments and help move technologies to the market, as well as plans related to Instant Mobility activities. Regulation recommendations will be developed

Exploitation plan 44

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<sup>&</sup>lt;sup>18</sup> Communication Internet of Things — An action plan for Europe, COM(2009) 278 final, 18.6.2009

in the second version of the related deliverable (D7.9), based on acceptability surveys analysis, data business cases and how cities involved as partners of Instant Mobility expect to deploy some services for their citizen and results of Security and Privacy analysis.

Many of Instant Mobility partners are already involved in standardization activities and contribute to relevant interest groups that provide active support across multiple standardization bodies. They will continually study the actual standards and consider when/how to contribute Instant Mobility research into new standards/protocols. Partners who plan major standardisation initiatives are involved in technical tasks of Instant Mobility, where the technical base of existing and future standards will be evaluated.

More specifically, two main areas are targeted by Instant Mobility:

- ITS standardization through ISO TC204 on international level, and through ETSI TC ITS and CEN TC278 in Europe
- 3GPP standards (as Instant Mobility is focusing on mobile devices, the relevance of 3GPP is related to interfaces and how they would support real-time data collection)

Other relevant standardization organizations include:

- IETF: The main interest here is to cross IETF M2M standards with the European standards.
   Many working groups are of relevance to Instant Mobility, e.g. SIMPLE and GEOPRIV
   working groups discussing context services; 6lowpan and CoRE working groups focusing on
   including sensor nodes on transport and service level, which could be particularly relevant
   for Instant Mobility scenarios.
- W3C: As Instant Mobility scenarios are built on top of Web technologies, W3C activities to
  define the standard for an open and interoperable Web are of high relevance. It seems that
  two working groups are relevant for Instant Mobility:
  - o W3C HTML 5 is to bring the web into maturity as a full-fledged application platform with standard video, sound, images, and animations;
  - W3C Geolocation objective is to develop a standardized, secure and privacysensitive interface so that Web applications may gain access to the user's location information.

Based on the defined requirement process that foresees links with the Core Platform project FI-WARE (D7.9 will include a consolidated view of common topics with the FI-WARE project) and continuous synchronisation efforts in the architecture and enablers' definition process, the project will submit proposals for standardised interfaces and needed domain-specific components to the relevant European and global standards development organisations, such as CEN, ETSI and ISO.

Inputs towards Future Internet standards will be managed through collaborative actions under the FI Program Facilitation and Support project CONCORD while domain-specific issues will be directly managed by the Instant Mobility project.

Based on the three Instant Mobility scenarios (see chapter 5.1), a first view has been provided of the components and message flows (e.g. sequences diagrams) related to the envisaged enablers' sets, each of them targeting some dedicated standardization issues:

## 1. Multimodal Journey optimisation enabler set

Major issues are related to data collection (from different transports operators) and data provisioning in an homogeneous way to end-users (travellers or drivers). The Instant Mobility team has analyzed potential standards for exchange format. Data format for data

provided by Road Transport Operators is another key issue especially regarding geographical data. European standard GDF (Geographic data file) provides rules on how to capture the data as well as how the features, attributes and relations are defined.

In the road sector, the DATEX standard was developed for information exchange between traffic management centres, traffic information centres and service providers and constitutes the reference for applications that have been developed in the last 10 years. The second generation DATEX II specification now also pushes the door wide open for all actors in the traffic and travel information sector. DATEX II is a multi-part Standard, maintained by CEN Technical Committee 278, CEN/TC278, (Road Transport and Traffic Telematics).

From end-users point of view, travellers and drivers will interact with the platform using standard communication protocols from the Open Mobile Alliance (OMA) to optimize how services are delivered on mobile devices and for any brand of mobile and their related Operating System. These mobile devices have also to provide their position to the Instant Mobility system. For this purpose, MLP (Mobile Location Protocol) protocol is used.

## 2. Driver & traveller enabler set

The short range communication standard NFC could be used for mobile payment of a multi-modal e-ticket. Security mechanisms such as authentication for validating subpart of a multimodal journey (e.g. ride sharing) without paper tickets or even ID document, could also make use of the NFC technology to wirelessly check in the traveller in the car.

#### 3. Vehicle & handheld devices enabler set

This enabler set targets new communication mode inside vehicles and how to merge automotive and infotainment issues, to provide applications and always-on connectivity for travellers and drivers.

The GENIVI alliance proposes an Open Source environment to implement terminal mode where travellers and drivers could use their mobile devices as communication gateways.

Standardization of cooperative ITS (e.g. European Commission Mandate M/453 on cooperative system standardization to CEN, CENELEC and ETSI) involving vehicle-to-vehicle, vehicle-to-infrastructure and infrastructure-to-infrastructure communications for the exchange of information, is also relevant, especially regarding the expected always-on connectivity for real-time services and for Instant Mobility approach to use vehicles as sensors in the whole transport infrastructure.

#### 4. Public transport operators' enabler set

Instant Mobility has made the choice to base the external interface on both TRANSMODEL<sup>19</sup> and SIRI because they are the most mature European standards. There is however still a need to define a more precise format both for TRANSMODEL representations and SIRI<sup>20</sup> exchanges. Indeed, TRANSMODEL is a generic and very rich model that can fit virtually any type of public transport use case, but it still needs to be

<sup>&</sup>lt;sup>19</sup> European Reference Data Model for Public Transport Information, which provides an abstract model of common public transport concepts and structures that can be used to build many different kinds of public transport information system, including for timetabling, fares, operational management, real time data, etc.

<sup>&</sup>lt;sup>20</sup> XML protocol to allow distributed computers to exchange real-time information about public transport services and vehicles. It allows the exchange of structured real-time information about schedules, vehicles, and connections. The protocol is a CEN standard and is based on TRANSMODEL.

optimized for the type of service that is planned. The SIRI technical specification has to be defined more precisely to be concretely applied: certain classes might prove useless, others might need to be specified and their attributes qualified (ID, type, unit, time calculation, methods and protocols taking place, etc). In future versions, we will have to choose a local agreement based on SIRI and a sub-model of TRANSMODEL that are optimized for the specific context of Instant Mobility.

## 5. Goods transport operators' enabler set

One of the main issues regarding dynamic time/place drop point is the need to share calendar and to synchronize activities related to different companies' constraints. Instant Mobility will therefore follow the work done in related standards, e.g. CalConnect focuses on the interoperable exchange of calendaring and scheduling information between dissimilar programs, platforms and technologies (CalConnect does not design standards by itself, but identifies needs and requirements in relation and provides a list of calendaring and scheduling standards).

EPCGlobal is the most common standard in Europe to communicate with goods and develop new ICT services for supply-chain and logistics value chain.

#### 6. Traffic management enabler set

Geolocate data on reference cartography is one of the main issues to provide accurate information on urban areas traffic. The cartography could be based on the OpenStreetMap platform.

## 7. Mobile Payment enabler set

When looking at the future of computing devices, we should move over the next five years from a world of mostly standardized devices (computers, mobiles) containing standardized chips and software, to a far more heterogeneous environment with lots of new potential standards. The new wave of small applications and apps stores would define the most relevant standards for services and associated new business models.

## 5. Key exploitable results

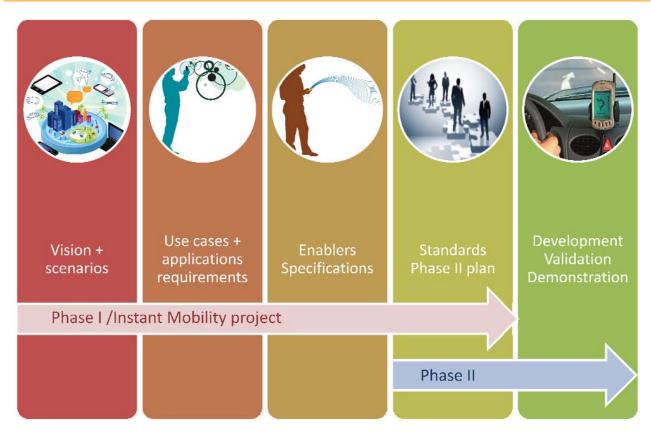


Figure 9: Instant Mobility main results

## 5.1 Scenario services & related requirements analysis

WP3 has developed a number of parallel but interwoven scenarios, which aim to demonstrate the capabilities provided by the future Internet technologies, with a user and business-centred focus. Each scenario describes a number of Future Internet-supported services that are likely to be used by and to benefit a particular group of stakeholders. While developing the scenarios, functional and non-functional requirements for future internet have been identified and analysed. The Use Case Scenarios definition and analysis is described in three deliverables:

- D3.1 Instant Mobility Use Case Scenarios Definition & Analysis Preliminary Report
- D3.3 Instant Mobility Use Case Scenarios Definition & Analysis Final Report
- D3.5 Instant Mobility Use Case Scenarios Functional and non-Functional Requirements

From the five leading scenarios originally described in D3.1, the Instant Mobility services have been re-grouped into three use case scenarios, focused into three different, but related, user/business interests:

- Personal Travel Companion
- Smart city logistics
- Transport infrastructure as a service

Each scenario comprises a set of applications addressing the needs of the different actors involved:

Scenarios List of Applications

| Personal travel companion             | Dynamic multi-modal journey                          |
|---------------------------------------|--|
|                                       | Dynamic ride-sharing                                 |
|                                       | Optimized public transport usage                     |
| Smart city logistics                  | Load sharing and optimizing                          |
|                                       | Dynamic time/place drop point                        |
|                                       | Itinerary booking and real time optimized route      |
|                                       | navigation   |
|                                       | Eco-optimised driving, vehicle and driveline control |
| Transport infrastructure as a service | Real-time traffic and route information              |
|                                       | Floating passenger data collection                   |
|                                       | Virtualized intersection intelligence                |
|                                       | Cooperative traffic signal control                   |
|                                       | Area wide optimization strategies                    |

## 5.1.1 Personal travel companion

The **Personal Travel Companion** scenario aims to demonstrate the capabilities provided by the future Internet technologies for multi-modal travel assistance, mainly in urban and inter-urban areas (long distances journey are also taken into account).

More precisely, this scenario features three main applications aimed to provide to (1) travellers, (2) vehicle drivers and (3) transports operators the benefits of dynamic multimodal journeys planning and follow-up:

- Travellers: it will help them to plan and adjust in real time a multi-modal journey from door to door
- Vehicle drivers: it will allow them to easily book and execute ride sharing on their way to their own destination
- Transport operators: it will provide them with the complete information necessary to initiate demand-driven transportation

#### **5.1.1.1** Innovation

- The trip-planning proposal takes into account the current (real time events processing)
  means of transportation, the traveller's context and preferences, the city rules and the
  current requirements & constraints.
- During the journey, events occurring on the transport network are monitored and analysed, and if they impact the traveller's journey, an automatic update of his/her planning is sent.
- The driver may also indicate accepting common ride proposals from the Personal Travel Companion, i.e. during the trip (and on a per trip basis rather than for trips made on a regular basis), common rides with traveller(s) on his/her itinerary are proposed to the driver with the rating of the proposed traveller(s). For each agreed proposal between the driver and the traveller, the application manages everything from meeting point, to injourney security and billing.

• The Dynamic ride sharing application also allows managing the sharing of a vehicle between multiple successive drivers by fixing meeting point for the handover of the car.

- Payment for the multi-modal journey (from door to door) is done with a single electronic ticket on a pay-as-you-go policy (dynamic pricing).
- The collective travel offer of the future is also envisioned to be seamlessly extendable by European-wide cooperation to the geographical and functional areas of responsibility of other (regional) transport operators.
- Highly integrated (all means of transports) information; Instant Mobility will gather all the
  data and act as intermediate between the different actors (transport, road and parking
  operators, etc) to relieve the burden of bilateral interfaces.

## **5.1.1.2** Benefits

- Travellers can easily identify via their mobile phone fastest and most convenient transit options, based upon personal preferences
- Enhanced and demand-driven allocation of transportation means
- Ride sharing is the most immediate mean to enhance urban mobility by using, for a segment of one's journey, the transportation capacity of another vehicle (professional or private)
- Improved service flexibility of collective transport (bus, metro, train, car pooling or taxi) through federation of complementary offers taking advantage of Future Internet capabilities
- Increased efficiency and costs savings from operators' viewpoint; increased reliability and comfort for travellers as collective transport offer, i.e. vehicles, timetables and routes, is matched with actual demand (individual passengers' travelling plans information; occupation of stations, stops and vehicles) and any service disruption is monitored real-time
- Ease of access (easiness to transfer from a transport to another) and use (a unique customer experience, with the same look and feel and personalized through preferences); the traveller's user experience is also greatly simplified thanks to single payment for virtual multimodal ticket loaded into one's mobile phone
- Faster, more comfortable, cheaper mobility for travellers and greener mobility for public authorities

## 5.1.1.3 Risks & limitations

- Availability and usability of the underlying technologies
- Availability, reliability and confidentiality of data
- Data needed from various sources (different sectors as parking, routes, weather, public transports) and various actors (private and public, service and data providers)
- Absence of network coverage (in which case the service that is using this link will then be reduced to a functionality that can be maintained with the reduced data rate. Indeed in

Instant Mobility, the use of auxiliary future technology is meant as further enhancement for the accuracy and performance of the envisioned system. The system will continue to work as expected even with lesser accuracy than as first desired).

- Lack of interoperability with existing systems
- The critical mass issue for the ride sharing application, i.e. a sufficient number of drivers offering seats, to enough destinations, at enough times matching a sufficient demand
- Scalability of the system allowing for a growing number of users without the need to review architectural fundamentals
- User resistance due to safety concerns about sharing rides with strangers

Main technical risks identified prior to project commencement, together with the proposed contingency plans, are shown in the table below:

| Technology                                       | Risk  | Contingency/ "fallback" plan  |
|--|---|---|
| FI-WARE compliant<br>Cloud computing             | Technology not available in time  | Might be substituted with similar services from other vendors.  Mock-up technologies can be used to emulate the computation and storage functionality, but with capabilities then limited.  |
| Management of semantic, contextual information   | This technology bears risks as it depends on other challenging technologies such as mass data computation and localisation  | Substitutes can be used for the underlying technologies   |
| Data (Internet) Link,<br>such as S-Band,<br>UMTS | Services rely on fast Internet connections  | Faster connections can be substituted by (slower) conventional connections, such as 3G or GPRS or WiFi.  The development of the service has to take service degradation into account.   |
| Geo localisation                                 | Enhanced outdoor localisation relies on GALILEO service availability and reliability. Indoor navigation standards will be much more heterogeneous, standardisation of currently experimented methods is foreseen.  Live tracking of the individual position will also require an internet connection Seamless | Acceptable outdoor localisation can use reliable technologies such as GPS.  Indoor navigation should use the most reliable method as this increases precision and confidence of localisation.  Seamless navigation can rely on approximation of localisation (e.g. building entrance/exit), 3G, WiFi, Bluetooth and pre-compiled detailed |

|                      | navigation (everywhere, anytime) would rely on standardised indoor specification of the transmitted signals for hasslefree navigation. | maps can help at transferring points based on known coordinates (e.g. building's entrance/exit)                            |
|----------------------|--|--|
| (HD) Video broadcast | The bandwidth for the upstream is limited  | Reduced frame rate, quality and buffering mechanism, event detection mechanisms can be used to cope with a lower bandwidth |

## **5.1.1.4** Market perspectives

Future customers for these applications are the main actors they target, i.e. travellers, vehicle drivers and public & private transport operators (including taxi fleet operators).

Today, the existing services close to the Dynamic Multi modal Journey application for the travelers are: pre itinerary planning, ride sharing and parking reservation, road traffic information and guidance services.

Existing services are mainly Collective Transport-centred solutions, e.g. pre trip route planner, pre trip reservation tool, but which are limited to the concerned means of transport. Some of the existing tools are intermodal but do not integrate real time information about updates, unexpected events, traffic state, weather or dynamic timetables; nor ticketing & billing options and they never integrate guidance systems (only pre trip planner).

Guidance services to plan itinerary are proposed through mobile applications or vehicle-embedded navigation systems can offer real time road traffic information, but they never propose ride sharing. Very few of them include public transport traffic and timetables, none include booking. Some of the services also target pedestrians (Google Maps, Mappy) and enable customization and personalization by automatically learning your frequent destination.

However the current trend is that preference shifts from embedded navigation to smartphone integration. The smartphone map audience grew by 39% (according to Comscore in the US), and generally access map services on their device through apps. Technologies are thus emerging, developed by car makers and mobile operators, which allow integrating mobile application into the in-vehicle embedded screen.

The main competitors on that market are the vehicles constructors (On Boar Unit suppliers Personal Navigation Device providers, etc), the map providers and the mobile apps ecosystem. MU, a multimodal mobility service by Peugeot, allows to rent a bicycle, scooter or car with one single user card. In Europe, several companies among which Comuto, plan to produce predictive traffic information based on ride-sharing journey booked in advance. Lancaster University is working on an application ("Our Travel") that will enable road and train travellers to share information. The British foundation MySociety has launched an application ("Fixmytransport") to enable metro, bus, tramway users to provide feedback on service disruptions to public transport authorities. In France, "CheckMyMetro" or "MetroEclaireur" enable public transport users in Paris to share their comments on traffic, events, etc. IBM is testing smartphone technology that can predict traffic jams and warn commuters before they ever take to the road.

Moreover the European Commission recently organised a challenge of European multimodal journey planners. In the category of existing international travel planners covering two or more transport modes to take part in a public mode on the internet, the two winners are Idos, a door-to-door journey planner in the Czech Republic and Slovakia, and Trenitalia's journey planner for train, bus and ferry connections for Italy and neighbouring countries. In the category of soon to go to the market, Byebyehello/Zlyck, a journey planner including planning and ticketing services in Germany and Mytripset, by SNCF, which will be launched soon.

As for ride sharing, many initiatives exist but most of the time for regular commuting journey from home to the office and don't integrate the dynamic aspect of organising a ride within an hour and depending of your location. There is also lack of integration with other transport means and lack of payment process integration:

- GéoCar is a solution for commuting between home and work developed by a French startup Ville Fluide (<a href="http://www.villefluide.fr">http://www.villefluide.fr</a>) in November 2011
- The German start-up Flinc (<a href="http://www.flinc.org/world">http://www.flinc.org/world</a>) developed a dynamic carpooling app that can be used on smart phones or online to dynamically match drivers and passengers needs (social networking management), send out pick up orders and enable payment without exchange of money between driver an passenger. In October 2011, it claimed 35.000 users in Germany. Flinc is planning to provide a ranking feature.
- The Carticipate app (<a href="http://www.carticipate.com">http://www.carticipate.com</a>) proposes a social networking of car sharing in 59 countries.
- Covivo is the French leader of dynamic ride sharing. It is a dynamic service as you can book
  a trip 15minutes before the start, but it is not integrated in a multimodal platform. As a
  traveller you can not plan a trip with on segment in ride sharing with a Covico member.
- Green Monkey (<a href="http://www.greenmonkeys.com">http://www.greenmonkeys.com</a>), a swiss start-up, proposes a dynamic ride sharing system dedicated to comuting from home to work. The price is set by Green Monkey itself (not between the driver and traveller), and the commuters are charged via their Paypal account. However, the dynamic side is underdeveloped as the rides are organized on a calendar basis.
- Karzoo (<a href="http://www.karzoo.be">http://www.karzoo.be</a>) is an initiative by the Luxemburg-based h2a company; it is a 100% free community site which brings together several thousand members. Karzoo allows a certain flexibility and spontaneity of departures, i.e. to make a journey when the occasion arises and not at a predetermined date. No payments can be made via Karzoo. The amount of participation is fixed in agreement between the driver and the passengers, based on tariff recommendations provided by cost calculator proposed on the site. A marking system enables an evaluation and comments on the behaviour of Karzoo members. Karzoo also supplies tailored services for companies and administrations that want to offer a carpool service for home-work journeys to their staff.
- Carpoolplaza (<u>www.carpool.be</u>) is a solution first developed for commuting between home and work, which already gathers 6000 users in the north part of Belgium only; they will soon luanch an application for visitors of events such concerts.
- In Rome, Roma Car Pooling (<a href="www.carpooling.roma.it">www.carpooling.roma.it</a>) has been set up by the agency 'Roma Servizi per la Mobilità' to allow workers from the same company to share a ride in the journey between home and work. The system also calculates an estimate of the total cost of the journey to allow people to share this cost. It is also possible to give feedback about

the travel companions through a rating, but this feedback is confidential, accessible only by the Mobility Manager of each subscribing company and the team of Roma Car Pooling.

Existing pre trip planning and reservation solutions are proposed by the transport owner free of charge. There is a fee for the apps, though some of them are proposed free of charge based on advertising revenues. Funding of Green Monkeys is based on immediate revenue based on business licensing (B2B) and on recurring revenue thanks to the commissions on the sharing of costs between passenger and driver (B2C).

The channels used are the internet websites of the transports operators and apps (through (mobile network operators, handset vendors and on-device app stores.

The new value chain would imply more interactions between the actors, but with a centralization of data flows due to the new business roles played by the new entrants:

- the data broker and integrator, i.e. the intermediate new actor between the existing actors of the present value chain. The data broker and platform operator play the role of conductor for multimodal journeys services orchestration and invoicing office.
- the raising role of the **public authorities**, to define rules, mobility policy and incentives to have a leverage effect on the new business model
- the central role played by the users, to make user-generated content:
  - o defining and ranking services
  - o ride sharing proposals
  - o anonymous sensors for traffic forecast and real time data

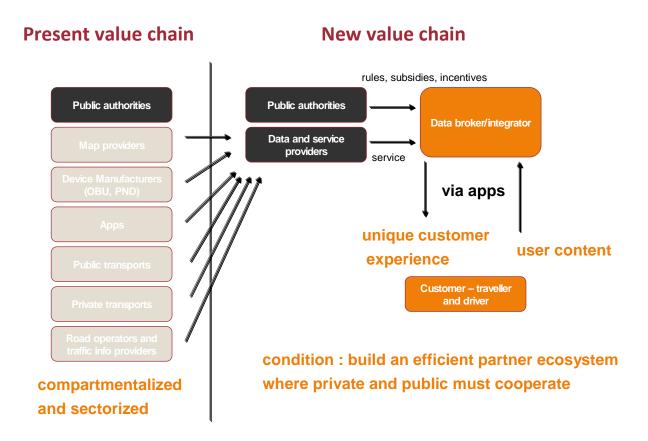


Figure 10: First value chain elements

The Traveller Companion seems to meet the maturity of customer for this kind of service:

 the present services aren't aligned with the customer needs for multimodal journey and ride sharing;

- the spreading of smartphones: today mostly used for social networks (IDG study) but the proportion of mobile users who access maps are increasing (France: 13%, Europe 15%) – these services also represent a business opportunity for mobile manufacturers and operators to develop the "next generation" mobile connected devices;
- the inclination to belong to a community and social networks through Internet

The growing use of nomadic hand-held devices like smartphones, tablets and PDAs shall facilitate and encourage the wide diffusion of these Instant Mobility services as they address people travelling from one place to another. Nevertheless, it will be important to be able to use the services (at least for a part of their functions) also on other devices like Personal Computers, interactive kiosks and also seamlessly transfer sessions from one device to another. Beside devices also Networks Operators will have a key role in enabling Instant Mobility scenarios as they may expose valuable information (individual or aggregated) to services and device applications.

## 5.1.1.5 Socio-economic impacts

Optimization of all transportation means and green transport is a common concern for all citizens whether travellers or drivers. Future Internet applications will help address some of today's main societal challenges such as the reduction of traffic congestion and its carbon footprint.

Communities of travellers with common needs or travel patterns could grow up, leading to freer sharing of transport means and providing a better travel experience for all. Travellers with special needs would find the assistance they need provided automatically at each point in their journey, greatly improving their mobility and accessibility. The Social Network approach to involve users as active members of the transport ecosystem is likely in the long term to launch a "Transport 2.0" wave of innovative internet-based services. This will offer particular opportunities for SMEs to play a part in the Transport and Mobility ecosystem, stimulating the co-creation of greener and smarter Transport and Mobility services.

Collective means of transport (e.g. buses, taxis, trains, shared cars) could become much easier to use, more flexible and more reliable, leading to a modal shift away from car and towards collective modes.

Internet-based demand management could lead to public acceptance of rationing of scarce transport resources, especially if coupled with provision of high-quality collective transport alternatives and with a scheme of mobility credits that would reward environment-friendly behaviour.

The collection and storage of personal data for context-adapted and personalised travel, as well as the real-time knowledge of individual travellers location during journeys raise strong concerns among citizens regarding privacy.

The dynamic ride sharing application which is based on ranking via social networks will have an influence on the future use of these media, while at the same time, the current explosion of social media are creating a fertile ground for the development of such application. Tools that have

emerged<sup>21</sup> enabling travellers to report problems encountered during their journey and provide real time information on traffic and any unexpected events in e.g. public transports, show a real behaviour change of the travellers now willing to practice ranking as commonly used in social networks. The countereffect of these media growing success is that it also gives new opportunities for crime, e.g. cyber fraud, stealing identities, etc.

## **5.1.2** Smart city logistics

## **5.1.2.1** *Innovation*

- Itineraries planning systems take into account the expected and actual traffic conditions, e.g. rush hours, special events like concerts, sport competitions, etc, so that distribution vehicles can avoid traffic jams
- Itinerary booking service integrated with a real-time traffic route navigation service (through the vehicle internet connection) so as to modify in real-time the planned routes and itineraries in case of any unforeseen event
- The navigation system provides the Driver with directions based on real time traffic state information coming from various sources such as traffic planners but also other equipped vehicles and the infrastructure
- Based on real time traffic state information, it may be possible to let another truck take
  care of some originally planned pick-up/drop-off missions or to re-arrange as far as
  possible the order of the stops. On the opposite, if traffic runs smoothly, it may be possible
  to add stops to the itinerary, based on new customer requests
- The load sharing and optimizing application enables delivery drivers and courier companies
  to synchronize the delivery and collection of parcels in town with their movement by
  contractualized parcel exchanges between trucks "on the fly"; vehicles communicate their
  itineraries to each other and suggest goods swapping if certain criteria indicate the
  possibility of more optimal itineraries
- Dynamic delivery time and place based on information shared by consignee on his or her whereabouts, location and plans, which can be taken into consideration when the transport operator plans the delivery of the goods
- Eco-driving support to consider not only information from vehicle sensors but also information about e.g. topology, traffic conditions and performance of other drivers
- Eco-driving support not only through display advices but also through haptic pedal control preventing excess acceleration unless needed

## **5.1.2.2** *Benefits*

- Enhanced city logistics operations with respect to safety, efficiency, environmental performance and quality of service
- More detailed and accurate information can be provided in real-time

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<sup>&</sup>lt;sup>21</sup> "Check MyMetro" in France; <a href="http://www.fixmytransport.com">http://www.fixmytransport.com</a> (UK); in Boston (USA), the mobile app "Talk to the T" enable the travellers to send warnings to the PTO by twitting

• Better coordination and enhancement of activities such as goods consolidation

- Maximized vehicles efficiency through better resource utilization
- Enhanced flexibility and adaptability with regards to changing prerequisites and unexpected events
- Lower operation costs of transports and improved competitiveness and profit margins for transport operators, cargo owners, etc.
- Reduced congestion, noise and environmental pollution
- Enhanced end-customer quality of service through transport flexibility and adaptability
- Calmer and more predictable traffic flows
- Enhanced mobility and quality of life in the cities

#### 5.1.2.3 Risks & limitations

- Availability and usability of the underlying technologies
- Underlying technologies not available in time
- Security of data transfer (faked information compromising data integrity)
- Robustness and reliability of data
- Absence of network coverage (in which case the service that is using this link will then be reduced to a functionality that can be maintained with the reduced data rate. Indeed in Instant Mobility, the use of auxiliary future technology is meant as further enhancement for the accuracy and performance of the envisioned system. The system will continue to work as expected even with lesser accuracy than as first desired).
- Large bandwidth and high computational power are a prerequisite for communication and processing of the large amounts of data needed
- Scalability of the system allowing for a growing number of users without the need to review architectural fundamentals
- Interoperability of vehicle communications systems from different providers

Main technical risks identified prior to project commencement, together with the proposed contingency plans, are shown in the table below:

| Technology                                     | Risk   | Contingency/ "fallback" plan   |
|--|--|--|
| FI-WARE compliant<br>Cloud computing           | Technology not available in time   | Might be substituted with similar services from other vendors.  Mock-up technologies can be used to emulate the computation and storage functionality, but with capabilities then limited. |
| Management of semantic, contextual information | This technology bears risks as it depends on other challenging technologies such | Substitutes can be used for the underlying technologies  |

|  | as mass data computation and localisation  |   |
|--|--|---|
| Data (Internet) Link,<br>such as S-Band,<br>UMTS | Services rely on fast Internet connections   | Faster connections can be substituted by (slower) conventional connections, such as 3G or GPRS or WiFi.  The development of the service has to take service degradation into account.   |
| Geo localisation                                 | Enhanced outdoor localisation relies on GALILEO service availability and reliability. Indoor navigation standards will be much more heterogeneous, standardisation of currently experimented methods is foreseen.  Live tracking of the individual position will also require an internet connection Seamless navigation (everywhere, anytime) would rely on standardised indoor specification of the transmitted signals for hasslefree navigation. | Acceptable outdoor localisation can use reliable technologies such as GPS.  Indoor navigation should use the most reliable method as this increases precision and confidence of localisation.  Seamless navigation can rely on approximation of localisation (e.g. building entrance/exit), 3G, WiFi, Bluetooth and pre-compiled detailed maps can help at transferring points based on known coordinates (e.g. building's entrance/exit) |

# 5.1.2.4 Market perspectives<sup>22</sup>

The use of Future Internet technologies can lead to new relationships between logistics, traffic management and production supply chains.

The itinerary booking has two main users, the transport planner and the driver. In addition, information about the planned itineraries can also be sent to the traffic manager for traffic flow optimization.

The "eco-optimized driving, vehicle and driveline control" application will benefit fleet managers, who will be able to monitor the performance of their drivers and vehicles, but also to compare it with other fleets' fuel consumption data (for similar type vehicles, with a similar load and driving on the same route) uploaded to the Eco-Drive Portal (web-based interface).

Nowadays a barrier to make better use of distribution vehicles' capacity is that consignors and consignees are unaware of available transport capacity and that transport operators are largely unaware of the true real-time transport demand.

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<sup>&</sup>lt;sup>22</sup> D6.2 Business case analysis was limited to Scenario 1 "Personal Travel Companion". The final report (D6.5) will contain a similar detailed analysis as in chapter 5.1.1.4 for Scenario 2 and 3.

Purchasing goods online has become routine to many of us but having them delivered can be trickier. The consignee is either asked to collect the ordered goods at a central pick-up location or is offered a fixed delivery point, i.e. either work or home, with some constraints though, e.g. several hours long time-slot during which the consignee is expected to be at delivery place. Hence the flexibility brought in by dynamically pointing out the right time and place for getting delivered is definitely a selling argument. Business models for this kind of application can be for example based on charging an additional fee for opting for flexible time and location for the delivery.

While take up of the "vehicle as sensor" approach can only be expected if new onboard devices emerge on the private car market, as connectivity is already available in many professional fleets, especially for trucks, this type of services could appear earlier in this area.

## 5.1.2.5 Socio-economic impacts

City goods distribution contributes to problems such as pollution, noise, congestion and unsafe environments within cities. Thus solutions that reduce the amount of vehicles in city centres while increasing their efficiency, hence reducing these problems, which affect citizens' mobility and health, can only be received favourably.

Vehicles will also build a new type of social network not dedicated to people but as smart resources which could apply some rules and manage automatically some actions.

However the real-time location or personal calendar sharing of the consignee may raise concerns and objections regarding privacy.

The enhanced flexibility of delivery options and consequent customer service quality would probably have a growing impact on people's online shopping habits.

#### **5.1.2.6** Further research needs

- HMI for eco driving support
- Resource utilisation estimation (e.g. automatic determination of available truck capacity in terms of volume)
- Automatic determination of vehicle utilisation, i.e. find out an optimal way for city logistics vehicles to determine unused load capacity
- Intelligent goods, using IP-based smart objects, i.e. find out how to apply smart object technologies such as IEEE802.15.4, IPv6 and 6LoWPAN in a city logistics context

## **5.1.3** Transport infrastructure as a service

#### **5.1.3.1** Innovation

- Use of Future Internet technologies such as cloud data storage, Cloud computing virtualization for dynamic in-the-cloud traffic management
- Integration of multiple sources of traffic and mobility data (from existing infrastructure-based technologies and new sources such as social networks, Wi-Fi devices and floating car data) to provide innovative services such as: a complete representation of

current traffic conditions over the network, travel time estimations and forecasts, wide area strategic traffic control, Real Time Traffic Information (RTTI) provision for end users and multimodal services, and dynamic routing guidance depending of the road network condition in real time

- In the "Real-time traffic and route info" application, the vehicle acts as a probe for traffic estimation sending data to a traffic service on the Internet; these data are mashed-up with other sensor data coming from the road infrastructure to give real-time traffic conditions over the full road network. Drivers can receive the information using their personal device through an on-line and updated map including traffic data (continuous map download and updates). This will enable user-transparent communication between the vehicle, the personal device and the TMC, which will receive data for traffic estimation (position, direction, speed, use of braking pedal, gears info) not available nowadays.
- The "Floating passenger data collection" application will provide passenger density and position measurements over the transport network, and allow to perform accurate predictions on passenger density, based on a wide range of input data.
- Ad-hoc networks are created in the cloud between clusters of vehicles and the traffic management infrastructure, to define speed recommendations for guaranteed green light and adapt traffic signals to real time demand
- The actuation services will run optimal policies that take into account the specific requirements of each zone, region or city

## **5.1.3.2** Benefits

- Measurements on passenger density on their network will allow Transport Operators and Organizing Authorities to optimize and regulate instantaneous quality of service
- Cost savings because transport agencies will be able to use existing infrastructure-based technologies instead of investing in new dedicated traffic management platforms
- Reduced maintenance costs (local hardware currently resides in a hostile environment, so less hardware will result in less maintenance)
- Seamless configuration, installation and upgrade possibilities
- More scalable and modular systems for traffic control centre
- Optimized routing based on up-to-date map including real-time traffic data
- Optimized traffic control strategies and network operation, hence of the traffic service, based on collected vehicle data
- Enhanced safety by avoiding sudden speed decrease or stops through speed advice
- Enhanced traffic flow fluency thanks to harmonising vehicles speed
- Improved energy efficiency

#### 5.1.3.3 Risks & limitations

Availability and usability of the underlying technologies

• Availability (from infrastructure, vehicles and other data sources) and reliability of data

- Underlying technologies not available in time
- Absence of network coverage (in which case the service that is using this link will then be reduced to a functionality that can be maintained with the reduced data rate. Indeed in Instant Mobility, the use of auxiliary future technology is meant as further enhancement for the accuracy and performance of the envisioned system. The system will continue to work as expected even with lesser accuracy than as first desired).
- User acceptance with regards to their location being tracked and confidentiality of the data (used for other purposes than traffic control, e.g. speeding enforcement)
- Security of onboard systems against malicious attacks
- Robustness of the system (working with the maximum road traffic capacity, minimum 50000 vehicles and 10000 road sensors)
- Lack of interoperability with existing systems
- System failure/malfunction
- Organisational complexity

Main technical risks identified prior to project commencement, together with the proposed contingency plans, are shown in the table below:

| Technology  | Risk  | Contingency/ "fallback" plan  |
|---|---|---|
| Cloud computing (computation) distributed, partitioned data (storage) | Technology not available in time  | Mock-up technologies can be used to emulate the computation and storage functionality. Capabilities will be therefore limited.  |
| Management of semantic, contextual information                        | This technology bears risks as it depends on other challenging technologies such as mass data computation and localisation          | Substitutes can be used for the underlying technologies   |
| Data (Internet) Link,<br>such as S-Band,<br>UMTS                      | Services rely on fast Internet connections  | Faster connections can be substituted by (slower) conventional connections, such as 3G or GPRS or WiFi.  The development of the service has to take service degradation into account. |
| Geo localisation  | Enhanced outdoor localisation relies on GALILEO service availability and reliability. Indoor navigation standards will be much more | Acceptable outdoor localisation can use reliable technologies such as GPS. Indoor navigation should use the most reliable method as this  |

heterogeneous, standardisation of currently experimented methods is foreseen.

Live tracking of the individual position will also require an internet connection Seamless navigation (everywhere, anytime) would rely on standardised indoor specification of the transmitted signals for hasslefree navigation.

increases precision and confidence of localisation.

Seamless navigation can rely on approximation of localisation (e.g. building entrance/exit), 3G, WiFi, Bluetooth and pre-compiled detailed maps can help at transferring points based on known coordinates (e.g. building's entrance/exit)

## 5.1.3.4 Market perspectives<sup>23</sup>

The main actors involved in this scenario—and thus main consumers of the services involved—are data and service providers (including Cloud services, i.e. servers and storage providers) traffic operators, public transport operators and end-users, i.e. travellers and drivers.

"The spread of cloud-delivered services such as SaaS (software as a service) is comparable, in terms of potential disruption to the value chain, to the appearance and general uptake of IT outsourcing services around 20 years ago. In the next 5 years, cloud computing is expected to have a considerable impact on the business and consumer markets." <sup>24</sup>

Cloud services penetration rates across Europe have grown from 2% in 2009 to 9% of the software market in 5 years.<sup>25</sup>

The use of Future Internet technologies can lead to new relationships between traffic professionals and end-users. Scenario 3 services will use information from both vehicles and infrastructure to formulate strategies to achieve the optimization of the network operation. As such, they will enable the creation of a new cooperative systems market. For the IT industry, Future Internet is an opportunity to increase the range of applications and services in their offering, and to open their market to new user categories. For public authorities, the biggest attraction resides in the prospective hardware and maintenance cost savings. Indeed, nowadays one of the most significant barriers to enlarge urban traffic control systems is represented by their development, installation and maintenance costs. With cloud technologies utilisation, the total amount of installed equipments will be reduced only to communication devices, enabling Public Authorities and Traffic Managers to increase the scalability of their systems with cost-effective solutions.

The "Area-wide optimisation strategies" application allows collecting data from different sources and mashing it up, analyzing and summarizing it into useful information that can feed algorithms and traffic management strategies. This will open a "data market" between Public Authorities and public/private Data and Service Providers, but also for other 3rd parties, which directly or indirectly collects traffic information in a city/area, but do not share them with the traffic

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<sup>&</sup>lt;sup>23</sup> D6.2 Business case analysis was limited to Scenario 1 "Personal Travel Companion". The final report (D6.5) will contain a similar detailed analysis as in chapter 5.1.1.4 for Scenario 2 and 3.

<sup>&</sup>lt;sup>24</sup> FI3P DELIVERABLE 2 - The European Internet Industry and Market – Appendixes, p 34.

<sup>&</sup>lt;sup>25</sup> FI3P DELIVERABLE 2 - The European Internet Industry and Market, p 102.

manager, mainly due to the lack of specific interfaces, to create specific APIs that link cloud content providers and allow them to make use of data from other innovative sources (e.g. Bluetooth/Wi-Fi devices, crowdsourcing, XFCD, etc).

## 5.1.3.5 Socio-economic impacts

Transport and mobility are fundamental and vital for the economy and for Europe. Indeed efficient and sustainable transport and mobility is essential for participating competitively in the world economy, supporting the prosperity of Europe. Transport and mobility has grown substantially over the past decades, expanding infrastructure and involving more and more Information and Communication Technologies. Nevertheless, it is widely acknowledged that Internet of Services is not so present to improve how people and goods are travelling with impacts at environmental, social and economic levels. Technological innovation can support the transition to more efficient and sustainable transport system.

However the collection and storage of personal data for context-adapted and personalised travel, as well as the real-time knowledge of individual travellers location during journeys raise strong concerns among citizens regarding privacy.

The dematerialisation implied by the diffusion of Cloud Computing and the possible concentration of data centres will contribute to increased energy efficiency and connected low-carbon economy.

#### 5.1.3.6 Further research needs

The new onboard devices that should emerge on the market to enable the "vehicles as sensors" cooperative approach should be supported with an adequate diffusion of broad-band mobile communication networks (e.g. 4G or LTE), or even with short range dedicated intersection communication technologies.

#### 5.2 Enablers

Instant Mobility will define and specify essential "enablers", i.e. generic and transport-specific technologies and components, but also the architectural requirements, needed to support the Instant Mobility services.

## 5.2.1 Requirements<sup>26</sup>

When developing the enablers, functional and non-functional requirements for the applications should be taken into account.

Deliverable D3.3 has been submitted that provides functional and non-functional requirements for the three development scenarios and their applications. A functional requirement defines a function of a software system or its component. A non-functional requirement presents constraints on the design or implementation of a system, e.g. performance requirements, security, reliability, scalability, interoperability, security, privacy, maintainability and resilience.

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<sup>&</sup>lt;sup>26</sup> The actual requirements are included as possible "risks & limitations" (if not met) in the corresponding sub-chapter of each scenario description in chapter 5.1.

The results of D3.3 have been presented at a stakeholder workshop held in Rome on 20 March 2012. The workshop was hosted by ATAC (Rome Public Transport Company) and attended by representatives from different sectors covering local authorities, public transport operators, travel information service providers, payment service providers, mobile phone operators, etc.

Stakeholders at the workshop generally agreed with the functional and non-functional requirements presented in the deliverable. The following topics have been given the most attentions by the workshop attendees:

- Privacy: although the workshop attendees have satisfied with several non-functional requirements addressing privacy issues, it has been highlighted that any of the Instant Mobility must not become a 'big brother' system. Privacy should be respected in both development and operation stages. A user should have no fear of privacy violence while using any of the services;
- Cost for users: although cost issue is not in the scope of this deliverable, there was an
  intensive discussion on cost. Since many of the services need continued communication
  between a traveller and service operators, there were concerns regarding roaming fees if
  the traveller would use such a service abroad;
- Cost for the platform: although the workshop attendees were impressed by the proposed functions of the three scenarios, a question was raised about who should pay for setting up the platform. Considering the current economic situation in many European countries, it is unrealistic to expect public funds. Although such services may have potential to increase number of public transport users, it may still be difficult for public transport operators to pay for the platform. An estimation should be performed to get a better understanding of the magnitude of these costs;
- Personalised services for professional drivers: although many applications for travellers provide personalised services, i.e. based on user's profile and preference, it is generally not the case yet for professional drivers. If an application does not take their own personal preferences into account, drivers might not follow the instructions, thus reducing performance and benefit of the application;
- Floating professional driver data collection: while the application of 'floating passenger data collection' has been appraised as an efficient way to collect information on usage and performance of public transport, 'floating professional driver data collection' was proposed. It has been noted that many professional drivers have good knowledge of the network and vehicle operations which is valuable experience to be shared with others.

The functional and non-functional requirements will be used to define generic requirements for future internet in WP2 (Task 2.1 for preparing 2nd set of generic requirements in D2.3).

## **5.2.2** Specifications

The objective of the "Future Internet Enablers" work package (WP4) is to derive, from the Use Case scenarios analysis and the Future Internet technologies roadmap produced by WP3, the technical specifications of the components necessary to implement the Instant Mobility scenarios. These components, called "enablers" (either generic or domain-specific), can be either physical hardware modules or services built on top of these enablers.

These enablers will be described with special attention to the necessary communication properties and interfaces within a system and in its interaction with external services. The

environment in which the platform will be deployed will also be defined and the requirements of these external actors to interact and take advantage of the platform.

In order to implement different types of services for the users, either travellers (using public transport means) or (car or truck) drivers, all involved actors should be informed and this can be done through personal or handheld devices: information shared by travellers about their planned and ongoing trips can enable drivers to share their vehicle trip as well as system wide optimization for travel time, costs or pollution; the consignors of delivery companies can benefit from additional data they, or their applications, can obtain from the vehicle itself. These data can, in turn, be useful to the service centres which need as much information sources as possible.

Nowadays, the in-vehicle use of Internet-based services is very limited: typically, drivers are provided only with few information services, made available through "connected" on-board devices (i.e. having an embedded modem offering mobile connectivity). Examples of these are the available traffic information services. The provision of information could be based on driver's vehicle OBU using the internet connection of the nomadic device to interact with multi-modal planner in the cloud. This model could also be used to provide drivers with warnings and suggestions or to feed the on-board navigation system with quasi real time information enabling dynamic navigation features.

Currently, the only active interactions between nomadic devices and the vehicle can be found in Consumer Electronics-oriented applications (i.e. infotainment), but are limited to enabling the use of standard phone functionalities through the vehicle HMI (steering wheel buttons, voice.

The nomadic device will play an essential role as it will:

- Act as data collector and aggregator
- Implement and execute the main logics
- Manage the connectivity options available
- Implement and run all client applications needed

Other reasons to have the handheld device as the main player in the system are:

- Ease of implementation of applications on standard mobile OS;
- Handheld device lifecycle is much shorter than car lifecycle, thus making easier to have new and powerful hardware on handheld device than on car (obsolescence of on-board platform);

The vehicle will also be an active part of the planned services (mainly as source of information), but will be seen as a "black box": it will be up to the handheld device to receive (process, if needed) and forward this information to the other actors involved. This will allow a clear separation between the vehicular environment, where carmakers need to protect their Intellectual Properties (IPs) and differentiate their products from competitors, and the rest of the ecosystem.

In addition to the IP protection of each carmaker, the OBU has to act as a "black box", not opened to any kind of interaction, to avoid malevolent applications having free access to vehicle data.

Finally, this will enable the development, as well as enrich the offer of automotive-oriented mobility services based on Future Internet.

As for goods transport, in-vehicle system executes services needed for providing the driver with transport itineraries, navigation to locations, on-trip load balancing and eco-driving. The in-vehicle system connects to several server-side systems: e.g. the eco-drive portal used for sharing fuel

consumption data between vehicles, drivers and haulers, or the transport planning system, i.e. existing hauler system used by the fleet operator to assign transportation tasks to the vehicles. The interfaces needed to integrate a Transport Planning System with the goods transport operator enablers are thus of interest to Instant Mobility, however it is not within the scope of the project to design a new Transport Planning System.

The Transport Exchange Portal will be a web site with interface modules to share information with users, such as transport planners, transport bookers and systems; it will be deployed using cloud computing. The transport exchange portal provides a market where haulers and transport buyers buy and sell transports. It can also be used to increase the capacity utilization of vehicles.

The consignee is able to change the drop-off point of goods items, by sharing the calendar data with the hauler, either with the transport exchange portal, or with the transport planning system of the specific hauler that performs the transport. In both cases the same interface is used.

The V2V itinerary exchanger is the module that makes en-route dynamic load balancing possible by using the group message broadcast functionality provided by the mobile router (which ensures efficient and reliable transmission of Instant Mobility application data from the handheld device and/or the vehicle CAN bus to the infrastructure.

Traffic operators also receive information about the itineraries assigned to distribution vehicles, which allows them to optimize the traffic flows in order to increase the efficiency of city logistics operations. The provision of information is based on the vehicle OBU using mobile technology to interact with traffic control in the cloud.

By means of the Generic Enablers provided by FI-WARE, it will be possible to collect and analyse massive amounts of data from diverse sources, as well as to classify it, which the Traffic Control Centre will then use to manage and consume FI services for improving traffic management and the high-level actuation of traffic strategies.

Having high quality data measurements of traffic will allow algorithms to make high quality traffic forecasts. Such traffic forecasts will be available by means of open interfaces that will use the Service Delivery Framework which is planned to be developed in the FI-WARE project.

The intersection virtual controller will enable the system to implement virtual road side units. Different control strategies can be applied in different sub-areas according to local needs. The system is fully adaptive on traffic and applies dynamic optimisation concepts. The overall network optimisation is decomposed into co-ordinated junction problems solved by the virtual intersection units that are hosted in-the-cloud.

Most of the Internet interfaces developed to the applications to enable interaction with consumers and citizens are considered to be part of the services industry segment, e.g. software "tools" that are used to create, manage and enable the Internet, including system management, network management, cloud infrastructure and platform software, but also server clustering, storage security, etc.

#### 5.2.3 Architecture

WP4.1 has provided a global architecture for the entire system that guarantees internal interoperability and consistency between the enabler sets, and provides guidelines for the iterative refinement of their specification. The alignment process is quite complex since it is necessary to align the specification with both the core platform (FI-WARE) and the Instant Mobility domain-specific enablers.

Use case models are a means to capture functional requirements and can be considered as the first step of system design. The basic idea is to align the use case model to the defined process decomposition framework. A close alignment of both concepts allows a better translation of use cases into technical artefacts, improves communication between stakeholders and implementers, and increases the potential for re-use later in the lifecycle.

Instant Mobility uses the SOA (Service-Orientation) design pattern as paradigm to define its architecture, i.e. the system is composed using loosely-coupled and interoperable services. In addition, SOA requires basing the services upon well-defined standards. While SOA is not a new concept, it particularly gained popularity by applying (SOAP-based) web services for its implementation. Thus the basic idea is to provide a common set of (SOAP-based) web services which are re-usable across the different Instant Mobility applications.

Logically an Instant Mobility application is distributed across the following layers:

- Presentation layer: entry point for users of the system; typically provides a user interface, which might be provided by web application or a specific mobile application;
- Business process layer: entry point for the presentation layer; composes the different atomic services to larger processes, e.g. monitoring process that ensures the user is following the proposed itinerary;
- Service layer: provides the basic functionality for the high-level processes, e.g. computation of the optimal route between two places.

The purpose of this is to decouple main technical entities by clearly defining interfaces. This enables re-use and exchangeability of services but is also a precondition for scalability of the whole system. In addition, it is possible to reuse and integrate services (generic enablers) that are specified and developed by the core platform.

To glue the presentation layer (client side) with the business process and service layer (server side), a communication middleware is required. In this context, the concept of the Enterprise Service Bus (ESB) should be used. The ESB can be considered as the runtime platform for the Instant Mobility services. To enable the server side to dynamically scale in accordance to the number of users, it is required that the components of the ESB middleware itself and the Instant Mobility services are hosted on a Cloud Computing infrastructure.

Mobile devices are heavily used in Instant Mobility and have their specific challenges (e.g., connection is not guaranteed, limited resources, fragmented technology market). To spread functionality between mobile devices and the Instant Mobility services, the functional part in the mobile device will be based on the devices proprietary architecture and communicate via Web Services calls (e.g. SOAP or REST) with Instant Mobility services in a typical client server manner. Thus there will be a trade-off between the functionality that is kept on the server side and autonomous algorithms that are deployed to the nomadic device. This can be used to provide well thought out mechanisms ("fall-back") in case a specific technical resource is temporary not available. The considerations regarding the service degradation will be dealt with in the specification of the enabler sets.

## **5.2.4** Future Internet capabilities

Instant Mobility is exploring in some depth just how Future Internet could be an enabler for very different ways to organise mobility and to operate transport fleets and networks. The project has

prepared a Future Internet Roadmap (D3.2) providing an overview of the main Information and Communication Technologies that could be useful for the Transport area.

During the last fifteen years 4 majors trends have strongly modified our environment without dlivering concrete innovation nor new services for travellers and citizens in the transport area. The maturity of these trends provides a strong innovative ecosystem to develop the new multimodal transport system for 2015 and prepare a green and sustainable Horizon 2020:

## 1. Mobile technologies

The phone has evolved into a very personal accessory that allows to reach anyone, anywhere you are. Coupling Internet with wireless technologies reinforces the customization of communication channels and anyone can consume his own content through streaming, peer-to-peer or video-on-demand services.

#### 2. Internet

If Internet is not really a technology but fully supported by IP, search engines and web crawlers, it has become one of the major tool for connectivity and sharing any kind of information. The improvement of graphics interfaces allows to submit any kind of content, from classical text to rich media as music or video. Dedicated services propose global environments to share your contents, social media, and every data becomes information.

## 3. New interfaces

The Web 2.0 provides applications that facilitate participatory information sharing, interoperability, user-centered design and collaboration on the World Wide Web, but user-centered design is not fully completed as applications interfaces are not so standardized. Apple and Google with iOS and Android introduced new innovations with small applications available through stores.

## 4. Internet of Things

A new version of the Internet Protocol (from IPv4 to IPv6) is necessary because every small things in our environment will tomorrow interact together and communicate with humans.

The following criteria have been identified that have an impact on services—and used as a basis for the functional requirements analysis—based on how these services are delivered today (if they exist) and what technological improvements are expected to launch a new ecosystem of services in a near future:

- Always-on connectivity
- Accuracy of data
- Computational resources
- NFC technologies
- Location-based services
- Sensors technologies

As travellers are often moving from indoor to outdoor, especially when using metro in large cities, seamless connectivity is required to emulate always-on connectivity. Lots of trials are ongoing for public wifi roaming including mesh technologies. We can expect that in the next three years, these technologies will be much more available in large cities and main multimodal areas as rail stations or airports and really provide seamless and always-on connectivity. These technologies could be

also available in some open city areas but should not include seamless access to **4G** networks. In the next two years, with 4G networks deployment and native IP sessions for mobile devices, latency should decrease around 0,2 second (packet-switching) which is much more reasonable for trial.

Convergence is the biggest challenge in the area of Internet of Networks because Internet is synonymous of a common and single access to the information when each device manages its own technology to provide a physical access to the network. **IPv6** should provide common address system for all connected objects and build an abstraction layer upon all the physical networks. We expect a first convergence step with **LTE** and future 4G technologies despite the profusion of new protocols. 4G networks will use full packet-based infrastructures, relying on IPv6.

To support these evolutions, the main issues to solve are:

- Provide compatibility with previous technology
- Provide roaming between different technologies

New technologies as LTE and 4G will be able to provide precise location based on device localization in the network (identification of a mobile cell) and with no additional cost. Future Internet should provide roaming for localization services to assume that localization should be available independently of the selected operator. In the same time, smartphones host location services because GPS chipsets are embedded while Internet access supports up-to-date information as maps, traffic or Points of Interest.

In the Transport area, lots of types of data are available and real-time technologies will increase a lot the amount of data that transport stakeholders could exploit to improve services. Of course more and more resources will be needed to store, analyze, search and distribute these data, and **fixed networks** will continue to deliver ten times more bandwidth than mobile channels. Thus for fixed networks operators, bandwidth is the main advantage to innovate and include especially broadcast or multicast services, which are traditionally on-air services.

While **Content Distribution Networks** (CDN) introduce a new dimension to manage huge volumes of rich content and how to distribute them. Indeed CDN are systems of computers with storage environments containing copies of data, placed at various points in a network so as to maximize bandwidth for access to the data from customers throughout the network. As Future Internet will provide worldwide access to any content, customers would access a copy of the data closed to their network access, as opposed to all customers accessing the same central server, so as to avoid bottleneck near that server.

Fixed networks, which are dedicated to a limited set of devices, would also provide common access to Future Internet for all connected devices at home or in a business environment. This convergence will also be supported by new protocol adaptation layers and new **interfaces** for devices. Smart boxes would be the main network interface, bridging all wireless technologies with fixed networks, and integrating home and offices "in the cloud" to deliver computational resources "as a service".

**Cloud hosting and cloud computing** will be a backbone technology in almost every service devised to be deployed in Instant Mobility scenarios. Traffic managers and fleet managers will benefit from cloud resources to manage:

- Access to all traffic data which is in the cloud;
- High computing capabilities to process huge amount of data from different sources and different supply actors who share information in the cloud;

• Powerful algorithms to optimize passengers' and goods' routes, but also traffic signaling.

Internet, based on cloud services, could host all these data in their respective format and new models and algorithms will be able to extract relevant information for transport area depending of the service objective. There is no common format for traffic data, fleet management data, location of vehicles or people, payment data and define an interoperable standard will take lots of time.

The recent market saturation of key mobile technologies such as GPS-enabled smartphones have created a fertile framework for **crowdsourcing**, a new trend for searching and retrieving information in the transport community. It will be feasible in the next five years to build and launch services based on people as sensors, especially using smartphones as smart devices, citizens will be part of the same social network of travellers but without strong security and privacy warranties. In the case of Transport and Mobility services, crowdsourcing will be supported by all transport resources: vehicles, drivers, travellers, road infrastructures especially using Internet of Things technologies based on sensors and actuators and all ICT technologies required for connectivity. The future trials should demonstrate how applications managing local profiles could bring a first privacy firewall and services will be launched only following opt-in mechanisms. Trustworthy third-parties are required for trial to ensure security of data.

Mechanisms based on publish/subscribe approach will support this new model and each actor will be able to provide public data for traffic or environmental impact as well as part of potential multimodal service. Public data modalities should be defined during trials especially to evaluate business models impact. Repudiation services can also be supported by Future Internet, i.e. where citizens will be able to define how long the data they agree to provide will survive in the network before disappearing.

Anonymisation mechanisms are a more challenging issue because to manage this service close to the user, ICT technologies require computational resources which are not really available today. Some technologies are available to manage anonymous mechanisms in a central way but this approach required strong network security and certified third parties.

Internet has largely supported online **social networks**, which function like an online community of users sharing common interests in different subjects. While there are a number of social networking websites that focus on particular interests, there are few which are focusing on Transport and Mobility concerns. Some of them appear recently more through small applications on devices and to share a very specific need: traffic information, car-sharing, etc. No concrete community exists to share all transportation concerns and habits.

Social Networks are available today though they are not able to manage elementary business processes and access rights management tools are poor. New social networks tools will appear in the next five years that allow things to be put dynamically in ad-hoc networks and manage some operations processing. These machine-oriented social networks will be monitored through human social networks to deliver automatically expected services based on an Internet of Things environment.

Future Internet technologies should provide elementary features and composition tools where each user will be able to build its own environment. Based on Apps Store in the mobile world where consumers can download small applications, to connect some of them to have your custom software depending of your personal context including nomadic access is the next challenge for XaaS technologies.( XaaS refers to all types of resources which could be provided "As A Service", not hosted or owned directly by the end-customer.)

Mashups tools are generally customers applications which could be hosted online (SaaS) to use and combines data, presentation or functionality from several sources to create new services.

Future Internet will provide an extensive environment of what is only content aggregation proposing elementary features to build dedicated customers applications.

Future Internet will decrease the level of complexity of API (Application Programming Interfaces) and enhance new Human-Machine interfaces (HMI). This new HMI, which could be associated with Apps store mechanisms, will allow end-users with any programming knowledge to build its own software. Each consumer can download its apps to enrich his environment but future interfaces have to provide user-friendly composition of applications to fulfill every need of the end-user and to reach the best of Web 2.0.

## 5.2.5 Conceptual prototype

Instant Mobility will integrate the enabler specifications to define and implement a software conceptual prototype for demonstrating the feasibility both of the underlying Future Internet technologies and the applicability of those technologies in the domain of transport and mobility.

The domain-specific enablers will be selected that are needed to demonstrate the Instant Mobility approach and feasibility. By prioritizing the most critical and innovative aspects and functions of the Instant mobility, the prototype will reflect a subset of the specifications that is necessary to validate.

These critical functions will be grouped in the following four key categories of the Instant Mobility vision

- Real-time multi-modal navigation and planning
- Open portable Mobile framework
- Multi-modal automated electronic payment system for mobile users
- Multi-modal freight information subsystem for urban areas.

A virtual prototype will be shown for each of these key categories (including a hardware platform implementation for the Open Mobile Framework).

To guarantee that the ideas of Instant Mobility can be both demonstrated and evaluated, it is necessary to study the availability and usability of the underlying technologies and emulate these critical features functionalities if they are not available in time. In practice there can be substitute functionality that, for example, emulates distributed (cloud) data storage with conventional technologies. This is especially important for the domain specific enablers that are implemented in WP5 and will allow evaluating the Instant Mobility services in the demo cities even if their capabilities (e.g. computation power) are limited to a much smaller scale than intended.

## 6. Exploitation plans per partner

There is a general willingness of all stakeholders in Future Internet Transportation and Mobility usage area to exploit this promising FI technology. But there is also the fact that exploitation of this technology requires substantial investments that need to be justified by an adequate return.

Depending on the stakeholder, this return on investment can be monetary in terms of a permanent revenue stream that pays back for the investment on the longer run or non monetary. Examples of non-monetary benefits are reduction of CO<sub>2</sub> emissions, better use of the existing street network or being recognised as an innovative company or urban area.

Considering the impact on European society and the market potential, it is important for European Transport and ICT industries to take the leadership in Future Internet Technologies applied for Transport and Mobility services. Instant Mobility will have an important impact in increasing the technical leadership of the participating partners as well as the Transport and Mobility community, driving the roadmaps and standards for Future Internet services in that domain.

Partners' individual intentions are detailed below, demonstrating their strong engagement to exploit the project results to support their own business or activities.

## 6.1.1 ATAC SPA

ATAC SpA is a company fully owned by the Municipality of Rome (Italy) that manages the public transport of the city: bus, tramway and trolleybus, metro and two regional railway lines. Moreover ATAC manages 1.355 traffic lights, 65 measurement stations of traffic flow and 12.488 parking spaces (264 of which are reserved to disabled people). Furthermore ATAC manages the Limited Traffic Zones (through 32 electronic gates checking access to the historic city centre) and controls (through a specific system) 17 local public transport preferential lines.

For all these reasons, for ATAC the Instant Mobility project represents the opportunity to analyse the real needs and requirements of its passengers and to use new solutions based on Future Internet technologies that can be applied to the world of public transport and more in general urban mobility.

The results of Instant Mobility and its implementation phase could be used to set up new technologies and services to provide information to the citizens about the transportation modes that could became a real alternative to the private transport. Indeed the possibility to have real time, complete, comprehensive and integrated information about transport and urban mobility, could encourage the citizens to use public transport instead of their own car, making their life easier, with the consequent reduction of the road traffic congestion and pollution.

## 6.1.2 CEA

CEA is a well known research centre for its high quality research activities in the field of Information Technology. As a Research and Technology Organisation (RTO), one important mission of CEA is to help European companies to increase their competitiveness by developing innovative technologies and transferring these CEA technologies and know-how to industrial partners.

In the Instant Mobility project, CEA will define, develop, and validate open specifications of Future Internet mobile networking enablers for supporting smart vehicular communications and smooth integration between vehicular on-board units and surrounding nomadic devices (i.e. smartphones).

CEA plans to integrate the results of its contribution to the Instant Mobility project in its mobile networking technology and software suite specifically targeted to vehicular networking, and to

exploit these results through new technology transfer partnership with industrial partners. In that respect, CEA will build on its collaborations with car manufacturers, automotive tier-one companies, as well as public transport operators to assist them in experimenting new technologies and developing new products (around the connected vehicle) for enabling sustainable and multimodal mobility matching the Instant Mobility vision. CEA also expects to experiment its technologies coming from the Instant Mobility project in future collaborative mid-scale trials to take place in the Paris-Saclay Campus (including CEA campus) like the envisioned "Mobilité 2015" initiative. Finally, CEA also plans to exploit its results from the project by influencing standardisation (and in particular the IETF) when applicable. The knowledge gained from the project will also be used to identify new research challenges for the future research activities.

# 6.1.3 CRF

The so-called "cooperative mobility communication network" (as demonstrated at the Cooperative Mobility Showcase 2010 by CRF and by several other European companies) is planned to be implemented to enable applications to prevent road accidents for all road users, cars, trucks, motorbikes, pedestrians, cyclists and to improve traffic efficiency, with a consequent reduction of  $CO_2$  emissions. The overall idea is that the mobility network should be created:

- Instantaneously, between two vehicles in case of imminent risks of accidents;
- locally, among vehicles and road infrastructures whenever any kind of traffic related problem is created and can be solved locally thanks to the exchange of information;
- at geo-referenced network level where all traffic control centres will know in real time how to best "inform" and "distribute" the traffic flow & provide traffic related information.

Therefore a common European architecture for the mobility network should include at least:

- time critical safety information that needs to be exchanged in real time and with the highest priority and should use a dedicated communication channel (the IEEE.802.11p wireless technology, as defined by the Car to Car Communication Consortium);
- safety and traffic efficiency information that can make best use of different communication bearers.

The mobility network, as developed by cooperative systems, is already foreseeing the access to a number of communication channels among which internet (IPV6).

Additional customised services for the users should also be made available to enable a sustainable deployment. It is for this reason that this project outcomes (e.g. Multimodal journey optimisation, navigation experience via continuous connectivity, etc) summarised in the "Instant Mobility implementation plan" will allow CRF to foster the integration of the automotive domain with the Future Internet world, thus accessing a potentially larger market in terms of numbers of Service/Infrastructure Providers, SW developers, etc, but also new ones, mainly in terms of SW applications (e.g. app stores), and will enable the development of new mobility applications.

Future vehicles shall be enabled to offer the users (drive and passengers) a number of services that will also be based on "cloud and distributed" paradigm. For all these reasons the Instant Mobility project represents a key point to analyse the needs and requirements and to fit them into existing reality. It will moreover contribute together with communication and localization technologies to make the cooperative mobility network become a reality.

# 6.1.4 DHL

As a global player in logistics, DHL makes every effort to prepare its business and customers for the challenges of the future.

With challenges being as complex as they are, Instant Mobility project is an innovation project to develop M2M networking in the Future Internet framework. It is a chance to achieve logistics challenges for sustainable logistics industry in the next years:

- Climate "Green" the Central Challenge: Companies collaborate with each other in order to develop intelligent and instant logistics solutions to improve route planning and execution and to reduce city traffic and CO<sub>2</sub> emissions. The logistics industry will become a trendsetter and establish new standards for cooperative efforts and "green" business.
- Technological Developments Radical Changes in the Industry: The development and spread of the "Internet of Things" will bring wide-reaching changes. Every product will be networked with the Web, making it easy for consumers to get information about products and track them from production to delivery. New standards for supply chain management and transparency will be implemented. The Internet will transform customer expectations and behaviour all over the world – the focus will be on individualization, transparency, availability, and speed.
- Flexibility in transport Internet commerce. The transport of numerous individualized products will create new challenges. Logistical systems will have to adjust for new markets and products in ever shorter time frames. Logistics companies will need to find answers to the increase of transit and transport streams in new and growing areas with high population densities. Flexibility, simplicity, and individualization will be required.

For all mentioned challenges, Instant Mobility project represents an opportunity to develop and test solutions for the future years. We plan two complementary exploitation strategies:

- Internal: It will be used to improve logistics solutions for real time M2M in a FI environment.
- External: It will aim at guaranteeing exploitation with third-parties. New standards and collaboration will be progressively extended to targets sectors (Consumer Goods, Retail, Pharmaceutical, Automotive, etc.). Special focus will be put on home delivery and SME community.

### 6.1.5 DLR

DLR has strong expertise in developing co-operative driver assistant systems and in setting up large scale testing facilities in this domain. The work of the Instant Mobility project will help to establish expertise in the co-operative applications that rely heavily on future internet technologies. The methodology, technology and architecture well-proven in this project will help to extent and sustain expertise and capabilities of DLR in this domain. This knowledge will be the foundation for further research activities on national and European-wide level.

In this project the core challenge will be the introduction of Future Internet technologies to the transport and mobility domain. DLR is applying some of these paradigms to its current developments but there are open gaps between a full integration and the code of practice today.

Instant Mobility will bridge promising technologies into the domain. This project will not only be beneficial for DLR but OEMs will also profit from new technological opportunities and will open new markets with this leap ahead.

DLR has three aspects of interest that are covered by the Instant Mobility project:

 DLR is convinced that the definition of a clear architecture is a cornerstone in the design of ITS applications. Instant Mobility will extend the existing expertise in the field to innovative technologies.

- Future assistant systems will rely on highly dynamic heterogeneous information sources such as social networks. Instant Mobility will integrate this information in a travel related context and prove its relevance. Other use-cases such as electro mobility can also benefit.
- DLR already has expertise in conducting large scale trails. The planning of the Instant Mobility FOT will not only apply this expertise to the project but also extent the knowledge and experience of DLR.

# 6.1.6 ERTICO – ITS EUROPE

ERTICO will promote the results of Instant Mobility within its membership, to the wider ITS community and to the general public in order to create awareness that should lead eventually to new product & service development, and then to deployment of these advanced ITS services.

ERTICO is a European partnership with 100 shareholders from public and private sectors, covering all key groups of stakeholders in the area of intelligent transport systems and services, and in most areas comprising a critical mass in that sector. A wide range of ITS technologies, products and services are already available, there is still however relatively little deployment. Some key standards are in preparation, while many existing telematics services are proprietary and linked to a single technology.

ERTICO is committed to widespread deployment and to the use of open platforms – i.e. a single platform in the vehicle that incorporates future-proof technology and can support numerous services from different providers and with pan-European coverage. ERTICO is investing in Instant Mobility with the hope that the more data and services are available via the Internet, the more transport and mobility information will be available, the greater the choice of travel options and the more efficient and safe will be the operation of road and transport networks.

Indeed, we are convinced that the Internet – enhanced with features such as cloud computing, social networking, data warehousing and analysis, web services etc. – will be essential for the next stage of ITS growth and implementation. ERTICO intends to use and re-use the results of Instant Mobility by promoting the new future Internet technologies towards its membership and seeking opportunities – such as through future R&D calls or through self-funded activities – to explore and to pilot some of the new mobility services in testbeds that could be provided by ERTICO Partners. (These include major European players in ITS services such as TomTom, IBM, Logica, Satellic, Telecom Italia).

ERTICO will also promote the take-up of the Instant Mobility results in future large-scale actions such as ELSA for transport or the Europe-Wide Service Platform. As manager of TISA (Traveller Information Services Association) ERTICO will also advance the project's results concerning Future Internet as additional medium that could also deliver rich traveller information in addition to traditional broadcast means.

The contact with Instant Mobility city partners will be pursued after the project's end with a view of creating some "smart ITS city" showcases as a proving ground and demonstration of these and other innovative mobility services.

As organiser of European ITS congresses, including the triennial World Congress with over 5000 key professional delegates, ERTICO will promote the themes explored in this project as congress programme topics, or as themes for the exhibition and accompanying showcases.

ERTICO has a Public Authorities Platform that has been meeting for over 10 years, where its more than 25 public sector partners come together. In 2010 ERTICO has begun to organise other sector platforms for its Partners, including so far Mobile Network Operators, Automotive Manufacturers and Research Institutes. Each of these groups will have a special interest in the potential of the Future Internet for their own sector's involvement in ITS (intelligent transport systems and services). On behalf of Instant Mobility, ERTICO will bring the project and its results to each of these sector platforms, dealing with the specific issues relevant for that sector. The aim will be to encourage the membership to take an interest in these promising new developments and to consider testing, evaluating, trialling and eventually deploying them in solutions specific to themselves (e.g. mobile network operators could be interested to see which novel mobile internet applications for travel and transport could be enabled by a dedicated Transport and Mobility Internet platform and other tools).

ERTICO is dedicated to the application of advanced technologies for transport and mobility, and will keep mostly to this domain. However, we will use the advantages of Future Internet to exploit new markets for ITS, thus going towards public transport, goods transport and logistics operations, as well as markets making use of personal mobile communication and Internet connectivity, to integrate mobility into related domains such as healthcare, electric vehicles and supply, climate action, financial and related services, etc.

#### 6.1.7 FRANCE TELECOM

FT with its 123 million of European customers (200 million worldwide) has to improve regularly networks infrastructures. These infrastructures provide the common basis of the future networks to connect users, different communication devices, computers, sensor networks and applications for mobile and fixed networks. Instant Mobility results will significantly extend connectivity beyond the systems, which are available today. The number of mobile devices will continue to grow and soon exceed the number of fixed network devices. The number of such smart devices is increasing further by developments such as small applications for always connected services. In addition, mobility of people and goods increase significantly every day the data traffic volume especially with real-time applications. This is requiring a further increase of available capacity and bandwidth in transport and access networks in order to support the requested Quality of Service and France Telecom should take substantial benefits through these new traffic sources.

The today's Internet protocol has been designed for fixed network applications and future mobile technologies for high bandwidth when Intelligent Transport Services will also required on-demand and adapted bandwidth. The mobile network would provide relevant support for Vehicle to Infrastructure and Vehicle to Vehicle communications, as well as to collect and host large amount of data.

Future real-time multimodal services will not suffer limitations in Quality of Service like in the today's mobile Internet and the improvements could be done following new communication models and standards.

As France Telecom is the EPC Global provider in France, we will be able to test, deploy and apply the most significant results of Instant Mobility regarding Trucks in the city and manage data services and storage solutions for multimodal services.

The FT M2M centre is specifically interested in the Instant Mobility results for potential tests and trials based on ITS in city environment and deployment of in-car services.

During the Instant Mobility project duration, 2 internal workshops per year will be organised with the relevant Business Units in the different countries of the European France Telecom footprint to

assume the dissemination of the results and to shorten the time between Research and commercial exploitation In this perspective, the Instant Mobility project will support France Telecom Group and its FT brand in a best-in-class Mobile Internet of Services operator, by providing enhanced intelligent domain-specific services facilitating the European services implementation and based on the valorisation of large and complex contextual information conveyed on the mobile internet network.

#### **6.1.8 IFSTTAR**

INRETS and LCPC merged on 1 January 2011. IFSTTAR stands for French institute of science and technology for transport, development and networks. This Institute is a French State-owned research Institute under the authority of two ministries: Ministry for Higher Education and Research and MEDDTL: Ministry of Ecology, Sustainable Development, Transport and Housing. The new activities of research, development and innovation are:

- Urban engineering
- Civil engineering and building materials
- Natural hazards
- Mobility of people and goods
- Transport systems and means and transport safety

As a research organisation, all results of Instant Mobility are of interest. In particular, IFSTTAR will apply the results of its contribution to Instant Mobility to enhanced and widened urban planning understanding and to improve its capacity to integrate user's preferences, acceptance and concern within its multi-modality studies and trip planning.

IFSTTAR develops several services orbiting a multimodal platform (called ClaireSiti). The platform is fed with data from road operators and public transport operators. Two new aspects will be gained from the participation in Instant Mobility:

- The integration of travellers in the platform: until now, the travellers are "invisible" for the
  platform; we only receive aggregated information about them (density, distribution) from
  the operators. We will use developments that we will provide to Instant Mobility to have a
  micro level representation of tracked travellers in ClaireSiti.
- The integration of simulation capabilities into the platform: until now, the platform provides a mutual representation of the current networks status. However, it cannot provide an estimation of future network states.

The fact of highlighting interdependencies, by the identification and description of related actors, sub-networks (composed by user, vehicles, infrastructure) and communities, analyze of the stakeholder needs and roles will lead to shape more adapted scenarios for future mobility.

#### 6.1.9 ISBAK INC.

ISBAK is an affiliated company of Istanbul Metropolitan Municipality with more than 350 permanent staff working to provide the best technology and services around the world mainly in the field of Intelligent Transportation Systems. Road and traffic management, lighting management and urban security management are the other areas of activity of the company.

By means of accessibility and wide-spread usage of Internet, presentation of individualized instant traffic information via different platforms is among the on-going projects of ISBAK. Since the milestones of Instant Mobility are in parallel to the current project phases of ISBAK, the outputs of Instant Mobility will be supportive and beneficial during the development of transportation related projects.

ISBAK will be able to exploit international know-how during this project development. Although ISBAK has experience in collaborative EU projects, Instant Mobility will fortify the global thinking aspects of the company.

Currently, ISBAK is struggling with spreading the usage of mobile applications in transportation related solutions provided to public. In this sense, Instant Mobility will contribute to the progress of researches which will facilitate the access of individualized traffic information in the FI domain.

#### 6.1.10 MIZAR AUTOMAZIONE

The core activities of Mizar are research, design, development and the implementation of integrated telematics systems and services for the supervision, monitoring and control of traffic and transport.

Mizar would like to take advantage of the FI enablers such as mash-up of different information from different sources in the cloud, social networking, cloud computing and virtualization. In this project, we would like to take an advantage to study on how to use and bring the FI enablers directly to our product lines and through combinations of this to bring about new innovative applications that improves traffic efficiency and in general emission level in transportation networks. We believe that IM project will bring our products services and information to be used in the cloud by the new cloud value chain stakeholder (cloud content provider or service provider and vice versa). The implementation of FI enablers coupled with innovative applications, it will bring reduction in costs of traffic management and monitoring platforms and traffic management control systems for our client municipalities, cities, public authorities and private companies, etc.

We are planning to demonstrate our first phase studies and outcomes partly followed by a full implementation and demonstration in the second phase in Trondheim, by working together with public authority for transport of Norway and also other cities that will be proposed in the project.

In Norway, Mizar has already implemented a modern PT and traffic management systems platform. This we believe that will help us to make studies, tests based on the objectives of IM project.

### 6.1.11 NAVTEQ

As the leading global provider of maps, traffic, location data enabling navigation and location based services, NAVTEQ is committed to lead the development of location based services and supporting the creation of location enabled solutions targeted at efficient and multimodal navigation applications for an improved and sustainable urban mobility. The map and location are a central component of mobile and internet based solutions as has been demonstrated by the recent high market penetration of mobile location based applications and the launch of free navigation solutions by mobile manufacturers or mobile network providers. Today's maps are extremely dynamic and a continuous input from the communities and a high availability of the data owned by local authorities merged with field services will guarantee a high level of quality and coverage. At the same time, users need to be able to receive location information and dynamic content on different platforms while travelling.

Its participation in the Instant Mobility Project will allow NAVTEQ to participate with a large scope of the European industry on the specification and integration of location-based services in the future internet framework.

The results of the Instant Mobility project will allow NAVTEQ to improve existing products, identify and specify new services thus ensuring that NAVTEQ continues creating the Map driving a mobile world and offering optimal solutions for better mobility.

A key element of the exploitation plan would be the integration of three outputs from the Instant Mobility project into our product portfolio and services:

- The creation of precise indoor maps connected with the outdoor ones is an obvious necessity to support the needed accuracy in indoor positioning research.
- Enhancing map content beyond traditional ways by adding trusted sources (e.g. public authorities) and social networks feedback would be reflected in creating an optimal system to guarantee an up-to-date map.
- Improving map update mechanism, by ensuring more frequent update of the map will be reflected in developing new ways to keep the Map as fresh as possible. This will accelerate map delivery for ordinary connected travellers (e.g. via satellite or other Future Internet enablers).

NOKIA, as the mother company of NAVTEQ, will foster this initiative especially by providing NOKIA's technology needed for development.

# 6.1.12 NICE CÔTE D'AZUR

Nice Côte d'Azur Urban Community (NCA) is committed to developing an intelligent and sustainable city with particular focus on sustainable urban mobility.

The Instant Mobility project fits perfectly into the strategy that NCA wants to implement in the Eco-valley, i.e. a reference model territory in urban sustainable development and granted with "National interest project" status and supported by national funds. NCA wants to set up an innovative multimodal service based on the Instant Mobility personal travel companion, coupled to indoor geo-localization system. This solution could be linked to the future NCA smart parking service.

Multimodal transport modes are keys in NCA sustainable development strategy. The Instant Mobility results will be directly exploited to enhance existing sustainable mobility heavy project investments aiming at reducing traffic congestion and improving national and interurban transport connections. These projects, mainly the city centre Thiers, the refurbishment of the central train station and the Nice Airport/St Augustin multimodal hub (gathering airport, train station, motorway, bus and tramway lines, bike sharing, etc), and the electric car-sharing newly launched innovative services.

The Instant Mobility project results will facilitate the take up of new technologies and services across the city of Nice that will facilitate the decision making process of end-users in favour of the large panel of transport modes alternative to road.

In addition, in line with the last year successfully launched "NFC contactless city" project applied to transport, culture, commerce and national heritage, NCA will ensure that end-users are involved in the project implementation phase as early as possible and that project results are tested amongst them. NCA finds the "living lab" approach essential to guarantee that new technologies and related applications are successfully introduced and nicely match the end-users interests and expectations.

That approach will be followed in the Instant Mobility project in order to foster the share of sustainable transport modes in Nice Côte d'Azur and progressively decrease the road traffic congestion and pollution."

#### 6.1.13 STATENS VEGVESEN

Statens Vegvesen has participated in CVIS, and one of the largest CVIS test sites is located in Trondheim. We believe that participation in the Instant Mobility project, with its strong industrial partners, can allow us to further focus on utilisation of safety, efficient and environmental aspects of future M2M communication. Statens Vegvesen is a national supplier of both static and dynamic road related data. We are dedicated to encourage data utilization according to our national ambitions for safety and efficiency. Future internet solutions can assist this development.

We will use new standards and technology obtained in this project as a basis for future national and European projects. Statens Vegvesen is prepared to participate in the second phase of the Instant Mobility project with a large demonstrator in Trondheim together with the project partners. The current implementation of a modern PT and traffic management scheme can be further developed through the Instant Mobility project. We are also seeking proof of concept for the benefits of M2M information.

Management of multimodal transport modes for both people and goods are vital in Norway to allow a greener and improved use of the current road network. We are eager to participate in technology enhancement probable to assist this development. Instant Mobility is regarded as a vital project for obtaining our future strategies.

### **6.1.14 PERTIMM**

As an SME involved in search appliance domains, Pertimm mostly deals with data looking for a relevant matching between the query and the retrieved documents or items. In the Instant Mobility project, Pertimm's know-how will be adapted to an itinerary search taking into account user profile (preferences). The new matching processes involved will enable Pertimm to enlarge the scope of applications in which to integrate its technology. This technology has to be applied on real time data. The results also have to be well understood by the end-users. It opens new markets; transportation only represents one of these. Pertimm aims at being considered not only as a search engine provider but as a high level technology provider in matching and searching among real time data.

#### 6.1.15 TELECOM ITALIA

By participating to Instant Mobility Telecom Italia will achieve a more comprehensive understanding of future services and the future networks capabilities; this will allow to enhance services offered on mobile terminals. Instant Mobility results will help to improve in particular services related to mobility and transport domains including travel information, traffic status, transports time and fares going towards a multimodal approach for travel. Also we expect to gain knowledge about integration between smartphones and transport-related objects like OBUs and infrastructure; and to get a better understanding of scenarios and algorithms related to the transportation organization that may help us to develop related services and applications for our customers. Moreover, mobility services will be improved using the cooperation between mobile terminals and on board devices, as addressed in Instant Mobility sustainable cars scenarios.

Telecom Italia believes that the world of transport related services is going to be dramatically transformed by leveraging connectivity and localization of people and things. Telecom operators will be among the main actors involved in this process, not simply carrying bits but providing valued information to human and "machine" data consumers; for instance mobile networks may significantly contribute to facilitate and enhance localization; operators may also contribute to perform low level data aggregation. This vision is quite in harmony with the FI-PPP approach, focused on identifying common and usage area specific enablers and Telecom Italia expects that many of those enablers will need the contribution of fixed and wireless network operators in order to become really available and effective. TLI believes that features like localization, data aggregation, vehicle data availability and open mobile framework for developing services and cooperating with on board devices are key elements that could be used to deliver future services.

Besides building its own mobile services and applications, Telecom Italia also wants to encourage the growth of a large community of developers that can easily plug their mobile applications on the open mobile framework, which gives access to both devices and network capabilities in a standard way. Since Telecom Italia intends to promote this approach also in Instant Mobility, the project results will be highly exploitable and re-usable in mobile applications development both in Telecom Italia and in the developer community; opening new market opportunities particularly in relation to smartphone-vehicle integration, and proximity-Internet of Things, particularly related to interaction between smartphone and objects.

# 6.1.16 TELEFÓNICA I+D

INSTANT MOBILITY is a core project for Telefónica in order to define its strategy in the transport, mobility and logistic area, in a more general way, in the machine-to-machine field, that has been recently identified as one of the most promising growth engines for the company.

Even if the result after the end of the project is not a complete system that can be in the market, the activities to be performed within the Instant Mobility will allow Telefónica to be positioned in the place and moment where the decisions over the Future Internet will take place, so that exploitable products from Telefónica are aligned since the early beginning with the FI enablers.

One hand, the data mining that is to be done by the platform from the different data sources engaged in the Instant Mobility system (public operators, traffic information, smart city data, etc.) can be used by Telefónica in order to create services for its customers in the vehicle or outside it, especially if the services can be delivered in mobile phones or in aftermarket devices.

This situation will position Telefónica in the market offering an added-value for its direct customers.

In the same way, new enriched data (from the combination and processing of the different data sources) can be offered to Third Party Service Providers, enabling and easing the provision of end to end services for them. In this second case, the business model is of type B2B2C (business to business to customer), which allows specialized companies to create best-in-class services by joining optimum M2M communications platform, meaningful data, its knowledge in the field, and their traditional relationship with the final customer.

Moreover, TID is currently working in a general Ambient Intelligence platform (IDAS) as part of the machine-to-machine strategy at Telefónica. We envision aligning the results from the Instant Mobility with the definition and specification of this platform.

# 6.1.17 THALES

THALES Transportation Systems division is organized around four business lines:

- Rail Signalling for Main Lines
- Rail Signalling for Urban Rail
- Integrated Communications and Supervision Systems
- Revenue Collection Systems

These business lines are directly addressing transport operators, our main customers. Among these divisions, three are directly interested in the outcomes of the Instant Mobility project. Within its "Rail Signalling for Urban Rail" business line, Thales develop interoperable systems providing real-time location and context positioning (number of passengers, time before next train,...) through its ATS (Automatic Train Systems) offer. The outcomes of Instant Mobility will show new and enhanced usage and offers for the information generated.

The "Integrated Communications and Supervision Systems" will develop new products around the multimodality concept for use by transport operators both for providing a better and more accurate end user traffic information and for optimisation of their activity.

The "Revenue Collection Systems" division will be able to make use of new payment paradigm and test them via the targeted platform.

#### 6.1.18 VALEO

Valeo, as an automotive Tier One company, considers that the deployment of Future Internet and associated use cases will provide considerable business growth opportunities. Indeed, following technologies will experience considerable growth:

- Connectivity between vehicle and smart phones, e.g. to allow safe use of smart phone (to access Future Internet services) through vehicle HMI, adapted to driving conditions,
- In-vehicle NFC technology to authenticate car users and passengers, e.g. car sharing and car pool use case scenarios,
- In-vehicle cameras and recording.

Valeo has multiple product lines that can take advantage from this market expansion:

- Display products will benefit from the need to enhanced HMI
- Connectivity products will benefit from the need to connect vehicles and smart phones
- Vision products will benefit from the need to increase car sharing safety

Therefore Valeo intends to invest in Instant Mobility to accompany Future Internet deployment, and thus gain leadership and market competitiveness.

#### 6.1.19 **VOLVO**

Volvo AB, as one of the global and leading OEMs and Total Transport Solution Provider is committed to provide and utilize high-end technologies to its customers and product life cycle management. With this mission as the background, the ultimate aim for Volvo is to provide the cost efficient, secure and sustainable solutions for public and goods transport. The concept of fully networked vehicle provides new opportunities for added-value, customer-oriented services directly related to vehicle, transport mission and product life cycle management. As our main products are mobile and critical assets for our customers and the society, the requirement on communication channels, QoS and required features are at a high level.

Instant Mobility is the right project for Volvo to evaluate the current features in a new world of connectivity and get prepared for evolution and revolution in enhancement and development of existing and upcoming services and products. The main goal for Volvo in this project is to highlight the challenges from transport industry in a mobile and connected world of things as well as to bring in state-of-the-art technology into its own business for supply-chain management.

#### 6.1.20 VTT

As an applied research institute VTT has especially a target to use the know-how developed in the Instant Mobility project to apply Future Internet platform and enablers more to the Finnish urban mobility system development. The current very strong trend is to bring different kind of services to mobile users. VTT wants to increase the awareness and knowledge of public and local authorities to realise the digital convergence in terms of mobile handsets and vehicles.

Furthermore, VTT is willing to exploit the results in other application areas of ICT and M2M provides today.

The Instant Mobility project and other Future Internet Public Private Partnership projects will have a notable effort on development of Intelligent Transportation Systems. VTT will be actively promoting the possibilities of FI in realization and implementation of Finnish ITS strategy. VTT will also motivate Finnish public sector — especially large urban areas — and private companies to take active role in future large-scale actions such as ELSA for transport or the Europe-Wide Service Platform.

#### 6.1.21 TNO

TNO can exploit the knowledge build up in the project in several ways:

- The project (and PPP-FI program) has attracted interest from Dutch partners of TNO, and will be brought to the attention of others. These partners range from service providers for motorists, technology providers to local governments. These organizations can provide valuable input to the use cases. On the other hand, these organizations will also benefit from the results of the project as the application scenarios described by the project are fed back to them in a comprehensive way. TNO has an excellent track record to transfer and use technical expertise towards motivated user-organizations. Thereby, these organisations get an overview of the information needs of others along the entire chain.
- The knowledge on the use of future internet capabilities for smart mobility services that is built up while carrying out the project is also exploited towards these sector stakeholders. These project results will be used in e.g. pressure cooker sessions with SME's in the mobility sector or concept development sessions with city governments. In these sessions, the possibilities for information systems on the future internet are explained and made specific. With this knowledge, these SME's or city governments can put requirements on IT suppliers on new functionalities for their systems.
- The results of the work package on the design of multi-modal transportation services will
  improve our expertise on persuasive technology, used to create compelling service
  concepts. In general service concepts have a generic element and a domain-specific
  element. With the improved expertise TNO will be able to create state-of-the-art and
  compelling service concepts in (slightly) different multi-modal transport situations.
- The knowledge and ideas of how to perform use cases on top of a future internet and its services are also exploited towards organizations that are not in the mobility sector, e.g. the government sector and the electricity domain. This knowledge can be used much

broader and can also lead to benefits in these sectors on new possibilities for IT on future internet. Part of the mission of TNO is to make this kind of knowledge available in various societal and economic sectors.

# 7. Annex I – Liaison projects

| Project name -                      | Description related to the   | What Instant Mobility   |
|-------------------------------------|--|---|
| type & end date                     | domain addressed   | Expect to make use of   |
| - COMeSafety<br>FP6 SSA<br>Dec 2009 | The COMeSafety Project supports the eSafety Forum with respect to all issues related to vehicle- to-vehicle and vehicle-to-infrastructure communications as the basis for cooperative Intelligent road transport systems. COMeSafety provides a platform for both the exchange of information and the presentation of results. <a href="http://www.comesafety.org">http://www.comesafety.org</a> | Consolidated European<br>architecture for<br>cooperative systems<br>(V2X)   |
| SEAMLESS<br>French<br>2008<br>ANR   | IP connectivity for public transport vehicles & for IP standard -based vehicle-to-infrastructure connectivity across WiFi and 3G accesses.  http://www.systematic-paris-region.org/fr/projets/seamless   | Results from project  |
| - Intersafe-2<br>FP7 STREP<br>2011  | V2X communication on urban intersections,<br>Different safety scenarios covered and their<br>functionality tested.   | Scenario from urban<br>intersections areas for<br>driver assistance and<br>technical functionality<br>of V2X in urban<br>intersection scenarios   |
| CVIS<br>2010                        | The FP6 CVIS project defined a global platform for cooperative communications and services. CVIS developed an open architecture and prototype of cooperative on-board units, roadside units and necessary back-end infrastructure enabling vehicles to cooperate with each other, with the roadside infrastructure and with back-end services.  http://www.cvisproject.org                       | 1-Reuse CVIS cooperative systems architecture; communication, positioning and application management components; reference platform software for floating vehicle data, cooperative urban traffic control, fleet management, traffic information and management |
| P-Innovations<br>Finnish<br>2007    | Parking guidance using long range RFID  http://www.vtt.fi/uutta/2007/20070613.jsp?lang= en   | Project results   |
| COOPERS<br>FP6 IP<br>Jan 2010       | COOPERS focuses on the development of innovative telematics applications on the road infrastructure with the long term goal of a "Cooperative Traffic Management" between vehicle and infrastructure  http://www.coopers-ip.eu   | Privacy results and<br>Galileo evaluation   |
| eCoMove<br>FP7 CP<br>Mar 2013       | eCoMove focus on integrated driver assistance systems for energy efficiency. By applying communication technologies for vehicle-to-infrastructure and vehicle-to-vehicle communication, the project will create an integrated solution comprising eco-driving support  | Use the basic concepts,<br>e.g. real time feedback<br>to the driver regarding<br>driving behaviour, for<br>urban eco logistics  |

|   | and eco-traffic management to tackle the main sources of energy waste by passenger and goods vehicles. <a href="http://www.ecomove-project.eu/">http://www.ecomove-project.eu/</a>   |  |
|---|--|--|
| TeleFOT<br>FP7 IP<br>2012                 | Use of nomadic devices as driver support on various traffic information like road conditions, hazards, feedback on behaviour, congestion. Field Operational Test.  | Use the results of road<br>tests, preferred<br>services, their impacts<br>and use of nomadic<br>devices  |
| EuroFOT<br>FP7 IP<br>2011                 | "Smart drive" to test various intelligent in-vehicle<br>systems across Europe, with the aim of making<br>our road transport safer, more efficient, and more<br>comfortable. The large-scale European Field<br>Operational Test on Active Safety Systems  | Use results, data collection methods, user experiences (like TeleFOT and DRIVE C2X)  |
| CityLog<br>2013<br>STREP                  | CityLog will increase the sustainability and the efficiency of urban delivery of goods through an adaptive and integrated mission management and innovative vehicle and transport solutions.  (http://www.city-log.eu/)  | Reuse basic concepts of<br>smart and integrated<br>logistics in urban areas  |
| CityMOVE<br>2010                          | CITYMOVE aims at developing an innovative integrated vehicle solution fitting with the integrated city transport solution approach for a secure, flexible, reliable, clean, energy efficient and safe road transportation of goods across European cities.  (http://www.citymoveproject.eu/)   |  |
| E-Freight<br>FP7 CP<br>Jun 2013           | E-Freight address information visibility in the supply chain. The e-Freight Integrated Project is addressing the development, validation and demonstration of innovative e-Freight capabilities. E-Freight service networks adhering to comodality principles for improved efficiency and end-to-end quality of surface freight transportation to exchange information with other authorities for collaboration in security and environmental risk management.   | Taking advantages of the suggested framework regarding: electronic exchange of freight related information between different actors.                     |
| EIT<br>Sweden national<br>Project<br>2011 | http://www.efreightproject.eu/  The Efficient and Integrated Transport Processes (EIT) project is a national collaboration project including 9 partners within the transport industry such as DHL, DSV and Schenker.  The purpose with EIT project is to identify and analyze different options to develop and harmonize the administrative processes, business and process integration between transport companies, industry and authorities. The aim is to increase transport efficiency with consideration to new requirements and applications for sustainable and secure transportation. http://www.transporteffektivitet.eu/ | Specification of stakeholder's need and requirement for future ICT aiming to enable and improvement of innovative transportation processes and business. |
| eMOTION<br>FP6 STREP<br>– Apr 2008        | Project has investigated and specified a<br>framework for a Europe-wide multimodal traffic<br>information service offering real time information<br>and special services for the road and public<br>transport use  | eMOTION Specification<br>& data model  |

|                                   | http://www.emotion-project.eu/  |   |
|-----------------------------------|---|---|
| Euridice<br>FP7 CP<br>Dec 2010    | The basic concept of Euridice is to build an information services platform centred on the individual cargo item and on its interaction with the surrounding environment and the user.  http://www.euridice-project.eu   | Euridice Data model for<br>business processes;<br>online services library<br>for intelligent cargo                                  |
| FREILOT                           | The FREILOT pilot project focus on increasing energy efficiency of urban freight through deployment of ITS services. By applying a holistic management on a combination of services for traffic- and fleet- management, vehicles and drivers a reduction of fuel consumption on up to 25% is suggested.  http://www.freilot.eu/   | Reuse the concepts for<br>energy efficiency, e.g.<br>load latency and<br>loading/unloading space<br>booking, in urban<br>transports |
| GST<br>FP6 IP<br>Mar 2007         | GST strove to develop an environment in which innovative telematics services could be developed and delivered cost effectively and thus increased the range of economic telematics services available to manufacturers and consumers.  GST S-PAY sub-project provided an architecture for the electronic billing and payment of car   | Reuse some operational concepts  Reuse architectural and functional   |
|                                   | Telematics Services as part of the global GST framework.  http://www.ertico.com/gst-website/  | decomposition of<br>processes for single<br>payment   |
| - INTIME<br>FP7 STREP<br>Aug 2012 | Traffic Events and Trip Planner service are available with European Specification  http://www.in-time-project.eu  | INTIME CAI Interface<br>Specification   |
| - ASSET FP7<br>STREP<br>2011      | Traffic monitoring technologies and communicating information to road operators and drivers.  | Monitoring data for<br>tests, scenario<br>definitions, I2V  |
| - Claire-CITI<br>French           | http://claire-siti.inrets.fr/   | Smart system for<br>Intermodal Transports   |
| -CONDUITS                         | Ongoing project about the information sharing of ITS applications and traffic management.  http://www.conduits.eu/  | Tools in development  |
| iTravel<br>FP7 STREP<br>Sep 2009  | Project goal was to develop, validate and demonstrate an innovative solution for a personalised, context-aware online 'virtual travel assistant' service for travellers, both before and throughout their journey, based on the integration of e-commerce and internet technologies to create the first 'e-marketplace' in the traffic and travel information services sector, through which - creation of a wide-ranging community of information and service suppliers who through i-Travel can expand their customer base while fulfilling travellers' needs.  http://itravelproject.wordpress.com | iTravel API for mobile<br>devices   |

| NSFrits   | North Sea Freight Intelligent Transport Solutions (NS FRITS) is a project co-funded by the Interreg IVB North Sea Region Programme. The aim is to improve accessibility for the road freight sector in the seven countries of the North Sea Region by improving safety as well as efficiency and reducing the risk of accidents and security threats for drivers of Heavy Goods Vehicles. The system will help: improve traffic flow addressing logistical problems around congestion and freight volumes <a href="http://www.nsfrits.eu/en/">http://www.nsfrits.eu/en/</a> | Reuse of the concepts for data integration and smart information dispatching and exchange. Information portal and partner agreement for integration of data coming from different data provider exists. |
|---|---|---|
| Optitrans   | Create a Mobile GNSS platform to provide commuters & travellers with the ability to plan their trip in an efficient manner in order to utilise and share a combination of public/private transportation by combining information from various public transport authorities and other private vehicle owners.  http://www.optitrans-fp7.eu/  | Mobile GNSS platform  |
| Persist<br>FP7-ICT-2007-1<br>Apr. 2008 – Oct.<br>2010 | PERSIST has defined specification and develop tools to create Personal Smart Spaces providing a minimum set of functionalities which can be extended and enhanced as users encounter other smart spaces during their everyday activities. Users interact with smart spaces through mobile terminals, thus the smart space become a Personal Smart Space. The personalization is based on user behaviors and context aware information. The smart space is composed by sensors and actuators.  | Method and tools<br>for context aware<br>and personalized<br>services   |
| Infomagic   | Semantic processing of high volumes of data   |   |
| (French ANR)  | http://www.infomagic.com/   |   |
| Doxa<br>(French Cap<br>Digital)                       | Extract moods and emotions from textual data<br>https://www.projet-doxa.fr/index.php  | semantic/real-time<br>approach reuse of<br>the different<br>projects results  |
| SOLEN<br>(2010 CNRS)                                  | interaction with mobile devices  http://www.medialab.sciences- po.fr/index.php?page=Solen   |   |
| Topos   | Connection with social data   |   |
| ADREVA  | http://www.concertation-topos.net/  |   |
| 2009  |   |   |
| PRECIOSA  FP7 CP  2010  Humanist NOE                  | Demonstrate that co-operative systems using V2V and V2I communication can comply with future privacy regulations.  http://www.preciosa-project.org  Acceptability and user-orientation NoE see  | Privacy verifiable<br>architecture,<br>mechanisms for V2X<br>privacy<br>Ergonomy, acceptability   |
|   | http://www.noehumanist.org/   |   |

| - Pre-drive-c2x FP7 CP Jun 2010 - DRIVE C2X FP7 IP 2013 | Develop methods and tools for vehicular communications. Create most likely scenarios for services to be tested.  http://www.pre-drive-c2x.eu  Traffic s scenarios created in Pre-drive C2X to be tested in Field Operational Tests across Europe  | Methods and tools for vehicular communications  User experiences, impacts. Most preferred services.                 |
|---|---|---|
| SAFESPOT<br>FP6 IP<br>Jan 2010                          | SAFESPOT creates dynamic cooperative networks where the vehicles and the road infrastructure communicate to share information gathered on board and at the roadside to enhance the drivers' perception of the vehicle surroundings.  http://www.safespot-eu.org/  | Infrastructure and invehicle sensing platforms  |
| Smartfreight<br>Jun 2010                                | This project will make urban freight transport more efficient, environmentally friendly and safe through smarter use of the distribution networks and improved delivery and return-load systems. The basic idea is to integrate urban traffic management systems with freight management and onboard systems.  http://www.smartfreight.info | Smartfreight framework<br>architecture and<br>reference model<br>including CALM Mail<br>implementation<br>reference |

- FINest
- fi-ware
- INFINITY
- CONCORD
- e- Justice
- WCAM
- μDrone
- IMPACT
- Use-it
- PROTECTRAIL
- DEMASST
- SECUR-ED
- NEXOF-RA
- COMPAS
- SEMbySEm
- EBSF
- ISSTE
- PM'N'IDEA
- CITYMOBIL
- OverDRiVE
- AIM
- ITS Test Beds
- 4WARD
- SAIL
- eMobility ETP
- 4Caast
- Cityzi
- SCOREF

P@ss-ITS

# 8. Annex II – List of external events attended during the first year of the project

| Event   | Partner                                      | Details   |
|---|--|---|
| FIA, Budapest, Hungary, 17-19<br>May 2011   | Thales                                       | Participation as Coordinator to promote the project and the FI-PPP  |
| Volvo Tech Show 2011,<br>Gothenburg, Sweden, 23-27<br>May 2011  | Volvo  | Presentation of the project   |
| EUCAR Board, Brussels (BE), 26<br>May 2011  | Thales                                       | Presentation of the project   |
| Future Internet Summit,<br>Luxemburg, 6-7 June 2011   | Thales                                       | Presentation of the project   |
| STOA (Science and Technology<br>Options Assessment) panel<br>meeting, European Parliament,<br>Strasbourg, France, September<br>2011 | Thales                                       | FI-PPP support  |
| Orange Strategic Program "Smart Cities", 1 October 2011   | Orange                                       | Presentation of Instant Mobility scenarios (based on D3.1)  |
| European Innovation Summit –<br>Future Internet, Smart Cities,<br>Brussels, BE, 11 October 2011                                     | ERTICO                                       | A presentation on Instant<br>Mobility and Future Internet<br>enabled innovations in smart<br>cities   |
| SAME Conference, Sophia-<br>Antipolis, FR, 12 October 2011  | Orange                                       | Overview of Instant Mobility in the context of the PPP Future Internet program and related technological aspects for future mobility and associated services. |
| ITS World Congress, Orlando,<br>US, 18 October 2011   | ERTICO, Thales, Orange, Ericsson, Volvo, VTT | Special Session (SS42) organised by Instant Mobility on Future Internet   |
| FIA, Poznan, Poland, 25-26<br>October 2011  | Thales                                       | Participation as Coordinator to promote the project and the FI-PPP  |
| FI-PPP Information Day,<br>Helsinki, FI, 1 November 2011  | VTT  | Presentation of Instant Mobility goals and scenarios.   |
| Road Infrastructure Managers,<br>10 January 2012  | Orange, NCA (Nice Côte d'Azur)               | Joint dissemination activity to present and discuss Instant Mobility scenarios with stakeholders (road and public transport authorities)                      |
| Public Transport Authority, 17<br>January 2012  | Orange, NCA (Nice Côte d'Azur)               | Joint dissemination activity to present and discuss Instant Mobility scenarios with stakeholders (road and public   |

|                                 |        | transport authorities)          |  |  |
|---------------------------------|--------|---------------------------------|--|--|
| Orange Technocentre             | Orange | Presentation of Instant         |  |  |
| meetings, 7 March 2012 and      |        | Mobility scenarios to Orange    |  |  |
| 15 March 2012                   |        | Technocentre to include them    |  |  |
|                                 |        | as support of "Orange 2015      |  |  |
|                                 |        | Internet of Things Roadmap".    |  |  |
| II Jornada Logística de Euskadi | DHL    | Disseminating the project in    |  |  |
| - Universidad de Deusto,        |        | the framework of DHL            |  |  |
| Bilbao, Spain, 8 March 2012     |        | presentation at this national   |  |  |
|                                 |        | event                           |  |  |
| Tampere Smart City meeting,     | VTT    | Overview of Instant Mobility in |  |  |
| Espoo, FI, 12 March 2012        |        | the context of Smart Cities and |  |  |
|                                 |        | transportation                  |  |  |
| Conference on Transportation    | VTT    | VTT has submitted a proposal    |  |  |
| and Routes, Turku, FI, August   |        | on the Instant Mobility         |  |  |
| 2012                            |        | technical paper on the largest  |  |  |
|                                 |        | Finnish conference on           |  |  |
|                                 |        | Transportation and Routes,      |  |  |
|                                 |        | held every second year, and     |  |  |
|                                 |        | targeting especially on cities, |  |  |
|                                 |        | authorities, road operators,    |  |  |
|                                 |        | SME's in transportation.        |  |  |

# 9. Annex III - References

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- Annex II General Conditions to the FP7 Model Grant Agreement, Version 6, 2011-01-24
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   Cristina PEÑA, Thierry NAGELLEN, Roberto QUASSO, September 2011
- D2.2 Impact on Instant Mobility from shared Usage Area commonalities iteration 1,
   Thierry Nagellen, Cristina Peña, Dirk Beckman, December 2011
- D3.2 Future Internet Technologies Roadmap for Transport and Mobility Preliminary report, Thierry Nagellen, August 2011
- D3.3 Instant Mobility Use Case scenarios definition & analysis final report, February
   2012
- D6.1 Multimodal services acceptability report v1, Fabienne Gandon, Nathalie Dubus,
   Sander Van Oort, April 2012
- D6.2 Instant Mobility Data Business Cases preliminary report, Christele Tarnec, Jérémie Fulconis, Ahmed Nasr, Sandra Borghetti, Seyma Ulucay, Nathalie Dubus, Isabel Ferrando, March 2012
- D6.3 Multimodal services in a city: security and privacy challenges report v1, Daniel GIDOIN, March 2012
- D7.6 Instant Mobility standardization and regulation recommendations preliminary version, T. Nagellen, March 2012

# 10. Annex IV – Calendar of relevant external conferences & events

| Date                            | Title  | Location              | Details and opportunities for Instant Mobility   | Instant Mobility participation  | Suitable for technical or scientific dissemination YES/NO |
|---------------------------------|--|-----------------------|--|---|---|
| 7-9 February<br>2012            | 4 <sup>th</sup> ETSI TC ITS<br>Workshop                | Doha, Qatar           | Main event for ITS communications standardisation  |   |   |
| 8 February<br>2012              | INTERMODES   | Brussels,<br>Belgium  | International convention devoted to intermodality in passenger transport. Intended for transport sector professionals and stakeholders working for a sustainable mobility.                               |   |   |
| 15-17<br>February<br>2012       | IT-TRANS   | Karlsruhe,<br>Germany | ITS solutions for public transport   |   |   |
| 27 February<br>2012             | 3 <sup>rd</sup> Combined Mobility<br>Platform workshop | London, UK            | Combined Mobility services such as car-sharing, taxis and shared taxis, bicycles and bikesharing, car-pooling are complementing the classic fixed line -and timetable-bound - public transport services. |   |   |
| 27 February-<br>1 March<br>2012 | Mobile World<br>Congress (MWC) 2012                    | Barcelona,<br>Spain   | The Mobile World congress is the world's largest exhibition for the mobile industry, an opportunity to meet and talk with several technology   | Several discussions with number of teams inside NOKIA improving the transport products in general including NOKIA Research Centre |   |

|               |   |                        | providers and vendors who is looking for future solutions in several domains |  |
|---------------|---|------------------------|--|--|
| March 2012    | The Fully Networked<br>Car Workshop @<br>Geneva International<br>Motor Show | Geneva,<br>Switzerland | Close link to Geneva Motor<br>Show   |  |
| 6-10 March    | CeBIT (Telematics &   | Hannover,              | Europe's largest IT expo and   |  |
| 2012          | Automotive World)   | Germany                | conference   |  |
| 27-30 March   | Intertraffic 2012   | Amsterdam,             | World's largest traffic systems  |  |
| 2012          |   | The<br>Netherlands     | ехро   |  |
| 12 April 2012 | European Cloud  | Brussels,              | Launch of European Cloud   |  |
| •             | Partnership Info Day  | Belgium                | Partnership, inviting public   |  |
|               | ,   |                        | authorities and industry, Cloud  |  |
|               |   |                        | buyers and suppliers, to come  |  |
|               |   |                        | together to establish common   |  |
|               |   |                        | requirements for Cloud   |  |
|               |   |                        | procurement, looking at  |  |
|               |   |                        | standards, security, and in later  |  |
|               |   |                        | phases delivering proof of   |  |
|               |   |                        | concept and reference  |  |
|               |   |                        | implementations  |  |
| 23-26 April   | Transport Research  | Athens,                | Strategic sessions:  |  |
| 2012          | Arena   | Greece                 | - Sustainable mobility in  |  |
|               |   |                        | cities for passengers  |  |
|               |   |                        | potential of the most efficient  |  |
|               |   |                        | modes of transport - efficient   |  |
|               |   |                        | first in terms of energy and   |  |
|               |   |                        | space consumption, but also in   |  |
|               |   |                        | many other fields like safety or   |  |
|               |   |                        | social integration, to be  |  |
|               |   |                        | accompanied by an improved   |  |
|               |   |                        | integration between public   |  |
|               |   |                        | transport modes, a better  |  |

|            |                    |           | coordination between public         |  |
|------------|--------------------|-----------|-------------------------------------|--|
|            |                    |           | · ·                                 |  |
|            |                    |           | transport and private car usage.    |  |
|            |                    |           | - Integrated Transport from         |  |
|            |                    |           | the Travellers' Perspective         |  |
|            |                    |           | Discussion on integration of        |  |
|            |                    |           | modes will include travel           |  |
|            |                    |           | information, physical               |  |
|            |                    |           | integration of services and         |  |
|            |                    |           | charging means.                     |  |
|            |                    |           | Special sessions (possibility to    |  |
|            |                    |           | submit proposals):                  |  |
|            |                    |           | - New solutions for                 |  |
|            |                    |           | sustainable distribution of         |  |
|            |                    |           | freight in Urban Areas              |  |
| 2 May 2012 | Research in Future | Brussels, | Presentation of expert group        |  |
|            | Cloud Computing    | Belgium   | state of the art review on          |  |
|            |                    |           | technological progress made         |  |
|            |                    |           | during the last few years in the    |  |
|            |                    |           | domain of cloud computing, to       |  |
|            |                    |           | identify the major gaps and         |  |
|            |                    |           | necessities for future research     |  |
|            |                    |           | and development in cloud            |  |
|            |                    |           | technologies.                       |  |
| 2-4 May    | International      | Leipzig,  | Theme 2012: seamless                |  |
| 2012       | Transport Forum    | Germany   | transport                           |  |
|            | ·                  |           | Sessions on urban connectivity      |  |
|            |                    |           | (improving door-to-door             |  |
|            |                    |           | journey); rethinking the last       |  |
|            |                    |           | mile: new approaches to urban       |  |
|            |                    |           | logistics; the Future of Travel: e- |  |
|            |                    |           | Ticketing, Smart Phones, Data       |  |
|            |                    |           | Sharing (how are real-time          |  |
|            |                    |           | information and integrated          |  |
|            |                    |           | ticketing changing passenger        |  |
|            |                    |           | transport?); synchromodality        |  |

| 10-11 May<br>2012               | Future Internet<br>Assembly 2012                          | Aalborg,<br>Denmark   | Collaboration between Future<br>Internet projects to strengthen<br>European activities and permit<br>interactions and cross-<br>fertilisation across technical<br>domains. Bi-annual event   | <ul> <li>Participation in "Smart City applications and services" session</li> <li>FI-PPP BOOTH in the exhibition area</li> <li>FI-PPP Call 2 Info session, organised by CONCORD and incorporating presentations from all the projects in phase 1</li> </ul> |
|---------------------------------|---|-----------------------|--|---|
| 15 May 2012                     | Second Forum on ITS for Urban Mobility                    | Brussels,<br>Belgium  | DG MOVE has established an Urban ITS Expert Group representing both public and private stakeholders, the objectives of which are to both share best practices in terms of ITS solutions for Urban Mobility and to develop guidelines for the deployment of ITS in Urban areas. The Expert Group has drafted the first guidelines, focusing on three main topics, to be discussed at this event:  Multimodal Information  Smart Ticketing  Traffic Management and Urban Logistics |   |
| 31 May 2012<br>- 1 June<br>2012 | 3 <sup>rd</sup> European Summit<br>on the Future Internet | Espoo,<br>Finland     | This event will focus on what is<br>the future of Internet and its<br>applications for new business<br>opportunities, but also on<br>international collaboration.  | Thales participates in the Session 4: Need for a Single Market for Digital Services Driving Future Internet. VTT and Volvo will also be present.  |
| 3-7 June<br>2012                | IEEE Intelligent<br>Vehicles Symposium                    | Alcalá de<br>Henares, | Annual forum sponsored by the IEEE INTELLIGENT   |   |

| 5-7 June<br>2012 | Transports Publics<br>2012 – the European<br>Mobility Exhibition | Spain  Paris, France             | TRANSPORTATION SYSTEMS SOCIETY (ITSS) Opportunity for papers, special session, demonstration and exhibition Topics: Cooperative Vehicle-Infrastructure Systems; Assistive Mobility Systems Deadline: January 2012  - Exhibition: innovations for developing intermodality (e.g. real-time passenger information, all-mode travel cards, ticketing over the internet or by mobile phone, optimising changes during journeys, etc) and complementary transport solutions such as carsharing, car-pooling.  - Round tables/debates - Organise an Instant Mobility stakeholder |   |  |
|------------------|--|----------------------------------|--|---|--|
| C I 2012         | International Internat   | Circulla access                  | workshop in conjunction  | TNO will represent to stand                       |  |
| 6 June 2012      | International Internet<br>of Things Event                        | Eindhoven,<br>The<br>Netherlands | Thanks to ERRIN (CONCORD partner), FI PPP has been offered a 1,5 hours panel involving Fi-WARE, Infinity and 1 or 2 of the use cases projects (IoT oriented) within this regional event which main focus will be on FI-PPP opportunities for regions, cities and SMEs in phase 2 and 3 as well as FI-WARE open calls.  | TNO will represent Instant Mobility in the panel. |  |

| 6-8 June      | 10 <sup>th</sup> International | Santorini, | Opportunity to submit technical   |                                  |                |
|---------------|--------------------------------|------------|-----------------------------------|----------------------------------|----------------|
| 2012          | Conference on                  | Greece     | papers on network                 |                                  |                |
|               | Wired/Wireless                 |            | technologies, protocols,          |                                  |                |
|               | Internet                       |            | architecture, security            |                                  |                |
|               | Communications                 |            | Deadline: December 2011           |                                  |                |
| 4-6 July 2012 | Future Network and             | Berlin,    | The Summit will address the       |                                  |                |
| ,             | Mobile Summit 2012             | Germany    | challenges of building the        |                                  |                |
|               |                                | ,          | Future Internet Infrastructures,  |                                  |                |
|               |                                |            | based on mobile, wireless and     |                                  |                |
|               |                                |            | fixed broadband                   |                                  |                |
|               |                                |            | communications technologies       |                                  |                |
|               |                                |            | Opportunity to submit technical   |                                  |                |
|               |                                |            | papers                            |                                  |                |
|               |                                |            | Deadline: December 2011           |                                  |                |
| August 2012   | Väylät ja Liikenne             | Turku,     | This is the largest               | VTT have submitted a proposal    | yes: technical |
|               | (Finnish bi-annual             | Finland    | traffic/transportation related    | of Instant Mobility presentation |                |
|               | conference on traffic          |            | event in Finland, gathering       |                                  |                |
|               | and transportation)            |            | together all the major cities,    |                                  |                |
|               |                                |            | transport agencies, traffic       |                                  |                |
|               |                                |            | management , research             |                                  |                |
|               |                                |            | organizations, and private        |                                  |                |
|               |                                |            | companies                         |                                  |                |
| Second half   | ICT 2012                       | TBC        | This European Commission          |                                  |                |
| 2012          |                                |            | event gathers more than 5000      |                                  |                |
|               |                                |            | researchers, innovators and       |                                  |                |
|               |                                |            | influencers who will focus on     |                                  |                |
|               |                                |            | ground-breaking developments      |                                  |                |
|               |                                |            | in ICT and policy priorities such |                                  |                |
|               |                                |            | as Europe's Digital Agenda.       |                                  |                |
| Second half   | Future Internet                | TBC        | Collaboration between Future      |                                  |                |
| 2012          | Assembly 2012                  |            | Internet projects to strengthen   |                                  |                |
|               |                                |            | European activities and permit    |                                  |                |
|               |                                |            | interactions and cross-           |                                  |                |
|               |                                |            | fertilisation across technical    |                                  |                |
|               |                                |            | domains. Bi-annual event          |                                  |                |

| 16-19<br>September<br>2012 | IEEE ITSC 2012                                   | Anchorage,<br>Alaska, USA | Innovative contributions in ITS research and advanced implementations and deployments in topics of: - Multi-modal ITS - ITS Implementation - Environmental and Green Transportation - Security - V2V and V2I Communications - ITS User Services Opportunity for papers, special session and workshop/tutorial session Deadline: 15 March 2012 |  |
|----------------------------|--|---------------------------|---|--|
| 19-20<br>September<br>2012 | Chip-to-Cloud Security<br>Forum (Smart Event)    | Nice, France              | The Forum will be addressing the broad security challenges arising from the "Internet of Things"  Opportunity for technical papers but also keynote speech Deadline: 23 March 2012  |  |
| 8 October<br>2012          | ICT building blocks tackling societal challenges | Brussels,<br>Belgium      | Event organized in the European Parliament to illustrate how research contributes to real-life health, sustainability and mobility applications and services. Call for applications from "Made in Europe" components by EC- funded projects to showcase them to MEPs.   |  |
| 8-10 October<br>2012       | Intelligent Cities Expo                          | San<br>Francisco,         | Conference & exhibition built around technologies and   |  |

| 22-26<br>October<br>2012  | 19 <sup>th</sup> ITS World<br>Congress   | Vienna,<br>Austria  | solutions for smarter cities, including smart, multi-modality transportation systems  Within the theme "smarter on the way", the Congress is dealing with innovative systems for the improvement of mobility   | <ul> <li>Special Session Instant         Mobility – Viajeo</li> <li>2 technical papers accepted</li> <li>Pre-congress workshop</li> <li>Prototype demonstration in the exhibition part</li> </ul> | Yes |
|---------------------------|--|---------------------|--|---|-----|
| November<br>2012          | Polis Annual<br>Conference   | TBC                 | Polis is association of cities for ITS   | the extraction pare   |     |
| 14-16<br>November<br>2012 | 13th International<br>Conference on Web<br>Information System<br>Engineering (WISE<br>2012)  | Paphos,<br>Cyprus   | Topics of interests include but are not limited to:  * Cloud Computing  * Discovering Social Web structures and models  * Integration of the Web and Internet-connected Objects / IoT;  * Linked Open Data;  * Web-based Applications                  |   |     |
| 20-22<br>November<br>2012 | Smart City Expo World<br>Congress  | Barcelona,<br>Spain | <ul> <li>Energy and Sustainability</li> <li>Mobility and Transport</li> <li>ICT and Research</li> <li>Urban Planning</li> <li>Cities</li> </ul>  |   |     |
| 21-23<br>November<br>2012 | TOSM (Torino Software and Systems Meeting) – ITN (Infrastructure, Telematics and Navigation) | Turin, Italy        | TOSM provides the opportunity for those who create IT solutions to meet their users. During the exhibition ICT businesses can participate in meetings/conferences, to discuss current technological themes and in technical workshops dedicated to the | Telecom Italia intends to participate and present the project   |     |

|                   |   |                        | themes of software analysis and management applications. ICT businesses can present details of the activities they've carried out and arrange meetings with potential B2B customers. It is co-located with ITN established |  |
|-------------------|---|------------------------|--|--|
|                   |   |                        | international event dedicated to infomobility, smart infrastructures, telematics and   |  |
|                   |   |                        | satellite navigation.  |  |
| February<br>2013  | 5 <sup>th</sup> ETSI TC ITS<br>Workshop                                     | TBC                    | Main event for ITS communications standardisation  |  |
| February<br>2013  | Congrès ATEC-ITS<br>France  | Versailles,<br>France  | Opportunity for French partners to present the project and also demo in the joint exhibition (ATEXPO)  |  |
| March 2013        | The Fully Networked<br>Car Workshop @<br>Geneva International<br>Motor Show | Geneva,<br>Switzerland | Close link to Geneva Motor<br>Show   |  |
| 26-30 May<br>2013 | 60th UITP World<br>Congress and Mobility<br>& City Transport<br>Exhibition  | Geneva,<br>Switzerland | <ul> <li>Smart city and mobility management</li> <li>The tools of Mobility 2.0</li> <li>Business models for urban mobility</li> <li>Deadline call for paper:</li> <li>30/03/12</li> </ul>                                  |  |
| June 2013         | ITS in Europe<br>Congress   | Dublin,<br>Ireland     | The theme will be "Delivering for European Competitiveness through Sustainable Mobility". The Congress is the major ITS event in Europe, with several thousand delegates from the  |  |

|             |                 |     | T T  |  |
|-------------|-----------------|-----|--|--|
|             |                 |     | continent and beyond gathering                 |  |
|             |                 |     | in the Irish capital to discuss                |  |
|             |                 |     | and showcase the latest                        |  |
|             |                 |     | transport solutions. The main                  |  |
|             |                 |     | topics will be:                                |  |
|             |                 |     | <ul> <li>Connecting ITS to the</li> </ul>      |  |
|             |                 |     | people (information                            |  |
|             |                 |     | systems)                                       |  |
|             |                 |     | <ul> <li>Cooperative mobility</li> </ul>       |  |
|             |                 |     | <ul> <li>Interoperability</li> </ul>           |  |
|             |                 |     | <ul> <li>Demand management</li> </ul>          |  |
|             |                 |     | <ul> <li>More efficient travel (for</li> </ul> |  |
|             |                 |     | people and goods)                              |  |
|             |                 |     | Safer Travel                                   |  |
|             |                 |     | <ul> <li>Facilitating modal shift</li> </ul>   |  |
| First half  | Future Internet | TBC | Collaboration between Future                   |  |
| 2013        | Assembly 2013   |     | Internet projects to strengthen                |  |
|             |                 |     | European activities and permit                 |  |
|             |                 |     | interactions and cross-                        |  |
|             |                 |     | fertilisation across technical                 |  |
|             |                 |     | domains. Bi-annual event                       |  |
| Second half | Future Internet | TBC | Collaboration between Future                   |  |
| 2013        | Assembly 2013   |     | Internet projects to strengthen                |  |
|             |                 |     | European activities and permit                 |  |
|             |                 |     | interactions and cross-                        |  |
|             |                 |     | fertilisation across technical                 |  |
|             |                 |     | domains. Bi-annual event                       |  |

11. Annex V – Thales/IFSTTAR demo proposal for ITS World Congress in Vienna