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	Identification of Key Stakeholders at Regional, National, European and Global Level – Month 3

Project Title:

Network for the Market uptake of ICT for Ageing Well

Project Acronym:

Ageing*Well*

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Abstract:

This document presents a list of key stakeholders identified by the **Ageing***Well* network, at Regional, National, European and Global Level. Stakeholders include innovative ICT SMEs offering solutions for Ageing sector, venture capital firms, business angels, public authorities, among others.

This deliverable presents the list of stakeholders identified in the 3 first months of the project.

Revision History:

Revision	Date	Author	Organisation	Description

Statement of Originality

This deliverable contains original unpublished work except where clearly indicated otherwise. Acknowledgement of previously published material and of the work of others has been made through appropriate citation, quotation or both.

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1 Introduction

1.1 Background

The aim of the **Ageing**_Well_ Network **is to build and animate a European network focused on improving the quality of life of older persons by promoting the market uptake of ICT solutions for Ageing well.**

To achieve its aim, the following five **main objectives** of the **Ageing**_Well_ project are:

- **Develop** guidelines for deployment and sharing of best practice between key competence centres;

- **Build** an ICT for Ageing Knowledge Centre with the aim to share the results with the Ageing Well Community;

- **Develop** an ICT for Ageing Society Strategic Agenda, with the aim of providing a study on options for future structure and implementation of EU innovation funding;

- **Promote** the European innovation reinforcement between innovative ICT industries & Ageing (in particular SMEs) and Venture Capital firms, Business Angels and other;

- **Raise awareness** within the European community of ICT & Ageing stakeholders through soft measures (web-based communication), and hard measures (organization of 3 international events and 11 national events).

1.2 Summary

This document presents a list of key stakeholders identified by the **Ageing**_Well_ network, at Regional, National, European and Global Level. Stakeholders include innovative ICT SMEs offering solutions for Ageing sector, venture capital firms, business angels, public authorities, among others.

Profile of stakeholders includes the following items: name of the entity, description, contact person, e-mail, telephone, website, country and category. The category is related to the main activity of the stakeholder, and for the **Ageing**_Well_ network the following categories will be considered:

- Housing & Insurance;
- ICT solutions provider;
- Industry;
- Investor;
- Public Authority;
- R&D organisation;
- User organisation;
- Projects / Programmes;
- Other organisation.

2   Key Stakeholders

In this section, the stakeholder's organizations identified by the **Ageing***Well* members are listed and a short description of each organization is presented. Then, the organisation's profile is illustrated by category and country.

2.1   Stakeholders List by Category

2.1.1   *Housing & Insurance Organisations*

Organisation: Confort Keepers – (Conforto em Casa, Lda.)		
Description: The main reason that led to their creation of Confort Keepers is related to the gap at the level of home support services involving non-medical care in Portugal. Confort Keepers mission is to provide a better quality of life to senior adults living in their own home and with Confort Keeprs help maintain a higher level of activity and autonomy. Comfort Keepers and the network partners are carefully selected and prepared to provide the following services: Family Care (companionship; preparation of customized meals; housekeeping;…); Personal Care (taking care of personal hygiene); Special Care (monitoring Alzheimer, Parkinson, chronic, degenerative and oncology diseases, among others); Permanent Care; Tele-Assistance Service (immediate support and assistance in emergency situations; guidance and Emergency Medicine; Indication of hospitals, clinics and pharmacies on duty); Alert Services (taking medications, medical consultations).		
Contact person: Jorge Monteiro, General Director	**E-mail:** jorgemonteiro@comfortkeepers.pt	**Telephone:** 00351 214 210 182
Website: www.comfortkeepers.pt	**Country:** Portugal	**Category:** Housing & Insurance

2.1.2   ICT Solution Providers

Organisation: **Gnomon Informatics S.A.**		
Description: Gnomon's mission is to develop innovative IT products and provide professional services for the implementation and delivery of reliable business systems and solutions to its customers. The main areas of interest are : • eGovernment - the delivery of service to the public through innovative applications and web portals • eProcurement - IT systems for the tendering and purchasing of catalogued products • Advanced Business Systems using rule-based and optimization technologies. • Software as a Service solution for the Wholesale and Distribution sector. • Specialised solutions in the Primary Health Care domain.		
Contact person: Kostis Kaggelides	**E-mail:** k.kaggelides@gnomon.com.gr	**Telephone:** 0030 2310 804 150
Website: www.gnomon.com.gr	**Country:** Greece	**Category:** ICT solutions provider

Organisation: **one2tribe**		
Description: one2tribe is Polish social and online games producer. The company is the member of the project 3rD-LIFE, which main objective is to improve the quality of life of ageing people, providing them with a virtual tool for interacting with other users and taking part in virtual activities.		
Contact person:	**E-mail:** one2tribe@one2tribe.pl	**Telephone:** 0048 22 723 49 56
Website: www.one2tribe.pl	**Country:** Poland	**Category:** ICT solutions provider

Organisation: **Critical Health, S.A.**
Description: Critical Health is a spin-off of Critical Software encompassing all the healthcare activities that were being developed since 2006. Critical Software is a successful IT services company specialized in real-time systems for defense, aerospace and telecommunications with solid reputation for software reliability (CMMI-5, ISO9001, Spice). The new company represents a strong commitment from Critical Software to all its customers and partners in the Healthcare sector. Critical Health was created to improve the Quality of Life and to reduce the total Healthcare Spending. It aims to achieve this vision by providing critical health information to everyone through the marketing of innovative and accessible technological products. The company's objective, to build a valuable global business of Health Information Technology Products, is based upon the following three vectors: Develop products to help prevent Loss of Vision and Loss of Mobility and Cognitive skills for Diabetics and people older than 65 years in developed countries; Build Technological Partnerships with Internationally renowned Institutions; Create a flexible organization based on a team of professionals guided by excellence and truth.

Contact person: Ricardo Cunha Vaz, CEO	**E-mail:** rcunhavaz@critical-health.com	**Telephone:** 00351 239 989 100
Website: www.critical-health.com	**Country:** Portugal	**Category:** ICT solutions provider

Organisation: **Intelligent Life Solutions – Produtos e Soluções na Área da Saúde, Lda.**
Description: Intelligent Life Solutions (ILS) has as its mission to bring to society a broad range of services, identifying and filling gaps in the process of health management. Therefore ILS addresses individuals with special needs, companies with social responsibility, and, of course, companies or entities with responsibility in health management. With a large and experienced group of employees ILS undertakes projects with innovation, professionalism and dedication with a single common objective: more and better Health! Vision: When the exponential line that relates effort and gain in Health management is becoming closer to the horizontal reference, only the development of innovative, nontraditional, and massive strategies can result in a significant gain.

Contact person: Nelson Pereira, CEO	**E-mail:** nelson.pereira@lifesol.net	**Telephone:** 00351 226 169 126
Website: www.lifesol.net	**Country:** Portugal	**Category:** ICT solutions provider

Organisation: **Intellicare - Intelligent Sensing in Healthcare, Lda.**		
Description: ISA – Intelligent Sensing Anywhere, S.A. is a distinguished technology-based company, headquartered in Portugal, which offers and commercializes all over the world telemetry and remote management products, applications and solutions recognized and implemented internationally in the areas of environment, energy and health. ISA counts with commercial offices strategically located in France, Spain, Brazil, United Kingdom and USA and a specialized agent network the world over. The acknowledged development center, located in Portugal, guarantees the development of solutions and services designed to meet the will of every client, no matter where he is. ISA mission is to offer metering and remote control products and solutions, fulfilling the demand for real-time information, management and optimization in the Oil, Energy, Environment, Transportation, Security, Home Automation and Health markets, while significantly contributing to the creation of sustained value throughout the world.		
Contact person: Ricardo Ribeiro, Business Developer	**E-mail:** rribeiro@intellicare.pt	**Telephone:** 00351 239 096 293
Website: www.isasensing.com	**Country:** Portugal	**Category:** ICT solutions provider

Organisation: **Orbis Global, QA, Lda.**		
Description: Orbis Global, QA, Lda. is a consultancy company specialized in technological solutions for the quality management in Private Institutions of Social Solidarity. The Orbis Global product Quality Alive offers a robust and integrated support for the management of quality processes and for operational management. Specifically designed for organizations in the social sector, it allows: the adoption of appropriate quality management processes that meet the legal requirements and criteria and consistent implementation of the Quality Manuals published by the Social Security Institute (ISS). Quality Alive integrates, in addition to the procedures and documents required by the ISS, new and suitable practices, as well as, advanced monitoring tools.		
Contact person: Raquel Araújo, Manager	**E-mail:** qualityalive@orbis.pt	**Telephone:** 00351 253 202 010
Website: www.qualityalive.pt	**Country:** Portugal	**Category:** ICT solutions provider

Organisation: **Romtelecom SA**		
Description: Romanian ICT provider.		
Contact person: Stefanos Theocharopoulos (President)	**E-mail:** pr@romtelecom.ro	**Telephone:** 0040 214 005 149
Website: www.romtelecom.ro	**Country:** Romania	**Category:** ICT solutions provider

Organisation: **TeamNet International SA**		
Description: ICT provider in Romania.		
Contact person: Laurentiu Simion (Project manager)	**E-mail:** Laurentiu.Simion@teamnet.ro	**Telephone:** 0040 213 116 631
Website: www.teamnet.ro	**Country:** Romania	**Category:** ICT solutions provider

Organisation: **Vodafone Romania**		
Description: Romanian ICT provider.		
Contact person: Lidia Solomon (Director of Corporate Communication	**E-mail:** PublicRelations_ro@vodafone.com	**Telephone:** 0040 372 021 000
Website: www.vodafone.ro	**Country:** Romania	**Category:** ICT solutions provider

2.1.3 Industry

Organisation: **MaxCom S.A.**		
Description: MaxCom S.A. is a modern, dynamically developing company involved in production and continuous improvement of telecommunication devices - mainly GSM mobile phones, wired and wireless telephones, PMR walkie-talkies and GPS satellite navigations. One of its products is friendly, ergonomic GSM mobile phones with large keys. These phones have the SOS function, which ensures feeling of security in every situation. Simply press a button when necessary to quickly call for help.		
Contact person:	**E-mail:** office@maxcom.pl	**Telephone:** 48 32 327 70 89
Website: www.maxcom.pl	**Country:** Poland	**Category:** Industry

Organisation: **UPC Polska Sp. z o.o.**		
Description: UPC Polska is cable communication operator offering advanced TV, phone and Internet services on the Polish market. UPC Polska is one of two establishers of the Coalition for the Digital inclusion of the 50+ Generation "M@turity in the net", which aim is to unite businesses, NGO's, agencies and institutions to encourage older people to actively use the internet (http://dojrzaloscwsieci.pl/english.html). Moreover UPC Polska runs e-Senior Academy (http://www.upc.pl/akademia-e-seniora) and organises computer and Internet courses for seniors.		
Contact person:	**E-mail:**	**Telephone:** 0048 22 24 16 822
Website: www.upc.pl	**Country:** Poland	**Category:** Industry

Organisation: **myPhone Sp. z o. o.**		
Description: myPhone Sp. z o. o. is a part of TelforceOne Capital Group - Joint Stock Company which is the leader of brand-name accessories for mobile telephones on the Polish market. Its mission is to make mobile technologies avaible and it operates in order to remove the barriers in access to new technologies. Some of its mobile phones are characterised by large screens and comfortable keys, SOS key functions and ease of use.		
Contact person:	**E-mail:** pomoc@myphone.pl	**Telephone:** 48 71 717 74 00
Website: www.myphone.pl	**Country:** Poland	**Category:** Industry

Organisation: **Poznańskie Centrum Superkomputerowo-Sieciowe (Poznan Supercomputing and Networking Center)**		
Description: Poznan Supercomputing and Networking Center (PSNC) mission is integration and development of the information infrastructure for science, affiliated with the Institute of Bioorganic Chemistry at the Polish Academy of Sciences. PSNC is the leader in implementing innovative technologies for the national scientific network POL-34/155/622, at present in the network PIONIER – Polish Optical Internet. Main PSNC activities are: providing computing power and archive systems, providing the Internet and network services, research and development center for new generation computer networks, modern applications, etc., developing services for public administration, healthcare, education and the social area, computing center in the metacomputing environment, promotion center for cutting edge information structures: networking and calculating. PSNC is a leader of the Silhouette project aiming at identification and sharing practices, knowledge and tools facilitating wide adoption of ICT-based solutions for the elderly.		
Contact person:	**E-mail:** office@man.poznan.pl	**Telephone:** 0048 61 858 20 01
Website: www.man.poznan.pl	**Country:** Poland	**Category:** Industry

Organisation: **VICOMTECH**		
Description: Vicomtech-IK4 (Visual Interaction and Communication Technologies Centre) is an applied research centre for Interactive Computer Graphics and Multimedia located in the Technology Park of San Sebastian (Spain).		
Contact person:	**E-mail:** info@vicomtech.org	**Telephone:** 0034 943 309 230
Website: www.vicomtech.es	**Country:** Spain	**Category:** Industry

2.1.4   Investors

Organisation: **Capricorn Venture Partners**		
Description: Capricorn Venture Partners is an independent pan-European venture capital and asset manager seeking to invest in technology based growth companies. Capricorn's dedicated investment teams are composed of experienced investment managers with deep technology expertise and a broad industrial experience. Capricorn is investing out of its Capricorn Cleantech Fund, its Capricorn Health-tech Fund and is managing Quest for Growth, a cross-over fund quoted on EuroNext Brussels, and the Quest Management Cleantech Sicav.		
Contact person: Katrin Geyskens	**E-mail:** capricorn@capricorn.be	**Telephone:** 0032 (0) 1628 4100
Website: www.capricorn.be	**Country:** Belgium	**Category:** Investor

Organisation: **Sunstone Capital**		
Description: Sunstone Capital is a Nordic-based early stage venture capital investor founded by an international team with more than 200 years of combined entrepreneurial, operational and financial experience. With EUR 500 million in funds under management, Sunstone focuses on developing and expanding early-stage Technology and Life Science companies with strong potential to achieve global success in their markets.		
Contact person: Claus Andersson	**E-mail:** reception@sunstonecapital.com	**Telephone:** 0045 2012 6000
Website: www.sunstonecapital.com	**Country:** Denmark	**Category:** Investor

Organisation: **Evonik Industries**		
Description: Evonik, the creative industrial group from Germany, is one of the world leaders in specialty chemicals. Its activities focus on the key megatrends health, nutrition, resource efficiency and globalization. Profitable growth and a sustained increase in the value of the company form the heart of Evonik's corporate strategy. Evonik benefits specifically from its innovative prowess and integrated technology platforms. Evonik Corporate Venturing plans to invest a total of up to €100 million in Europe, the U.S. and Asia over the medium term in highly promising start-ups and leading specialist venture capital funds. Evonik is active in over 100 countries around the world. In fiscal 2011 more than 33,000 employees generated sales of around €14.5 billion and an operating profit (EBITDA) of about €2.8 billion.		
Contact person: Bernhard Mohr	**E-mail:**	**Telephone:** 0049 201 177 01
Website: corporate.evonik.com	**Country:** Germany	**Category:** Investor

Organisation: **High-Tech Gründerfonds**

Description:
High-Tech Gruenderfonds invests in young, high potential high-tech start-ups. The seed financing provided is designed to enable start-ups to take an idea through prototyping and to market launch. Typically, High-Tech Gruenderfonds invests EUR 500,000 in the seed stage, with the potential for up to a total of EUR 2 million per portfolio company in follow-on financing. Investors in this public/private partnership include the Federal Ministry of Economics and Technology, the KfW Banking Group, as well as thirteen industrial groups of ALTANA, BASF, B. Braun, Robert Bosch, CEWE Color, Daimler, Deutsche Post DHL, Deutsche Telekom, Evonik, Qiagen, RWE Innogy, Tengelmann and Carl Zeiss. High-Tech Gruenderfonds has about EUR 563 million under management in two funds (EUR 272 million EUR HTGF I, EUR 291 million HTGF II).

Contact person: Michael Brandkamp	**E-mail:** m.brandkamp@high-tech-gruenderfonds.de	**Telephone:** 0049 0228-82300-100
Website: www.high-tech-gruenderfonds.de	**Country:** Germany	**Category:** Investor

Organisation: **Attica Ventures**

Description:
Attica Ventures aims to invest in innovative small and medium enterprises (SMEs) that are in their development phase, hold a distinctive competitive advantage and have excellent potential for equity appreciation and international competitiveness and presence, regardless of the industry they compete. Our target size of investment is between € 3-7 million, but we are able to accommodate any size of investment in cooperation to strategic partners and/or co-investors. In most of the cases we intend to take minority stakes, supporting the management achieving their goals.

Contact person: Giannis Papadopoulos, CEO	**E-mail:** gp@attica-ventures.gr	**Telephone:** 0030 210 363 76 63
Website: www.attica-ventures.com	**Country:** Greece	**Category:** Investor

Organisation: **Business Angel Seedfund Sp. z o.o. S.K.A.**		
Description: Business Angel Seedfund (BAS) is a first seed capital investment fund established by business angels in Poland, established in 2007 by entrepreneurs which succeed establishing their own businesses from the beginning. BAS cooperates with different organisations similarly engaged in investment entertainments and is supported by Polish Agency for Enterprise Development) as one of the seed capital funds.		
Contact person:	**E-mail:** biuro@seedfund.pl	**Telephone:** 48 22 821 97 70
Website: www.seedfund.pl	**Country:** Poland	**Category:** Investor

Organisation: **Fundusz Mikro**		
Description: Fundusz Mikro is a microfinance institution. It was established in 1994 by the Polish American Enterprise Fund (PAEF) to promote the development of microenterprises in Poland. For this purpose USD 20 million were allocated. They decided to make available capital in the form of loans to those among micro business owners, who could use it in the most efficient way. Thanks to this approach many more microbusinesses now have the possibility of financing their growth.		
Contact person:	**E-mail:** fm@funduszmikro.pl	**Telephone**: 0048 22 50 24 500
Website: www.funduszmikro.pl	**Country:** Poland	**Category:** Investor

Organisation: **Gildia aniołów biznesu (Guild of Business Angels)**		
Description: The Guild of Business Angels is an organisation which finds innovative ideas for business or companies in early stages of development and matches them with their business angels. It aids private investors in undertaking investments in innovative enterprises by finding them on the market and preparing the business angels themselves to the investment process.		
Contact person:	**E-mail:** kontakt@aniolybiznesu.org	**Telephone:** 48 42 664 37 99
Website: www.aniolybiznesu.org	**Country:** Poland	**Category:** Investor

Organisation: **Lewiatan Business Angels**		
Description: One of the largest and most active Business Angels network in Poland, established in 2005 with the use of EU funds under the brand of Polish Confederation of Private Employers Lewiatan. LBA matches entrepreneurs who have innovative ideas and ambitious development plans with private investors.		
Contact person: Kamila Grobelna (contacts with media, promotion)	**E-mail:** info@lba.pl, kgrobelna@pkpplewiatan.pl	**Telephone:** 0048 22 55 99 930/0048 22 55 99 905
Website: www.lba.pl	**Country:** Poland	**Category:** Investor

Organisation: **PolBAN Business Angels Club**		
Description: PolBAN Business Angels Club is the first network of business angels in Poland established in 2003 cooperating with private investors.		
Contact person:	**E-mail:** sekretariat@polban.pl	**Telephone:** 0048 22 208 27 06
Website: polban.pl	**Country:** Poland	**Category:** Investor

Organisation: **Status**		
Description: Satus connects innovative originators with conscious private investors. It selects the most innovative projects and connects them with the sources of capital. Satus performs its tasks through the use of modern financial instruments, with the participation of business environment institutions, as well as academic and research institutions, financing its activity largely from the funds of the European Union.		
Contact person: Angelika Popławska	**E-mail:** ppuzio@satus.pl	**Telephone:** 0048 12 294 72 15
Website: www.satus.pl	**Country:** Poland	**Category:** Investor

Organisation: **Venture Connect**		
Description: VentureConnect, an initiative of Biris Goran, is an unparalleled project aimed at facilitating investors' direct contact with local IT/Internet/Technology entrepreneurs who have already established successful ventures requiring additional substantial investments.		
Contact person: Marius Ghenea	**E-mail:**	**Telephone:**
Website: www.ventureconnect.ro	**Country:** Romania	**Category:** Investor

Organisation: **HealthCap**		
Description: HealthCap is a family of multi stage venture capital funds, investing globally in life sciences. With committed capital exceeding € 900 million, HealthCap is one of the largest specialized providers of venture capital within life sciences in Europe.		
Contact person: Johan Christenson	**E-mail:**	**Telephone:** 0041 21 614 35 00
Website: www.healthcap.se	**Country:** Sweden	**Category:** Investor

Organisation: **Gilde Healthcare Partners**		
Description: Gilde Healthcare Partners was established in 1999 and has more than €450 million under management in 4 funds providing capital to private companies active in the healthcare sector.		
Contact person: Janke Dittmer	**E-mail:**	**Telephone:** 0031 30 219 25 65
Website: www.gildehealthcare.com	**Country:** The Netherlands	**Category:** Investor

Organisation: **Life Science Partners**		
Description: LSP (Life Sciences Partners) is one of the world's largest specialized healthcare and biotechnology investment firms. With a history going back to the late eighties, LSP has grown into a global firm with offices in Amsterdam, Munich and Boston. The LSP team consists of dedicated investment professionals who seek investments both in Europe and the US across the entire spectrum of private and publicly-traded life science companies.		
Contact person: Anne Portwich	**E-mail:** lspamsterdam@lspvc.com	**Telephone:** 0031 (0) 20 664 55 00
Website: www.lspvc.com	**Country:** The Netherlands	**Category:** Investor

Organisation: **Burril & Co**		
Description: Burrill's venture funds capitalize on our unique investment platform, the opportunities created by today's technologic revolution, and capital market inefficiency.		
Contact person: Steven Burrill	**E-mail:** burrill@b-c.com	**Telephone:** 001 (415) 591-5400
Website: www.burrillandco.com	**Country:** USA	**Category:** Investor

2.1.5   Public Authorities

Organisation: **Caisse Nationale de Solidarité pour l'Autonomie**		
Description: It is a public institution responsible for: contribute to the financing of accompanying of disabled and elderly, and to serve as a technical expertise, disseminate information and advice on assistive technology.		
Contact person:	**E-mail:** contact@cnsa.fr	**Telephone:** 0033 1 53 91 28 00
Website: www.cnsa.fr	**Country:** France	**Category:** Public Authority

Organisation: **Ministry of solidarity and social cohesion**		
Description: The ministry is the major and principal actor of the implementation of the national policy toward elderly. The ministry is hence in charge of putting in place mechanisms and administrations that are in chare of elderly. These mechanisms are mainly represented in financing incentives, allocations and programs.		
Contact person:	**E-mail:**	**Telephone:** 0033 (0)1 40 56 60 00
Website: www.solidarite.gouv.fr	**Country:** France	**Category:** Public Authority

Organisation: **National committee of retirees and elderly**		
Description: This instance is representative of retired and elderly and the spokesman of the thirteen million pensioners. It is tasked to enforce the specific needs of the population to which it is addressed and insert its reflection and action in a European framework.		
Contact person:	**E-mail:**	**Telephone:** 0033 (0)1 40 56 60 00
Website: www.social-sante.gouv.fr	**Country:** France	**Category:** Public Authority

Organisation: **e-Trikala**
Description: Since 2004, the e-trikala office, in cooperation with and in the line of the operational program "The Information Society" is acting in the fields of new broadband technologies, successfully implementing municipal projects. On the 8th of April, 2008, having the required experience, it was transformed into e-Trikala S.A., an emerging company, formed within the Municipality of Trikala. The Municipality is the basic stakeholder owning 99% while the rest 1% is owned by the local Chambers of Commerce. By creating infrastructure and by providing services, e-Trikala continuously aims to the development of Information and Communication Technology (ICT) based applications, oriented to the improvement of all citizens' everyday life, in a medium sized city, simplifying public transactions, reducing telecommunication costs and delivering new services related to the local way of life. Moreover, these ICT applications offer new ways and methods that enable citizens participate on policy-making, while in parallel establish local Government and Public Authorities as guarantors of local society's every day proper, digital and distanced operation.

Contact person: Mr. Odisseas Raptis, General Director	**E-mail:** oraptis@e-trikala.gr	**Telephone:** 0030 24310 22899
Website: www.e-trikala.gr	**Country:** Greece	**Category:** Public Authority

Organisation: **Ministry of Health and Social Solidarity**		
Description: The mission of the Ministry of Health and Social Solidarity is a social policy for Health and Social Solidarity, which includes: • The promotion, protection, preservation and restoration of physical, mental and social well-being of individuals and society. • Equality in the provision of the highest quality services and goods, health and social solidarity in society and according to the needs of each individual. • Protection of individual and social rights in the provision of health services and social solidarity. • Protecting the natural environment, control of goods and services that affect people's health and measures to promote better quality of life. • Setting, training, testing and promotion of health professions and social solidarity and the determining and controlling production, distribution and consumption of goods health to meet the needs of society. • Informing the community to protect and promote health and healthy lifestyles, as well as for prevention and treatment of diseases and disabilities and procedures for reintegrating people into society.		
Contact person:	**E-mail:**	**Telephone:**
Website: www.yyka.gov.gr	**Country:** Greece	**Category:** Public Authority

Organisation: **Age Platform Italia**		
Description: Age Platform Italia, which coordinates the initiatives implemented by Age Platform Europe, is one of the main associations involved in 2012 active ageing planning. Age Platform Italia underlined the importance of creating a special coordination between the associations with reference to the year 2012. AGE Platform Europe is a EU network of about 165 organisations of and for people 50 +, aimed at promoting the interest of more than 150 millions of EU elderly citizens, also through making aware them on the concerned matters.		
Contact person:	**E-mail:** info@age-platform.org	**Telephone:** 0039 06 4359 9220
Website: www.age-platform.org	**Country:** Italy	**Category:** Public Authority

Organisation: **Family National Observatory**		
Description: Created within the Department of Family Policies, the National Family Observatory is a technical-scientific supporting organisation aimed at conceiving and implementing the family national policies. It is dealing with studies, research, documents, promotion and consulting on family policies. It also studies and updates information on main demographics, sociological and economic events regarding family policies. It also examined and gathered the inforce regional laws and regulations on active ageing and solidarity between generations, together with the collection of good practices and projects.		
Contact person:	**E-mail:** segreteriadipfamiglia@governo.it	**Telephone:** 0039 6 677 969 40
Website: www.osservatorionazionalefamiglie.it	**Country:** Italy	**Category:** Public Authority

Organisation: **ITALIA LONGEVA (Health Ministry-INRCA-Marche Region)**		
Description: Italia Longeva is the national research network on ageing and active longevity, promoted by the Italian Health Ministry, Marche Region and INRCA.		
Contact person:	**E-mail:** info@italialongeva.it	**Telephone:** 0039 71 800 46 13
Website: www.italialongeva.it	**Country:** Italy	**Category:** Public Authority

Organisation: **Ministry of Health**		
Description: The Italian Ministry of Health is dealing with Ageing through the Programme "Guadagnare salute" (Gain Health): financial instruments and R&D projects on Healthy lifestyle promotion and Risk prevention. R&D activities are promoted through the R&D Health calls and the National Center for Prevention and Deseases Control (Centro nazionale per la prevenzione e il controllo delle malattie – CCM.		
Contact person:	**E-mail:**	**Telephone:** 0039 6 599 423 78
Website: www.salute.gov.it	**Country:** Italy	**Category:** Public Authority

Organisation: **Ministry of Work and Social Policies**		
Description: The Work and Social Policies Ministry, also in cooperation with ISFOL, is dealing since a longtime with the implementation of a study and control system regarding all the Ageing workforce and Worklife extension interventions and phenomenons. The Ministry is also dealing with the implementation of the European Social Fund measures, of the Madrid International Ageing Action Plan (MIPAA) launched in 2002 and of many other research projects and network activities (CE-Ageing Platform, ESF-Age network, Lifelong Learning Programme, Grundtvig, Education Europe, experimental volunteers projects, etc.).		
Contact person:	**E-mail:** centrodicontatto@lavoro.gov.it	**Telephone:** 0039 800 196 196
Website: www.lavoro.gov.it	**Country:** Italy	**Category:** Public Authority

Organisation: **National center for diseases prevention (CCM)**		
Description: The National center for diseases prevention and control (CCM) is a coordination organisation between The Health Ministry and Italian Regions with regard to control, prevention and immediate emergency answer activity. CCM was established by Law 26/5/04 n.138, with the aim of supporting public health emergencies, taking into account the infective diseases and also bio-terrorism. The CCM recently supported many projects regarding active ageing and also the fragile ageing together with the risk of autonomy loss, also in order to promote all possible interventions aimed at maintaining and preserving a good quality life.		
Contact person:	**E-mail:** info@ccm-network.it	**Telephone:**
Website: www.ccm-network.it	**Country:** Italy	**Category:** Public Authority

Organisation: **Family Policies Department - President of the Council of Ministers**

Description:
Promotion and coordination of Government activities regarding family policies.

Contact person:	**E-mail:** web.famiglia@governo.it	**Telephone:** 0039 06 6779 6940
Website: www.politichefamiglia.it	**Country:** Italy	**Category:** Public Authority

Organisation: **INRCA - National Agency for Ageing (National institute for elderly people)**

Description:
INRCA, the national Agency for Ageing, is a public organisation recognised by the Italian Health Ministry as a scientific institute for care and hospitalisation (IRCCS), the only one in Italy mainly dealing with all matters related to people ageing. The Institute is always committed on the following: on one side, it gives health assistance through hospital services within all the national locations; on the other side, through the implementation of a specific clinical, social and economical research activity. The INRCA research is focused on the improvement of life conditions of elderly people, according to three different development lines: geriatric base research, aimed at identification the ageing premature signals and/or other linked diseases (biomedical research); applied clinical research, oriented to diagnosis and surgical-medical therapy of ageing diseases (clinical-welfare research); and social-economic research elderly people and their families analysis needs, with a particular focus on hospital assistance needs (managing and social-economic research).

Contact person:	**E-mail:** inrca.protocollo@actaliscertymail.it	**Telephone:**
Website: www.inrca.it	**Country:** Italy	**Category:** Public Authority

Organisation: Equal Opportunities Department - Presidency of Italian Council Ministers		
Description: The Department promoted the implementation of the project "*Mens sana in corpore sano*: policies and instruments for an healthy and dignified active ageing for elderly women", financially supported by the UE Progress Programme. The initiative is focused on the ageing effects and the processing and promotion of guidelines for developing strategies regarding the women active ageing.		
Contact person:	**E-mail:** serep@pariopportunita.gov.it	**Telephone:** 0039 06 67792612
Website: www.pariopportunita.gov.it	**Country:** Italy	**Category:** Public Authority

Organisation: ISFOL - Institute for Workers Professional Training		
Description: The ISFOL, since a long time committed on ageing matter, is directly involved within planning and implementation of national activities according to the following role: as technical agency of the Work Ministry, ISFOL provide high level technical assistance, through specific information on implemented policies perspective sceneries; as Public Research Organisation, ISFOL supports the discussion at scientific national level, providing its contribution on main matters and subjects, also developed at international level. ISFOL has recently published (march 2012) an Occasional Working Paper on active ageing: "The active ageing EU year: observations and remarks". ISFOL is also dealing with special projects implementation: Central European Platform for an Ageing Society and ESF-Age network.		
Contact person:	**E-mail:** urp@isfol.it	**Telephone:** 0039 06 85447 066
Website: www.isfol.it	**Country:** Italy	**Category:** Public Authority

Organisation: **National Research and Development Centre (Narodowe Centrum Badań i Rozwoju)**		
Description: National Research and Development Centre is an entity established in 2007 by Minister of Science and Higher Education, which acts in the area of scientific, technical and innovative politics in the country. It acts as an Intermediate Body in the three operational programmes and is responsible for AAL projects in Poland.		
Contact person:	**E-mail:** sekretariat@ncbr.gov.pl	**Telephone:** 0048 22 24 42 858
Website: www.ncbir.pl	**Country:** Poland	**Category:** Public Authority

Organisation: **FCT - Fundação para a Ciência e Tecnologia**		
Description: FCT, according to its broad mandate to support the Portuguese research and technology community, offers support in a multitude of formats targeted at individual researchers, in the different phases of their careers, or groups of researchers or institutions.		
Contact person: Elisabete Pires	**E-mail:** Elisabete.Pires@fct.pt	**Telephone:** 00351 21 391 15 61
Website: www.fct.pt	**Country:** Portugal	**Category:** Public Authority

Organisation: **Bucharest College of Physicians**		
Description: Public professional and national organization of physicians.		
Contact person: Prof. Ioan Lascar, MD, PhD	**E-mail:** cmb@cmb.ro	**Telephone:** 0040 213 102 126
Website: www.cmb.ro	**Country:** Romania	**Category:** Public Authority

Organisation: **Order of Nurses and Midwives in Romania**		
Description: Public professional and national organization of nurses and midwives.		
Contact person: Mircea Timofte (President)	**E-mail:** Secretariat_oammr@yahoo.com	**Telephone:** 0040 214 441 068
Website: www.oammrbuc.ro	**Country:** Romania	**Category:** Public Authority

Organisation: **Romanian College of Physicians**		
Description: Public professional and national organization of physicians.		
Contact person: Marius Litu (General Manager)	**E-mail:** office@cmr.ro	**Telephone:** 0040 214 138 800
Website: www.cmr.ro	**Country:** Romania	**Category:** Public Authority

Organisation: **IMSERSO**		
Description: The IMSERSO (National Institute for Social Services) is the manager entity of Social Services who provide benefits which are complementary and additional to those already provided by the Social Service System in the field of the elderly people and the dependants.		
Contact person:	**E-mail:** buzon@imserso.es	**Telephone:** 0034 901 109 899
Website: www.imserso.es	**Country:** Spain	**Category:** Public Authority

2.1.6 R&D organisations

Organisation: **Department of Informatics, Aristotle University of Thessaloniki**		
Description: The professional capabilities of the graduates of our Department are spanning a wide spectrum of the research and job market: teaching and research at a theoretical, technological and application level as well as in the study, supervision, validation, maintenance, expertise investigation and approval of standards in establishments and applications of any kind in the following scientific areas: • Hardware and software of Computers, • Informatics and Information Systems, • Networks of Communications and Internet Applications, • Systems and Applications in Processing of Signal, Image and Speech		
Contact person: Dr. Nikos Bassiliades	**E-mail:** nbassili@csd.auth.gr	**Telephone:** 0030 2310 997 913
Website: http://www.csd.auth.gr	**Country:** Greece	**Category:** R&D organisation

Organisation: **Informatics & Telematics Institute- Centre for Research and Technology Hellas**		
Description: ITI is a research Institute, supported by the Greek Ministry of Education, Lifelong Learning and Religious Affairs and mostly by European, National and Industrial research grants. It has a staff of 10 Researchers, and more than 80 employees working on various aspects of research in information technology. The Institute collaborates with Imperial College, the University of Surrey and the Aristotelian University of Thessaloniki for the award of PhD degrees. It has excellent research facilities and a great and friendly environment for doing research. We will be happy to welcome researchers from all over the world as visitors and collaborators!		
Contact person: Dr. D. Tzovaras	**E-mail:** Dimitrios.Tzovaras@iti.gr	**Telephone:** 0030 2311 257 777
Website: www.certh.gr	**Country:** Greece	**Category:** R&D organisation

Organisation: **Lab of Medical Informatics, Medical School of the Health Sciences Faculty, Aristotle University of Thessaloniki**

Description:
The Lab of Medical Informatics belongs to the Medical School of the Health Sciences Faculty, Aristotle University of Thessaloniki. The Lab unofficially started operations during the 1985-1986 academic year and was formally founded on April 10, 1990. It has since played a leading role in the field of Medical Informatics in Greece and Europe. The lab is active in the following domains: Education, Research, Participation in international research projects, and Collaboration with research organisations and healthcare service providers, such as hospitals, clinics, academic and research institutions

Contact person: Maglaveras, Professor, Lab Director	**E-mail:** nicmag@med.auth.gr	**Telephone:** 0030 2310 999 272
Website: lomiweb.med.auth.gr	**Country:** Greece	**Category:** R&D organisation

Organisation: **Fraunhofer Research Center for Assistive Information and Communication Solutions**

Description:
The Associação Fraunhofer Portugal Research (Fraunhofer Portugal), is a non-profit private association founded by Fraunhofer-Gesellschaft, the largest organization for applied research in Europe. Fraunhofer Portugal aims on the creation of scientific knowledge capable of generating added value to its clients and partners, exploring technology innovations oriented towards economic growth, the social well-being and the improvement of the quality of life of its end-users. Fraunhofer Portugal promotes and coordinates the cooperation between its research centers, other research institutions and Industry partners, with the objective of undertaking applied research of direct utility to private and public enterprises and of wide benefit to society.

Contact person: Dirk Elias, Director	**E-mail:** dirk.elias@fraunhofer.pt	**Telephone:** 00351 220 408 300
Website: www.fraunhofer.pt	**Country:** Portugal	**Category:** R&D organisation

Organisation: **IE Instituto do Envelhecimento**		
Description: The Instituto do Envelhecimento (Institute of Aging) is an autonomous unit of scientific research, with an interdisciplinary character, created by the University of Lisbon. Its primary objective is scientific research, as part of interdisciplinary studies on aging, covering areas such as Demography, Social Sciences and Health Sciences. It is also dedicated to the promotion of scientific education in studies of aging, including the level of postgraduate studies, as well as organizing activities to bring scientific communication to society. It is also available to participate in the study and evaluation of public policies related to population aging.		
Contact person: Manuel Villaverde Cabral, Director	**E-mail:** mvcabral@ics.ul.pt	**Telephone:** 00351 217 804 700
Website: www.ienvelhecimento.ul.pt	**Country:** Portugal	**Category:** R&D organisation

Organisation: **UnIFai – Research and Education Unit on Ageing / Institute of Biomedical Sciences Abel Salazar – University of Porto**		
Description: The UnIFai - Research and Education Unit on Ageing is a young and dynamic group which works on gerontology and geriatrics through research, education, as well as, on practical applications. UnIFai established as its objective the study and application of gerontology in Portugal, through interdisciplinary work, transversely involving the domains of Health, Psychology, Education, Sociology, Anthropology, Demographics and Epidemiology. The main objective is to promote the existing knowledge about the processes of ageing and to increase the good practices of gerontology and Geriatrics in Portugal. The strategy of UnIFai focuses essentially on three main elements of action: research, training and specialized services provided to the society.		
Contact person: Constança Paúl, Coordinator	**E-mail:** constancapaul@gmail.com	**Telephone:** 00351 220 428 161
Website: www.unifai.eu	**Country:** Portugal	**Category:** R&D organisation

Organisation: **Fundación CIEN**		
Description: Research Centre on Neurological Diseases. Works within a network of research centres on neurosciences in all fields of basic, clinical and epidemiological neurology.		
Contact person:	**E-mail:** info@fundacioncien.es	**Telephone:** 0034 91 385 22 00
Website: www.fundacioncien.es	**Country:** Spain	**Category:** R&D organisation

2.1.7   User organisations

Organisation: **50+ Hellas**		
Description: 50+ Hellas is a Non - governmental and not- for- profit Organization which aims to improve the quality of life of those over 50 years of age in Greece, within a more equal society and through actions and activities affecting all aspects of life. In cooperation with other social partners, it supports and promotes the rights of older people to equal treatment in society, particularly in employment, in health and medical care, in their independence and decent living standards, in their right to participate as full citizens in decision making as well as in the development of policies affecting them. The organization also promotes the interests and support of dependent older people and their families and the professionals who care for them.		
Contact person:	**E-mail:** info@50plus.gr	**Telephone:** 0030 210 729 81 94
Website: www.50plus.gr	**Country:** Greece	**Category:** User Organisation

Organisation: **Centres of Open Protection for Elderly**

Description:
These are Centres developed in all Greek Municipalities and they provide: • Counseling, psycho-emotional support, social care for the elderly and their families   • Care and guidelines for medical and hospital care   • Physiotherapy   • Occupational Therapy   • Regulated entertainment   • Doorstep service   • Participation in programs and summer camps for bathing   • Volunteering Programs   • Training, lectures, study questions, visits to museums and archaeological sites.

Contact person:	**E-mail:**	**Telephone:** 0030 2310 804150 / 0030 211 1001690
Website: http://www.gnomon.com.gr	**Country:** Greece	**Category:** User Organisation

Organisation: **Greek Association of Alzheimer's Disease and Related Disorders**

Description:
The Greek Association of Alzheimer Disease and Relative Disorders (GAADRD) is a non for profit organization that was founded in 1995, by relatives of patients suffering from Alzheimer Disease as well as by doctors of all specialties - mainly by Neurologists and Psychiatrists and also by other experts (such as psychologists, social workers, physiotherapists, etc) that deal with the problems caused by this disease and by other types of dementia. Today, GAADRD operates 4 Day Care Centers in Thessaloniki and has over 2.500 members. GAADRD is also a member of Alzheimer Europe and Alzheimer's Disease International (ADI).

Contact person:	**E-mail:** info@alzheimer-hellas.gr	**Telephone:** 0030 2310 810 411
Website: www.alzheimer-hellas.gr	**Country:** Greece	**Category:** User Organisation

Organisation: **Associazione AUSER**		
Description: Auser is a volunteers and social promotion association, committed on sustaining the active ageing and improving the social role of seniors. Auser was established in 1989 by Cgil and by the pensioners syndicate Spi-Cgil. AUSER is recognised as a national assistance organisation and it is registered at the National Register Social Promotion Associations. AUSER is also a ONLUS.		
Contact person:	**E-mail:** nazionale@auser.it	**Telephone:** 0039 6 844 07 71
Website: www.auser.it	**Country:** Italy	**Category:** User Organisation

Organisation: **Fundação D. Pedro IV**		
Description: The Fundação D. Pedro IV is an Institution for Social Solidarity that operates mainly in three major operational areas: Childhood, Councing Housing and Home. It develops parallel action in its mission and that includes actions in the social area, and implementation of several investment projects.		
Contact person: Vasco do Canto Moniz, President of the Board of Administration	**E-mail:** vcmoniz@fundacaodpedroiv.org	**Telephone:** 00351 218 802 030
Website: www.fundacaodpedroiv.org	**Country:** Portugal	**Category:** User Organisation

Organisation: **Ana Aslan International Foundation**		
Description: NGO, Non-profit Research, High education and Humain Health organization in Geriatrics Gerontology and Old Age Psychiatry.		
Contact person: Ileana Turcu	**E-mail:** it@brainaging.ro	**Telephone:** 0040 213 124 696
Website: www.brainaging.ro	**Country:** Romania	**Category:** User Organisation

Organisation: **Center for Diagnosis and Treatment of Memory Impairment and Medical Rehabilitation**		
Description: Medical and Research center in Memory Impairment.		
Contact person: Mircea Marzan	**E-mail:** mdm@brainaging.ro	**Telephone:** 0040 213 193 227
Website: www.brainaging.ro/en/clinics	**Country:** Romania	**Category:** User Organisation

Organisation: **Department of Geriatrics and Gerontology, "Carol Davila" University of Medicine and Pharmacy**		
Description: University Department of Geriatrics and Gerontology.		
Contact person: Assist. Prof. Camelia Ghita, MD	**E-mail:** camelia.ghita@brainaging.ro	**Telephone:** 0040 213 107 122
Website: www.umf.ro	**Country:** Romania	**Category:** User Organisation

Organisation: **Geriatric Department, CF Timisoara Clinic Hospital**		
Description: Geriatric Clinic Department.		
Contact person: Prof. Lelia Susan, MD, PhD	**E-mail:** lelia_maria_susan@yahoo.co.uk	**Telephone:** 0040 256 493 088
Website: www.spitalcftm.ro	**Country:** Romania	**Category:** User Organisation

Organisation: **Geriatric Department, University of Medicine and Pharmacy "Iuliu Hatieganu" Cluj**		
Description: University Department of Geriatrics and Gerontology.		
Contact person: Prof. Valer Donca, MD, PhD	**E-mail:** valerdonca@gmail.com	**Telephone:** 0040 364 310 153
Website: www.umfcluj.ro	**Country:** Romania	**Category:** User Organisation

Organisation: **University Clinic for Geriatrics Gerontology and Old Age Psychiatry**		
Description: Clinic University Hospital of Geriatrics Gerontology and Old Age Psychiatry.		
Contact person: Prof. Luiza Spiru, MD, PhD	**E-mail:** lsaslan@brainaging.ro	**Telephone:** 0040 213 107 122
Website: www.spitalul-elias.ro	**Country:** Romania	**Category:** User Organisation

Organisation: **Alzheimer Catalunya Fundación**		
Description: The Catalonia Alzheimer's Foundation a is a nonprofit organization that aims to inform and advise people suffering from dementia, as well as their families and professionals, and helps them to cope with the problems that this disease causes in their lives. The Catalonia Alzheimer´s Foundation is available for all those affected, as well as families and professionals linked to neurodegenerative diseases who are seeking information and advice about the disease. Also to all those people or institutions that require guidance on addressing social and charitable resources.		
Contact person:	**E-mail:** info@alzheimercatalunya.org	**Telephone:** 0034 93 459 22 94
Website: www.alzheimercatalunya.org	**Country:** Spain	**Category:** User Organisation

Organisation: **Amics de la gent gran**		
Description: Amics de la gent gran (Friends of the Elderly) is a volunteer organization which works to improve the quality of life of the elderly. Their mission is to combat loneliness and the marginalization of the elderly through volunteer action and society awareness.		
Contact person:	**E-mail:** info@amicsdelagentgran.org	**Telephone:** 0034 93 207 67 73
Website: www.amicsdelagentgran.org	**Country:** Spain	**Category:** User Organisation

Organisation: **Asociación ACUDE**		
Description: Asociación ACUDE (ACUDE association), is a national association specializing in the management of social services, especially in the care of people in their own homes. As specialists of welfare services, the aim of ACUDE association is to look after people's well-being, dynamizing all the resources available in order to provide an efficient service.		
Contact person:	**E-mail:** info@asociacionacude.com	**Telephone:** 0034 91 689 64 60
Website: www.asociacionacude.com	**Country:** Spain	**Category:** User Organisation

Organisation: **CEAFA - Spanish Confederation of Alzheimer and other dementias Associations**		
Description: Spanish Confederation of Alzheimer and other dementias Associations.		
Contact person:	**E-mail:** ceafa@ceafa.es	**Telephone:** 0034 948 17 45 17
Website: www.ceafa.es	**Country:** Spain	**Category:** User Organisation

Organisation: Cuidado y Bienestar		
Description: Servicios Asistenciales a Domicilio Cuidado y Bienestar" (Home Delivery Welfare Services - Care and Well-Being) is a private company dedicated to render services to families, the elderly and/or dependants in the field of social-health care and care and maintenance of their homes.		
Contact person:	**E-mail:** info@cuidadoybienestar.es	**Telephone:** 0034 911 860 818
Website: www.cuidadoybienestar.es	**Country:** Spain	**Category:** User Organisation

Organisation: **Entre Mayores**		
Description: Entre Mayores is a newspaper specializing in the elderly and other professionals and companies in this field.		
Contact person:	**E-mail:**	**Telephone:**
Website: www.entremayores.es	**Country:** Spain	**Category:** User Organisation

Organisation: **FEP - Spanish Federation of Parkinson´s Disease**		
Description: The Spanish Federation of Parkinson´s Disease is an umbrella organization for all the Spanish Parkinson's disease association. It brings together more than 45 associations all around Spain.		
Contact person: María Gálvez (Director)	**E-mail:** info@fedesparkinson.org	**Telephone:** 0034 914 345 371
Website: www.fedesparkinson.org	**Country:** Spain	**Category:** User Organisation

Organisation: **Fundación Josep Laporte**		
Description: The Library Josep Laporte Foundation was founded in 1999 with the objective to inform the health sector on several aspects, including TIC to improve the services offered. Also inform the general population on health issues, aids, etc.		
Contact person:	**E-mail:**	**Telephone:** 0034 93 433 5032
Website: www.fbjoseplaporte.org	**Country:** Spain	**Category:** User Organisation

Organisation: **Grupo Amma**		
Description: Amma Group is a company made of a professional team that designs, promotes and manages residential care homes and innovative services for elderly people, care centers and other entities and institutions to enable them to achieve their full satisfaction.		
Contact person:	**E-mail:** info@amma.es	**Telephone:** 0034 902 100 999
Website: www.amma.es	**Country:** Spain	**Category:** User Organisation

Organisation: **Grupo NEAT**		
Description: NEAT is one of the leading manufacturers of carephones and other alarm equipment for the elderly and disabled.		
Contact person:	**E-mail:** info@gruponeat.com	**Telephone:** 0034 902 365 748
Website: www.gruponeat.com	**Country:** Spain	**Category:** User Organisation

Organisation: IDEA		
Description: IDEA is a managing and promoting company of social-health services which works in the clinical-care sector. The services provided include residential promotion, health and rehabilitation services, as well as on line training and specialized consultancy.		
Contact person:	**E-mail:**	**Telephone:** 0034 948 85 60 25
Website: www.ideainnovacion.com	**Country:** Spain	**Category:** User Organisation

Organisation: LARES		
Description: LARES is the Federation of home and care services for the elderly in the nonprofit sector. LARES Federation is a network of 17 associations, which represent all of the autonomous regions in Spain. It consists of more than 900 companies (home and day centers for the elderly), where more than 70,000 elderly people (residents and other users) live and receive care. They are supported by more than 33,000 workers and 9,500 volunteers.		
Contact person:	**E-mail:** lares@laresfederacion.org	**Telephone:** 0034 91 442 22 25
Website: www.laresfederacion.org	**Country:** Spain	**Category:** User Organisation

Organisation: SEMERGEN		
Description: Spanish Association of Primary Care Doctors.		
Contact person:	**E-mail:** secretaria@semergen.es	**Telephone:** 0034 91 500 21 71
Website: www.semergen.es	**Country:** Spain	**Category:** User Organisation

Organisation: **EDE - European Association for Directors and Providers of Long-Term Care Services for the Elderly**		
Description: European Association for Directors and Providers of Long-Term Care Services for the Elderly.		
Contact person:	**E-mail:** info@ede-eu.org	**Telephone:** 0049 30 39 49 18 42
Website: http://www.ede-eu.org	**Country:** Europe	**Category:** User Organisation

Organisation: **EPDA - European Parkinson´s Disease Association**		
Description: European Parkinson´s Disease Association. The EPDA is the only European umbrella organisation for Parkinson's disease and represents 45 member organisationsadvocating for the rights and needs of more than 1.2 million people1 with Parkinson's and their families.		
Contact person: Lizzy Graham	**E-mail:** info@epda.eu.com	**Telephone:** 0044 207 872 55 10
Website: www.epda.eu.com	**Country:** Europe	**Category:** User Organisation

2.1.8 Projects / Programmes

Organisation: **European Year for Active Ageing and Solidarity between Generation 2012 - National Work Programme**		
Description: Programme coordinated by Family Policies Department of Presidency of Council Ministers (Italy). Through the programme, a special call will be launched regarding a specific Award on the best initiative on 2012 matters, to be successively collected in a final publication. The 2012 activities results will be taken into account in a National Document regarding the promotion of "An active, vital and respectable ageing within a supportive society".		
Contact person:	**E-mail:**	**Telephone:**
Website: www.invecchiamentoattivo.politichefamiglia.it	**Country:** Italy	**Category:** Projects/Programmes

Organisation: **GIOBBE.NET**		
Description: Implemented by INRCA, Giobbe.net has the objective of creating a reference point for all people interested in elderly people assistance and care activity: families, medicals, health operators, institutions. Giobbe.net was created in 2009 and it is a health and social training aimed at providing practical suggestions and useful services regarding the ageing matter. The main goal is to improve the relationships between all the interested operators, responding to the following needs: provide information to elderly people, trying to reduce their social isolation and to promote their internet access; help families to sustain and take care of their elderly people, also let them know the available services and all existing opportunities for improving the home care; and listen to the needs and problems of elderly people also by promoting the direct contact with personnel ready to face geriatric problems and needs.		
Contact person:	**E-mail:** info@giobbe.net	**Telephone:**
Website: www.giobbe.net	**Country:** Italy	**Category:** Projects/Programmes

2.1.9 Other organisations

Organisation: **Fondation de France**		
Description: The foundation helps vulnerable people to face societal problems. It acts in three domains: helping vulnerable people, development of knowledge and the environment. Regarding elderly, the foundation encourage projects and initiatives that help elderly living better and decreasing their solitude.		
Contact person:	**E-mail:**	**Telephone:** 0033 1 44 21 31 00
Website: www.fondationdefrance.org	**Country:** France	**Category:** Other organisation

Organisation: **France Alzheimer**		
Description: France Alzheimer's is the only national association of public utility in the field of Alzheimer's disease. It relies on a network of over 100 departmental associations and over 200 local branches run by thousands of volunteers. The association operates on four areas: support the sick, contribute to research, inform public and the government, and train caregivers .		
Contact person:	**E-mail:** contact@francealzheimer.org	**Telephone:** 0033 1 42 97 52 41
Website: www.francealzheimer.org	**Country:** France	**Category:** Other organisation

Organisation: **Akademia Rozwoju Filantropii (The Academy for the Development of Philanthropy)**		
Description: The Academy for the Development of Philanthropy in Poland is an independent non-governmental organization established in 1998 which carries out its activity in five strategy domains: development of local communities, youth activation, activation of senior citizens, corporate community involvement, and social entrepreneurship. The Academy is one of two establishers of the Coalition for the Digital inclusion of the 50+ Generation "M@turity in the net".		
Contact person:	**E-mail:** arfp@filantropia.org.pl	**Telephone:** 0048 22 622 01 22
Website: filantropia.iq.pl	**Country:** Poland	**Category:** Other organisation

Organisation: Stowarzyszenie Społeczeństwa Wiedzy		
Description: Stowarzyszenie Społeczeństwa Wiedzy is a think tank established in 2006. The main goal of the association is improving quality of people's life by bridging the digital divide. By bringing computers, Internet and other technologically advanced devices into people's homes they would like to make them take part in society life, go back to professional environment. The organisation implemented in 2007 and 2008 two projects called Silver Internet 1 and 2, which were supposed to engage older people 50+ in using Internet, computers, mobile phones and digital cameras. It is also involved in the EU project Go-myLife which main objective os to improve the quality of life for older people through the use of online social networks combined with mobile technologies. Moreover, Stowarzyszenie Społeczeństwa Wiedzy is a member of the Coalition for the Digital inclusion of the 50+ Generation "M@turity in the net".		
Contact person:	**E-mail:** biuro@ssw.org.pl	**Telephone:** 0048 512 36 32 54
Website: www.ssw.org.pl	**Country:** Poland	**Category:** Other organisation

Organisation: Associação Amigos da Grande Idade, Inovação e Desenvolvimento		
Description: The "Associação Amigos da Grande Idade" brings together people from different disciplines, who want to develop activities in the area of Ageing. The Association intends to present ideas that can be discussed, to develop quality projects and to collaborate with key players in order for them to improve and fit their offer with the needs. In this sense the Association developed a set of actions, through a deep work of research of aging issues, with the aim of finding means that allow citizens to get old with better quality, as well as, influencing the political system, the media, opinion leaders, enabling a change of mind, a crucial factor to look, as a society, for the advantages that ageing brings.		
Contact person: Rui Fontes, President	**E-mail:** associacaoamigosdagrandeidade@gmail.com	**Telephone:** 00351 91 971 17 97
Website: www.associacaoamigosdagrandeidade.com	**Country:** Portugal	**Category:** Other organisation

Organisation: **AMADE**		
Description: Dependent Assistance Association of Madrid.		
Contact person:	**E-mail:** amade@amade.es	**Telephone:** 0034 914 220 531
Website: www.amade.es	**Country:** Spain	**Category:** Other organisation

Organisation: **AMETIC**		
Description: Industry Multisector association on Electronics, Information and Communication Technologies, Telecommunications and digital contents. Some of the sectors covered are focus on health, social aspects, etc. They also manage actualy eVIA network.		
Contact person:	**E-mail:**	**Telephone:** 0034 91 590 23 00
Website: www.ametic.es	**Country:** Spain	**Category:** Other organisation

Organisation: **CARTIF**		
Description: Cartif is a horizontal centre which covers a wide range of scientific disciplines. This characteristic, which makes us stand out from other technology centres of a more vertical or specialised nature, enables us to provide companies with integral solutions.		
Contact person:	**E-mail:** cartif@cartif.es	**Telephone:** 0034 983 54 65 04
Website: www.cartif.com	**Country:** Spain	**Category:** Other organisation

Organisation: **CEAPAT**		
Description: National Reference Centre for Personal Autonomy and Technical Aids (Ceapat) mission is to contribute to making the rights of persons with disabilities and older persons effective, through integral accessibility, assistive products and technologies and design for all.		
Contact person:	**E-mail:** ceapat@imserso.es	**Telephone:** 0034 917 033 100
Website: www.ceapat.es	**Country:** Spain	**Category:** Other organisation

Organisation: **CENTAC**		
Description: Accessibility Technologies National Center. CENTAC is a center who promotes the development of accessibility technologies in entreprise, industry and services. Has the goal of facilitating and improving quality of life of the elders and the persons with disabilities and their families.		
Contact person:	**E-mail:** informacion@centac.es	**Telephone:** 0034 91 279 17 82
Website: www.centac.es	**Country:** Spain	**Category:** Other organisation

Organisation: **CEOMA**		
Description: Confederación Española de Organizaciones (The Spanish National Confederation of Organizations) works for the service, coordination, promotion and defense of the interests of elderly people. In order to be able to achieve this, the Organization is provided with legal status and full capacity for acting for the performance of its purposes.		
Contact person:	**E-mail:** ceoma@ceoma.org	**Telephone:** 0034 91 573 52 62
Website: ceoma.org	**Country:** Spain	**Category:** Other organisation

Organisation: **Cluster Salud y Bienestar Madrid Network**		
Description: The platform Madrid Health and Wellness was founded on the 26th of April 2007, as an initiative promoted by the Madrid Autonomous Community and counts with several companies that cover the value chain of health and wellness.		
Contact person: Rafael Lamas Cedrón	**E-mail:** rafael.lamas@madridnetwork.org	**Telephone:** 0034 91 399 75 95
Website: www.madridnetwork.org/red/salud	**Country:** Spain	**Category:** Other organisation

Organisation: **Cruz Roja Española**		
Description:		
Contact person:	**E-mail:** informa@cruzroja.es	**Telephone:** 0034 902 22 22 92
Website: www.cruzroja.es	**Country:** Spain	**Category:** Other organisation

Organisation: **eVIA**		
Description: Spanish Technological Platform for Health, Wellness and Social Unity Organization. It is a network of multiple organizations (mainly industry but there are also final users) focus on health and social technologies. It has several working groups in diverse aspects.		
Contact person:	**E-mail:** evia@aetic.es	**Telephone:** 0034 915 902 302
Website: www.evia.imasdtic.es	**Country:** Spain	**Category:** Other organisation

Organisation: **FeSalud**		
Description: Foundation for eHealth. It is a Non-Profit organization that promotes innovation on health and social services.		
Contact person:	**E-mail:** info@fesalud.org	**Telephone:** 0034 952 02 04 68
Website: www.fesalud.org	**Country:** Spain	**Category:** Other organisation

Organisation: **Fundación Pzifer**		
Description: Foundation with the mission of education of the Spanish population on the concepts of healthy ageing, developing initiatives that support research, innovation, social compromise and health knowledge dissemination.		
Contact person:	**E-mail:**	**Telephone:**
Website: www.fundacionpfizer.org	**Country:** Spain	**Category:** Other organisation

Organisation: **IDIS**		
Description: Institute for the development and integration on health care.		
Contact person:	**E-mail:** info@fundacionidis.com	**Telephone:** 0034 91 790 67 56
Website: www.fundacionidis.com	**Country:** Spain	**Category:** Other organisation

Organisation: **Infoelder**		
Description: InfoElder is the website which includes all the information, services and products related to what a person might need in the second half of their life. In the later stages of life we begin to understand that part of our lives when we see ourselves gradually lightened from the economical burden of our children and the period when the dedication to professional life also decreases.As a consequence, we start to have more of the two resources that in the previous period were very limited: time, and a certain capacity for saving money. Retirement from a profession usually happens at some point in the later stages of our lives, so the free time at our disposal increases, but usually at the same time there is a reduction in disposable income. InfoElder is the meeting point between the elderly, their relatives and the companies and professionals whose products and services are needed in the later stages of everyone's life.		
Contact person:	**E-mail:** infoelder@infoelder.com	**Telephone:** 0034 93 504 56 46
Website: www.infoelder.com	**Country:** Spain	**Category:** Other organisation

Organisation: **INGEMA**		
Description: INGEMA is a non-profit organisation dedicated to generating knowledge in the field of the elderly and the disabled. INGEMA originated from the MATIA Foundation, a private non-profit-making entity that has been rendering socio-health services to the elderly and the disabled since 1888. INGEMA is part of the Basque Science and Technology Network, as a Health Research Unit.		
Contact person:	**E-mail:** ingema@ingema.es	**Telephone:** 0034 943 22 46 43
Website: www.ingema.es	**Country:** Spain	**Category:** Other organisation

Organisation: **ISCIII - Carlos III Health Institute**		
Description: The Carlos III Health Institute is a Public Research Organization that finances, manages and executes Spanish Biomedical Research.		
Contact person:	**E-mail:** oficina.informacion@isciii.es	**Telephone:** 0034 91 822 21 00
Website: www.isciii.es	**Country:** Spain	**Category:** Other organisation

Organisation: **SEIS - Health Informatics Spanish Society**		
Description: The Health Informatics Spanish Society integrates members of the Health Informatics sector, both industry and final users in an organization where several meetings during the year takes place to better understand sector dynamics.		
Contact person:	**E-mail:**	**Telephone:**
Website: www.seis.es	**Country:** Spain	**Category:** Other organisation

Organisation: **TECNALIA**		
Description: A private, applied research centre of international excellence with a great impact on local industry, and turned into a centre that attracts people and organizations.		
Contact person:	**E-mail:**	**Telephone:** 0034 946 430 850
Website: www.tecnalia.com	**Country:** Spain	**Category:** Other organisation

Organisation: **TicBiomed**		
Description: TICBioMed is a Non-Profit Associations that integrates health organizations, companies, universities and other public and private entities within the Spanish region of Murcia for the promotion of the Health Technology Innovation.		
Contact person:	**E-mail:** ticbiomed@gmail.com	**Telephone:**
Website: www.ticbiomed.net	**Country:** Spain	**Category:** Other organisation

Organisation: **Philips Healthcare Incubator**		
Description: Royal Philips Electronics of the Netherlands (NYSE: PHG, AEX: PHI) is a diversified health and well-being company, focused on improving people's lives through timely innovations. As a world leader in healthcare, lifestyle and lighting, Philips integrates technologies and design into people-centric solutions, based on fundamental customer insights and the brand promise of "sense and simplicity". Headquartered in the Netherlands, Philips employs 119,000 employees in more than 60 countries worldwide with sales of EUR 25.4 billion in 2010. News from Philips is located at www.philips.com/newscenter. The Philips Healthcare Incubator is a dedicated corporate venturing organization within Philips. Its mission is to identify novel business opportunities based on the unmet needs of patients and their care providers, and to transform them into successful business ventures. It focuses on breakaway solutions to these unmet needs in areas that are of strategic interest to Philips.		
Contact person: Perry van Rijsingen	**E-mail:**	**Telephone:**
Website: www.healthcare.philips.com	**Country:** The Netherlands	**Category:** Other organisation

2.2 Stakeholders List by Country

2.2.1 Belgium

Category	Organisation Name	Description and Contacts Available on
Investor	Capricorn Venture Partners n.v.	Page 9

2.2.2 Denmark

Category	Organisation Name	Description and Contacts Available on
Investor	Sunstone Capital	Page 10

2.2.3 France

Category	Organisation Name	Description and Contacts Available on
Public Authorities	Caisse Nationale de Solidarité pour l'Autonomie	Page 16
	Ministry of solidarity and social cohesion	
	National committee of retirees and elderly	
Other organisations	Fondation de France	Page 39
	France Alzheimer	Page 40

2.2.4 Germany

Category	Organisation Name	Description and Contacts Available on
Investors	Evonik Industries	Page 10
	High-Tech Gründerfonds	Page 11

2.2.5   Greece

Category	Organisation Name	Description and Contacts Available on
ICT solutions provider	Gnomon Informatics S.A.	Page 3
Investor	Attica Ventures	Page 11
Public Authorities	e-Trikala	Page 17
	Ministry of Health and Social Solidarity	Page 18
R&D organisations	Department of Informatics, Aristotle University of Thessaloniki	Page 26
	Informatics & Telematics Institute- Centre for Research and Technology Hellas	Page 26
	Lab of Medical Informatics, Medical School of the Health Sciences Faculty, Aristotle University of Thessaloniki	Page 27
User organisations	50+ Hellas	Page 29
	Centres of Open Protection for Elderly	Page 30
	Greek Association of Alzheimer's Disease and Related Disorders	Page 30

2.2.6   Italy

Category	Organisation Name	Description and Contacts Available on
Public Authorities	Age Platform Italia	Page 18
	Family National Observatory	Page 19
	ITALIA LONGEVA (Health Ministry-INRCA-Marche Region)	Page 19
	Ministry of Health	Page 19
	Ministry of Work and Social Policies	Page 20
	National center for diseases prevention (CCM)	Page 20
	Family Policies Department - President of the Council of Ministers	Page 21
	INRCA - National Agency for Ageing (National institute for elderly people)	Page 21
	Equal Opportunities Department - Presidency of Italian Council Ministers	Page 22
	ISFOL - Institute for workers professional training	Page 22

Category	Organisation Name	Description and Contacts Available on
User Organisation	Associazione AUSER	Page 31
Projects/Programmes	European Year for Active Ageing and Solidarity between Generation 2012 - National Work Programme	Page 38
Projects/Programmes	GIOBBE.NET	Page 39

2.2.7   Poland

Category	Organisation Name	Description and Contacts Available on
ICT Solutions Provider	one2tribe	Page 3
Industry	MaxCom S.A.	Page 7
	UPC Polska Sp. z o.o.	Page 7
	myPhone Sp. z o. o.	Page 8
	Poznańskie Centrum Superkomputerowo-Sieciowe (Poznan Supercomputing and Networking Center)	Page 8
Investors	Business Angel Seedfund Sp. z o.o. S.K.A.	Page 12
	Fundusz Mikro	Page 12
	Gildia aniołów biznesu (Guild of Business Angels)	Page 13
	Lewiatan Business Angels	Page 13
	PolBAN Business Angels Club	Page 13
	Status	Page 14
Public Authorities	National Research and Development Centre (Narodowe Centrum Badań i Rozwoju)	Page 23
Other organisations	Akademia Rozwoju Filantropii (The Academy for the Development of Philanthropy)	Page 40
	Stowarzyszenie Społeczeństwa Wiedzy	Page 41

2.2.8   Portugal

Category	Organisation Name	Description and Contacts Available on
Housing & Insurance	Confort Keepers – (Conforto em Casa, Lda)	Page 2
ICT solutions providers	Critical Health, S.A.	Page 4
	Intelligent Life Solutions – Produtos e Soluções na Área da Saúde, Lda.	
	Intellicare - Intelligent Sensing in Healthcare, Lda.	Page 5
ICT solutions providers	Orbis Global, QA, Lda.	Page 5
Public Authority	FCT - Fundação para a Ciência e Tecnologia	Page 23
R&D organisations	Fraunhofer Research Center for Assistive Information and Communication Solutions	Page 27
	IE Instituto do Envelhecimento	Page 28
	UnIFai – Research and Education Unit on Ageing / Institute of Biomedical Sciences Abel Salazar – University of Porto	
User organisations	Fundação D. Pedro IV	Page 31
Other organisation	Associação Amigos da Grande Idade, Inovação e Desenvolvimento	Page 41

2.2.9   Romania

Category	Organisation Name	Description and Contacts Available on
ICT solutions providers	Romtelecom SA	Page 6
	TeamNet International SA	
	Vodafone Romania	
Investor	Venture Connect	Page 14
Public Authorities	Bucharest College of Physicians	Page 23
	Bucharest General Department of Social Assistance	Page 24
	Elderly Social Assistance Department, Sector 6, Bucharest Municipal Council	
	National Health Insurance House	
	Order of Nurses and Midwives in Romania	Page 25
	Romanian College of Physicians	

Category	Organisation Name	Description and Contacts Available on
User organisations	Ana Aslan International Foundation	Page 31
	Center for Diagnosis and Treatment of Memory Impairment and Medical Rehabilitation	Page 32
	Department of Geriatrics and Gerontology, "Carol Davila" University of Medicine and Pharmacy	
	Geriatric Department, CF Timisoara Clinic Hospital	
	Geriatric Department, University of Medicine and Pharmacy "Iuliu Hatieganu" Cluj	Page 33
	University Clinic for Geriatrics Gerontology and Old Age Psychiatry	

2.2.10 Spain

Category	Organisation Name	Description and Contacts Available on
Industry	VICOMTECH	Page 9
Public Authority	IMSERSO - National Institute for Social Services	Page 25
R&D organisation	Fundación CIEN - Research Centre on Neurological Diseases	Page 29
User organisations	Alzheimer Catalunya Fundación	Page 33
	Amics de la gent gran	Page 34
	Asociación ACUDE	
	CEAFA - Spanish Confederation of Alzheimer and other dementias Associations	
	Cuidado y Bienestar	Page 35
	Entre Mayores	
	FEP - Spanish Federation of Parkinson´s Disease	
	Fundación Josep Laporte	Page 36
	Grupo Amma	
	Grupo NEAT	

Category	Organisation Name	Description and Contacts Available on
User organisations	IDEA	Page 37
	LARES	
	SEMERGEN	
Other organisations	AMADE - Dependent Assistance Association of Madrid	Page 42
	AMETIC - Industry Multisector association on Electronics, Information and Communication Technologies, Telecommunications and digital contents	
	Cartif	
	CEAPAT - National Reference Centre for Personal Autonomy and Technical Aids	Page 43
	CENTAC - Accessibility Technologies National Center.	
	CEOMA - Confederación Española de Organizaciones	
	Cluster Salud y Bienestar Madrid Network	Page 44
	Cruz Roja Española	
	eVIA - Spanish Technological Platform for Health, Wellness and Social Unity Organization	
	FeSalud - Foundation for eHealth	Page 45
	Fundación Pzifer	
	IDIS - Institute for the development and integration on health care	
	Infoelder	Page 46
	INGEMA	
	ISCIII - Carlos III Health Institute	Page 47
	SEIS - Health Informatics Spanish Society	
	TECNALIA	
	TICBioMed	Page 48

2.2.11 Sweden

Category	Organisation Name	Description and Contacts Available on
Investor	HealthCap	[Page 14](#)

2.2.12 The Netherlands

Category	Organisation Name	Description and Contacts Available on
Investor	Gilde Healthcare Partners	[Page 15](#)
	Life Science Partners	
Other organisation	Philips Healthcare Incubator	[Page 48](#)

2.2.13 United States of America

Category	Organisation Name	Description and Contacts Available on
Investor	Burril & Co	[Page 15](#)

2.2.14 European Scope

Category	Organisation Name	Description and Contacts Available on
User organisations	EDE - European Association for Directors and Providers of Long-Term Care Services for the Elderly	[Page 38](#)
	EPDA - European Parkinson´s Disease Association	

2.3 Stakeholders Profile

In total, at this initial stage of the project, 114 stakeholders have been identified by the contractual members of the **Ageing***Well* network. When analyzing the organizations listed above by category (Figure 1), it is possible to observe that the majority of the identified stakeholders are user organizations (23%) and public authorities (21%).
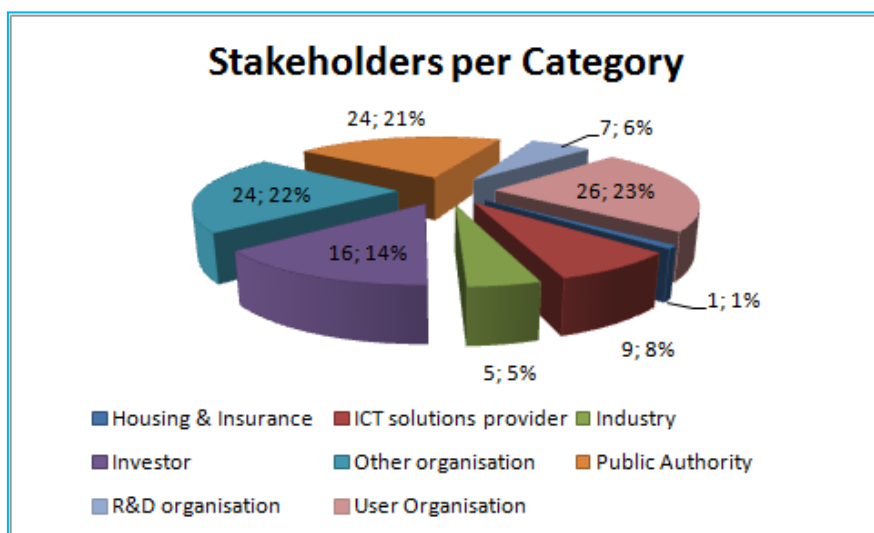

Figure 1 – Stakeholders per Category

Concerning location (Figure 2), the majority of stakeholders identified at this stage are located in Spain (30%), Romania (14%) and Poland (12%).
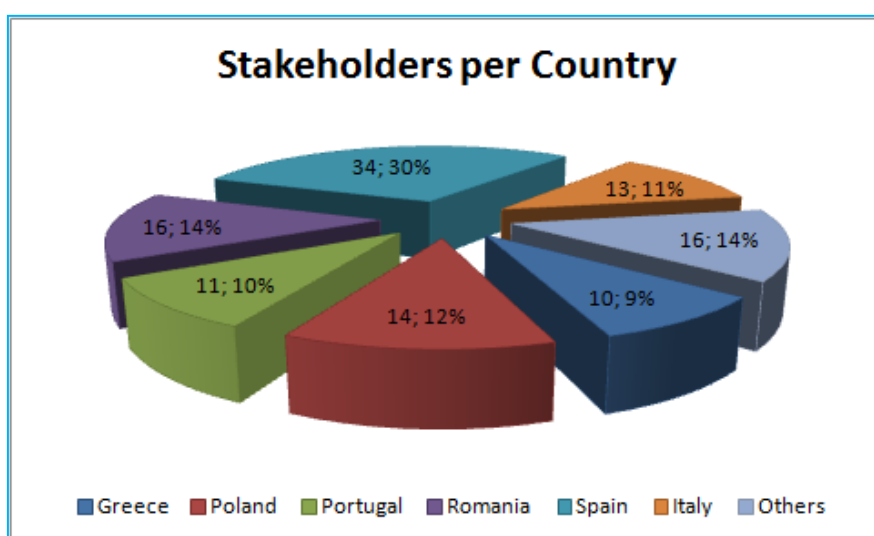

Figure 2 – Stakeholders per Country

Members will keep on identifying stakeholders in the ICT & Ageing sectors during the entire duration of the project lifetime, and therefore the list presented in this document will be updated continuously.