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Abstract:

The **AgeingWell** Network aims at bringing together stakeholders in the ICT and Ageing Sector, covering the industry, user organizations, public authorities, investors, housing and insurance companies and ICT solutions providers. Besides the 16 Founding Members, the network has gathered new members and supporters that are willing to contribute for the activities of the network, and benefit from its outcomes.

This document presents the **AgeingWell** members that have integrated the network by the second year of running activities, divided in founding members (16), associate members (73) and supporters (305).

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### Statement of Originality

This deliverable contains original unpublished work except where clearly indicated otherwise. Acknowledgement of previously published material and of the work of others has been made through appropriate

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## 1 Introduction

### 1.1 Background

The aim of the **AgeingWell** Network is to build and animate a European network focused on improving the quality of life of Elderly People by promoting the market uptake of ICT solutions for Ageing.

To achieve its aim, the following five **main objectives** of the AgeingWell project are:

- **Develop** guidelines for deployment and sharing of best practice between key competence centres;
- **Build** an ICT for Ageing Knowledge Centre with the aim to share the results with the Ageing Well Community;
- **Develop** an ICT for Ageing Society Strategic Agenda, with the aim of providing a study on options for future structure and implementation of EU innovation funding;
- **Promote** the European innovation reinforcement between innovative ICT industries & Ageing (in particular SMEs) and Venture Capital firms, Business Angels and other;
- **Raise awareness** within the European community of ICT & Ageing stakeholders through web-based communication, and the organization of 3 international events and 11 national events.

### 1.2 Summary

The **AgeingWell** Network aims at bringing together stakeholders in the ICT and Ageing Sector, covering the industry, user organizations, public authorities, investors, housing and insurance companies and ICT solutions providers. Besides the Founding Members, the network has gathered new members and supporters that are willing to contribute for the activities of the network, and benefit from its outcomes.








This document presents the **AgeingWell** members that have integrated the network by the second year of running activities, divided in founding members (16), associate members (73) and supporters (305).


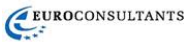

## 2 Founding Members

The network was initiated with a group of 16 experienced organisations in ICT for Ageing well, covering the industry, user organizations, public authorities, investors, housing and insurance companies and ICT solutions providers which share a vision of “Market uptake of ICT for Ageing Well”. In Table 1 each founding member is shortly described.

Table 1 – Founding Members of the AgeingWell Network

Name	Type of Stakeholder	Core Competences and Field of Business
INOVA+  PORTUGAL	ICT Solution Provider	INOVA+ is a consulting company specialist in <b>implementing innovation strategies in SMEs</b> (innovation processes, organisational development, technology and innovation audits), dissemination activities, technology watch, <b>project management</b> (planning, organising, directing, controlling) and project financing.
INVENT  FRANCE	Investor	Invent is a seed – capital company, based in Rome, specialised in innovation consulting, business administration, development and financing of high-tech projects and start-ups creation. Invent is part of Innova Group, leader in Europe for technology Transfer and innovative technologies valorisation services.
TECNOPOLO  ITALY	Industry	Tecnopolo fosters integration between manufacturing and new orientations in industry and services, providing space and facilities for engineering excellence, scientific and technical development, and the quest for innovative products and processes. Tecnopolo's activities cover fields such as ICT and Biosciences.
Asociación Parkinson Madrid  SPAIN	User Organisation	The APM is a Non-Profit Organization that has been working in the care of people with Parkinson and their families since 1994. It is the biggest association of Parkinson patients and relatives in Spain, with over 1500 members.
ANA ASLAN International Foundation  ROMANIA	User Organisation	The AAIF is a non-profit, high profile medical care and postgraduate education organization. The activities performed in the field of ageing and brain-aging include clinical assistance, fundamental and applicative research, long-term care of frail and cognitively impaired elderly, academic and post-academic education.
ARTICA	ICT Solution Provider	Artica Telemedicina has the objective of bringing to the market technological solutions for the health sector. ARTICA is a company dedicated to

Name	Type of Stakeholder	Core Competences and Field of Business
 ARTICA telemédica SPAIN		telemedicine and health informatics consultancy and key in hand services and software projects development.
Tecpitch  PORTUGAL	ICT Solution Provider	TecPitch, is a high-tech Start-up dedicated to exploit RTD results in new products or services. It builds ready to the market solutions based on RTD knowledge, namely tele-health solutions.
Health Cluster Portugal  Polo de Competitividade da Saúde PORTUGAL	Public Authority	The Health Cluster Portugal (HCP) is a national cluster that assumes as its mission to turn Portugal into a competitive player in the research, design, development, manufacturing and commercialization of health-related products and services, in selected market and technological niches, targeting the most demanding and relevant international markets.
COI - Citizens on the Internet  POLAND	Public Authority	COI is an expert nongovernmental organization established in 1998. COI's mission is the support of Information Society development at regional level – task realized through a range of regional e-development programming support projects and accompanying research projects.
NOS (former Optimus Comunicações)  PORTUGAL	Industry	NOS offers a broad range of mobile communications services to residential, SME's and corporate customers in Portugal, including traditional voice, data mobile TV and a large range of mobile solutions and roaming services.
HOPE  BELGIUM	Housing	The European Hospital and Healthcare Federation gathers national associations of public and private hospitals and owners of hospitals in 26 Member States of the European Union. It represents around 80% of hospital care in the EU.
E-Unlimited  BELGIUM	Investor	Europe Unlimited provides critical business resources to dynamic and innovative technology entrepreneurs, allowing them to successfully build and maintain healthy business.

Name	Type of Stakeholder	Core Competences and Field of Business
CITARD Services  <b>CiTARD Services Ltd</b> CYPRUS	ICT Solution Provider	Its main focus is the implementation of advanced technologies in the areas eHealth and elderly care provision. The company has long term expertise in the analysis of end users requirements and the design and development of user friendly interfaces and solutions in the eHealth and elderly care sector.
SIA DMG   LATVIA	ICT Solution Provider	DGM provides services to support SMEs in ICT and other sectors, public sector organizations – provides consultations and support for project development and management, organizes partner search and match –making event, provides training seminars and stakeholders discussions.
Euroconsultants   GREECE	Investor	Euroconsultants provides consulting services to governments, ministries, organization, agencies and companies for innovative, specialized and multidisciplinary projects domestically and internationally.
ARC Fund   BULGARIA	Investor	A NGO active in the field of research and innovation policy, as well as in the promotion of knowledge-based economy. Its activities include public policy support and advocacy, capacity building, knowledge and innovation brokerage.









### 3 Associate Members

In 2014, sixteen new associate members joined the network increasing the total associate membership to seventy-three<sup>1</sup>. The associate members who have joined the **AgeingWell** Network are briefly presented in alphabetical order (Table 2).

**Table 2 – Associate Members of the AgeingWell Network**



Name	Type of Stakeholder	Core Competences and Field of Business
<b>50PLUS HELLAS</b> 	User Organisation	50+ Hellas is a Non - governmental and not- for- profit Organization which aims to improve the quality of life of those over 50 years of age in Greece, within a more equal society and through actions and activities affecting all aspects of life.
<b>AGE PLATFORM EUROPE</b> 	User Organisation	AGE Platform Europe is a European network of around 167 organisations of and for people aged 50+ which aims to voice and promote the interests of the 150 million senior citizens in the EU and to raise awareness on the issues that concern them most. These include issues of anti-discrimination, employment of older workers and active ageing, social protection, pension reforms, social inclusion, health, elder abuse, intergenerational solidarity, research, accessibility of public transport and new technologies (ICT).
<b>AIJU - TECHNOLOGICAL INSTITUTE</b> 	R&D Organisation	AIJU is a private research center aiming to boost research, development and technological innovation to give solutions to societal and industrial challenges, thus enabling the achievement of a constant increase of competitiveness and improvement of product quality. AIJU has been working in national and international projects from the therapeutic field through the use of ICT which are aimed at elderly people, as well as for persons with different types of disabilities.
<b>AIT – AUSTRIAN INSTITUTE OF TECHNOLOGY</b> 	R&D Organisation	AIT provides research and technological development to realize basic innovations for the next generation of infrastructure related technologies in the fields of Health & Environment, Energy, Mobility and Safety & Security. These technological research areas are supplemented by the competence in the area of Innovation Systems. As a national and international network node at the interface of science and industry AIT enables innovation through its scientific-technological expertise, market experience, tight customer relationships and high quality research infrastructure.

<sup>1</sup>This information refers to the membership on the 5<sup>th</sup> of December 2014








Name	Type of Stakeholder	Core Competences and Field of Business
<b>ALZHEIMER HELLAS</b>  GREECE	User Organisation	Alzheimer Hellas is the Greek Association of Alzheimer Disease and Relative Disorders, a non for profit organization founded in 1995. It aims to offer advices concerning the care of the patients suffering from Alzheimer Disease, information and services for the people affected and their families. It operates 4 Day Care Centers in Thessaloniki and has over 2.500 members.
<b>ASSOCIATION ANTIPARKINSON ROMANIA</b>  ROMANIA	User Organisation	The Association Antiparkinson Romania is the only non-governmental, non-profit, apolitical organisation accredited in Romania to defend the interests of 72000 patients with Parkinson's disease. Founded in 2006, it has more than 550 members, 350 of whom are affected by this disease /condition, 20 volunteers and one employee.
<b>ASSOCIATION "DRAGOMIR HOUSE" - CASA BUNICII MARIA</b>  ROMANIA	User Organisation	Casa Bunicii Maria is a retirement home that provides accommodation and mass care, for older people who want to spend their free time in a quiet, clean environment and be treated with respect by staff. People with special problems receive additional attention additional based on their specific needs.
<b>ASSOCIATION OF THE COMMUNES AND CITIES OF MALOPOLSKA REGION</b>  STOWARZYSZENIE GMIN I POWIATÓW MAŁOPOLSKI POLAND	Association of Public Authorities	This association is one of the most dynamic non-governmental organisations of self-government in Poland. It cooperates with counties and municipalities in the provision of education and training, legislative reporting, research and technical assistance. One of the intervention areas includes the development of welfare services and promotion of quality of life.
<b>ATEKNEA SOLUTIONS (FORMER MFKK)</b>  HUNGARY	R&D Organisation	From August 2013 MFKK Invention and Research Center Services operates under new name: ATEKNEA Solutions Hungary Limited Liability Company which aims to assist European SMEs in transforming their innovative ideas into marketable products and services crucial for their success. Ateknea offers tailor-made services for innovation, with expertise covering a wide range of engineering and scientific areas.
<b>BARCELONA DIGITAL TECHNOLOGY CENTER (BDIGITAL)</b>  SPAIN	Cluster	BDigital is a a technology centre devoted to research, development and innovation of new information and communication technologies applications to the health, security and mobility domains, which participates in research projects with industry and academia at European, national and regional level. BDIGITAL's main eHealth research lines are: neurorehabilitation support technologies, virtual physiological human, clinical-application interoperability, accessible and assistive ICT, and tele-assistance systems.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>BARONESSE CENTER</b>  ROMANIA	User Organisation	Baronesse Center offers its clients services such as health and medical care, accommodation, eating healthy, diverse activities, physician, carefree for aging.
<b>BEYONDEVICES</b>  PORTUGAL	R&D Organisation	BeyonDevices focuses on the development of innovative medical devices and medical technology while improving patient compliance through smart packaging. It brings to the market innovative solutions for drug delivery.
<b>BREŽICE GENERAL HOSPITAL</b>  SLOVENIA	User Organisation	This hospital provides health care services to more than 70000 inhabitants, namely medical treatment at the secondary level. The non-acute medical treatment available in this hospital comprises three areas: medical care, palliative treatment and hospital care protection.
<b>BULGARIAN ASSOCIATION OF INFORMATION TECHNOLOGIES</b>  BULGARIA	ICT Solutions Provider	The Bulgarian Association of Information Technologies (BAIT) is the biggest, most representative and influential branch organization in the sphere of information and communication technologies in Bulgaria. The 100 members of BAIT make for over 69% from the ICT market in Bulgaria. The association includes companies in the trend of hardware, software, system integration, networks, etc.
<b>CASA DI CURA DEL POLICLINICO</b>  ITALY	User Organisation	Casa di Cura del Policlinico (CCPP) is a fully integrated multi-specialty private clinical centre aiming at providing both inpatient and outpatient services mainly directed to neurological patients. The main objective of its clinical interventions pertains to the rehabilitation of patients with different types of brain-lesions, for instance those lesions due to acute events such as cerebral stroke or traumatic brain injury.
<b>CENTRO ESTATAL DE AUTONOMÍA PERSONAL Y AYUDAS TÉCNICAS</b>  SPAIN	Public Authority	The mission of the National Reference Centre for Personal Autonomy and Technical Aids (CEAPAT) is to contribute to making the rights of persons with disabilities and older persons effective, through integral accessibility, assistive products and technologies and design for all.
<b>CENTER FOR INNOVATION AND TECHNOLOGY TRANSFER</b>  BULGARIA	R&D Organisation	CITT Global aims to facilitate the transfer of innovative knowledge and technologies on international level. Its priority is to cooperate with European state organizations, scientific link-teams and private firms working in the same sphere.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>CENTER FOR RESEARCH AND TECHNOLOGY HELLAS / INFORMATION TECHNOLOGIES INSTITUTE</b> 	R&D Organisation	One of the largest European independent research institute in the HCI domain, Center for Research and Technology Hellas / Information Technologies Institute (CERTH/ITI) works on the development and application of user centred design applications, mobility for all services, innovative user interfaces and natural interaction environments.
<b>CENTRE FOR HEALTHCARE TECHNOLOGY - UNIVERSITY OF ANTWERP</b> 	R&D Organisation	The Centre for Healthcare Technology (Centrum voor ZorgTechnologie - CZT) is an interfaculty center of expertise aimed at industrial valorization of innovative assistive technologies. Its research focuses on integrated applications and services that encourage and support independent living of people with disabilities and frail elderly as independent living improves quality of life and reduces social costs.
<b>CHRISTIAN ASSOCIATION OF SF. NICOLAE &amp; SF. ALEXANDRU</b> 	User Organisation	The nursing homes of the Christian Association of St. Nicholas & St. Alexander is a modern residential centre dedicated to caring for the elderly and lonely, sick or people in recovery period after surgery.
<b>CENTRO INTERDISCIPLINAR DE PERFORMANCE HUMANA DA UNIVERSIDADE TÉCNICA DE LISBOA</b> 	R&D Organisation	The Centro Interdisciplinar de Performance Humana (CIPER) studies human movement in a bio-ecological and multidisciplinary perspective, asserting it in scientific plans, advanced training and knowledge transfer for sports, health and education tissues. Its activity focuses on the interaction between the skills, behaviours and levels of motor lifelong performance, to identify and understand the critical factors and optimal regulatory mechanisms in different contexts, as well as health promotion and wellness applying multidimensional models in a common conceptual framework of biomechanics, exercise physiology and psychology of physical activity.
<b>CONSORZIO SOCIALE CO.IN</b> 	Other Organisation	CO.IN was created with the primary objective of promoting the development of social enterprises working with people with disabilities. The activities are targeted primarily to large organizations, public and private companies, with 23 cooperatives that are a permanent part of the consortium as partners, the coin is at the top of the offer in accordance with the principles of organic and flexibility demanded by global service.
<b>DEUSTOTECH-LIFE RESEARCH GROUP - UNIVERSITY OF DEUSTO</b> 	R&D Organisation	The Deustotech-Life Research group from the Engineering Faculty at the University of Deusto is committed to pursuing its innovative activities in the sphere of health (telehealth and SW tools for diagnosis and treatment) and ICT's at the service of society. Deustotech-Life is a multidisciplinary research group who work in close collaboration with hospitals, associations, other research groups and ICT companies.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>DR. MASOUD STEFANIA</b>  <b>ROMANIA</b>	User Organisation	Medical Office
<b>E-TRIKALA</b>   <b>GREECE</b>	ICT Solutions Provider	e-Trikala aims to the development of ICT-based applications, oriented to the improvement of all citizens' everyday life, in a medium sized city, simplifying public transactions, reducing telecommunication costs and delivering new services related to the local way of life. Moreover, these ICT applications offer new ways and methods that enable citizens participate on policy-making, while in parallel establish local Government and Public Authorities as guarantors of local society's every day proper, digital and distanced operation.
<b>EVOLVO</b>   <b>ITALY</b>	R&D Organisation	Evolvo operates in ICT, focusing its activities in the creation of tools and technology for public, private and home-care. It has the ability to integrate the potential offered by new technologies helping building new models of clinic services/health. In recent years the company has acquired significant experience in the development of communication drivers with electromedical devices using wireless technologies.
<b>FACULTY OF COMPUTER SCIENCE OF COMPLUTENSE UNIVERSITY OF MADRID</b>   <b>SPAIN</b>	R&D Organisation	The Complutense University of Madrid was a pioneer in Spain in the area of Information Technology to introduce as a topic of research and teaching for more than half a century.
<b>FACULTY OF HEALTH, PLYMOUTH UNIVERSITY</b>   <b>UNITED KINGDOM</b>	R&D Organisation	The Faculty of Health and Human Science of the University of Plymouth is involved in a range of nationally and internationally significant research across the health and social care spectrum from clinically based studies to theoretical work. The Centre is both multi-disciplinary and multi-professional in its approach incorporating academics from across health and social science disciplines.
<b>FAXE MUNICIPALITY</b>   <b>DENMARK</b>	Public Authority	This municipality is located in southern Zealand and has over 35 000 inhabitants. The council is facing the same demographic challenge as others in Denmark as the population ages and there are more pensioners and less residents of working age living in the area.









Name	Type of Stakeholder	Core Competences and Field of Business
<b>FEP – SPANISH PARKINSON FEDERATION</b>  SPAIN	User Organisation	Established in November 1996, FEP has over 45 Parkinson's Disease Associations and more than 12000 people with PD. Its main objective is to improve the quality of life of those affected by Parkinson and their families. To fulfill it, FEP is involved in different projects covering all the aspects of the problem and is strongly committed to research in Parkinson's disease.
<b>FOUNDATION DIN INIMA PENTRU OAMENI</b>  ROMANIA	User Organisation	A centre for the cure and care of the elderly. It is a house of rest and treatment, which provides care for both healthy elderly, and those with post stroke consequences, rheumatic disorders, post-traumatic and post-operative states, other conditions that generate and maintain motor deficit.
<b>FOUNDATION CAJA DUERO</b>  SPAIN	Other Organisation	This foundation promotes, among others, the following activities: realization and promotion of cultural and artistic activities; research and development in the technology innovation sector; and promotion of initiatives aimed at encourage the social economy, education and enrichment of people.
<b>FOUNDATION D. PEDRO IV</b>  PORTUGAL	User Organisation	The Foundation D. Pedro IV is a Private Institution for Social Solidarity operating in 3 main areas: Childhood - holds 6 Houses with about 750 children; Social Housing - has about 25 homes for social renting; and Nursing home - manages one of the largest facilities in the Lisbon region with diverse social responses.
<b>FOUNDATION MONDO DIGITALE</b>  ITALY	User Organisation	Foundation Mondo Digitale works for an inclusive knowledge society by blending innovation, education, inclusion and fundamental values. Its mission is to promote social learning, social innovation and e-inclusion, with special attention to categories at risk of social exclusion (older people, immigrants, refugees, etc.).
<b>GENERAL DIRECTORATE OF SOCIAL ASSISTANCE AND CHILD PROTECTION - SECTOR 6</b>  ROMANIA	Public Authority	It's a public institution that ensures the implementation of social programs and measures in the District 6. The main purpose of the social aid is the protection of people that for economic, psychical or social reasons are unable to fulfill their social needs and to develop their own capacities and abilities for a real social integration.
<b>GENERAL DIRECTORATE OF SOCIAL ASSISTANCE OF THE BUCHAREST MUNICIPALITY</b>  ROMANIA	Public Authority	This public institution enforces social policies and social protection measures and assistance for the disabled , elderly, single , family, child , and to any person in need through specialized services for disadvantaged categories according to strategy Development and Welfare Modernization in Bucharest for 2005-2008.

Name	Type of Stakeholder	Core Competences and Field of Business
ROMANIA		
<b>GERONTO LIFE MED</b>  ROMANIA	User Organisation	Geronto Life Med Clinic is a private clinic of geriatric gerontology in Romania which opened in August 2005 working to be the pioneer of care and support services to the elderly in the private system.
<b>GNOMON INFORMATICS</b>  GREECE	ICT Solutions Provider	Gnomon provides innovative and reliable IT and Internet solutions and services. It has created a set of e-health web services, by implementing primary care portals that enable quick and accurate access to quality assured public health information.
<b>i4G - INCUBATOR FOR GROWTH</b>  GREECE	Other Organisation	i4G is the company managing the first Greek private incubator for Companies of the New Economy. i4G supports the incubates by providing specialized consulting services and information on diverse topics.
<b>INCREASETIME</b>  PORTUGAL	ICT Solutions Provider	IncreaseTime is a technology-based company, founded in April 2011, and its activity is centred on the development of innovative solutions based on ICT and wireless sensors networks. It is a provider of social and health care solutions intended for the domestic market or care homes. As such, it develops solutions to promote the quality of life of the general population, with special focus on patients with chronic diseases and on the independent, active and quality aging.
<b>INOV INESC INOVAÇÃO - INSTITUTE FOR NEW TECHNOLOGIES</b>  PORTUGAL	R&D Organisation	INOV positions itself in the market as the biggest national technological infrastructure in the field of the Information Technology, Electronics and Communications, as a successor of great assets arisen from extensive knowledge and experience implicitly provided by the maternal environment – INESC. INOV officially started its activities on January 1, 2001, as a private nonprofit association.
<b>ISOIN – INGENIERIA Y SOLUCIONES INFORMATICAS</b>  SPAIN	ICT Solutions Provider	ISOIN is a company of the New Technologies Sector offering comprehensive solutions for e-inclusion, wellbeing, demographic ageing and social inclusion. Its main competence areas include ambient intelligence, semantic voice recognition, multimodal interfaces, among others.








Name	Type of Stakeholder	Core Competences and Field of Business
<b>INSTITUTE OF NEUROBIOLOGY - BULGARIAN ACADEMY OF SCIENCE</b>  <b>BULGARIA</b>	R&D Organisation	The main activity of INB is conducting fundamental and applied research in the field of neuroscience through interdisciplinary neuropsychological, psycho-physiological and pharmacological approaches.
<b>INTERCONSULT BULGARIA</b>  <b>BULGARIA</b>	ICT Solutions Provider	InterConsult Bulgaria (ICB) is a leading software and consulting company established in 1996. The company offers high quality services in the fields of management and IT consulting, software design and development, maintenance, support and customer training. ICB has more than 300 successfully delivered projects in leading Bulgarian companies and in technological giants abroad.
<b>JAGIELLONIAN UNIVERSITY - SENIOR COURSES DEPARTMENT</b>  <b>POLAND</b>	User Organisation	The Jagiellonian University of the Third Age (JUTA) is a non-departmental entity aiming to the dissemination of knowledge among older people and the pro-active management of / positive approach to the ageing process. The Cracow University of the Third Age was one of the first educational entities in Poland providing specifically for senior citizens.
<b>JOSÉ DE MELLO SAÚDE</b>  <b>PORTUGAL</b>	User Organisation	José de Melo Saúde manages 5 hospitals, 5 clinics and 14 imaging units. In collaboration with universities and scientific institutions it has developed teaching, training and research programmes, with a view to achieving the permanent upgrading and innovation of its professionals and of the scientific and medical community.
<b>LATVIAN INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS ASSOCIATION</b>  <b>LATVIA</b>	R&D Organisation	LIKTA is one of the leading e-skills and e-inclusion stakeholders and the coordinator of the initiative Latvia@World that aims at diminishing the digital gap in Latvia and raising the e-skills level of SME and citizens, among other objectives. One of the main target-groups of this initiative are the elderly people who are trained in ICT to be able to use e-health and social care services.



Name	Type of Stakeholder	Core Competences and Field of Business
<b>LATVIAN SAMARITAN ASSOCIATION</b> 	User Organisation	Latvian Samaritan Association (LSA) is one of the largest non-governmental organizations in Latvia. The association has 17 structural units, 9 regional branches and it employs more than 450 employees who provide educational, social and medical care services. LSA has its own training centre for social workers, care workers and medical assistants. The centre provides training to approximately 20 000 trainees a year. LSA has been also registered as ambulatory medical care institution and it provides medical services: the consultations of medical specialists who are the members of the medical commission, as well as medical care at home.
<b>LIFEStech - LIFE SUPPORTING TECHNOLOGIES</b> 	R&D Organisation	LifeSTech is a research group of the Universidad Politécnica de Madrid. Its main research areas are the design, development and evaluation of ICT-based services in the field of prevention, prediction and promotion of healthy lifestyles.
<b>LIGHTEN</b> 	ICT Solutions Provider	LIGHTEN's mission is to contribute to the definition of HCL and become a first mover in developing intelligent and personal solutions in an evolving market. By optimizing the light environment for elders improves sleep/wake patterns and their feeling of vitality, while it lowers the risk of falls and the feeling of anxiety.
<b>LORAN</b> 	ICT Solutions Provider	Loran works in the health and scientific sectors, aiming at becoming an important partner in designing and developing software solutions for the management of medical centers, starting from the admission of patients and until their discharge, maintaining an electronic health record easy to use.
<b>MAXCOM</b> 	ICT Solutions Provider	MaxCom is a developing company involved in production of telecommunication devices - mainly GSM mobile phones. In 2008, it introduced on the Polish market an user friendly, ergonomic GSM mobile phone with large keys, with a SOS function, which ensures feeling of security in every situation.
<b>MEDIAVOICE</b> 	ICT Solutions Provider	Mediavoice design and develop innovative voice technology solutions to enable all people to access information and services in the most natural way. In particular Mediavoice brings to market new solutions that can be summarized in a personal assistant, intelligent, multi-channel (PC, mobile phone) to serve as a simplified interface, intelligent and talking with the digital world.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>MEDLOG GROUP</b>  PORTUGAL	ICT Solutions Provider	The Medlog Group is a reference logistics operator in the Health sector. Specializing in this sector for over 40 years, the Group has accumulated vast experience in several spheres of operation supporting the supply chain of pharmaceutical and health products.
<b>MELATHRON EVGIRIAS LEUKOSIAS</b> CYPRUS	User Organisation	Melathron Evgiras Leukosias is the oldest private Care Service Organisation for frail, physically and cognitively impaired senior in Cyprus. This organisation provides a wide range of care support services such as monitor medications, physical therapy, as well as it supports also the families of the elderly.
<b>METATHEKE SOFTWARE</b>  PORTUGAL	ICT Solution Provider	Metatheke is an IT company specialized in the development of digital content management solutions for the web. The main activities are the development of custom software solutions and the maintenance service of those solutions.
<b>ONCARING</b>  PORTUGAL	ICT Solutions Provider	onCaring is a spin-off of Critical Health inside the Critical Group, dedicated to design and development of monitoring systems and information devoted to the care of the elderly. Its offer addresses senior people, whether they are in care facilities or in their homes, and formal and informal caregivers. onCaring products have proactive features such as automatic detection and prevention of falls, regular monitoring of the activity, control the location of the person and caregiver's response and escalation.
<b>OSOZ - NATIONWIDE HEALTH CARE SYSTEM</b>  POLAND	User Organisation	Nationwide Health Care System OSOZ is a unique eHealth platform and a provider of advances eHealth, ICT and mHealth solutions in Poland. In this platform, each patient can start a free individual Health Account, and safely collect medical data (entered to the account by a doctor or patient on an individual basis). The platform is also a place of communication of healthcare organisations, doctors, pharmacists, and medical centres with the patients.
<b>PENSIONAREA</b>  ITALY	ICT Solutions Provider	PensionArea is a recently created start-up that aims to be the google for pensions, in Italy and in Europe, by providing access to collective knowledge, advice, comparison of all the private pensions. Financial planning made easy on PensionArea.
<b>PRAGMASYSTEMS</b>  ITALY	ICT Solutions Provider	PragmaSystems develops and deploys customized and cost-effective data management platforms and systems. In the ageing field it has developed a datapen system allowing to "capture", collect and transform handwritten information in an electronic format.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>ROMANIAN ASSOCIATION FOR YOUNG GERIATRICIANS (RAYG)</b>  <b>RAYG</b> <b>ROMANIA</b>	User Organisation	Rayg is the Young Doctors Association of geriatric physicians that support the professional interests of residents and young specialists in Geriatrics and Gerontology in Romania. The Association supports in particular the recognition of the importance and complexity of geriatrics as a medical specialty and develop nationwide network of Geriatrics.
<b>ROMANIAN ASSOCIATION OF MEDICAL REHABILITATION Sf. Luca</b>  <b>ROMANIA</b>	User Organisation	"St. Luca" is a medical unit which provides hospital services in the areas of recovery services, chronic, palliative and good medical investigation, treatment, housing, hygiene, nutrition and the prevention of infections.
<b>SANTER REPLY</b>  <b>ITALY</b>	R&D Organisation	Part of the Reply group, this company focused on healthcare and public administration sectors, operating as a system integrator that provides ICT services and solutions, such as SOA architectures, integration platforms, telemonitoring, etc. Since 2009, it has a competence center on Internet of Things.
<b>SOUTH-EAST EUROPEAN RESEARCH CENTER</b>  <b>GREECE</b>	R&D Organisation	SEERC's mission is to support the stable and peaceful development of South-East Europe by conducting pure and applied research in and for the region. To accomplish this, SEERC facilitates the collaboration among research teams of the University of Sheffield and CITY College and by developing multi-disciplinary networks of researchers from across South-East Europe.
<b>TICBIOMED</b>  <b>SPAIN</b>	Cluster	TICBioMed is a cooperative cluster of companies, universities, Healthcare providers and public institutions that work together to foster innovation in Healthcare (eHealth) and Biology.
<b>UNION OF PARISHES OF GONDOMAR (S. COSME), VALBOM AND JOVIM</b>  <b>PORTUGAL</b>	Public Authority	The Union of Parishes of Gondomar (S. Cosme), Valbom and Jovim is located in the North of Portugal with a population of around 50 000 inhabitants. As a public entity, the institution develops a lot of projects related with adults and seniors, social inclusion, active ageing, among other areas. It manages various projects and initiatives in the field of active ageing, such as a senior university, the "senior on the move" programme, a diagnosis and gerontologic plan, etc.

Name	Type of Stakeholder	Core Competences and Field of Business
<b>UNIVERSITY OF GENEVA, INSTITUTE OF SERVICES SCIENCE - QUALITY OF LIFE GROUP</b>  SWITZERLAND	ICT Solution Provider	The key aim of QoL research area is to establish a quality research in mobile computing and communications systems deployed in the healthcare domain (i.e., mHealth) and delivering clinically validated services to patients, their professional and voluntary caregivers "anywhere-anytime-anyhow". The QoL team currently contributes to research on mHealth applied in wellbeing, active and healthy ageing and ambient assisted living solutions.
<b>UNIVERSITY POLYTECHNIC OF MADRID</b>  SPAIN	R&D Organisation	UPM is the largest Spanish technological university as well as a renowned European Institution. DIATEL department has a wide experience in telematics architectures and service platforms, network and security in, among others, multimedia interactive services, knowledge based systems, e-home, e-government, telecare and e-health.
<b>VILABS</b>  GREECE	ICT Solution Provider	Vilabs operates both as a research and innovation laboratory and as a start-up accelerator in the field of ICT. Vilabs is actively engaged with several startup ecosystems, universities and governments to jointly develop and implement ICT projects and help innovative startups to scale.
<b>VOXNET</b>  ITALY	Investor	Vox Net is an Italian company that develops, promotes and commercializes ICT products and telematics services with particular emphasis on the Internet field. Vox Net web services facilitate contents providers and professionals to create and deliver affordable, interactive full range of e-services over TCP/IP protocol.
<b>VSWG - FEDERATION OF SAXON HOUSING COOPERATIVES</b>  GERMANY	Housing / Insurance	VSWG is the biggest German federation involving 229 housing cooperatives, 3 companies and 25 guest members. Housing cooperatives manage approximately 286 000 housing units and represent around 13% of the total housing stock in Saxony. Services provided by VSWG include legal, economic, energetic and social consultancy.
<b>WHITE-YELLOW CROSS FOUNDATION ROMANIA</b>  ROMANIA	User Organisation	The independent foundation the White Yellow Cross offers services in the field of non-hospital care. The main objective of the Foundation is moving forward, activate and optimize the healthcare system in Romania.
<b>WIDZIALNI FOUNDATION</b>  POLAND	Other Organisation	Widzialni Foundation is engaged in combating digital and social exclusion. The main purpose of the foundation is making the free access to all internet resources available to all citizens, regardless of their age, disability, wealth, equipment and software.




## 4 Supporters

There are two ways for becoming a Supporter of the **AgeingWell** Network: through the signature of a Protocol for Collaboration or by registering to the network web portal. Next, supporters are presented according to their entrance modality<sup>2</sup>.

### 4.1 Protocols of Collaboration







At the end of the period of the project implementation, the **AgeingWell** network efforts and activities resulted in establishing 15 protocols of collaboration with EU initiatives in ICT and Ageing, which have become Supporters of the **AgeingWell** Network, and with whom an exchange of relevant information and knowledge was made, are briefly presented on Table 3.

Table 3 – Supporters of the AgeingWell Network

Name of the Project	Funding Programme / Institution	Main objective
ALFRED – Personal Interactive Assistant for Independent Living and Active Ageing 	FP7 - ICT	ALFRED's objective is to develop a mobile, personalized assistant for elderly people, which helps them to stay independent, to coordinate with carers and to foster their social inclusion. ALFRED is specifically dedicated towards older people and is fully focused around their needs. The ALFRED research project aims to contribute to a society, where older people will be able to live at their own homes independently and actively participate in economic and social life.
Care Assistants Search Agency - C.A.S.A. Project 	DG Home Affairs	CASA addresses the increasing need for long term and quality care of older people and people with disabilities by facilitating and supporting the integration of third countries nationals in the EU. The aim of the project is to improve the quality of care of people in need and help immigrants, in particular women, find better jobs and facilitate their social and economic integration into European Society.
Co-Living   Virtual Collaborative Social Living Community for Elderly 	Ambient Assisted Living	To develop an ICT-based Virtual Collaborative Social Living Community for Elderly (Co-Living) people, aiming to stimulate and prolong their independent and active living in an outward environment through advancement in elderly people social interaction.

<sup>2</sup> This information refers to 5<sup>th</sup> of December 2014



Name of the Project	Funding Programme / Institution	Main objective
Dem@Care - Dementia Ambient Care: Multi-Sensing Monitoring for Intelligent Remote Management and Decision Support 	FP7	Dem@Care aspires to contribute to the timely diagnosis, assessment, maintenance and promotion of self-independence of people with dementia, by deepening the understanding of how the disease affects their everyday life and behavior. It implements a multi-parametric closed-loop remote management solution that affords adaptive feedback to the person with dementia, while at the same time including clinicians into the remote follow-up, enabling them to maintain a comprehensive view of the health status and progress of the affected person.
GiraffPlus 	FP7 - ICT for Health, Ageing Well, Inclusion and Governance	To develop and evaluate a complete system able to collect elderly people's daily behavior and physiological measures from distributed sensors, to perform context recognition and long-term trend analysis, to organize the gathered information so as to provide customizable visualization and monitoring services for caregivers.
Haivisio 	FP7 - ICT for Health, Ageing Well, Inclusion and Governance	HAIVISIO is an ambitious Coordination and Support Action project aimed at enhancing visibility and awareness of the results generated by eHealth, Active Ageing and Independent Living projects, supporting community building around these results, through a series of communication and synergy exploitation activities.
HealthC – Improving Crisis Communication Skills in Health Emergency Management 	Lifelong Learning Programme – Leonardo da Vinci	To support health authorities' staff in developing the required competences for managing communication in emergency situations caused by a health crisis in a scenario of transnational emergencies. The main achievements of the HEALTH C project include a course in communication in emergency situations, as well as the related training materials, including a toolkit containing guidelines and support documents.
InfoWeek Newspaper 	<i>Not applicable</i>	To inform the Bulgarian business/ICT community about the implementation of Information and Communication Technologies in business.
LiveWell – Promoting Healthy Living and Well-being for Parkinson Patients through Social Network and ICT Training 	Lifelong Learning Programme – Grundtvig	To develop an innovative Web-based Training and Social Networking System which targets: <b>Parkinson patients</b> , to self-manage their condition, reduce the burden on their caregivers and promoting their well-being and inclusion; <b>Caregivers</b> with access to information, training and greater support community; and <b>Health and Medical Professionals</b> enabling them to remotely and continuously monitor the patient's participation in the activities helping to improve their effective rehabilitation.

Name of the Project	Funding Programme / Institution	Main objective
Polish Healthcare Journal 	<i>Not applicable</i>	To promote eHealth and ICT solutions across the EU and building better healthcare IT tools for patients and societies.
PRK_Treatment – Exercise System for Parkinson continuous treatment and rehabilitation 	Eurostars	To create a Software Exercise System for Parkinson professionals and patients focus on the improvement of Parkinson patient care and treatment by using a tool that enable the patient to do several tests and exercises for psychological, physical and speech therapies in order to maintain or improve patient condition always monitored by professionals in order to control the patient evolution with a professional guidance.
RISTOMED – New e-Services for a Dietary Approach to the Elderly 	FP7 - CAPACITIES Research for SMEs Project	The goal of RISTOMED is to develop a new e-Health service for Elderly People that will enable the production of an innovative diet model and Biotech nutraceuticals specifically designed and efficaciously delivered. The project result is expected to better manage the diet and nutritional needs of Elderly People to contrast inflammation, oxidative stress and gut microbiota alteration.
SAAPHO 	Ambient Assisted Living	The main objective of SAAPHO is to support Active Ageing by assisting seniors to participate in the self-serve society preserving and enhancing independence and dignity through the application of innovative ICT-based solutions. The system proposed is, therefore, focused on boosting accessibility to a diverse number of healthcare, participation and security services by means of easy-to-use and easy-to-configure user interfaces.
SILVER: Stimulating ICT Learning for Active EU Elders 	LifeLong Learning Programme	To create a sustainable digital literacy lifelong learning programme for the adult population and to solve this new form of illiteracy to contrast the risk of a social and communicative caesura between the young and the elderly.
The Knowledge Volunteers 	LifeLong Learning Programme - Grundtvig	To promote the acquisition of digital competences among elders at risk of exclusion and intergenerational relations that also benefits the education of young people.

## 4.2 Registered Users on the Web Portal

By the end of November 2014 the web portal of **AgeingWell** Network counted with 290 registered users who, by registering to this tool, agreed in becoming supporter of the network. The registered users, representatives of members' organisations or not, have access to all the information made available by the network and are listed on Table 4.

Table 4 – Registered Users of the AgeingWell web portal

Username	Country	Observations
Abarroca	Portugal	
Adk	Belgium	
Afranco	Portugal	
Agehealthy	United Kingdom	
AIJU	Spain	Associate Member
Alejandro Sánchez-Rico	Spain	Founding Member
alenigo21	Italy	
AlexPeine	Netherlands	
Alvace	Spain	
alzheimer-hellas	Greece	Associate Member
amine	N/A	
AmQuirke	Luxembourg	
ana.picva	Portugal	
AnaOliveira	Portugal	
Andrea	Poland	
andrea.orlandini	Italy	Supporter by Protocol
Andreas Schoser	Germany	
Andris Melnudris	N/A	Founding Member
Angela Cancia	N/A	Founding Member
Ann.karlsson	Sweden	
Anna Siemek-Filuś	Poland	Founding Member
Annika Midsweden	Netherlands	
Antonio Reis	Portugal	
Antonio Zangrilli	France	Founding Member
AntonioC	Portugal	
antoniodesa	Portugal	
antonish	Cyprus	
aolesch	Germany	Supporter by Protocol
aquaresma	Portugal	
Arkadiusz Złotnicki	N/A	
arladas	Greece	
arossimori	Italy	
ATUV1	Austria	
BAIT	Bulgaria	Associate Member
banda	Japan	
beyondevices	Portugal	Associate Member
Bogert	Netherlands	
BRUNAIS	France	
bruno	N/A	
brunoboki	Italy	
Camera-Contact	France	
canachanser@kbth.gov.gh	N/A	
carlotalouro	Portugal	



Username	Country	Observations
CarmenReina	Germany	
carolineboone	United States	
catarina.azevedo	Portugal	
cbollain	Belgium	
CCPP	Italy	Associate Member
Centrum IS	Poland	
charls	Ghana	
Chomy	France	
ChrisGayle	India	
christian_heimann	Germany	
christophoros	Cyprus	
ClausKoellinger	Austria	
Clinicuidados	Portugal	
Clive123	United Kingdom	
COIN	Italy	Associate Member
Colberte de Wulf	Belgium	
colina	Italy	
consiglio	France	
Coralie Vasquez	Spain	
Corina Popoviciu	Romania	
Dalapat	N/A	
despinaP	United States	
diogo_ck	Portugal	
doloresalveirinho	Portugal	
dsalvi	Spain	
ed	Belgium	Associate Member
Edelman	Korea, Republic of	
eden	Germany	
Ehelp	Bulgaria	
eichelberg	Germany	
eleftherakis	Greece	
Eleni Christodoulou	Cyprus	Founding Member
eseniors	France	
Evexia	Greece	
evizcaino	Spain	
EwaNieckarz	Poland	
fbaptista	Portugal	Associate Member
fcomartinez	Spain	
Fernando	Spain	
filipe.sousa	Portugal	
florez	United Kingdom	
FMD	Italy	Associate Member
g.rabito	Switzerland	
Gabriel Antunes Abrantes	Portugal	Founding Member
gabrielap	Portugal	

Username	Country	Observations
gangelov	Bulgaria	
gatejcosmin	Romania	
gboliotes	Greece	
gconti	Germany	
Gema Córdoba	N/A	
GEN	Bulgaria	
Geridade	Portugal	
gerontech	Israel	
Gerontologin	Germany	
ghenta	N/A	
Gilda	Italy	
gmarpin	Italy	
gotogeo	United Kingdom	
gserra	Spain	
gstilianou	N/A	
gvanderzanden	Netherlands	
hageraets	Netherlands	
Helena	United States	
hochgatterer	Austria	
hrodrigues	Portugal	
Hugo Claessens	Belgium	Founding Member
hugoaleixo	Portugal	
hurtadom	Spain	
IanHodgson	United Kingdom	
ibartolome	N/A	
iceblueispeggy	N/A	
Igonei	Spain	
InternAAL	Hungary	
Ivan Kostov	Bulgaria	
Jaisiel	Spain	
jcarloscpinto	Portugal	
jfernandez	Italy	
jgomez	Spain	Associate Member
jlicinio	Portugal	
jmellosaude	Portugal	Associate Member
JMHervouet	France	
Joana Camilo	Portugal	
joana.matos	Portugal	
Joannamf	Portugal	
joao.fonseca	Portugal	
joaogaspar	Portugal	
Joaquim Cunha	Portugal	Founding Member
johanbenesch	Portugal	
johnwinistoerfer	Switzerland	
jolandavang	Netherlands	

Username	Country	Observations
jorgeduartecorreia	Portugal	
jose.barros	Portugal	
jrivero	Spain	
jsteckel	Belgium	Associate Member
Juliette Legros	Luxembourg	
juliette Reerink Boulanger	Belgium	
jwitek	Poland	
kalnicol	Greece	
kareadid	Canada	
Karen	South Africa	
kikicaia	Romania	
Kristina.Foerster	Hungary	Associate Member
Laura Carrasco Marín	Spain	Founding Member
Laura Motta	Italy	
Lehofer	Austria	
lianghq	China	
Ligia Manesi	Greece	Founding Member
linamgr	Brasil	
linyshi	Belgium	
Imontaruli	Italy	Associate Member
Irissech	Spain	
Luiza Spiru	Romania	Founding Member
Lukasz	Poland	Founding Member
Magdalena Sroga	Poland	Founding Member
magic2k	Poland	
Maialen	Spain	
Maitecobo	Spain	
Malina Hristeva	N/A	
Mara Jakobsone	N/A	
marcopsf	Portugal	
maria	Spain	
Maria Cristina	N/A	
Maria Stefanova-Pavlova	Bulgaria	Associate Member
Marijn Van Overveld	N/A	
marilena	Australia	
Mariomarco	Italy	
MarionC	Canada	
Mark Bannister	United Kingdom	
markhawker	N/A	
marloubijlsma	Netherlands	
Martin Rowland	United Kingdom	
martina.eckardt	Hungary	
mary mcpherson	United Kingdom	
masudibnrahman	N/A	
mayerch	N/A	

Username	Country	Observations
mbarmherzig	Romania	
mcgemo	Italy	
Md. Mostafizur Rahman	Bangladesh	
menmas	Greece	
metodi	Bulgaria	
michelaaquilano	Italy	
Miguel Sousa	Portugal	Founding Member
minicod	Taiwan, Province of China	
Missbagoly	Hungary	
mjoamateus	Portugal	
mmerino	Spain	
MMFP	United Kingdom	
mmontejo	Spain	
mmora	Mexico	
molham	France	
MOS	Ireland	
mribeiro	Spain	
mrp	Germany	
msalaso	Spain	
mszewczy	United States	
nbbocheva	Bulgaria	Associate Member
nellypau	Finland	
Neutrodevices	Portugal	Associate Member
nicola filizola	Belgium	
NicolaB	Italy	
Nikolay	Bulgaria	
Nikos Giannoulidis	Greece	Founding Member
nloost	Slovenia	
nschumacher	Netherlands	
Nzaharis	Greece	
Ó Faolain	Ireland	
okilic	Turkey	
okoch01	Germany	
p-a.legrix	N/A	
pablocampillo	Spain	
paniakarnaki	Greece	
papuchino	Bulgaria	
parchmann	Germany	
Pascal Garel	Belgium	Founding Member
pastrak	Greece	
Patricia Díaz	Spain	
PatriziaDanese	Italy	
paulamota	Portugal	
PaulV	Belgium	
PekkaAla	Finland	

Username	Country	Observations
PensionArea	United States	Associate Member
ppanek	Austria	
pquintia	Spain	
PromoTool	Germany	
ramonssola	Luxembourg	
raquelpatricio	Portugal	
Raúl	Spain	
rdrent	Germany	
rfh	Belgium	
rgranot	N/A	
Rita Araújo	Portugal	Founding Member
RRichardson	Belgium	
rusigv	Bulgaria	
s.makridou	Greece	
Saapho project	Sweden	Supporter by Protocol
Sara Batista	Portugal	Founding Member
Sasa	Romania	
SatuP	Finland	
sblind	France	
sciagent	Finland	
scottif	Italy	
sebpeek	Netherlands	
sgetto	Germany	
shem ongori	N/A	
Shoshan	Israel	
Shoshan shacham	Israel	
sianametodieva	Bulgaria	
sicibv	Spain	
Simsik	Slovakia	
Smile	N/A	
smoreira	Portugal	
Sofy	Bulgaria	
spinsante	Italy	
SPrescher	Germany	
stefanos.papasimakopoulos	Portugal	
stefanverbruggen	Netherlands	
SteveLee	United Kingdom	
sumitamehta	N/A	
svonrump	Sweden	
tadghana	N/A	
Talyigás	Hungary	
Tanja Baltus-Michaelsen	N/A	
teddy	Switzerland	
Tempo Positivo	Portugal	
tenkim	Korea, Republic of	

Username	Country	Observations
Thais	Portugal	
tiziana	Italy	
tk@bcv.org	Luxembourg	
tkallai	Switzerland	
tomjbyrne	Unit 48 GEC, Taylors Lane, Dublin, Ireland	
ton.rovekamp@tno.nl	Netherlands	
UK Healthy Cities Network	United Kingdom	
vanberlo	Netherlands	
vcastelo	Spain	
vcmoniz	Portugal	Associate Member
Vicky	Greece	
victor.pelaez	Spain	
VolkerS	N/A	
vteixeira	Portugal	
vtraver	Spain	
well-senior	N/A	
Wendy	Spain	
Wlodarczyk	Poland	
wzagler	Austria	
xrafael	Sweden	
yarpuzlu	United States	
zamboni78	France	

## 5 Contributions and Feedback

The **AgeingWell** members and supporters (with protocols of collaboration) are, since they joined the network, welcome and invited to contribute and participate in the activities carried out by this initiative. In 2014, three main activities can be highlighted among those that gathered the collaboration of members and supporters. Those activities are described next.

### 5.1 Contribution for **AgeingWell** Newsletters

Calls for contributions were release, by email, among the associate members and supporters asking them to share articles/news about their own activities to be published on the newsletters. They could also suggest an article they considered interesting and important to share with the **AgeingWell** community.

In 2014, there were many contributions received from members and supporters, such as Loran, CEAPAT - Centro Estatal de Autonomía Personal y Ayudas Técnicas, Institute of Neurobiology-Bulgarian Academy of Science, AGE Platform Europe, Faculty of Computer Science of Complutense University of Madrid, Center for Innovation and Technology Transfer - CITT Global, IncreaseTime, Dem@Care, ALFRED, etc.

### 5.2 Contribution to the International Event @eHealth Forum

The third International Event (D4.3) promoted by the **AgeingWell** Network took place in Greece at the eHealth Forum, held in May 2014. This event was focused on the presentation of ICT solutions for independent living and it aimed to provide the perspective of both ICT solutions providers and User organisations about the role and impact of these technologies for ageing well. Thus, an invitation was made to network members and supporters, to participate and present their work at this event.



Figure 1 – Invitation to **AgeingWell** Event @ eHealth Forum



Following this event, four associate members: Gnomon Informatics, e-Trikala, 50plus Hellas and ViLabs – deliver a presentation at this event as speakers, which was seen as very interesting by the participants.

### 5.3 Contribution on the Consultation for ICT4Ageing Society Strategic Agenda

A consultation (Figure 5) was promoted by **AgeingWell** Network, in 2014, with the objective of collecting the opinion from stakeholders operating in the ICT & Ageing Sector (members and non-members) regarding the future challenges and the necessary measures/policies to be promoted to leverage the ICT4Ageing market competitiveness, based on the four priorities identified by the network, in 2012 (D3.5).



Figure 2 – Questionnaire Online<sup>3</sup>

This consultation was available online from mid-September until the end of October; and gathered seventy-eight replies from stakeholders as presented in Figure 6.

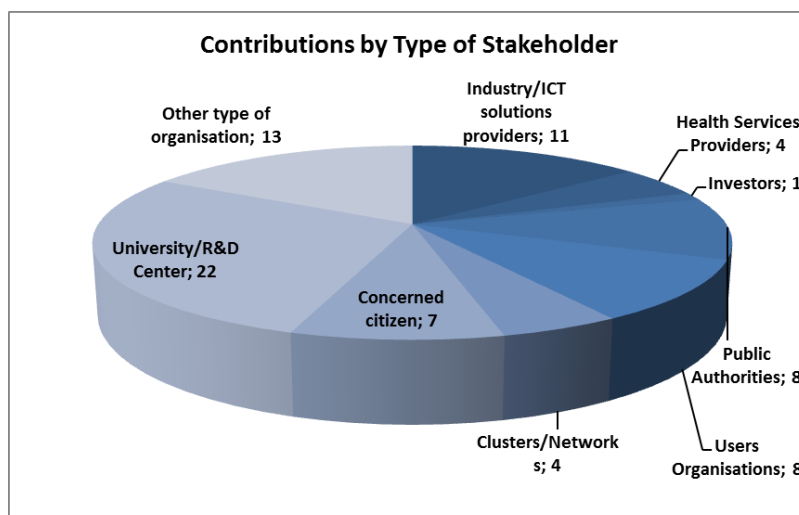


Figure 3 – Contributions by Type of Stakeholder

<sup>3</sup> Full Questionnaire is available in Annex 1



The results of this public consultation are included and contributed to the definition of the “ICT for Ageing Society Strategic Agenda” (D3.5), which will be made available for download on the network’s web-portal.

Besides the activities listed above, the network was able to collect additional comments<sup>4</sup>, from interested stakeholders concerning the statement **“ICT solutions can help older people to stay healthy, independent and active for longer time”**.

*Yes, I agree. It helps decrease a social isolation from society.*

*Social Service Provider (Latvia)*

*Yes, I fully agree to your statement.*

*LIGHTEN’s core business is Human-Centric Lighting systems which for us is the combination of Intelligent Lighting Control Solutions and the vast possibilities in IoT (Internet of Things) and Home Automation.*

*As for seniors (+60) and elderly people we look at solutions that will improve their daily life and perceived well-being. Controlling light intelligently can help elders orientate and optimize visual tasks. Developing an intelligent personalised lighting control system specifically aiming at the elderly will help them sleep better and increase their energy level and mood plus improve their ability to learn and perform, which is crucial for having the energy to perform in and live an independent life. ICT solutions for elders need a specific user interface taking into account the specific technology skills of the elderly.*

*ICT Solutions Provider (Denmark)*

<sup>4</sup> Initial results were presented in the update version of D3.3 – Month 24, delivered on August 2014. Questionnaire used to collect these statements is available in Annex 2.

*Sure. I fully agree with this statement. ICT solutions will be the key to link and maintain the connection between older people, sick people or home alone to the real world, to family, to friends and to healthcare system. I believe that this kind of solutions will improve quality of life for them and for their family. Healthcare system will have access to real and online data. Using technology like "big data" can decrease costs, increase quality and efficiency of its services. Wearable technology and internet of things will play a crucial role on future. We are only in the beginning. The technology is there and will be better at lower cost. Technological education is more and more disseminated. Most of us has internet access at home, at office, at car... everywhere. So, this is time to prepare the future. My recommendation is go to field and understand people's problems and worries and start designing solutions to help them having a better life.*

**Other organisation (Portugal)**

*Yes. In Latvia the most important is communication - ICT can help improve and ease this very much.*

**ICT Solutions Provider (Latvia)**

*Yes this will make the monitoring efficient leading to better care of the Aging.*

**Other organisation (India)**

Based on the statements collected, it commonly agree that ICT solutions for ageing and health are seen as valuable and important to provide better quality of life for the elderly and decreasing the isolation. It was mentioned also the need of personalising the offer of solutions addressed to elders. On the other hand, by accessing "big data" the efficiency of services may be enhanced and thus, lead to a better care provision.

## 6 Conclusion

The **AgeingWell** Network is currently composed by 16 Founding Members, 73 Associate Members and 305 Supporters, 15 that have signed a Protocol of Collaboration and 290 that have registered to the web portal (Figure 4).

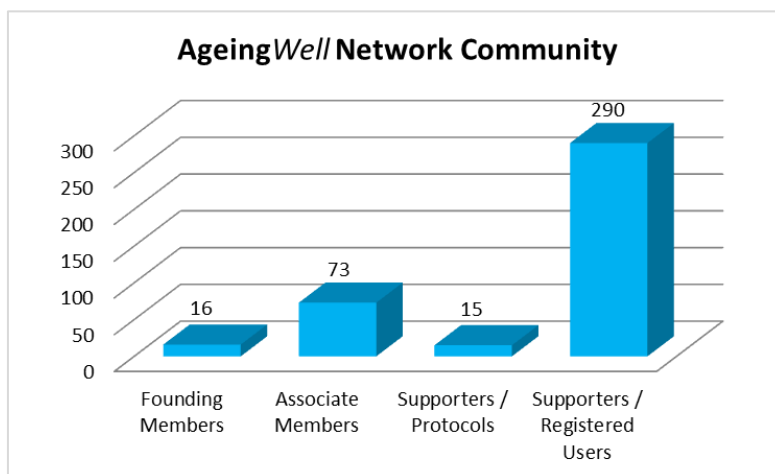


Figure 4 – AgeingWell Network Community

Regarding geographical dispersion the Community of the **AgeingWell** Network represents 39 countries (Table 5)<sup>5</sup> from different continents. Most members and supporters are located in the countries of the Founding Members, being Portugal the country with higher number of members and supporters.

Table 5 – Country Distribution

Country	Members		Supporters	
	No	%	No	%
Australia	--	--	1	0.3
Austria	1	1.1	6	2.1
Bangladesh	--	--	1	0.3
Belgium	4	4.5	10	3.4
Brasil	--	--	1	0.3
Bulgaria	5	5.6	12	4.1
Canada	--	--	2	0.7
China	--	--	1	0.3
Cyprus	2	2.2	1	0.3
Denmark	2	2.2	--	--
Finland	--	--	4	1.4
France	1	1.1	9	3.1
Germany	1	1.1	15	5.2
Ghana	--	--	1	0.3
Greece	9	10.1	13	4.5
Hungary	1	1.1	5	1.7
India	--	--	1	0.3
Ireland	--	--	3	1.0

<sup>5</sup> Forty-seven supporters registered on the web-portal did not provide the information about their country, and therefore are not included in the table.

Country	Members		Supporters	
	No	%	No	%
Israel	--	--	3	1.0
Italy	11	12.4	21	7.2
Japan	--	--	1	0.3
Korea	--	--	2	0.7
Latvia	3	3.4	--	--
Luxembourg	--	--	4	1.4
Mexico	--	--	1	0.3
Netherlands	--	--	12	4.1
Poland	6	6.7	7	2.4
<b>Portugal</b>	<b>14</b>	<b>15.7</b>	<b>41</b>	<b>14.1</b>
Romania	13	14.6	5	1.7
Slovakia	--	--	1	0.3
Slovenia	1	1.1	1	0.3
South Africa	--	--	1	0.3
Spain	13	14.6	30	10.3
Sweden	--	--	4	1.4
Switzerland	1	1.1	4	1.4
Taiwan	--	--	1	0.3
Turkey	--	--	1	0.3
United Kingdom	1	1.1	11	3.8
United States	--	--	6	2.1

Initiatives for enlarging the network will continue to be promoted and carried out by the **AgeingWell** Members in the following years. Also, based on the feedback collected through a mini-survey, network's stakeholders agree that ICT solutions for Ageing and Health are important and can improve the quality of life of the older population. Therefore, stimulating network and sharing opportunities among **AgeingWell** stakeholders is seen as relevant and will be continuously promoted.

## Annex 1

### Consultation for ICT 4 Ageing Society Strategic Agenda

#### Online questionnaire *(red fields are mandatory)*

*Concerning personal details, only the information concerning type of stakeholder and country will be included in public deliverables. Your name and other personal information will not be shared with a third party.*

#### Respondent profile

Salutation

Name:

Mr. ☐ Mrs. ☐ Ms. ☐

Organization

**Organization Type**

**Country**

Industry/ICT solutions providers ☐  
 Health Services Providers ☐  
 Investors ☐  
 Public Authorities ☐  
 Users Organisations ☐  
 Clusters/Networks ☐  
 Concerned citizen ☐  
 Other: \_\_\_\_\_

Email for correspondence:

### Section 1 - Priorities on ICT4Ageing Market identified by the AgeingWell Thematic Network

The **AgeingWell** Network considers four high priorities to be considered as crucial for the growth and competitiveness of the ICT4Ageing market:

- Creating a regulatory framework;
- Enhancing synergies in research and development areas (cross-sectorial cooperation);
- Establishing business models for ICT and Ageing sector;
- Promoting awareness and training initiatives.

#### 1) In your opinion, do the proposed priorities adequately address the current needs of the ICT4Ageing domain?

Yes ☐ No ☐

If not, please let us know why and which priorities you predict to the ICT4Ageing domain:

#### 2) Rank in importance the priorities listed below (using 1 for the most important and 4 for the less important):

Creating a regulatory framework \_\_\_\_

Enhancing synergies in research and development areas (cross-sectorial cooperation) \_\_\_\_

Establishing business models for ICT and Ageing sector \_\_\_\_

Promoting awareness and training initiatives \_\_\_\_

### **PRIORITY: Creating a regulatory framework**

Creating a framework in which rules and regulations are well defined (e.g. legal framework for telemedicine, definition of standards for ICT solutions for health and ageing to ensure proper interoperability of systems, etc.) and can be common between the various EU countries – to regulate the ICT4Ageing domain activities.

**3) When defining a regulatory framework for the ICT4Ageing market what are the two most relevant aspects to consider?**

- Technology safety ☐
- Privacy rights / Data protection ☐
- Ethics in the usage of technology and available information ☐
- Other: \_\_\_\_\_

**4) Do you believe that the existence of an EU regulatory framework would contribute to stimulate the development and adoption of ICT technology for ageing?**

Yes ☐ No ☐

**If not please provide comments:**

### **PRIORITY: Enhancing synergies in research and development areas (cross-sectorial cooperation)**

Multidisciplinary research must be carried out as a way of understanding the relevant aspects of the ageing process and its implications at individual, social, cultural and economic levels.

**5) Which factors can act as barrier to cross-sectorial cooperation?**

- Challenging business environment/market competition ☐
- Lack of trust between actors ☐
- Lack of funding (either public and private) ☐
- Lack of partnership identification mechanisms ☐
- Lack of dialogue with other actors ☐
- Lack of information about other actors and understanding of their role ☐

**6) What kind of initiatives can be set in place for the increase and promotion of cross-sectorial cooperation?**

### **PRIORITY: Establishing business models for ICT and Ageing sector**

Business models have to help investors, industry and user's organizations foresee the return on investment and the added-value of developing and/or adopting ICT solutions for Ageing/Health.

#### **7) Which factors can be seen as obstacles for the development of business models for ICT solutions for Ageing/Health?**

- Setting appropriate commercial prices ☐
- Securing appropriate distribution channels ☐
- Addressing the heterogeneity of the market/consumers ☐
- Identifying key partners for deployment ☐
- Calculating revenues and ROI ☐
- Other: \_\_\_\_\_

#### **8) Are ICT solutions and services for Ageing/Health a good opportunity for investors (considering the EU population trends)?**

Yes ☐ No ☐

#### **9) In your perspective, the reimbursement policies in your regional/national market regarding the health services are:**

- A market opportunity for ICT for ageing ☐
- A drawback to make investments in ICT for ageing ☐
- I do not know ☐

### **PRIORITY: Promoting awareness and training initiatives**

Raising awareness about the benefits ICT solutions for Ageing/Health and preparing and equipping people with the necessary knowledge and skills to efficiently use and deal with them is seen as fundamental factors for the growth of ICT4Ageing domain.

#### **10) What are the 3 main topics/areas should be approached in awareness and training initiatives among target-clients?**

#### **11) What kind of initiatives can be set in place for the increase of awareness and training in this field? Who should promote those initiatives?**

## Section 2. Priorities/Barriers on ICT4Ageing Market

**12) In your opinion, which are the priority issues in ICT4Ageing area in the coming 5 years?**

**13) What are the two most relevant barriers you identify for the successful market uptake of ICT solutions for Ageing/Health?**

*(question addressed to Industry/ICT solutions providers, investors, clusters/networks)*

**14) What the two most relevant barriers for the successful adoption of ICT solutions for Ageing/Health?**

*(question addressed to health services providers, public authorities, users organisations, clusters/networks, concerned citizens)*

<b>Additional comments, questions or suggestions?</b>
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Thank you for participating!



## Annex 2

### Mini-survey AgeingWell Network - Tell us your opinion!

#### Online questionnaire *(red fields are mandatory)*

*Concerning personal details, only the information concerning type of stakeholder and country will be included in public deliverables. Your name and other personal information will not be shared with a third party.*

#### Respondent profile

Salutation

Name:

Mr. ☐ Mrs. ☐ Ms. ☐

Organization

**Organization Type**

**Country**

Industry/ICT solutions providers ☐  
 Health Services Providers ☐  
 Public Authorities ☐  
 Users Organisations ☐  
 Investors ☐  
 Clusters/Networks ☐  
 Other: \_\_\_\_\_

Email for correspondence:

- 1) "ICT solutions can help older people to stay healthy, independent and active for longer time". Do you agree? Let us know your thoughts about the role ICT solutions can play in the AgeingWell domain?
- 2) How satisfied are you with the AgeingWell Network? Please, let us know in which way have you used the network.
- 3) How satisfied are you with the AgeingWell web-portal? How can it be improved?
- 4) 7. If would like to receive the AgeingWell Network, please leave here your e-Mail
- 5) 8. Other comments / suggestions