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	Title: Individual Report on National Event	
	Responsible partner: DMG	
	Editors: Andris Melnudris (DMG) Mara Jakobsone (DMG)	
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 	Classification: Dissemination Level: Public (PU)	
Abstract: This report describes the 10th National Event of the AgeingWell Network focusing on “Digital Technologies to improve the Quality of Life of Older People” and that was held in Latvia on August 13, 2014. The event was organised by DMG in cooperation with the Latvian Information and Communications Technology Association (LIKTA) and the Carer+ project (http://www.carerplusproject.eu/). The event had the participation of 49 attendees, including representatives of seniors’ organisations, carer organisations, NGO active in this field, libraries, ICT companies and other. At the end, 90% stakeholders participating at the event confirmed that the information and the networking possibilities promoted within the seminar were useful for their future work and will benefit the participants’ organisations.		

Revision History:

Revision	Date	Author	Organisation	Description
V.01	10/09/2014	Andris Melnudris Mara Jakobsone	DMG	First draft of the deliverable

Statement of Originality

This deliverable contains original unpublished work except where clearly indicated otherwise. Acknowledgement of previously published material and of the work of others has been made through appropriate citation, quotation or both.

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1 Introduction

1.1 Background

The aim of the AgeingWell Network is to build and animate a European network focused on improving the quality of life of Elderly People by promoting the market uptake of ICT solutions for Ageing Well.

To achieve its aim, the following five **main objectives** of the *AgeingWell* project are:

- **Develop** guidelines for deployment and sharing of best practice between key competence centres;
- **Build** an ICT for Ageing Knowledge Centre with the aim to share the results with the Ageing Well Community;
- **Develop** an ICT for Ageing Society Strategic Agenda, with the aim of providing a study on options for future structure and implementation of EU innovation funding;
- **Promote** the European innovation reinforcement between innovative ICT industries & Ageing (in particular SMEs) and Venture Capital firms, Business Angels and other;
- **Raise awareness** within the European community of ICT & Ageing stakeholders through web-based communication, and the organization of 3 international events and 11 national events.

1.2 Summary

This report describes the 10th National Event of the *AgeingWell* Network focusing on “Digital Technologies to improve the Quality of Life of Older People” and that was held in Latvia on August 13, 2014. The event was organised by DMG in cooperation with the Latvian Information and Communications Technology Association (LIKTA) and the Carer+ Project¹.

The event had the participation of 49 attendees, including representatives of seniors’ organisations, carer organisations, NGO active in this field, libraries, ICT companies and other. At the end, 90% stakeholders participating at the event confirmed that the information and the networking possibilities promoted within the seminar were useful for their future work and will benefit the participants’ organisations.

¹ More information available here: <http://www.carerplusproject.eu/>

2 Agenda

The agenda of the event is provided below.

Digital Technologies to improve the Quality of Life of Older People	
Topic	Speaker
11:00 - Registration / Welcome	Andris Berzins Samaritan Association of Latvia
11:10 - Carer+ Project – use of digital technologies in care sector	Mara Jakobsone Latvian Information and Communications Technology Association Kalvis Ozolins Samaritan Association of Latvia
11:30 - Ageing Well network to improve the quality of life of older people by using ICT	Andris Melnudris DMG
11:50 - Lattelecom “Connect Latvia!” project experience in training e-skills to seniors	Līga Bite Project “Connect Latvia!”
12:05 - Case study: Integrated care system implementation in Ventspils city – INCA	Vita Vitola Ventspils City Council
12:45 - Q&A and discussion	
13:00 - Closure of the seminar and informal networking	

3 Summary of the event

3.1 Introduction

The 10th National Event of the **AgeingWell** Network focused on “Digital Technologies to improve the Quality of Life of Older People” and was held in Latvia, Riga on August 13, 2014, at EU house, Aspazijas Blvd. 28 on August 13, 2014, from 11:00 to 13:30. The event was organised by DMG in cooperation with the Latvian Information and Communications Technology Association (LIKTA) and the Carer+ Project

The event had the participation of 49 attendees, including representatives of seniors’ organisations, carer organisations, NGO active in this field, libraries, ICT companies and other. Full list of participants is available on section 4 of this report. The event was widely disseminated via DMG, LIKTA and Carer+ project’s network of contacts. Also invitations and information related to the event was distributed through email to related ICT & Ageing stakeholders in Latvia.

3.2 Progress of the Event

The event was opened by the director of the Samaritan Association of Latvia (LSA) Andris Berzins. LSA is currently one of the largest non-governmental organizations in Latvia providing educational, social and medical care services. Mr. Berzins briefly covered the situation in Latvia in regards to the field of ageing and care provision, exploring the current challenges, one of which is the low level of salaries paid in the care sector.

Then, the Carer+ Project activities were presented by the vice-president of LIKTA (Latvian Information and Communications Technology Association) – Mrs. Mara Jakobsone and by the project manager of LSA, Mr. Kalvis Ozolins. Participants of the seminar were very interested about the pilot testing undertook during the project and on the several ICT solutions demonstrated to seminar participants (NFC tags, security button, etc.).

Afterwards, the **AgeingWell** project activities were presented by the project manager of DMG, Mr. Andris Melnudris. Participants of the seminar were very interested about Ageing Well portal and possibility to search for good practices and similar EU projects in this area. Participants attending the event were invited to join the network as associate members.

Lattelecom Project “Connect Latvia!” was introduced by Mrs. Liga Bite. Connect Latvia is a project experience devoted the training of e-skills of seniors and has been considered one of the good practices included in the Handbook produced by the **AgeingWell** Network in 2013. In the framework of the Connect Latvia Project more than 20.000 seniors were trained in e-skills and the aim is to reach 30.000 by 2018.

Finally, a case study: Integrated Care System Implementation in Ventspils City – INCA was presented by Mrs. Vita Vitola. The idea is to implement the cloud solution for exchange of care and social system data to improve the quality of life of 65+ people.

At the end of the seminar an informal networking was organised for one-to-one contacts and discussions.

3.3 Conclusions

The situation in Latvia in social and health care sectors is challenging because social sector workers are among the lowest paid workers in the country. Some of the workers from these sectors are moving abroad with the objective of having better work conditions and better salaries. Therefore it is difficult to discuss the implementation of ICT solutions in this sector in Latvia. Though, new technologies and ICT solutions are entering this field step by step and, as soon as people recognize and understand the benefits of adopting such solutions, their integration will be supported by all relevant actors.

One of the keywords of the discussions held at the event is **partnership**; as through partnerships is possible to and organise many activities, as those presented during the seminar. In this sense, the relevance of initiatives as the **AgeingWell** network is extremely important – as it supports the acquisition of information about success cases in other countries, the exchange of good practices, the learning from each other and the promotion of partnerships.

At the end of the event, participants assessed the topics of the seminar as important or very important, and about 75% of participants see future co-operation possibilities related to the seminar themes and projects presented.

In overall the event was highly rated by all participants, with 90% confirming that the information and networking possibilities promoted during the seminar are useful for their future work and will be beneficial to the participants' organisations.

4 List of Participants

Digitālās tehnoloģijas aprūpei un senioru dzīves kvalitātes uzlabošanai

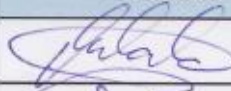

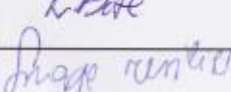
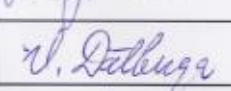

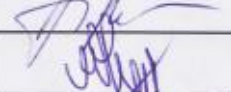
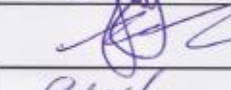

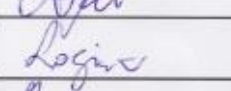
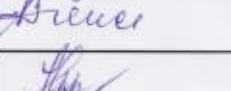
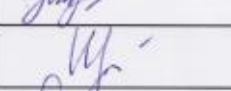
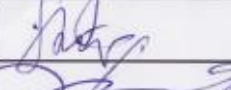



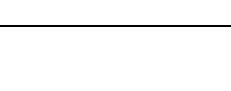


2014.gada 13.augusts, ES māja, Aspazijas bulvāris 28, Rīga, Latvija

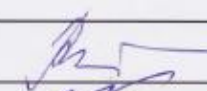
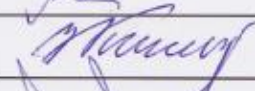
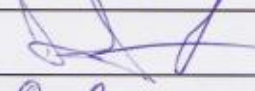
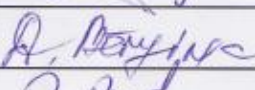

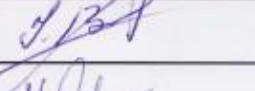
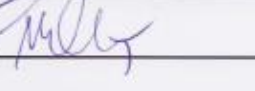

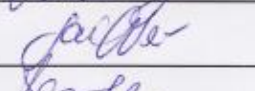

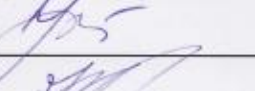
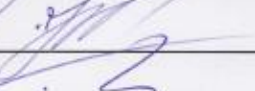

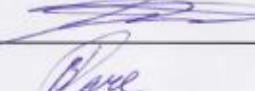
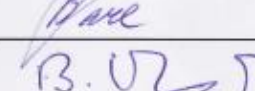
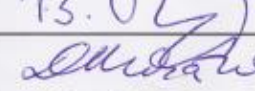
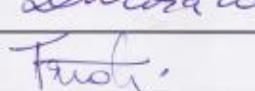
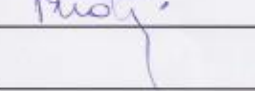
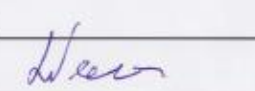
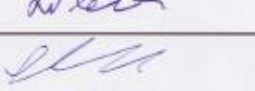
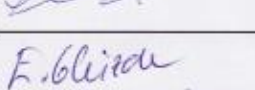
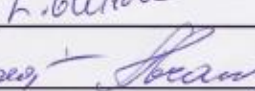


Network for the Market uptake of ICT for Ageing Well (Grant Agreement No. 297298)



Ageing well in the community and at home: developing digital competencies of care workers to improve the quality of life of older people (Grant Agreement No. 297304)

Nr.	Uzņēmums	Vārds, uzvārds	Paraksts
1	Ventspils pilsētas Sociālais dienests	Vīta Vītola	
2	Salacgrīvas novada Salacgrīvas bibliotēka	Hedviga Inese Podziņa	
3	Lattelecom, SIA	Līga Bīle	
4	Resilience, NVO	Irēna Smagina	
5	Līgatnes novada Līgatnes pagasta bibliotēka	Vera Dālberga	
6	RCB Torņakalna filiālbibliotēka	Natālija Klauža	
7	Vides aizsardzības un reģionālās attīstības ministrija (VARAM)	Santa Sīpola	
8	LIKTA	Māra Jākobsone	
9	LIKTA	Andris Melnūdris	
10	Ogres Centrālā bibliotēka	Galina Sabļina	
11	Vides aizsardzības un reģionālās attīstības ministrija (VARAM)	Diāna Tiltiņa	
12	Dobeles novada Centrālā bibliotēka	Rasa Logina	
13	Jūrmalas Centrālā bibliotēka	Sarmīte Brence	
14	Jelgavas Zinātniskā bibliotēka	Klinta Kalnēja	
15	Limbažu Galvenā bibliotēka	Irina Briede	
16	Rīgas Centrālā bibliotēka	Ingūna Stranga	
17	Jēkabpils pilsētas bibliotēka	Gaida Mežance	
18	Svitenes bibliotēka	Ārija Geidāne	

19	Bauskas Centrālā bibliotēka	Baiba Tormane	
20	Bauskas novada Codes pagasta Jauncodes bibliotēka	Inta Krieviņa	
21	Latvijas Neredzīgo bibliotēka	Laura Tālberga	
22	Rīgas Centrālā bibliotēka	Daiga Bērziņa	
23	Latvijas Samariešu apvienība	Rudīte Bārda	
24	Latvijas Samariešu apvienība	Ilona Bērziņa	
25	Latvijas Samariešu apvienība	Vizma Atvare	
26	Latvijas Samariešu apvienība	Svetlana Liberte	
27	Latvijas Samariešu apvienība	Natālija Dumpe	
28	Latvijas Samariešu apvienība	Laila Veršīnina	
29	Latvijas Samariešu apvienība	Ānita Kurāne	
30	Latvijas Samariešu apvienība	Valda Ozoliņa	
31	Latvijas Samariešu apvienība	Kalvis Ozoliņš	
32	Latvijas Samariešu apvienība	Andris Bērziņš	
33	Latvijas Samariešu apvienība	Viesturs Kleinbergs	
34	Latvijas Samariešu apvienība	Baiba Pare	
35	LU MII	Bruno Martuzāns	
36	Salaspils novada bibliotēkas Dienvidu filiālbibliotēka	Dace Mosāne	
37	Jaunjelgavas pilsētas bibliotēka	Lolita Frīdmane	
38	Jaunjelgavas nov., Daudzeses pagasta bibliotēka	Valija Lucāne	
39	Kultūras informācijas sistēmu centrs	Inga Niedra	
40	Madonas novada bibliotēka	Lilīta Veckalniņa	
41	LIKTA Latvija @ Pasaule mācību centrs	Zane Pīzele	
42	Salaspils novada bibliotēka	Evita Gleizde	
43	Latvijas Samariešu apvienība	Kristīne Akmeiņa	

44	Sarmaciņu aprūnība	Nadežda Matuļeva	Maņu
45	Pamācību aprūnība	Jana Noviča	Noviča
46		Marina Kuzņova	Kuzņova
47		Ilma Bērziņa	Bērziņa
48	Valmieras integrētā b-ka	Līga Vītola	Vītola
49	Latvijas tauts	Regīna Olsone	Olsone
50	Bauskas Centrālā b-ka	Enīda Pilvere	Pilvere
51	SIA „DHG”	Elita Ozoliņa	Ozoliņa
52	DMG	Alma Rudenī	Rudenī

5 Photos

