

Appendix IV

Table 3. Summary of themes in the items for improving healthcare, mapped onto TICD framework domains

	Themes
Guideline factors	<ul style="list-style-type: none"> -summary version of guidelines -protocols tailored to local conditions -more specific clinical recommendations -cost analysis included in guidelines
Individual health professional factors	<ul style="list-style-type: none"> -content of education -delivery format of education -interventions to enhance the impact of education -enhanced use of information technology -free up time for healthcare professionals -revision of professional roles -making organizational changes -enhanced collaboration with other care providers
Patient factors	<ul style="list-style-type: none"> -delivery formats of patient education -use of counseling techniques -more active patient involvement -involvement of relatives and organizations -improved accessibility of services
Professional interactions	<ul style="list-style-type: none"> -local availability of care providers -enhanced communication and teamwork -involving others in detection of disease -use coordination mechanisms -change role perceptions regarding collaboration
Incentives and resources	<ul style="list-style-type: none"> -overall increase of reimbursement for care providers -supply of specific staff or devices -reimburse specific items -financial incentives for patients
Capacity of organizational change	<ul style="list-style-type: none"> -anchoring in administrative organization -more resources
Social, political, and legal factors	<ul style="list-style-type: none"> -publicity for healthcare providers