Appendix IV

**Table 3. Summary of themes in the items for improving healthcare, mapped onto TICD framework domains**

| | **Themes** |
|---|---|
| Guideline factors | -summary version of guidelines<br>-protocols tailored to local conditions<br>-more specific clinical recommendations<br>-cost analysis included in guidelines |
| Individual health professional factors | -content of education<br>-delivery format of education<br>-interventions to enhance the impact of education<br>-enhanced use of information technology<br>-free up time for healthcare professionals<br>-revision of professional roles<br>-making organizational changes<br>-enhanced collaboration with other care providers |
| Patient factors | -delivery formats of patient education<br>-use of counseling techniques<br>-more active patient involvement<br>-involvement of relatives and organizations<br>-improved accessibility of services |
| Professional interactions | -local availability of care providers<br>-enhanced communication and teamwork<br>-involving others in detection of disease<br>-use coordination mechanisms<br>-change role perceptions regarding collaboration |
| Incentives and resources | -overall increase of reimbursement for care providers<br>-supply of specific staff or devices<br>-reimburse specific items<br>-financial incentives for patients |
| Capacity of organizational change | -anchoring in administrative organization<br>-more resources |
| Social, political, and legal factors | -publicity for healthcare providers |