The COntribution of Social Media In Crisis management

Fact Sheet

Project information

COSMIC
Grant agreement ID: 312737
Project website
Status
Closed project
Start date 1 April 2013
End date 31 March 2015

Funded under:
FP7-SECURITY
Overall budget: € 1 228 896
EU contribution € 997 040,20

Coordinated by:
EUROPEAN DYNAMICS ADVANCED INFORMATION TECHNOLOGY AND TELECOMMUNICATION SYSTEMS SA
Greece

Objective

The COntribution of Social Media In Crisis management (COSMIC) project will identify the most effective ways to utilise new information and communication technologies (ICTs) in crisis situations for the protection of ordinary citizens. It will ensure better linkages between prevention, detection, reporting and rescue in crisis situations as well as assist officials and first responders (i.e. police, law enforcement agencies, search and rescue and medical personnel) in using new ICTs and applications to be more effective and efficient during crises.

COSMIC will review information and communication needs, infrastructure bottlenecks, security priorities and major stakeholders associated with crisis situations, particularly those involved at search and rescue missions/operations, and the role of first responders in those situations. Second, the project will examine new ICTs and applications and their use (or misuse) in crisis situations. Next, the project will explore emerging ICTs and applications, and identify political, social and industrial challenges and opportunities arising from these. We will develop scenarios that consider possibilities for their use in crisis situations by the public, officials and first responders. We will examine the role of citizens as first responders, social activists and citizen journalists in new media communication, and the ethical issues and political consequences of citizen participation. The project will result in a set of guidelines for citizens, government authorities, first responders and industry for the most effective use of ICTs to aid citizen security during crises.
COSMIC threads stakeholder engagement throughout the project and the information from work packages two through four will be validated using stakeholder engagement workshops and a web platform of international first response organisations. We intend for these to form a breeding ground for future activities and efforts in the use of new and emerging ICTs in crises.

**Field of Science**

/social sciences/law
/social sciences/media and communications/journalism
/social sciences/sociology/governance/crisis management
/social sciences/law/law enforcement agencies

**Programme(s)**

FP7-SECURITY - Specific Programme "Cooperation": Security

**Topic(s)**

SEC-2012.6.1-3 - Use of new communication/social media in crisis situations - Capability Project or Coordination and Support Action

**Call for proposal**

FP7-SEC-2012-1

See other projects for this call

**Funding Scheme**

CSA-SA - Support actions

**Coordinator**
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<th>Organisation</th>
<th>Activity type</th>
<th>EU Contribution</th>
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<td>Private for-profit entities (excluding Higher or Secondary Education Establishments)</td>
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VEILIGHEIDSREGIO ZUID-HOLLAND ZUID

Address
Romboutslaan 105
3312 Kp Dordrecht

Activity type
Public bodies (excluding Research Organisations and Secondary or Higher Education Establishments)

Website
Contact the organisation

Administrative Contact
Nicolaas Van Os (Mr.)

EU Contribution
€ 88 724

Last update: 23 October 2015
Record number: 108073