



# Service Design for Innovation

## Fact Sheet

### Project Information

**SDIN**

Grant agreement ID: 642116

[Project website](#)

**DOI**

[10.3030/642116](https://doi.org/10.3030/642116)

Project closed

**EC signature date**

21 November 2014

**Start date**

1 January 2015

**End date**

31 December 2018

**Funded under**

EXCELLENT SCIENCE - Marie Skłodowska-Curie Actions

**Total cost**

€ 2 283 926,12

**EU contribution**

€ 2 283 925,68

**Coordinated by**

UNIVERSIDADE DO PORTO



Portugal

## Objective

Service Design for Innovation (SDIN)-ETN aims to integrate service design and service innovation approaches that are now dispersed into an innovative research training framework; doing so leverages the creative power of service design to foster innovation. Specific objectives are: creating a mass of researchers who can drive widespread application of service design to leapfrog innovation in European organisations; and developing interdisciplinary competences in the key SDIN area and in key service sectors -ICT, public services and utilities.

SDIN training programme comprises: individual research projects with interdisciplinary supervision (design and management) and non-academic

involvement; substantial non-academic training (through hosts and secondments); development of competences in at least one key service sector, with exposure to other sectors; and network wide training with innovative courses, workshops, transferable skills training, and network wide training events.

A strong consortium with unique combination of expertise will implement SDIN. Academic beneficiaries provide a rich training experience and research competences in service design and service innovation. The three non-academic beneficiaries are innovation leaders in ICT, public services and utilities, providing a rich ground for application of SDIN results to multiple sectors.

SDIN will have significant impacts on ESRs, partners, and the pursuit of the Innovation Union: SDIN will develop interdisciplinary and multi sectorial competences in ESRs, which are highly valued and have a strong innovation impact on organisations. Beneficiaries will integrate their expertise to build enduring interdisciplinary and multi-sector competences in SDIN. SDIN's extensive dissemination will ensure that the results achieved are shared with wider communities, thus producing spill over effects to other sectors. SDIN can make a significant and timely contribution to the Innovation Union strategy.

## Programme(s)

[H2020-EU.1.3. - EXCELLENT SCIENCE - Marie Skłodowska-Curie Actions](#)

MAIN PROGRAMME

[H2020-EU.1.3.1. - Fostering new skills by means of excellent initial training of researchers](#)

## Topic(s)

[MSCA-ITN-2014-ETN - Marie Skłodowska-Curie Innovative Training Networks \(ITN-ETN\)](#)

## Call for proposal

[H2020-MSCA-ITN-2014](#)

[See other projects for this call](#)

## Funding Scheme

[MSCA-ITN-ETN - European Training Networks](#)

## Coordinator



## UNIVERSIDADE DO PORTO

Net EU contribution

€ 491 939,28

Total cost

€ 491 939,72

Address

**PRACA GOMES TEIXEIRA**

4099-002 Porto

 Portugal 

Region

**Continente > Norte > Área Metropolitana do Porto**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

## Participants (8)

---



*UNIVERSITY OF LANCASTER* 

 United Kingdom

Net EU contribution

€ 0,00

Address

**BAILRIGG**

LA1 4YW Lancaster 

Region

**North West (England) > Lancashire > Lancaster and Wyre**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

No data

---



## KARLSTADS UNIVERSITET

 Sweden

Net EU contribution

€ 263 659,32

Address

**UNIVERSITETSGATAN 2**

**651 88 Karlstad** 

Region

**Norra Sverige > Norra Mellansverige > Värmlands län**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

€ 263 659,32

---



## TECHNISCHE HOCHSCHULE KOELN

 Germany

Net EU contribution

€ 249 216,48

Address

**GUSTAV-HEINEMANN-UFER 54**

**50968 KOELN** 

Region

**Nordrhein-Westfalen > Köln > Köln, Kreisfreie Stadt**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**€ 249 216,48**

---



## REGION VARMLAND

 Sweden

Net EU contribution

**€ 263 659,32**

Address

**Rosenborgsgatan 50**  
**651 82 Karlstad** 

Region

**Norra Sverige > Norra Mellansverige > Värmlands län**

Activity type

**Public bodies (excluding Research Organisations and Secondary or Higher Education Establishments)**

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**€ 263 659,32**

---



## UNIVERSITEIT MAASTRICHT

 Netherlands

Net EU contribution

**€ 255 374,28**

Address

**MINDERBROEDERSBERG 4**  
**6200 MD Maastricht** 

Region

**Zuid-Nederland > Limburg (NL) > Zuid-Limburg**

Activity type

## Higher or Secondary Education Establishments

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**€ 255 374,28**

---



### LINKOPINGS UNIVERSITET

 Sweden

Net EU contribution

**€ 263 659,32**

Address

**CAMPUS VALLA**

**581 83 Linköping** 

Region

**Östra Sverige > Östra Mellansverige > Östergötlands län**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**€ 263 659,32**

---



### EDP COMERCIAL COMERCIALIZACAO DE ENERGIA SA

 Portugal

Net EU contribution

**€ 238 356,36**

Address

**AV 24 DE JULHO 12**

**1249 300 Lisboa** 

Activity type

## Private for-profit entities (excluding Higher or Secondary Education Establishments)

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

€ 238 356,36



### POLITECNICO DI MILANO

 Italy

Net EU contribution

€ 258 061,32

Address

**PIAZZA LEONARDO DA VINCI 32**

**20133 Milano** 

Region

**Nord-Ovest > Lombardia > Milano**

Activity type

**Higher or Secondary Education Establishments**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

€ 258 061,32

## Partners (5)



**PARTNER** 

### ALTICE LABS SA

 Portugal

Net EU contribution

€ 0,00

Address

**RUA JOSE FERREIRA PINTO BASTO**

**3810 106 Aveiro** 

Activity type

**Private for-profit entities (excluding Higher or Secondary Education Establishments)**

Links

[Contact the organisation](#)  [Website](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**No data**



**PARTNER** 

**IBM DEUTSCHLAND GMBH**

 Germany

Net EU contribution

**€ 0,00**

Address

**IBM ALLEE 1**

**71139 EHNINGEN** 

Region

**Baden-Württemberg > Stuttgart > Böblingen**

Activity type

**Private for-profit entities (excluding Higher or Secondary Education Establishments)**

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**No data**



**PARTNER** 

**Orbis Medisch en Zorgconcern**

 Netherlands



Net EU contribution

€ 0,00

Address

**GELEEN** 

Region

**Zuid-Nederland > Limburg (NL) > Zuid-Limburg**

Activity type

**Other**

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**No data**



**PARTNER** 

**Service Design Network gGmbH**

 Germany

Net EU contribution

€ 0,00

Address

**Cologne** 

Activity type

**Private for-profit entities (excluding Higher or Secondary Education Establishments)**

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**No data**



**PARTNER** 

## Nile HQ Ltd

 United Kingdom

Net EU contribution

**€ 0,00**

Address

**Edinburgh** 

Activity type

**Private for-profit entities (excluding Higher or Secondary Education Establishments)**

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Total cost

**No data**

**Last update:** 17 August 2022

**Permalink:** <https://cordis.europa.eu/project/id/642116>

European Union, 2025