



Stakeholder community for once-only principle: Reducing administrative burden for citizens

Fact Sheet

Project Information

SCOOP4C

Grant agreement ID: 737492

[Project website](#) 

DOI

[10.3030/737492](https://doi.org/10.3030/737492) 

Project closed

EC signature date

5 October 2016

Start date

1 November 2016

End date

30 April 2019

Funded under

SOCIETAL CHALLENGES - Europe In A Changing World - Inclusive, Innovative And Reflective Societies

Total cost

€ 992 480,00

EU contribution

€ 992 480,00

Coordinated by

UNIVERSITÄT KOBLENZ



Germany

This project is featured in...



Objective

Emerging challenges of demographic change and of digitisation of societies call for new innovative models of public governance. Citizens and other civil and private sector actors take a more active and responsive role in ensuring prosperity, a secure living environment and economic growth. Involving citizens in co-creation of public services while reducing administrative burden has become an important social and economic asset in innovative public governance.

To significantly reduce administrative burdens, the once-only principle (OOP) demands public administrations to request key data of citizens and businesses only once, and to internally share these data, while respecting data protection and privacy regulations. However, this principle also bears a number of organisational, legal, socio-economic and technical challenges to finally harvest the full benefits and to reach the digital by default status.

SCOOP4C will investigate, discuss and disseminate how the OOP can be implemented in public service provisioning in order to significantly reduce administrative burden and simplify administrative procedures for citizens while reusing data among public administration with the control and consent of citizens. In particular, SCOOP4C will

- (1) build up and sustain a stakeholder community;
- (2) identify, collect and share existing good practices of once-only implementations for citizens and establish a body of knowledge;
- (3) discuss challenges, needs and benefits of the OOP in co-creation and public service provisioning contexts involving citizens;
- (4) develop policy recommendations towards a necessary paradigm change to build trust in the once-only implementations;
- (5) identify relevant stakeholders and develop a strategic stakeholder engagement plan to ensure sustainable implementations of the OOP achieving wide outreach; and
- (6) develop a tangible roadmap of areas of actions for R&I to implement, diffuse and sustain implementations of the OOP.

Fields of science (EuroSciVoc)

[social sciences](#) > [sociology](#) > [governance](#) > **[public services](#)**

[natural sciences](#) > [computer and information sciences](#) > [computer security](#) > **[data protection](#)**

[social sciences](#) > [sociology](#) > **[demography](#)**

[social sciences](#) > [political sciences](#) > [public administration](#) > **[bureaucracy](#)**



Keywords

[Administrative Burden Reduction](#)

[Stakeholder Community for Once-Only Principle](#)

[Stakeholder engagement plan](#)

[Roadmap of areas of actions](#)

[policy recommendations for OOP implementations](#)

Programme(s)

[H2020-EU.3.6. - SOCIETAL CHALLENGES - Europe In A Changing World - Inclusive, Innovative And Reflective Societies](#) MAIN PROGRAMME

[H2020-EU.3.6.2.2. - Explore new forms of innovation, with special emphasis on social innovation and creativity and understanding how all forms of innovation are developed, succeed or fail](#)

Topic(s)

[CO-CREATION-05-2016 - Co-creation between public administrations: once-only principle](#)

Call for proposal

[H2020-SC6-CO-CREATION-2016-2017](#)

[See other projects for this call](#)

Sub call

H2020-SC6-CO-CREATION-2016-2

Funding Scheme

[CSA - Coordination and support action](#)

Coordinator



UNIVERSITAT KOBLENZ

Net EU contribution

€ 331 250,00

Total cost

€ 331 250,00

Address

**UNIVERSITATSSTRASSE 1
56070 Koblenz**

 **Germany** 

Region

Rheinland-Pfalz > Koblenz > Koblenz, Kreisfreie Stadt

Activity type

Higher or Secondary Education Establishments

Links

[Contact the organisation](#) 

[Participation in EU R&I programmes](#) 

[HORIZON collaboration network](#) 

Participants (4)



INIT AKTIENGESELLSCHAFT FUR DIGITALE KOMMUNIKATION-INIT AG

 **Germany**

Net EU contribution

€ 225 000,00

Address

**KOPENICKER STRASSE 9
10997 Berlin** 

Region

Berlin > Berlin > Berlin

Activity type

Private for-profit entities (excluding Higher or Secondary Education Establishments)

Links

[Contact the organisation](#)

[Participation in EU R&I programmes](#)

[HORIZON collaboration network](#)

Total cost

€ 225 000,00



ETHNIKO KENTRO EREVNAS KAI TECHNOLOGIKIS ANAPTYXIS

Greece

Net EU contribution

€ 148 500,00

Address

**CHARILAOU THERMI ROAD 6 KM
57001 Themi Thessaloniki**

Region

Βόρεια Ελλάδα > Κεντρική Μακεδονία > Θεσσαλονίκη

Activity type

Research Organisations

Links

[Contact the organisation](#) [Website](#)

[Participation in EU R&I programmes](#)

[HORIZON collaboration network](#)

Total cost

€ 148 500,00



E-RIIGI AKADEEMIA SIHTASUTUS

Estonia

Net EU contribution

€ 148 500,00

Address

**ROTERMANNI 8
10111 Tallinn**

Region

Eesti > Eesti > Põhja-Eesti

Activity type

Other

Links

[Contact the organisation](#)

[Participation in EU R&I programmes](#)

[HORIZON collaboration network](#)

Total cost

€ 148 500,00



IT-KOMMUNAL GMBH

 Austria

Net EU contribution

€ 139 230,00

Address

NORDBERGSTRASSE 6/9

1090 WIEN 

SME 

Yes

Region

Ostösterreich > Wien > Wien

Activity type

Private for-profit entities (excluding Higher or Secondary Education Establishments)

Links

[Contact the organisation](#)

[Participation in EU R&I programmes](#)

[HORIZON collaboration network](#)

Total cost

€ 139 230,00

Last update: 20 July 2023

Permalink: <https://cordis.europa.eu/project/id/737492>

